

# HSE Achievement Awards 2010



Closing date for expression of interest  
June 3rd, 2010



## APPLICATIONS INVITED

Applications are now being invited for the *2010 HSE Achievement Awards*. The awards are open to health service settings directly run or funded by HSE.

The HSE Achievement Awards were created to recognise and celebrate outstanding work by health and social care staff. The HSE held regional and national competitions in 2007 and 2008 and now, after a gap of one year, the Awards are back, commencing in 2010 and becoming an annual event on the HSE calendar.

A revised process has been created for the Awards making the application and selection process more user friendly, simplified and attractive for applicants.

All initiatives that support the delivery of health and social care services in any way are open to apply. These may include any service provided directly to the public including clinical services, primary care or social/family support; support services such as catering, portering and security; and management initiatives such as people management processes, information technology or service management initiatives.

## APPLICATION PROCESS

One Application form will be completed by all projects and is available on the Change Hub, located at [www.hseland.ie](http://www.hseland.ie), the HSE's online resource for learning and development. First time visitors to the Change Hub will need to register by clicking on "enrol here" link on [www.hseland.ie](http://www.hseland.ie)

When you have enrolled on [www.hseland.ie](http://www.hseland.ie) homepage click on the HSE Awards Icon and you will be directed to the Change Hub where you can download the application form, fill it in and email it back to [thechangehub@hseland.ie](mailto:thechangehub@hseland.ie)

Support will be available locally in each region for the application process to guide, advise and assist you. More information on this can be obtained from your regional contact:

**HSE DUBLIN NORTH EAST – Caitriona Heslin**  
email: [caitriona.heslin@hse.ie](mailto:caitriona.heslin@hse.ie)  
tel: 046 928 0533

**HSE DUBLIN MID-LEINSTER – Siobhan Regan**  
email: [siobhan.regan@hse.ie](mailto:siobhan.regan@hse.ie)  
tel: 086 6012165

**HSE WEST – Anne Hargadon**  
email: [anne.hargadon@hse.ie](mailto:anne.hargadon@hse.ie)  
tel: 087 249 2805 or (071) 982 2100

**HSE SOUTH – Ber Kelly**  
email: [ber.kelly@hse.ie](mailto:ber.kelly@hse.ie)  
tel: 056 778 4558

The National Co-ordinator for the Achievement Awards 2010 is Denise O'Shea, HR Directorate HSE.



## WHAT ARE THE CRITERIA FOR THE AWARDS?

The 2010 HSE Achievement Awards process will be built on the following 6 criteria: You will be requested to address these criteria as much as your project allows and they will form the basis of the selection process.

**INTEGRATION** will assess the extent to which your project supports healthcare workers and professionals, regardless of whether they are hospital or community based, to work together in teams, planning and delivering care seamlessly. Your project should show evidence of enabling and encouraging this integrated way of working.

**EXPERIENCE** will assess evidence that the project has addressed and impacted on quality of service, patient/service user safety, and care. It will also assess compliance with Health and Safety Legislation. Your project should clearly identify improvements that you have achieved for patient experience, quality of care and patient safety.

**ENGAGEMENT** will assess the degree to which the project has considered the needs of the patient/service user in its design and implementation. In addition, it will assess the degree to which the project has created channels that ensure involvement of, consultation with and input from internal and external stakeholders, including, but may not be limited to, patients/service users, staff, unions and partnership processes.

**TRANSFERABILITY** will assess the potential for the learning from the project to be replicated to other parts of the health services.

**EFFICIENCY** will assess how the project has created a more streamlined approach to service delivery and delivered increased efficiencies/resource savings.

**UNIQUE FEATURES** will allow applicants to highlight unique features of their project that may fall outside the other criteria.



## SELECTION PROCESS AND TIMEFRAMES

Applications will be evaluated using the six criteria above by a Shortlisting Selection Panel. The shortlisted applicants will then be evaluated by a National Selection Panel which will be comprised of representatives from the HSE, Partnership, patient/service user advocacy groups and independents. This final selection process will be based on the written applications and presentations from the selected applicants.

The awards process will be managed by the National Coordinator and governed by a Steering Group drawn from across HSE.

Timeframes are as follows:

- Receipt of application forms 5pm on Thursday 3rd June 2010
- Completion of regional shortlisting process end June 2010
- National Selection process completed Mid October 2010
- National Event end of November 2010

## NATIONAL EVENT

A national awards presentation ceremony will be held in Winter 2010. Details to be finalised and confirmed.

The Awards will be as follows:

- The Derek Dockery Award for Overall Best Project with two runners up (three awards)
- Best Project from each Region and runner up (eight awards).

At their discretion, the National Panel may make additional awards in the form of commendation for projects that excelled in particular criteria.

All successful applicants will receive a presentation from the Minister, National Directors and other Senior Managers. The overall winner will be sponsored to showcase their work at an appropriate national or international conference of their choosing in agreement with the Steering Group.

