



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive



Health Service Executive

Mental Health Services

Key Performance
Indicator Metadata 2019

Adult Mental Health Services	
1	KPI Title MH10 - Rate of admissions to adult acute inpatient units per 100,000 population in mental health catchment per quarter.
2	KPI Description This metric is designed to measure the rate of admission per 100,000 population in mental health catchment to adult mental health acute inpatient units.
3	KPI Rationale Reduced admissions could be used as a proxy measure for provision of community alternatives.
3a	Indicator Classification Access & activity
4	National Target 62.9 This target is reported cumulatively
4a	Target a) Performance targets constant over the full year
4b	Volume Metrics n/a
5	KPI Calculation Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment * 100,000. Rates are currently collected and calculated by HRB using existing MH catchment area populations rather than LHO area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB.
6	Data Source Health Research Board to National Business Information Unit.
6a	Data Sign Off Submission at CHO
6b	Data Quality Issues N/A
7	Data Collection Frequency Quarterly
8	Tracer Conditions Not applicable at this time
9	Minimum Data Set MDS Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment
10	International Comparison Not applicable at this time
11	KPI Monitoring Quarterly
12	KPI Reporting Frequency Quarterly
13	KPI Report Period Q-1Q
14	KPI Reporting Aggregation CHO Area and individual teams
15	KPI is reported in which reports? Annual Report; Performance Report/Profile; MDR
16	Web link to data http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information As reported in the HSE Performance Report
	KPI owner/lead for implementation John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support Diane Duignan, diane.duignan@hse.ie , 046 925 1325
	Governance/sign off Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH11 - First admission rates to adult acute units (that is, first ever admission), per 100,000 population in mental health catchment area per quarter
2	KPI Description	First admissions are admissions of persons who were not previously admitted to the receiving hospital or unit or to any other psychiatric in-patient facility.
3	KPI Rationale	This metric is designed to measure first admission rates to adult acute units (that is, first ever admission). per 100,000 in the mental health catchment area.
3a	Indicator Classification	Access & activity
4	National Target	N/A This metric is reported cumulatively.
4a	Target	NSP 2019 - 23 This metric is reported cumulatively.
4b	Volume Metrics	N/a
5	KPI Calculation	Number of First admission to acute units (that is, first ever admission) during reporting period divided by population aged 18 years or over *100,000. First Admissions / rates are currently collected and calculated using existing MH catchment area populations rather than LHO area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB.
6	Data Source	Health Research Board to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of First admission to acute units (that is, first ever admission) during reporting period divided by population of mental health catchment area aged 18 years or over
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH12 - Acute re-admission as a percentage of admissions
2	KPI Description	Rate of readmission as a % of all admissions
3	KPI Rationale	This metric is designed to measure the percentage of patients readmitted to adult mental health acute inpatient units and is linked to the earlier metric on Total admissions – see comments there.
3a	Indicator Classification	Access & activity
4	National Target	Target 2019: 63%. This metric is reported cumulatively.
4a	Target	93%
4b	Volume Metrics	N/A
5	KPI Calculation	1. Total No. of Admissions minus total number of first admissions = total no. of readmissions 2. Total no. of readmissions is divided by total admissions and presented as percentage.
6	Data Source	Health Research Board to NBIU Non acute Team
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	1. Total No. of Admissions minus total number of first admissions = total no. of readmissions 2. Total no. of readmissions is divided by total admissions and presented as percentage
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie , 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH13 - Inpatient readmission rates to adult acute units per 100,000 population in mental health catchment area per quarter
2	KPI Description	Re-admissions are admissions of persons who were either previously admitted to the receiving hospital or unit or to any other psychiatric inpatient facility. The relevant number is calculated by subtracting the number of first admissions from total admissions and expressed as a rate per 100,000 head of population in mental health catchment area.
3	KPI Rationale	This metric is designed to measure readmission rates to acute units, per 100,000 population. Readmission rates can be an indicator of the effectiveness of interventions and/or an indicator of the prevalence of severe and enduring mental illness requiring episodic inpatient interventions.
3a	Indicator Classification	Access & activity
4	National Target	Target 2018: 39.9 This metric is reported cumulatively.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	N/A
5	KPI Calculation	Re-admissions are admissions of persons who were either previously admitted to the receiving hospital or unit or to any other psychiatric inpatient facility. The relevant number is calculated by subtracting the number of first admissions from total admissions and expressed as a rate per 100,000 head of population in mental health catchment area.
6	Data Source	Health Research Board to NBIU Non acute team
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of Admissions to acute units, Number of First admission to acute units (that is, first ever admission),
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Organisation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH14 - Number of adult acute inpatient beds per 100,000 population in the mental health catchment area per quarter
2	KPI Description	The total number of acute psychiatric beds within the mental health catchment per 100,000 population.
3	KPI Rationale	The metric tracks the number of acute inpatient beds per 100,000 population to be measured against the recommendations in A Vision for Change
3a	Indicator Classification	Access & activity
4	National Target	Target 2019: 21.3. This metric is reported cumulatively.
4a	Target	21.3
4b	Volume Metrics	N/A
5	KPI Calculation	Number of acute Inpatient places / Population *100,000 / rates are currently collected and calculated by HRB using existing MH catchment area populations rather than LHO area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB.
6	Data Source	Health Research Board to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of acute Inpatient places, Population of Mental Health Catchment
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH15 - Number of adult involuntary admissions
2	KPI Description	HRB (NPIRS) definition: The legal status recorded by NPIRS is that recorded on admission. Changes may occur in legal status following admission but this is not recorded by the NPIRS. In addition in accordance with 16(1)A of the Mental Health Act 2001 details of all Admission Orders must be provided to the Mental Health Commission.
3	KPI Rationale	The metric collects data of the number of adult service users who are admitted involuntarily under the Mental Health Act.
3a	Indicator Classification	Access & activity
4	National Target	NSP 2019 1,918 reported cumulatively
4a	Target	1,918 a) Performance targets constant over the full year
4b	Volume Metrics	CHO1 138 CHO2 177 CHO3 134 CHO4 276 CHO5 202 CHO6 186 CHO7 224 CHO8 223 CHO9 358
5	KPI Calculation	Count.
6	Data Source	Health Research Board to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of adult involuntary admissions
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH16 - Rate of adult involuntary admissions per 100,000 population in mental health catchment per quarter
2	KPI Description	HRB (NPIRS) definition : The legal status recorded by NPIRS is that recorded on admission. Changes may occur in legal status following admission but this is not recorded by the NPIRS. In addition in accordance with 16(1)A of the Mental Health Act 2001 details of all Admission Orders must be provided to the Mental Health
3	KPI Rationale	The metric collects data of the rate per 100,000 population of adults admitted involuntarily under the Mental Health Act 2001.
3a	Indicator Classification	Access & activity
4	National Target	Target 2019: 9.9. This metric is reported cumulatively.
4a	Target	9.9 a) Performance targets constant over the full year
4b	Volume Metrics	N/A
5	KPI Calculation	No. of involuntary admissions expressed as a rate per 100,000 population.
6	Data Source	Health Research Board to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of involuntary admissions of adults
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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Adult Mental Health Services

1	KPI Title	MH18 - Number of General Adult Mental Health Teams
1a	KPI Short Title	Number of GAMH Teams
2	KPI Description	The General Adult Community Mental Health Teams coordinates a range of interventions for individuals in a variety of locations, including home care treatment, day hospital, outpatient facilities and in-patient units, and interacts and liaises with specialist catchment or regional services to coordinate the care of individuals who require special consideration. A Vision for Change recommends that there should be one General Adult Community Mental Health Team per 50,000 population
3	KPI Rationale	The General Adult Community Mental Health Team is the core mechanism for the delivery of secondary care mental health services to adults and the KPI is to monitor the provision of community mental health services
3a	Indicator Classification	Access
4	National Target	N/A. This metric is reported PIT.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	N/A
5	KPI Calculation	
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	The number of General Adult Community Mental Health Teams
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH19 - Number of referrals (including re-referred) received by General Adult Mental Health Teams
1a	KPI Short Title	No. of referrals received by GAMH
2	KPI Description	This metric is designed to measure the number of referrals received (i) over 16y and less than 18 years old (ii) over 18th birthday referred to each General Adult Mental Health Team during the reporting period. First or re-referrals to General Adult Services generally take place in an outpatient clinic or may occasionally be seen in the patient's home. The patients are for the most part home-based. Homes include : - a private house (owned or rented etc) - a private or public residential setting e.g. a nursing home - transitory accommodation e.g. hostel for the homeless , refugee centre or B&B Referrals do not include:i. Referrals between members of the community mental health team.ii. Specialist clinics such as for adults with ADHD.iii. Referrals seen in hospital settings (whether general , maternity , geriatric etc)
3	KPI Rationale	The KPI is intended to measure the level of demand for the General Adult Community Mental Health Team
3a	Indicator Classification	Access & Activity
4	National Target	NSP 2019 43,819 This metric is reported cumulatively.
4a	Target	NSP 2019 43,819 This metric is reported cumulatively.
4b	Volume Metrics	CHO1 3,676 CHO2 6,409 CHO3 4,292 CHO4 6,553 CHO5 4,870 CHO6 2,566 CHO7 5,200 CHO8 6,196 CHO9 4,057
5	KPI Calculation	
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals by age group
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH20 - Number of referrals (including re-referred) accepted by General Adult Mental Health Team
1a	KPI Short Title	no. of referrals accepted by GAMH
2	KPI Description	This metric is designed to measure the number of referrals accepted based on the criteria operated by General Adult Mental Health Team in the reported period by (i) over 16y and less than 18 years old (ii) over 18th birthday referred to each General Adult Mental Health Team during the reporting period.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals accepted to support the monitoring and evaluating of trends over time per area/ region and across the service nationally.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported cumulatively.
4a	Target	NSP 2019 39,437 This metric is reported cumulatively.
4b	Volume Metrics	CHO1 3,308 CHO2 5,768 CHO3 3,862 CHO4 5,899 CHO5 4,383 CHO6 2,309 CHO7 4,680 CHO8 5,576 CHO9 3,652
5	KPI Calculation	
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals accepted, by age
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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Adult Mental Health Services

1	KPI Title	MH21 - Number of new (including re-referred) cases offered first appointment and Seen or DNA by wait time by (i) over 16y and less than 18 years old (ii) over 18th birthday referred to General Adult Mental Health Team during the reporting period. i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) >12 Weeks
1a	KPI Short Title	No. of GAMH accepted referrals seen or DNA in the month
2	KPI Description	Refers to General Adult Community Mental Health Team. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of weeks from the point at which the referral is received by a member of the General Adult MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place it occurs as close as possible to day received). A DNA if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA
3	KPI Rationale	Wait times to General Adult MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported cumulatively.
4a	Target	NSP 2019 35,035 This metric is reported cumulatively.
4b	Volume Metrics	CHO1 3,080 CHO2 5,398 CHO3 2,989 CHO4 5,047 CHO5 4,228 CHO6 2,774 CHO7 3,443 CHO8 4,431 CHO9 3,645
5	KPI Calculation	
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals , number appointments offered, number of DNA, by age
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH22 - Number of new (including re-referred) cases offered first appointment and Seen by wait time by (i) over 16y and less than 18 years old (ii) over 18th birthday referred to General Adult Mental Health Team during the reporting period. i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) >12 Weeks
1a	KPI Short Title	No. of GAMH accepted referrals seen in the current month
2	KPI Description	Refers to General Adult Community Mental Health Team. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of Weeks from the point at which the referral is received by a member of the General Adult MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place it occurs as close as possible to day received JA DNA if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA Wait times to General Adult MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
3	KPI Rationale	
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported cumulatively.
4a	Target	NSP 2019: 28,716 This metric is reported cumulatively
4b	Volume Metrics	CHO1 2,525 CHO2 4,424 CHO3 2,450 CHO4 4,138 CHO5 3,465 CHO6 2,273 CHO7 2,822 CHO8 3,632 CHO9 2,987
5	KPI Calculation	
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals ,number appointments offered, number of DNA, by age
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH23 - Number of new (including re-referred) cases offered first appointment and DNA by wait time by (i) over 16y and less than 18 years old (ii) over 18th birthday referred to General Adult Mental Health Team during the reporting period. i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) >12 Weeks
1a	KPI Short Title	No. of GAMH accepted referrals DNA in the current month
2	KPI Description	Refers to General Adult Community Mental Health Team. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of weeks from the point at which the referral is received by a member of the General Adult MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place it occurs as close as possible to day received JA DNA if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA Wait times to General Adult MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
3	KPI Rationale	
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported cumulatively.
4a	Target	NSP 2019: 6,319 This metric is reported cumulatively
4b	Volume Metrics	CHO1 555 CHO2 974 CHO3 539 CHO4 909 CHO5 763 CHO6 501 CHO7 621 CHO8 799 CHO9 658
5	KPI Calculation	
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals , number appointments offered, number of DNA, by age
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH24 - % of new (including re-referred) General Adult Community Mental Health Team cases offered appointment and DNA in the current month
1a	KPI Short Title	% of new (including re-referred) General Adult Community Mental Health Team cases offered appointment and DNA in the current month
2	KPI Description	Percentage of new (including re-referred) cases offered first appointment and that did not attend (DNA) appointment when referred to General Adult Mental Health Team during the reporting period, by (i) over 16y and less than 18 years old (ii) over 18th birthday A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Later Life. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
3a	Indicator Classification	Access & Activity
4	National Target	NSP 2019 target: 22%. This metric is reported cumulatively.
4a	Target	22%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH25 - Number of cases closed/discharged by General Adult Mental Health Team
1a	KPI Short Title	Number of cases closed/discharged by GAMH
2	KPI Description	This metric is designed to measure the number of cases closed/discharged to other service or to Primary Care or through case of death (i) over 16y and less than 18 years old (ii) over 18th birthday from the General Adult Mental Health Team during the reporting period (include in cases closed/discharged those cases that were seen and discharged from service in initial assessment)
3	KPI Rationale	KPI is designed to measure throughput of General Adult Community Mental Health Teams in conjunction with other indicators.
3a	Indicator Classification	Access & Activity
4	National Target	27,606. This metric is reported cumulatively.
4a	Target	2019: 27,606
4b	Volume Metrics	CHO1 2,316 CHO2 4,038 CHO3 2,703 CHO4 4,129 CHO5 3,068 CHO6 1,616 CHO7 3,276 CHO8 3,903 CHO9 2,557
5	KPI Calculation	
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of cases, number discharged
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH26 - Number of Psychiatry of Later Life Mental Health Teams
1a	KPI Short Title	No. of PLL MH Teams
2	KPI Description	The Psychiatry of Later Life Service coordinates a range of interventions for individuals in a variety of locations, including home care treatment, day hospital, outpatient facilities and in-patient units, and interacts and liaises with specialist catchment or regional services to coordinate the care of individuals who require special consideration.
3	KPI Rationale	Measure of the provision of Psychiatry of Later Life Teams by population as per Vision recommendations
3a	Indicator Classification	Access
4	National Target	N/A. This metric is reported PIT
4a	Target	2019: 31 - a) Performance targets constant over the full year
4b	Volume Metrics	CHO1, 3, CHO2, 5, CHO3, 2, CHO4, 4 CHO5, 5 CHO6, 2 CHO7, 3 CHO8, 5 CHO9, 2
5	KPI Calculation	
6	Data Source	From Psychiatry of Later Life Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of Teams
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH27 - Number of referrals (including re-referred) received by Psychiatry of Later Life Mental Health Teams
1a	KPI Short Title	No. of PLL MH referrals received
2	KPI Description	This metric is designed to measure the number of referrals received by the Psychiatry of Later Life Service team during the reporting period for patients over their 65th birthday. First or re/referrals to the Psychiatry of Old Age Service consist mostly of those whom will be seen on domiciliary assessment but some may be seen in OPD settings. The patients are for the most part home-based. Homes include : - a private house (owned or rented etc) - a private or public residential setting e.g. a nursing home - transitory accommodation e.g. hostel for the homeless , refugee centre or B&B Referrals do not include:i. Referrals between different members of the team.ii. Referrals to specialist clinics such as memory clinics.iii. Referrals seen in hospital settings. (whether general , maternity , geriatric etc)
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals accepted to support the monitoring and evaluating of trends over time per area/ region and across the service nationally.
3a	Indicator Classification	Access & Activity
4	National Target	2019: 12,455. This metric is reported cumulatively.
4a	Target	12,455
4b	Volume Metrics	CHO1, 1,314 CHO2, 1,962 CHO3, 1,244 CHO4, 770 CHO5, 1,444 CHO6, 1,156 CHO7, 888 CHO8, 1,853 CHO9, 1,824
5	KPI Calculation	
6	Data Source	From Psychiatry of Later Life Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH28 - Number of referrals (including re-referred) accepted by Psychiatry of Later Life Mental Health Team
1a	KPI Short Title	No. of PLL MH referrals accepted
2	KPI Description	This metric is designed to measure the number of referrals accepted based on the criteria operated the Psychiatry of Later Life Team during the reporting period for patients over their 65th birthday
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals accepted to support the monitoring and evaluating of trends over time per area/ region and across the service nationally.
3a	Indicator Classification	Access & Activity
4	National Target	2019: 11,211 This metric is reported cumulatively.
4a	Target	11,211
4b	Volume Metrics	CHO1, 1,183 CHO2, 1,765 CHO3, 1,120 CHO4, 694 CHO5, 1,300 CHO6, 1,041 CHO7, 799 CHO8, 1,667 CHO9, 1,642
5	KPI Calculation	
6	Data Source	From Psychiatry of Later Life Community Mental Health Team to ISA Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH29 - Number of new (including re-referred) cases offered first appointment and Seen or DNA in the Psychiatry of Old Age Mental Health Team by wait time during the reporting period for patients over their 65th birthday i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) >12 Weeks
1a	KPI Short Title	No. of PLL MH accepted referrals seen and DNA in the current month
2	KPI Description	Refers to Psychiatry of Later Life Mental Health Service. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of Weeks from the point at which the referral is received by a member of the Community MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait Time is day referral received in the office when it is date stamped by admin staff .(Triage in each service should be efficient and mechanisms put in place that this occurs as close as possible to day received) A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA. A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
3	KPI Rationale	Wait times to Psychiatry of Later Life MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
3a	Indicator Classification	Access & Activity
4	National Target	2019: 9,163. This metric is reported cumulatively.
4a	Target	9,163 a) Performance targets constant over the full year
4b	Volume Metrics	CHO1, 1,253 CHO2, 1,597 CHO3, 1,134 CHO4, 320 CHO5, 1,246 CHO6, 981 CHO7, 477 CHO8, 1,031 CHO9 1,124
5	KPI Calculation	
6	Data Source	From Psychiatry of Later Life Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH30 - Number of new (including re-referred) cases offered first appointment and Seen in the Psychiatry of Later Life Mental Health Team by wait time during the reporting period for patients over their 65th birthday) <1 Weeks ii) > 1 Weeks but <= 2 Weeksiii) > 2 Weeks but <= 3 Weeksiv) > 3 Weeks but <= 4 Weeksv) > 4 Weeks but <= 8 Weeksvi) > 8 Weeks but <= 12 Weeksvii) >12 Weeks
1a	KPI Short Title	No. of PLL MH accepted referrals seen in the current month
2	KPI Description	Refers to Psychiatry of Later Life Mental Health Service. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of Weeks from the point at which the referral is received by a member of the Community MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait Time is day referral received in the office when it is date stamped by admin staff .(Triage in each service should be efficient and mechanisms put in place that this occurs as close as possible to day received) A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA. A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
3	KPI Rationale	Wait times to Psychiatry of Later Life MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
3a	Indicator Classification	Access & Activity
4	National Target	2019: 8,896 . This metric is reported cumulatively.
4a	Target	8,896 a) Performance targets constant over the full year
4b	Volume Metrics	CHO1 1,217 CHO21,550 CHO3 1,101 CHO4 311 CHO5 1,210 CHO6 952 CHO7 463 CHO8 1,001 CHO9 1,091
5	KPI Calculation	
6	Data Source	From Psychiatry of Later Life Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH31 - Number of new (including re-referred) cases offered first appointment and DNA in the Psychiatry of Later Life Mental Health Team by wait time during the reporting period for patients over their 65th birthday) <1 Weeks ii) > 1 Weeks but <= 2 Weeksiii) > 2 Weeks but <= 3 Weeksiv) > 3 Weeks but <= 4 Weeksv) > 4 Weeks but <= 8 Weeksvi) > 8 Weeks but <= 12 Weeksvii) >12 Weeks
1a	KPI Short Title	No. of PLL MH accepted referrals DNA in the current month
2	KPI Description	Refers to Psychiatry of Later Life Mental Health Service. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of Weeks from the point at which the referral is received by a member of the Community MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait Time is day referral received in the office when it is date stamped by admin staff .(Triage in each service should be efficient and mechanisms put in place that this occurs as close as possible to day received) A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA. A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
3	KPI Rationale	Wait times to Psychiatry of Later Life MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
3a	Indicator Classification	Access & Activity
4	National Target	2019: 267 This metric is reported cumulatively.
4a	Target	267 a) Performance targets constant over the full year
4b	Volume Metrics	CHO1 36 CHO2 47 CHO3 33 CHO4 9 CHO5 36 CHO6 29 CHO7 14 CHO8 30 CHO9 33
5	KPI Calculation	
6	Data Source	From Psychiatry of Later Life Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH32 - % of new (including re-referred) Later Life Psychiatry Team cases offered appointment and DNA in the current month
1a	KPI Short Title	% of PLL MH accepted referrals DNA in the current month
2	KPI Description	Number of new (including re-referred) cases offered first appointment and that did not attend (DNA) appointment in the Psychiatry of Later Life Mental Health Team during the reporting period for patients over their 65th birthday. A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA. A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Later Life. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
3a	Indicator Classification	Access & Activity
4	National Target	NSP 2019 target: 3%. This metric is reported cumulatively.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted
6	Data Source	From Psychiatry of Later Life Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH33 - Number of cases closed/discharged by Psychiatry of Later Life Mental Health Team
1a	KPI Short Title	No. of PLL MH cases closed
2	KPI Description	This metric is designed to measure the number of cases closed/discharged to other service or Primary Care or through case of death by the Psychiatry of Later Life Team during the reporting period for patients over their 65th birthday.(include in cases closed/discharged those cases that were seen and discharged from service in initial assessment)
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of cases closed/discharged and monitoring and evaluating the trends over time per area/ region and across the service nationally.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access
4	National Target	2019: 8,969 N/A. This metric is reported cumulatively.
4a	Target	8,969 a) Performance targets constant over the full year
4b	Volume Metrics	CHO1947 CHO21,412 CHO3896 CHO4555 CHO51,040 CHO6833 CHO7639 CHO81,333 CHO91,314
5	KPI Calculation	
6	Data Source	From Psychiatry of Later Life Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of cases discharged, closed
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Adult Mental Health Services

1	KPI Title	MH8- Number of admissions to adult acute inpatient units
1a	KPI Short Title	Number of admissions to adult acute inpatient units
2	KPI Description	This metric is designed to measure the total number admitted to adult mental health acute inpatient units.
3	KPI Rationale	This metric is used to support the preparation of indicators based on rates of admission. Reduced admissions could be used as a proxy measure for provision of community alternatives. Similarly, a trend of increasing admission rates could alert the Area Mental Health Management Team to a lack of capacity in community settings and/or increased demand for secondary care mental health services
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access
4	National Target	N/A. This metric is reported cumulatively.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	12,692
5	KPI Calculation	Count.
6	Data Source	Health Research Board to National Business Information Unit
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	The total number admitted to adult mental health acute inpatient units.
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Maurice Farnan, maurice.farnan@hse.ie , 6207321
	PBI data support	Sharon Craig, sharon.craig@hse.ie, 046 925 1366
	Governance/sign off	Operational National Director Anne O Connor

Adult Mental Health Services

1	KPI Title	MH9 - Median length of stay
1a	KPI Short Title	Median length of stay
2	KPI Description	Median length of stay is the middle number in the sequence of numbers created by listing all of the figures for length of stay during the period of less than one year. Where such a sequence has an even amount of numbers, the median is the average of the two middle numbers.
3	KPI Rationale	Measurement of length of stay can be used as a comparator of service provision in conjunction with other data having regard to evidence base for addressing certain diagnosis. It can also act as a proxy for effective community secondary care provision.
3a	Indicator Classification	Access & Activity
4	National Target	NSP 2019 11.0 This metric is reported PIT.
4a	Target	11.0
4b	Volume Metrics	N/A
5	KPI Calculation	Median length of stay is the middle number in the sequence of numbers created by listing all of the figures for length of stay during the period of less than one year. Where such a sequence has an even amount of numbers, the median is the average of the two middle numbers.
6	Data Source	Health Research Board to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	The middle number in the sequence of numbers created by listing all of the figures for length of stay during the period of less than one year. Where such a sequence has an even amount of numbers, the median is the average of the two middle numbers.
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH1- % of accepted referrals / re-referrals offered first appointment within 12 weeks by General Adult Community Mental Health Teams
1a	KPI Short Title	General Adult % Accepted referrals / re offered first appointment within 12 weeks.
2	KPI Description	Wait time: The number of weeks from the point at which the referral is received by a member of the General Adult Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access General Adult Community Mental Health Team for a mental health assessment provides a measure of service availability in the community and the timeliness of that access.
3a	Indicator Classification	Access & Integration
4	National Target	NSP 2019 - 90%. This metric is reported cumulatively.
4a	Target	90%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases seen within 12 weeks and divide by number of new appointments offered within 12 weeks and calculate the percentage against overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of accepted referrals/re-referrals; number of accepted referrals. ?Re-referrals within time frame;
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report/ Performance Report/Profile/ MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH2- % of accepted referrals / re-referrals offered first appointment and seen within 12 weeks by General Adult Community Mental Health Teams
1a	KPI Short Title	General Adult % of accepted referrals / re-referrals offered first appointment and seen within 12 weeks
2	KPI Description	Wait time: The number of weeks from the point at which the referral is received by a member of the General Adult Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access General Adult Community Mental Health Team for a mental health assessment provides a measure of service availability in the community and the timeliness of that access.
3a	Indicator Classification	Access & Integration
4	National Target	NSP 2019 - 75%. This metric is reported cumulatively.
4a	Target	75%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases seen within 12 weeks and divide by number of new appointments offered within 12 weeks and calculate the percentage against overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of accepted referrals/re-referrals; number of accepted referrals. Re-referrals within time frame;
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report/ Performance Report/Profile/ MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH22 - Number of Adult Referrals seen by Mental Health Services
1a	KPI Short Title	No. of adult referrals seen by mental health services
2	KPI Description	Refers to General Adult Community Mental Health Team. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of weeks from the point at which the referral is received by a member of the General Adult MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Wait Time: The number of weeks from the point at which the referral is received by a member of the General Adult MH team to the day assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place it occurs as close as possible to day received). A DNA if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted
3	KPI Rationale	Wait times to General Adult MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
3a	Indicator Classification	Access & Activity
4	National Target	N.A. This Metric is measured as Cumulative
4a	Target	28,716
4b	Volume Metrics	CHO1 (2525) CHO2 (4424) CHO3 (2450) CHO4 (4138) CHO5 (3465) CHO6 (2273) CHO7 (2822) CHO8 (3632) CHO9 (2987)
5	KPI Calculation	Count (Cumulative)
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals, number appointments offered, number of DNA, by age
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH24- % of new (including re-referred) General Adult Community Mental Health Team cases offered appointment and DNA in the current month
1a	KPI Short Title	General Adult % DNA in current month.
2	KPI Description	Percentage of new (including re-referred) cases offered first appointment and that did not attend (DNA) appointment when referred to General Adult Mental Health Team during the reporting period, by (i) over 16y and less than 18 years old (ii) over 18th birthday. A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Old Age. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
3a	Indicator Classification	Access & Integration
4	National Target	NSP 2019 target: <22%. This metric is reported cumulatively.
4a	Target	<22%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M-1M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH3- % of accepted referrals / re-referrals offered first appointment within 12 weeks by Psychiatry of Later Life Community Mental Health Teams
1a	KPI Short Title	PLL % of accepted referrals / re-referrals offered first appointment within 12 weeks
2	KPI Description	Wait time: The number of weeks from the point at which the referral is received by a member of the Psychiatry of Later Life Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access Psychiatry of Later Life Community Mental Health Team for mental health assessment provides a measure of service availability in the community and the timeliness of that access.
3a	Indicator Classification	Quality and Safety
4	National Target	NSP 2019 target:98%. This metric is reported cumulatively.
4a	Target	98%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases seen within 12 weeks and divide by number of new appointments offered within 12 weeks and calculate the percentage against the overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of accepted referrals/re-referrals; numer of accepted referrals/re-referrals within timeframe
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M-1M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report/ Performance Report/Profile/ MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH30 - No. of new (including re-referred) Psychiatry of Later Life Team cases seen in the current month
1a	KPI Short Title	No. of Psychiatry of Later Life referrals seen by mental health services
2	KPI Description	Refers to Psychiatry of Later Life Mental Health Service. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of weeks from the point at which the referral is received by a member of the Community MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait Time is day referral received in the office when it is date stamped by admin staff .(Triage in each service should be efficient and mechanisms put in place that this occurs as close as possible to day received) A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA. A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
3	KPI Rationale	Wait times to Psychiatry of Later Life MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
3a	Indicator Classification	Access & Activity
4	National Target	8,896 This metric is reported cumulatively.
4a	Target	NSP 2019 - 8,896
4b	Volume Metrics	CHO1 1,217 CHO2 1,550 CHO3 1,101 CHO4 311 CHO5 1,210 CHO6 952 CHO7 463 CHO8 1,001 CHO9 1,091
5	KPI Calculation	Count (Cumulative)
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M-1M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH32- % of new (including re-referred) Later Life Psychiatry Team cases offered appointment and DNA in the current month
1a	KPI Short Title	PLL % of DNA in Current Month
2	KPI Description	Number of new (including re-referred) cases offered first appointment and that did not attend (DNA) appointment in the Psychiatry of Later Life Mental Health Team during the reporting period for patients over their 65th birthday. A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA. A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Later Life. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
3a	Indicator Classification	Access & Integration
4	National Target	NSP 2019 target: <3%. This metric is reported cumulatively.
4a	Target	<3%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M-1M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH4- % of accepted referrals / re-referrals offered first appointment and seen within 12 weeks by Psychiatry of Later Life Community Mental Health Teams
1a	KPI Short Title	PLL % of accepted referrals / re-referrals offered first appointment and seen within 12 weeks
2	KPI Description	Wait time: The number of weeks from the point at which the referral is received by a member of the Psychiatry of Later Life Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access Psychiatry of Later Life Community Mental Health Team for mental health assessment provides a measure of service availability in the community and the timeliness of that access.
3a	Indicator Classification	Quality and Safety
4	National Target	NSP 2019 target: 95%. This metric is reported cumulatively.
4a	Target	95%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases seen within 12 weeks and divide by number of new appointments offered within 12 weeks and calculate the percentage against the overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of accepted referrals/re-referrals; numer of accepted referrals/re-referrals within timeframe
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report/ Performance Report/Profile/ MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH43 - Number of child/adolescent referrals (including re-referred) received by mental health services
1a	KPI Short Title	No. of CAMHs referrals received by mental health services
2	KPI Description	This metric is designed to measure the number of child/ adolescents (i) under 16yrs and (ii) over 16 years but not yet reached their 18th birthday referred to each CAMH Service during the reporting period.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals to support the monitoring and evaluating of trends over time per area/ region and across the service nationally.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported cumulatively.
4a	Target	18,128
4b	Volume Metrics	CHO1(1,404) CHO2 (1,691) CHO3 (1,953) CHO4 (2,204) CHO5 (1,867) CHO6 (1,954) CHO7 (2,537) CHO8 (3,021) CHO9 (1,497)
5	KPI Calculation	Count Cumulative– the total number of child/adolescent referrals received each month
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH46 - No. of new (including re-referred) child/adolescent referrals seen in the current month
1a	KPI Short Title	No. of CAMHs referrals seen in the current month by mental health services
2	KPI Description	Number of new (including re-referred) child / adolescent cases seen for their first appointment
3	KPI Rationale	To monitor trends in relation to referrals..
3a	Indicator Classification	Access & Activity
4	National Target	N/A
4a	Target	10,833
4b	Volume Metrics	CHO1 (880) CHO2 (1,125) CHO3 (1,389) CHO4 (1,519) CHO5 (897) CHO6 (1,121) CHO7 (1,274) CHO8 (1,824) CHO9 (804)
5	KPI Calculation	Count number of new appointments offered and subtract those who did not attend
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH48- % of new (including re-referred) child/adolescent referrals offered appointment and DNA in the current month
1a	KPI Short Title	CAMHS % offered appointment and DNA
2	KPI Description	Number of new (including re-referred) child / adolescent cases and Did Not Attend their first appointment
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Old Age. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
3a	Indicator Classification	NSP
4	National Target	NSP 2019 target - 10%. This metric is reported cumulatively.
4a	Target	10%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH5- Admissions of children to HSE Child and Adolescent Acute Inpatient Units as a % of the total number of admissions of children to mental health acute inpatient units
1a	KPI Short Title	CAMHS Admission to Adult Units as a % of the total number of admissions of children to mental health acute inpatient units
2	KPI Description	This metric is designed to measure the total number of HSE/HSE funded Child and Adolescent Acute Inpatient admissions as a percentage of all acute inpatient admissions of children and adolescents whether admitted to HSE/HSE funded CAMHS acute inpatient units and or HSE/HSE funded Adult Mental Health Acute Inpatient Units and excluding admissions to private units.
3	KPI Rationale	This is a quality metric to measure compliance with the Mental Health Commission regulation in respect of admission of children and adolescents to age appropriate acute inpatient units. It is also designed to monitor the operation of the HSE/HSE funded Child and Adolescent Acute Inpatient units and demonstrate the benefits realisation from the investment in CAMHS acute inpatient provision.
3a	Indicator Classification	Quality and Safety
4	National Target	NSP 2019 target: 75%. This metric is reported cumulatively.
4a	Target	75%
4b	Volume Metrics	N/A
5	KPI Calculation	Count of all admissions of children to HSE/HSE funded CAMHS Acute Inpatient Units, count of all admissions of children and adolescents to HSE/HSE funded Adult Acute Mental Health Inpatient Units; Sum of both counts. Calculate percentage of number of children and adolescents admitted to HSE/HSE funded CAMHS inpatient units as against total number of admissions of children and adolescents excluding admissions to private units.
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	The number of children and adolescents admitted to HSE/HSE funded CAMHS Inpatient Units; The number of children and adolescents admitted to HSE/HSE funded Adult Acute Mental Health Inpatient Units
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH57- Percentage of Bed days used in HSE Child and Adolescent Acute Inpatient Units as a total of Bed days used by children in mental health acute inpatient units
1a	KPI Short Title	CAMHS % Bed Days used in CAMHS units as to total of bed days used.
2	KPI Description	This metric is designed to measure the total number of HSE/HSE funded Child and Adolescent Acute Inpatient bed days used as a percentage of all acute inpatient bed days of children and adolescents whether admitted to HSE/HSE funded CAMHS acute inpatient units and or HSE/HSE funded Adult Mental Health Acute Inpatient Units and excluding admissions to private units.
3	KPI Rationale	This is a quality metric to measure compliance with the Mental Health Commission regulation in respect of admission of children and adolescents to age appropriate acute inpatient units. It is also designed to monitor the operation of the HSE/HSE funded Child and Adolescent Acute Inpatient units and demonstrate the benefits realisation from the investment in CAMHS acute inpatient provision.
3a	Indicator Classification	Quality and Safety
4	National Target	NSP 2019 target: 95%. This metric is reported cumulatively.
4a	Target	95%
4b	Volume Metrics	N/A
5	KPI Calculation	Count of all Bed days of children to HSE/HSE funded CAMHS Acute Inpatient Units, count of all Bed Days of children and adolescents to HSE/HSE funded Adult Acute Mental Health Inpatient Units; Sum of both counts. Calculate percentage of number of children and adolescents bed days used to HSE/HSE funded CAMHS inpatient units as against total number of bed days used of children and adolescents excluding admissions to private units.
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	The number of children and adolescents admitted to HSE/Hse funded CAMHS Inpatient Units; The number of children and adolescents admitted to HSE/HSE funded Adult Acute Mental Health Inpatient Units
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH6- % of accepted referrals / re-referrals offered first appointment within 12 weeks by Child and Adolescent Community Mental Health Teams.
1a	KPI Short Title	CAMHS % of accepted referrals / re-referrals offered first appointment within 12 weeks
2	KPI Description	Wait time: The number of weeks from the point at which the referral is received by a member of the CAMHS Community Mental Health Team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access CAMHS Community Mental Health Teams for a mental health assessment provides a measure of service availability in the community and the timeliness of that access. Monitoring the number of new (including re-referred) cases seen overall from referral and evaluating the trends over time per HSE region and across the service nationally as it relates to target. Nitor trends in relation to referrals.
3a	Indicator Classification	Quality and Safety
4	National Target	NSP 2019 target 78%. This metric is reported cumulatively.
4a	Target	78%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases seen within 12 weeks and divide by number of new appointments offered within 12 weeks and calculate the percentage against the overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of accepted referrals/re-referrals; number of accepted referrals/re-referrals within timeframe
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH7- % of accepted referrals / re-referrals offered first appointment and seen within 12 weeks by Child and Adolescent Community Mental Health Teams.
1a	KPI Short Title	CAMHS % of accepted referrals / re-referrals offered first appointment and seen within 12 weeks
2	KPI Description	Wait time: The number of weeks from the point at which the referral is received by a member of the CAMHS Community Mental Health Team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access CAMHS Community Mental Health Teams for a mental health assessment provides a measure of service availability in the community and the timeliness of that access. Monitoring the number of new (including re-referred) cases seen overall from referral and evaluating the trends over time per HSE region and across the service nationally as it relates to target. Monitor trends in relation to referrals.
3a	Indicator Classification	Quality and Safety
4	National Target	NSP 2019 target 72 %. This metric is reported cumulatively.
4a	Target	72%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases seen within 12 weeks and divide by number of new appointments offered within 12 weeks and calculate the percentage against the overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of accepted referrals/re-referrals; number of accepted referrals/re-referrals within timeframe
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report, Performance Report/Profile, MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Appendix 3

1	KPI Title	MH8 - Number of admissions to adult acute inpatient units
1a	KPI Short Title	No. of admissions to adult acute inpatient units
2	KPI Description	This metric is designed to measure the total number admitted to adult mental health acute inpatient units.
3	KPI Rationale	This metric is used to support the preparation of indicators based on rates of admission. Reduced admissions could be used as a proxy measure for provision of community alternatives. Similarly, a trend of increasing admission rates could alert the Area Mental Health Management Team to a lack of capacity in community settings and/or increased demand for secondary care mental health services
3a	Indicator Classification	Access & Activity
4	National Target	N/A
4a	Target	12,148
4b	Volume Metrics	CHO1(1,353) CHO2 (1,144) CHO3 (985) CHO4 (2,088) CHO5 (1,244) CHO6 (980) CHO7 (1,207) CHO8 (1,479) CHO9 (1,668)
5	KPI Calculation	Count
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	The total number admitted to adult mental health acute inpatient units.
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly - 1 Qtr in arrears
12	KPI Reporting Frequency	Quarterly - 1Qtr
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH34 - Number of Child and Adolescent Community Mental Health Teams
1a	KPI Short Title	No. of CAMHS Teams
2	KPI Description	Vision for Change recommended the number of Community Child and Adolescent Mental Health Teams.
3	KPI Rationale	Implementation of recommendations of A Vision for Change and to address the Regulations of the Mental Health Commission.
3a	Indicator Classification	Access
4	National Target	N/A. This metric is reported PIT
4a	Target	2019: 70 a) Performance targets constant over the full year
4b	Volume Metrics	70
5	KPI Calculation	
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	1 team per 50,000 head of population as per VFC
9	Minimum Data Set MDS	No of CAMHS Community Mental Health Teams
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH35 - Number of Child and Adolescent Day Hospital Teams
1a	KPI Short Title	No. of CAMHS Day Hospital Teams
2	KPI Description	Vision for Change has recommended the number of Child and Adolescent Day Hospital Teams.
3	KPI Rationale	Implementation of recommendations of A Vision for Change and to address the Regulations of the Mental Health Commission.
3a	Indicator Classification	Access
4	National Target	N/A. This metric is reported PIT
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	N/A
5	KPI Calculation	
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	As per VFC
9	Minimum Data Set MDS	As per VFC
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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Child & Adolescent

1	KPI Title	MH36 - Number of Paediatric Liaison Teams
1a	KPI Short Title	Number of Paediatric Liaison Teams
2	KPI Description	Vision for Change recommended number of Paediatric Liaison Teams.
3	KPI Rationale	Monitor implementation of recommendations of A Vision for Change
3a	Indicator Classification	Access
4	National Target	N/A. This metric is reported PIT
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	N/A
5	KPI Calculation	
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	1 team per 300,000 head of population as per VFC
9	Minimum Data Set MDS	As per VFC
10	International Comparison	yes
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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Child & Adolescent

1	KPI Title	MH37 - Number of Child/Adolescent admissions to HSE/HSE Funded Child and Adolescent mental health in-patient units
1a	KPI Short Title	No. of CAMHS admissions to HSE/HSE funded CAMHS inpatient units
2	KPI Description	Number of admissions to HSE Child and Adolescent Inpatient Units.
3	KPI Rationale	To monitor the number of admissions to each C&A unit
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported cumulatively.
4a	Target	2019:296 a) Performance targets constant over the full year
4b	Volume Metrics	N/A
5	KPI Calculation	
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Inpatient psychiatric treatment is usually indicated for children and adolescents with severe psychiatric disorders such as schizophrenia, depression, and mania. Other presentations include severe complex medical-psychiatric disorders such as anorexia / bulimia. Admission may also be required for clarification of diagnosis and appropriate treatment or for the commencement and monitoring of medication. The increasing incidence of the more severe mental health disorders in later adolescence increases the need for inpatient admission.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. For each admission a form is sent to the Mental Health Commission informing of admission
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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Child & Adolescent

1	KPI Title	MH38-41 - Number of children/adolescents admitted to adult HSE mental health inpatient units: i) <16 yrs ii) <17 yrs iii) <18 yrs
1a	KPI Short Title	No. of children/adolescents admitted to adult HSE mental health inpatient units
2	KPI Description	Number of children/adolescents admitted to adult HSE mental health inpatient units.
3	KPI Rationale	The Mental Health Commission code of practice on regulating the admission of children under 18 to adult inpatient units. From July 1st 2009, no child under 16 is to be admitted to an adult inpatient unit except in exceptional circumstances, from December 2010, no child under 17 can be admitted to an adult inpatient unit except under exceptional circumstances. With effect from 1st December 2011, no child under 18 should be admitted to an adult inpatient unit unless in exceptional circumstances. This metric is to monitor compliance with the code of practice.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported cumulatively.
4a	Target	30 a) Performance targets constant over the full year
4b	Volume Metrics	<30 (<16 yrs – 0, <17 yrs – 0, <18 yrs – <30)
5	KPI Calculation	
6	Data Source	Mental Health Commission to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	The Mental Health Commission set a timeline for achievement of this goal. From July 2009 no admission of children under the age of 16 years, except in specified exceptional circumstances, to adult units was to take place. In December 2010 this age limit increased to include children under the age of 17 years. In December 2011 this increased to include all children under the age of 18 years.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. For each admission a form is sent to the Mental Health Commission informing of admission
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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Child & Adolescent

1	KPI Title	MH42 - Number of involuntary admissions of children and adolescents
1a	KPI Short Title	Number of involuntary admissions of children and adolescents
2	KPI Description	Involuntary admission of children is regulated by procedures under Section 25 of the Mental Health Act.
3	KPI Rationale	To monitor the trend of involuntary admission.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported cumulatively.
4a	Target	0 a) Performance targets constant over the full year
4b	Volume Metrics	<15
5	KPI Calculation	
6	Data Source	CAMHS Team /Approved Centre to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Involuntary admission of children is regulated by procedures under Section 25 of the Mental Health Act.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. For each admission a form is sent to the Mental Health Commission informing of admission
10	International Comparison	Yes
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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Child & Adolescent

1	KPI Title	MH43 - Number of child/adolescent referrals (including re-referred) received by mental health services
1a	KPI Short Title	No. of referrals received by CAMHs
2	KPI Description	This metric is designed to measure the number of child/ adolescents (i) under 16yrs and (ii) over 16years but not yet reached their 18th birthday referred to each CAMH Service during the reporting period.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals to support the monitoring and evaluating of trends over time per area/ region and across the service nationally.
3a	Indicator Classification	Access & Activity
4	National Target	2019: 18,128 This metric is reported cumulatively
4a	Target	18,128 a) Performance targets constant over the full year
4b	Volume Metrics	CHO1 1,404 CHO21,691 CHO3 1,953 CHO4 2,204 CHO51,867 CHO6 1,954 CHO7 2,537 CHO83,021 CHO9 1,497
5	KPI Calculation	The total number of child/adolescent referrals received each month
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	

Child & Adolescent

1	KPI Title	MH44 - No. of child / adolescent referrals (including re-referred) accepted by Mental Health Services
1a	KPI Short Title	No. of referrals accepted by CAMHS
2	KPI Description	This metric is designed to measure the number child/ adolescent (i) under 16y and (ii) over 16y but not yet reached their 18th birthday accepted by each CAMH Service during the reporting period.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals accepted, based on the criteria operated by the CAMHS team in that particular reporting period and monitoring and evaluating the trends over time per HSE region and across the service nationally. .
3a	Indicator Classification	Access & Activity
4	National Target	13,069 This metric is reported cumulatively.
4a	Target	2019: 13,069 a) Performance targets constant over the full year
4b	Volume Metrics	CHO1 1,010 CHO21,217 CHO3 1,407 CHO4 1,608 CHO51,343 CHO6 1,407 CHO7 1,826 CHO82,174 CHO9 1,077
5	KPI Calculation	The total number of child/adolescent referrals accepted each month
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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Child & Adolescent

1	KPI Title	MH45 - No. of new (including re-referred) CAMHs Team cases offered first appointment for the current month (seen and DNA)
1a	KPI Short Title	No. of CAMHS accepted referrals offered first appointment in the current month (seen and DNA)
2	KPI Description	Number of new (including re-referred) child / adolescent cases seen or Did Not Attend their first appointment
3	KPI Rationale	To monitor trends in relation to referrals..
3a	Indicator Classification	Access & Activity
4	National Target	2019: 11,919 This metric is reported cumulatively.
4a	Target	11,919 a) Performance targets constant over the full year
4b	Volume Metrics	CHO1 969 CHO2 1,237 CHO3 1,529 CHO4 1,673 CHO5 987 CHO6 1,232 CHO7 1,400 CHO8 2,007 CHO9 885
5	KPI Calculation	Count number of new appointments offered and subtract those who did not attend.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH46 - No. of new (including re-referred) child/adolescent referrals seen in the current month
1a	KPI Short Title	No. of accepted referrals seen by CAMHS in the current month
2	KPI Description	Number of new (including re-referred) child / adolescent cases seen or Did Not Attend their first appointment
3	KPI Rationale	To monitor trends in relation to referrals..
3a	Indicator Classification	Access & Activity
4	National Target	2019: 10,833 This metric is reported cumulatively.
4a	Target	10,833 a) Performance targets constant over the full year
4b	Volume Metrics	CHO1 880 CHO2 1,125 CHO3 1,389 CHO41,519 CHO5897 CHO6 1,121 CHO71,274 CHO8 1,824 CHO9 804
5	KPI Calculation	Count number of new appointments offered and subtract those who did not attend.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH47 - No. of new (including re-referred) child/adolescent referrals offered appointment and DNA in the current month
2	KPI Description	Number of new (including re-referred) child / adolescent cases seen or Did Not Attend their first appointment
3	KPI Rationale	To monitor trends in relation to referrals..
3a	Indicator Classification	Access & activity
4	National Target	2019: 1,086. This metric is reported cumulatively.
4a	Target	1,086 a) Performance targets constant over the full year
4b	Volume Metrics	CHO1 89 CHO2 112 CHO3 140 CHO4 154 CHO5 90 CHO6 111 CHO7 126 CHO8 183 CHO981
5	KPI Calculation	Count number of new appointments offered and subtract those who did not attend.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	

Child & Adolescent		
1	KPI Title	MH48 - % of new (including re-referred) child/adolescent referrals offered appointment and DNA in the current month
1a	KPI Short Title	% of CAMHS accepted referrals DNA in the current month
2	KPI Description	Number of new (including re-referred) child / adolescent cases and Did Not Attend their first appointment
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Old Age. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
3a	Indicator Classification	Access & Activity
4	National Target	10%. This metric is reported cumulatively.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH49 - Number of cases closed/discharged by CAMHS service
1a	KPI Short Title	Number of cases closed/discharged by CAMHS service
2	KPI Description	This metric is designed to measure the number of cases closed/discharged from each CAMH Service during the reporting period.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of cases closed/discharged and monitoring and evaluating the trends over time per area/ region and across the service nationally.
3a	Indicator Classification	Access & Activity
4	National Target	2019: 10,454 This metric is reported cumulatively.
4a	Target	10,454 a) Performance targets constant over the full year
4b	Volume Metrics	CHO1 808 CHO2 974 CHO31,126 CHO4 1,286 CHO5 1,074 CHO61,125 CHO7 1,460 CHO8 1,739 CHO9862
5	KPI Calculation	Total number of child/adolescent cases closed/discharged.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Cases are closed or discharged back to GP, Other CAMHS, Other Community Service and Adult Service
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. Discharge summary letter
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH50 - Total No. to be seen for a first appointment at the end of each month.
1a	KPI Short Title	Total no. to be seen for a first appointment at the end of each month
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	NSP 2019 2,498. This metric is reported PIT
4a	Target	NSP 2019 2,498 Performance targets constant over the full year
4b	Volume Metrics	CHO1 205 CHO2 22 CHO3 252 CHO4 700 CHO5 155 CHO6 434 CHO7 235 CHO8 334 CHO9 161
5	KPI Calculation	The number of child/adolescent on waiting list at the each month by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH51 - Total No. to be seen by CAMHS waiting 0-3 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting 0-3 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	1,142 This metric is reported PIT
4a	Target	NSP 2019 1,142 a) Performance targets constant over the full year
4b	Volume Metrics	CHO1 117 CHO2 21 CHO3 82 CHO4 179 CHO5 91 CHO6 248 CHO7 163 CHO8 163 CHO9 78
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. .
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH52 - Total No. to be seen by CAMHS waiting 3-6 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting 3-6 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	2019: 550 This metric is reported PIT.
4a	Target	550 a) Performance targets constant over the full year
4b	Volume Metrics	n/a
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH53 - Total No. to be seen by CAMHS waiting 6-9 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting 6-9 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	2019: 454 This metric is reported PIT.
4a	Target	454 a) Performance targets constant over the full year
4b	Volume Metrics	n/a
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH54 - Total No. to be seen by CAMHS waiting 9-12 months
1a	KPI Short Title	Total no. to be seen by CAMHS waiting 9-12 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	2019: 352. This metric is reported PIT.
4a	Target	352 a) Performance targets constant over the full year
4b	Volume Metrics	n/a
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH55 - Total No. to be seen by CAMHS waiting > 12 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting > 12 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	0 This metric is reported PIT.
4a	Target	NSP 2019: 0
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH59 - Total No. to be seen by CAMHS waiting 15 months - 18 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting 15-18 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported PIT.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH60 - Total No. to be seen by CAMHS waiting 18 months - 21 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting 18-21 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported PIT.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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Child & Adolescent

1	KPI Title	MH61 - Total No. to be seen by CAMHS waiting 21 months - 24 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting 21-24 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access
4	National Target	N/A. This metric is reported PIT.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH62 - Total No. to be seen by CAMHS waiting 24 months - 27 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting 24-27 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported PIT.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH64 - Total No. to be seen by CAMHS waiting 30 months - 33 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting 30-33 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported PIT.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH65- Total No. to be seen by CAMHS waiting 33 months - 36 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting 33-36 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported PIT.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH66 - Total No. to be seen by CAMHS waiting 36 months - 39 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting 36-39 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported PIT.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH67 - Total No. to be seen by CAMHS waiting 39 months - 42 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting 39-42 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported PIT.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH68 - Total No. to be seen by CAMHS waiting 42 months - 45 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting 42-45 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported PIT.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH69- Total No. to be seen by CAMHS waiting 45 months - 48 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting 45-48 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported PIT.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
	Governance/sign off	Jim Ryan, Head of Operations, Quality and Service Improvement

Child & Adolescent

1	KPI Title	MH70 - Total No. to be seen by CAMHS waiting > 48 months
1a	KPI Short Title	Total No. to be seen by CAMHS waiting > 48 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported PIT.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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Child & Adolescent

1	KPI Title	MH72 - % of accepted referrals / re-referrals offered first appointment and seen within 12 months by Child and Adolescent Community Mental Health Teams excluding DNAs
1a	KPI Short Title	% to be seen for a first appointment within 12 months
2	KPI Description	Wait time: The number of weeks/ months from the point at which the referral is received by a member of the CAMHS Community Mental Health Team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported Cumulative
4a	Target	NSP 2019 - 95%
4b	Volume Metrics	95%
5	KPI Calculation	Count of cases seen as a % of all seen within 12 months
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to Performance Management and Improvement Unit
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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Child & Adolescent

1	KPI Title	MH73 - % of urgent referrals to Child and Adolescent Mental Health Teams responded to within three working days
1a	KPI Short Title	% of urgent referrals to Child and Adolescent Mental Health Teams responded to within three working days
2	KPI Description	% of urgent referrals to Child and Adolescent Mental Health Teams responded to within three working days
3	KPI Rationale	NEW KPI 2019
3a	Indicator Classification	Access & Activity
4	National Target	N/A. This metric is reported Cumulative
4a	Target	100% - NSP 2019
4b	Volume Metrics	100%
5	KPI Calculation	Sum of urgent referrals, 0-15 and 16/17 years old responded to within 3 days divided by all urgent referrals responds time.
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to Performance Management and Improvement Unit
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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Child & Adolescent

1	KPI Title	Teams Number of Active Cases
1a	KPI Short Title	Short title
2	KPI Description	The total number of cases currently active in the team at the end of March and at the end of September.
3	KPI Rationale	Allows the service to measure Caseload trends across teams and caseload can then be compared per whole time equivalent numbers.
3a	Indicator Classification	National Scorecard Quadrant
4	National Target	N/A KPI. This is a point in time metric
4a	Target	a) Performance targets constant over the full year
5	KPI Calculation	Count
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	File on case must be open i.e not discharged to another service.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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Child & Adolescent

1	KPI Title	Total Number of 'face to face' Consultation Appointments
1a	KPI Short Title	Total Number of 'face to face' Consultation Appointments
2	KPI Description	The total number of 'face to face' Consultation Appointments, Clinic, Home, Hospital, School or Other
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of appointments offered by the CAMHS team in that particular reporting period and monitoring and evaluating the trends over time per HSE region and across the service nationally.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access
4	National Target	N/A KPI. This is a point in time metric.
4a	Target	a) Performance targets constant over the full year
4b	Volume Metrics	
5	KPI Calculation	Count
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to National Business Information Unit.
6a	Data Sign Off	Submission at CHO
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	File on case must be open i.e not discharged to another service.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	CHO Area and individual teams
15	KPI is reported in which reports?	Annual Report; Performance Report/Profile; MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	John Meehan, Assistant National Director / Head of National Office for Suicide Prevention and Lead for Community Strategy & Planning
	PBI data support	Diane Duignan, diane.duignan@hse.ie, 046 925 1325
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