

Scoping Inquiry into the CervicalCheck Screening Programme - Progress Report June 2018

Implementation of Recommendations

Status Update 15th October, 2018

Item 3.1: 06.11.18

Implementation plan

On receipt of the first Progress Report from Dr. Scally, the HSE's Director General committed to the implementation of the recommendations contained in the Report.

This document sets out the key actions being undertaken by the HSE to address the 4 recommendations contained in the Report.

The HSE recognizes this Plan constitutes a work in progress and our response will be further developed, particularly as other recommendations emerge from the scoping Review being undertaken by Dr. Scally.

To ensure transparency this Implementation Plan will be published on <u>www.hse.ie</u> and an update on the status of implementing these actions will be reported publicly at regular intervals.

This is the first status update on the implementation of these recommendations for the period up to the 31st July 2018.

Governance arrangements for Implementation

Steering Group Screening Programmes

A Steering Group has been established to coordinate the various streams of work underway in response to the issues identified in relation to cervical screening. This Steering Group Chaired by the HSE's Interim Deputy Director General Operations, will also oversee implementation of the findings of the Scally Inquiry.

HSE Leadership Team and Directorate

The Steering Group will report on the development of all aspects of the Screening Programmes to the HSE's Leadership Team and Directorate. The HSE will also report on progress to the Steering Group established by the Department of Health.

Project Manager

A Project manager has been appointed to lead of the development and implementation of the Plan to give effect to the 4 recommendations in the June Progress Report from Dr. Scally. The Project manager will report to the National Director Screening Services for this work.

Reference Group and Focus Groups

The Implementation Team will throughout its work consult both with subject matter experts and with women who use the CervicalCheck Screening services to ensure that all information provided by the Programme is of high quality and user friendly.

Ref	Recommendation		Actions	Owner	Due	Status	Comments
00	All Recommendations	0.1	Project Manager appointed and Project Team established	Steering Group	20.06.18		
		0.2	Implementation Plan developed	Project Team	29.06.18		
		0.3	Monitoring arrangements for implementation in place through the HSE's Screening Programmes Steering Group	Steering Group	29.06.18		
		0.4	Reference and Focus Groups established to ensure that all information provided is validated and user friendly.	Project Manager	31.07.18		
		0.5	All revised information and materials to be signed off by Screening Programmes Steering Group.	Steering Group	At all stages up to 30.09.18		
		0.6	All information materials to be available for use and dissemination.	National Director Screening	From 01.10.18		New website is live: https://www.hse.ie/eng/ce vicalcheck/ The invitation letter, information sheet and the leaflet have been uploaded to the website: https://www.hse.ie/eng/ce vicalcheck/screening- information/cervical-
							screening-invitation- letter.pdf https://www.hse.ie/eng/ce vicalcheck/screening- information/information- sheet-on-cervical-
							screening.pdf https://www.hse.ie/eng/ce vicalcheck/screening- information/important- information-about-your- free-cervical-screening-

Ref	Recommendation		Actions	Owner	Due	Status	Comments
		0.7					test.pdf Internal testing with the CervicalCheck quality management system is currently underway. It will take several weeks and months to fully disseminate and implement the materials for all the different systems involved in the CervicalCheck Screening Programme: including the 4,500+ centre contracted by CervicalCheck.
		0.7	Update the CervicalCheck user journey process map at relevant stages of implementation.	Project Manager	Ongoing		
01	A more comprehensive guide to the	1.1	Review of all CervicalCheck information provided to the public in both hard copy and online to be undertaken.	Project Manager	31.07.18		
	CervicalCheck screening programme should be provided online so that women who wish to learn more about the programme can obtain the information easily.	1.2	Identify critical information gaps (including commissioning research) and develop proposals for the best model and formats for explaining the screening programme. This will include the information requirements set out in the 4 recommendations contained in Interim Report.	Project Manager	31.07.18		
	the mormation easily.	1.3	Produce draft Guide and consult with subject matter experts and women using CervicalCheck screening services to ensure that all information provided is validated and user friendly.	Project Manager	31.08.18		
		1.4	Complete final design of Guide	Project Manager	15.09.18		

_				r			Item 3.1: 06.11.18
ef	Recommendation		Actions	Owner	Due	Status	Comments
		1.5	Communications Plan to be developed to promote the	Project	15.09.18		
			Guide to the women availing of the screening service	Manager			
		1.6	Comprehensive Guide to be available for use and	National	From		As per comment for 0.6
		1.0	dissemination	Director	01.10.18		As per comment for 0.0
				Screening			
		2.1	Identify information in all CervicalCheck materials that is	Project	31.07.18		
2	The information		provided to women about the limitations of screening	Manager			
	statements provided to		and any additional materials in which this information				
	women about the		needs to be provided.				
	limitations of the tests						
	should be more explicit	2.2	Create a simple and easy to understand explanation of	Project	31.08.18		
	about the possible		screening, its benefits and limitations and consult with	Manager			
	reasons why screening		subject matter experts and women using CervicalCheck				
	might miss abnormalities		screening services to ensure that all information provided				
	that are present, as these		is validated and user friendly.				
	can result in the		· · · · · · · · · · · · · · · · · · ·				
	development of cervical						
	cancer.	2.3	Revised information to be available for use and	National	From		As per comment for 0.6
			dissemination.	Director	01.10.18		· ·
	This information should			Screening			
	be included in the leaflet						
	sent to all women with						
	their screening						
	invitation, and in the						
	information sheet						
	accompanying the						
	consent form.						
I							
-		3.1	Agree and put in place the arrangements for women to	National	16.09.18		
3	The information for	U.1	receive full and open access to their cervical screening	Director	10.00.10		

Ref	Recommendation		Actions	Owner	Due	Status	Comments
	women accompanying the consent form should guarantee that they will have full and open access		record on request. This will include defining roles and responsibilities, monitoring arrangements and control mechanisms to ensure compliance.	Screening			
	to their cervical screening record on request.	3.2	Describe the process developed under Action 3.1 for inclusion in all relevant materials accompanying the consent form and for the website and consult with subject matter experts and women using CervicalCheck screening services to ensure that all information provided is validated and user friendly.	Project Manager	16.09.18		
		3.3	Revised process to be operational and information in relation to the process made available for use and dissemination.	National Director Screening	From 01.10.18		As per comment for 0.6
4	The information for women accompanying the consent form should guarantee that should there be a problem or	4.1	Agree and put in place the arrangements for women to receive full and open access to their cervical screening record on request. This will include defining roles and responsibilities, monitoring arrangements and control mechanisms to ensure compliance.	National Director Screening	16.09.18		
	error of any significance with the screening or reporting process, open disclosure of all the details will take place in a timely, considerate and accurate manner.	4.2	Create a simple and easy to understand explanation of that in the event of a problem or error of any significance with the screening or reporting process, open disclosure of all details will take place in a timely, considerate and accurate manner and with subject matter experts and women using CervicalCheck screening services to ensure that all information provided is validated and user friendly.	Project Manager	16.09.18		
		4.3	Identify every element of CervicalCheck communications where this information needs to be provided.	Project Manager	31.08.18		
		4.4	Revised information to be available for use and dissemination.	Project Manager	From 01.10.18		As per comment for 0.6

Item 3.1: 06.11.18