Access to public services for Roma







If you are worried about Covid 19, you can phone the Roma Covid Infoline at 087 126 4606. They can provide:

- support and advice
- arrange a test if needed

In Dublin, a GP (doctor) is available for Roma at the Capuchin Clinic. An interpreter is available.

There are places available for Roma families who cannot self-isolate at home. Call the Roma Covid Infoline on 087 126 4606 for information.

The Personal Public Service (PPS) number provides access to public services. This includes access to healthcare services available to the public through a family doctor (GP).

The Government has introduced an easy process to get a PPS number. Search 'gov ie get a PPS number' or visit: https://www.gov.ie/en/ service/12e6de-get-a-personal-public-service-pps-number/

You are not required to give information on your immigration status as part of the process.



If you are experiencing financial problems, income support may be available. This is under the Exceptional Needs Payments and the Urgent Needs Payment schemes. These payments are not subject to the habitual residence condition. To apply for income support:

- visit the Community Welfare Service at your local Intreo office, or
- phone the Department's contact centre on 1890 800 024, or
- phone the Roma Covid Infoline 087 126 4606

Advice and supports are available from the following voluntary organisations:

Cairde
Tallaght Roma Integration Project



Pavee Point
Capuchin Clinic

• Safetynet

For more information, search 'HSE Roma translation easy read' or visit https://www.hse.ie/eng/about/who/primarycare/socialinclusion/travellers-and-roma/roma/ translations-and-easy-read-documents.html

National Traveller and Roma Inclusion Strategy 2017–2021



Rialtas na hÉireann Government of Ireland