



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive



Health Service Executive

National Services

Environmental Health &
Primary Care Reimbursement Scheme (PCRS)

Key Performance
Indicator Metadata 2020

Environmental Health

1	KPI Title	HWB29- No. of initial tobacco sales to minors test purchase inspections carried out
1a	KPI Short Title	Tobacco test purchase inspections
2	KPI Description	Test purchases of cigarettes with volunteer minors are carried out in retail premises to assess compliance with tobacco control legislation. A minor is a person who has not attained the age of 18 years. They are volunteers who have freely offered to take part in the activity. A test purchase involves a supervised volunteer minor attempting to purchase tobacco from a retail outlet. Retail outlets are premises from where tobacco products are sold. The Public Health (Tobacco) Acts state that it shall be an offence for a person to sell a tobacco product by retail, or supply a tobacco product, to, or invite an offer to purchase a tobacco product by, a person who has not attained the age of 18 years.
3	KPI Rationale	It is an offense for retailers to sell tobacco products to persons under 18. The HSE Environmental Health Service enforces this provision of the Public Health (Tobacco) Acts 2002 – 2012. This metric reports on the activity associated with this provision.
3a	Indicator Classification	Access & Integration
4	National Target	2020 NSP Target: 384. This is a cumulative calculation
4a	Target	2020 Full Year Target 384
4b	Volume Metrics	
5	KPI Calculation	It is a count of the number of establishments where a test purchase inspection has been carried out.
6	Data Source	Environmental Health Information System (EHIS) The data is complete for all areas of the country. The only issue is ensuring that all relevant data for the quarter is entered in the EHIS by the 12th of the month following the end of the quarter which is monitored by local and regional management.
6a	Data Sign Off	Shane Keane, Regional Chief Environmental Health Officer, Dublin North East
6b	Data Quality Issues	None
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	As per description
9	Minimum Data Set MDS	Number of test purchase inspections.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Quarterly
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	NSP / Management Data report / Performance Profile
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	KPI owner/lead for implementation	Ann Marie Part, Assistant National Director
	PBI data support	Siobhán O'Brien, Data Analyst, National Business Information Unit - siobhan.obrien2@hse.ie, 046-9251334
	Governance/sign off	Joe Ryan, National Director of National Services

Environmental Health

1	KPI Title	HWB31- No. of official food control planned and planned surveillance inspections of food businesses
1a	KPI Short Title	Inspections of food businesses
2	KPI Description	Food business establishments are routinely inspected to assess compliance with official food control requirements. A planned inspection will focus on each aspect of the four elements of a food safety management system (structural and operational prerequisites, HACCP (Hazard Analysis and Critical Control Point) and management procedures) and relevant food law (other than general food hygiene) applicable to the food business . A planned surveillance inspection will focus on one aspect of the four elements of a food safety management system (structural and operational prerequisites, HACCP (Hazard Analysis and Critical Control Point) and management procedures) and relevant food law (other than general food hygiene) applicable to the food business. An inspection is the systematic examination of the activities and operations to assess the level of compliance with applicable food legislation. The operation is assessed for compliance against the requirements Regulation (EC) No 852/2004 on the hygiene of foodstuffs and if applicable Regulation (EC) No 853/2004 laying down specific hygiene rules for food of animal origin and/or any other applicable food legislation as per Schedule 1 of the HSE FSAI Service Contract. A wide range of food businesses are subject to inspection including importers/exporters, manufacturers, packers, transporters, wholesalers/distributors, retailers and those in the service sector including public houses, restaurants, hospitals.
3	KPI Rationale	The FSAI HSE Service Contract requires the inspection of food business establishments. NSP access indicator of performance.
3a	Indicator Classification	Access
4	National Target	2020 NSP: 33,000
4a	Target	2020 Full Year Target 33,000
4b	Volume Metrics	
5	KPI Calculation	It is a count of the number of planned, and planned surveillance inspections carried out of food businesses. This is a cumulative calculation
6	Data Source	Environmental Health Information System (EHIS) The data is complete for all areas of the country. The only issue is ensuring that all relevant data for the quarter is entered in the EHIS by the 12th of the month following the end of the quarter which is monitored by local and regional management.
6a	Data Sign Off	Shane Keane, Regional Chief Environmental Health Officer, Dublin North East
6b	Data Quality Issues	None
7	Data Collection Frequency	Monthly
8	Tracer Conditions	As per description
9	Minimum Data Set MDS	No. of planned inspections of food businesses. No. of planned surveillance inspections of food businesses.
10	International Comparison	No
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Quarterly
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	NSP / Management Data Report / Performance Profile
16	Web link to data	http://www.hse.ie/eng/services/publications/performance-reports/
17	Additional Information	
	KPI owner/lead for implementation	Ann Marie Part, Assistant National Director
	PBI data support	Siobhán O'Brien, Data Analyst, National Business Information Unit - siobhan.obrien2@hse.ie, 046-9251334
	Governance/sign off	Joe Ryan, National Director of National Services

Environmental Health

1	KPI Title	HWB80- No. of test purchases carried out under the Public Health (Sunbeds) Act, 2014
1a	KPI Short Title	Sunbed test purchase inspections
2	KPI Description	Test purchases of sunbed establishments with volunteer minors are carried out in premises to assess compliance with sunbed control legislation. (Public Health (Sunbeds) Act 2014. Establishments includes any business where one or more than one sunbed is made available for use or a business which sells or hires sunbeds or advertises or promotes the use, sale or hire of sunbeds; e.g beauty salon, hairdressers, barbers, hotel, leisure centre, gym, stand alone dedicated sunbed salon, etc. Test Purchase Inspection is conducted to test the compliance of a sunbed business with the sale to minors part of the legislation. A minor is a person who has not attained the age of 18 years. They are volunteers who have freely offered to take part in the activity. A test purchase involves a supervised volunteer minor attempting to use/hire a sunbed. The legislation applicable is the Public Health (Sunbeds) Act 2014 and all Regulations made thereunder.
3	KPI Rationale	It is an offence for minors to be offered sunbed services. NSP action under Corporate Goal 2.
3a	Indicator Classification	Access & Integration
4	National Target	2020 NSP Target: 32. This is a cumulative calculation
4a	Target	
4b	Volume Metrics	
5	KPI Calculation	It is a count of the number of establishments where a test purchase inspection has been carried out.
6	Data Source	Environmental Health Information System (EHIS) The data is complete for all areas of the country. The only issue is ensuring that all relevant data for the quarter is entered in the EHIS by the 12th of the month following the end of the quarter which is monitored by local and regional management.
6a	Data Sign Off	Shane Keane, Regional Chief Environmental Health Officer, Dublin North East
6b	Data Quality Issues	None
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	As per description
9	Minimum Data Set MDS	No. of establishments where a test purchase inspection has been carried out.
10	International Comparison	No
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Biannual
13	KPI Report Period	Biannual
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/performance-reports/
17	Additional Information	
	KPI owner/lead for implementation	Ann Marie Part, Assistant National Director
	PBI data support	Siobhán O'Brien, Data Analyst, National Business Information Unit - siobhan.obrien2@hse.ie, 046-9251334
	Governance/sign off	Joe Ryan, National Director of National Services

Environmental Health

1	KPI Title	HWB81- No. of mystery shopper inspections carried out under the Public Health (Sunbeds) Act, 2014
1a	KPI Short Title	Sunbed mystery shopper inspections
2	KPI Description	Mystery shopper inspections are carried out to assess marketing compliance of sunbed establishments. A mystery shopper inspection is conducted to test the compliance of a sunbed business with other parts of the legislation that may not be verified satisfactorily during a physical inspection. Establishments includes any business where one or more than one sunbed is made available for use or a business which sells or hires sunbeds or advertises or promotes the use, sale or hire of sunbeds; e.g beauty salon, hairdressers, barbers, hotel, leisure centre, gym, stand alone dedicated sunbed salon, etc. Mystery shopper inspection includes, for example test phone calls to a sunbed business to query special offers or a physical visit to a sunbed business by an adult (a person who has attained an age of 18 years) to 'purchase' a sunbed session. The legislation applicable is the Public Health (Sunbeds) Act 2014 and all Regulations.
3	KPI Rationale	Certain promotions and marketing practices are not permissible under the Public Health (Sunbeds) Act 2014. NSP action under Corporate Goal 2.
3a	Indicator Classification	Access & Integration
4	National Target	2020 NSP Target: 32. This is a cumulative calculation
4a	Target	Full Year Target: 32
4b	Volume Metrics	
5	KPI Calculation	It is a count of the number of mystery shopper inspections.
6	Data Source	Environmental Health Information System (EHIS) The data is complete for all areas of the country. The only issue is ensuring that all relevant data for the quarter is entered in the EHIS by the 12th of the month following the end of the quarter which is monitored by local and regional management.
6a	Data Sign Off	Shane Keane, Regional Chief Environmental Health Officer, Dublin North East
6b	Data Quality Issues	None
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	As per description
9	Minimum Data Set MDS	No. of establishments where a test purchase inspection has been carried out.
10	International Comparison	No
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Biannual
13	KPI Report Period	Biannual
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Ann Marie Part, Assistant National Director
	PBI data support	Siobhán O'Brien, Data Analyst, National Business Information Unit - siobhan.obrien2@hse.ie, 046-9251334
	Governance/sign off	Joe Ryan, National Director of National Services

Environmental Health

1	KPI Title	HWB92- No. of establishments receiving a planned inspection under the Public Health (Sunbeds) Act, 2014
1a	KPI Short Title	Sunbed planned inspection
2	KPI Description	Sunbed inspections are carried out to assess compliance of sunbed establishments with the legislation. Establishments includes any business where one or more than one sunbed is made available for use or a business which sells or hires sunbeds or advertises or promotes the use, sale or hire of sunbeds; e.g beauty salon, hairdressers, barbers, hotel, leisure centre, gym, stand alone dedicated sunbed salon, etc. The legislation applicable is the Public Health (Sunbeds) Act 2014 and all Regulations.
3	KPI Rationale	The HSE is obliged to enforce this legislation. It protects the public from the risks associated with UV exposure due to sunbed usage.
3a	Indicator Classification	Access & Integration
4	National Target	2020 NSP Target: 242 The count is cumulative and based on an unique count of each establishment inspected. This is a cumulative calculation
4a	Target	Target trajectory is 60 by end of Quarter 1, 120 by the end of Quarter 2, 181 by the end of Quarter 3, 242 by the end of Quarter 4.
4b	Volume Metrics	
5	KPI Calculation	Sum of the number of establishments which received a planned inspection. Single inspection count per premises.
6	Data Source	Environmental Health Information system (EHIS)
6a	Data Sign Off	Shane Keane, Regional Chief Environmental Health Officer, Dublin North East
6b	Data Quality Issues	None
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	
9	Minimum Data Set MDS	Number of establishments inspected. Planned inspection type only. One count only per establishment.
10	International Comparison	No
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Quarterly
14	KPI Reporting Aggregation	National/
15	KPI is reported in which reports?	NSP / Management Data Report / Performance Profile
16	Web link to data	http://www.hse.ie/eng/services/publications/performance-reports/
17	Additional Information	
	KPI owner/lead for implementation	Ann Marie Part, Assistant National Director
	PBI data support	Siobhán O'Brien, Data Analyst, National Business Information Unit - siobhan.obrien2@hse.ie, 046-9251334
	Governance/sign off	Joe Ryan, National Director of National Services

Environmental Health

1	KPI Title	HWB93- Number of inspections of E-cigarette and Refill Container manufacturers, importers, distributors and retailers under the E.U. (Manufacture, Presentation and Sale of Tobacco and Related Products) Regulations 2016.
1a	KPI Short Title	E-Cigarette Manufacturer inspections
2	KPI Description	E-cigarette and Refill Container manufacturers, importers, distributors and retailers based in Ireland to be inspected to assess compliance with E.U. (Manufacture, Presentation and Sale of Tobacco and Related Products) Regulations 2016. Specific regard to be had to safety, quality, labelling, commercial communications and product presentation requirements.
3	KPI Rationale	The HSE is the enforcement authority for the E.U. (Manufacture, Presentation and Sale of Tobacco and Related Products) Regulations 2016. This provisions of this legislation have come into effect in 2016 and 2018. The HSE is responsible by law for enforcing this legislation. It is the first time that e -cigarettes and related refill containers have had statutory requirements.
3a	Indicator Classification	Access and Integration
4	National Target	2020 NSP Full Year Target: 40. This is a cumulative calculation
4a	Target	Target trajectory is 10 by end of Quarter 1, 20 by the end of Quarter 2, 30 by the end of Quarter 3, 40 by the end of Quarter 4.
4b	Volume Metrics	
5	KPI Calculation	Sum of inspections carried out under the E.U. (Manufacture, Presentation and Sale of Tobacco and Related Products) Regulations 2016.
6	Data Source	Environmental Health Information System
6a	Data Sign Off	Shane Keane, Regional Chief Environmental Health Officer, Dublin North East
6b	Data Quality Issues	None
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	
9	Minimum Data Set MDS	Number of inspections of E-cigarette and Refill Container manufacturers, importers, distributors and retailers under the E.U. (Manufacture, Presentation and Sale of Tobacco and Related Products) Regulations 2016.
10	International Comparison	
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Quarterly
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	NSP / Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/performance-reports/
17	Additional Information	
	KPI owner/lead for implementation	Ann Marie Part, Assistant National Director
	PBI data support	Siobhán O'Brien, Data Analyst, National Business Information Unit - siobhan.obrien2@hse.ie, 046-9251334
	Governance/sign off	Joe Ryan, National Director of National Services

Primary Care Reimbursement Service (PCRS) Medical Cards

1	KPI Title	PCRS1 - Medical Cards - Number of persons covered by medical cards as at 31st December
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of people with eligibility for a Medical Card at the end of the reporting month. Medical Cards allow people to access family doctor or GP services, community health services, dental services, hospital care and a range of other benefits free of charge. Eligibility is determined based on a financial assessment of means. To qualify, weekly income must be below a certain limit for a particular family size. Cash income, savings, investments and property (except the family home) are taken into account while allowances are made for reasonable expenses in relation to rent / mortgage, childcare and travel to work expenses. Applicants whose weekly incomes are derived solely from Department of Social Protection or HSE allowances / payments, which are in excess of the Financial Guidelines, are eligible for a Medical Card. Those exempt from the means test include children in receipt of Domiciliary Care Allowance, children in foster care, children under 18 diagnosed with cancer, those with EU entitlement, people affected by the drug Thalidomide and women who have had a symphysiotomy. It is also possible to get a medical card if the costs of meeting ones medical needs cause undue financial hardship.
3	KPI Rationale	This metric allows us monitor the number of people with Medical Card eligibility for family doctor, community health services, dental services, hospital care and a range of other benefits.
3a	Indicator Classification	Access and Integration
4	National Target	NSP 2020 Target - 1,544,172 - Target PIT
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count the number of people with eligibility for a Medical Card at the end of the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Kate Halliwell, GM, Eligibility
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	The number of people who have eligibility for a Medical Card at the end of the reporting month.
9	Minimum Data Set MDS	The number of people who have eligibility for a Medical Card at the end of the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Performance Profile / Management Data Report / Annual Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ https://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) GP Visit Cards

1	KPI Title	PCRS2 - GP Visit Cards - Number of persons covered by GP visit cards as at 31st December
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of people with eligibility for a GP Visit Card (GPVC) at the end of the reporting month. Most people who get a GPVC do so because their income is below a certain level or where the costs of meeting their medical needs cause undue financial hardship. GPVCs allow individuals and families to visit their family doctor free of charge. Costs of prescribed drugs, medicines and other health services are not covered. Everyone aged 70 years or over, ordinarily resident in Ireland is eligible for free GP care regardless of income. All children who have not reached their sixth birthday, ordinarily resident in Ireland, are eligible for services under the GPVC for Children Under 6 Scheme. All persons in receipt of Carer's Allowance or Carer's Benefit also have GPVC eligibility
3	KPI Rationale	This metric allows us to capture the number of people with eligibility for a GPVC at the end of the reporting period.
3a	Indicator Classification	Access and Integration
4	National Target	NSP 2020 Target - 546,604 - Target PIT
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count the total number of people with eligibility for a GPVC at the end of the reporting period.
6	Data Source	PCRS
6a	Data Sign Off	Kate Halliwell, GM, Eligibility
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	The number of people who have eligibility for a GP Visit Card (GPVC) at the end of the reporting month.
9	Minimum Data Set MDS	The number of people who have eligibility for a GP Visit Card (GPVC) at the end of the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Performance Profile / Management Data Report / Annual Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Medical Card / GP Visit Card - 15 day turnaround

1	KPI Title	PCRS3 - Percentage of completed Medical / GP Visit Card (GPVC) applications processed within the 15 day turnaround
1a	KPI Short Title	N/A
2	KPI Description	This is a calculation of the percentage of the overall Medical Card / GPVC applications received by the HSE where Medical Card / GPVC applications are processed within 15 working days of receipt of application. Completed applications refer to those applications where there is sufficient information provided to allow the application to be processed and where there is no need to write to the client for additional information.
3	KPI Rationale	This metric allows us to capture the percentage of Medical Cards / GPVCs issued within 15 working days of receipt of a complete application by the HSE in order to ascertain the efficiency of the processing system.
3a	Indicator Classification	Quality and Safety
4	National Target	NSP 2020 Target - 99% - Target PIT
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	The number of completed Medical Card /GPVC applications processed within 15 days is divided by the overall number of completed Medical / GPVC applications received in the reporting month and multiplied by 100.
6	Data Source	PCRS
6a	Data Sign Off	Kate Halliwell, GM, Eligibility
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Completed Medical Card / GPVC applications processed within the reporting month and within 15 working days.
9	Minimum Data Set MDS	Completed Medical Card / GPVC applications processed within the reporting month and within 15 working days.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Performance Profile / Management Data Report / Annual Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Medical Card / GP Visit Card - Medical Officer Review within 5 days

1	KPI Title	PCRS4 - Percentage of Medical Card / GP Visit Card (GPVC) applications, assigned for Medical Officer review, processed within 5 days
1a	KPI Short Title	N/A
2	KPI Description	This is a calculation of the percentage of the overall Medical Card / GPVC applications assigned for Medical Officer review that are processed within 5 working days.
3	KPI Rationale	This metric allows us to capture the percentage of Medical Card / GPVC applications processed within 5 working days of receipt by the assigned Medical Officer in order to ascertain the efficiency of the processing system.
3a	Indicator Classification	Quality and Safety
4	National Target	NSP 2020 Target - 95% - Target PIT
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	The number of Medical Card / GPVC applications assigned for Medical Officer review, processed within 5 working days is divided by the total number of Medical Card / GPVC applications assigned for Medical Officer review, during the reporting month and multiplied by 100.
6	Data Source	PCRS
6a	Data Sign Off	Kate Halliwell, GM, Eligibility
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Medical Card / GPVC applications assigned for medical officer review processed within the reporting period and within five working days.
9	Minimum Data Set MDS	Medical Card / GPVC applications assigned for medical officer review processed within the reporting period and within five working days.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Performance Profile / Management Data Report / Annual Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Medical Card / GP Visit Card Processing Financial Perspective

1	KPI Title	PCRS5 - % of Medical Card / GP Visit Card (GPVC) applications which are accurately processed from a financial perspective by National Medical Card Unit staff
1a	KPI Short Title	N/A
2	KPI Description	This is a calculation of the percentage of the overall number of Medical Card / GPVC applications that were processed without error, from a financial perspective, by National Medical Card Unit staff during the reporting month.
3	KPI Rationale	This metric allows us to calculate the percentage of the overall number of Medical Card / GPVC applications that were processed without error, from a financial perspective, by National Medical Card Unit staff and to ascertain the efficiency of the processing system.
3a	Indicator Classification	Quality and Safety
4	National Target	NSP 2020 Target - 96% - Target PIT
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	A sample size of between 5% and 10% of all Medical Card / GPVC applications processed by the National Medical Card Unit in the reporting month is quality checked. The number of Medical Card / GPVC applications processed without financial errors is identified. The percentage is calculated by dividing this number by the total number of applications quality checked in the reporting month and multiplying by 100.
6	Data Source	PCRS
6a	Data Sign Off	Kate Halliwell, GM, Eligibility
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Medical Card / GPVC applications accurately processed from a financial perspective during the reporting month.
9	Minimum Data Set MDS	Medical Card / GPVC applications accurately processed from a financial perspective during the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Performance Profile / Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Medical Card / GP Visit Card Processing End to End

1	KPI Title	PCRS6 - % of applications for Medical Cards / GP Visit Cards (GPVCs) that are processed from end to end without the need for additional information
1a	KPI Short Title	N/A
2	KPI Description	This is a calculation of the percentage of the overall number of applications for Medical Cards / GPVCs that are processed from end to end without the need to write to the client for additional information in the reporting month.
3	KPI Rationale	This metric allows us to capture the percentage of the overall number of Medical Card / GPVC applications that are processed from end to end without the need for additional information and to ascertain the efficiency of the application / processing systems.
3a	Indicator Classification	Quality and Safety
4	National Target	OP 2020 Target - 80% - Target PIT
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	The number of applications for Medical / GPVCs processed from end to end without the need for additional information is divided by the total number of applications for medical card / GPVCs during the reporting month and is multiplied by 100.
6	Data Source	PCRS
6a	Data Sign Off	Kate Halliwell, GM, Eligibility
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Applications for Medical Cards / GPVCs that are processed end to end without the need for additional information within the reporting month.
9	Minimum Data Set MDS	Applications for Medical Cards / GPVCs that are processed end to end without the need for additional information within the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	N/A
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) General Medical Services Scheme (GMS) Prescriptions

1	KPI Title	PCRS11 - No. of General Medical Services Schemes prescriptions
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of prescriptions for drugs, medicines and appliances supplied to eligible persons, through community pharmacies or dispensing doctors, under the GMS Scheme, as recorded on the GMS database of paid claims for the reporting month. In most cases a doctor completes a prescription for his / her client and the client takes this prescription to any pharmacy that has an agreement with the HSE to dispense GMS prescriptions. In rural areas a doctor may dispense for those persons who opt to have their medicines dispensed by him / her.
3	KPI Rationale	This metric allows us to monitor the number of prescriptions dispensed by community pharmacies / dispensing doctors under the GMS Scheme in the reporting month. All GMS claims are processed and paid by the PCRS.
3a	Indicator Classification	Access and Integration
4	National Target	NSP 2020 Target - 19,350,381 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count the number of prescriptions (claims) on the GMS database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	The number of prescriptions on the GMS database of paid claims for the reporting month.
9	Minimum Data Set MDS	The number of prescriptions on the GMS database of paid claims for the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) General Medical Services Scheme (GMS) Items

1	KPI Title	PCRS12 - No. of General Medical Services Schemes line items
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of items prescribed on GMS prescriptions as recorded on the GMS database of paid claims for the reporting month. Drugs, medicines and appliances supplied under the GMS Scheme are provided through Community Pharmacies. In most cases a doctor completes a prescription for his / her client and the client takes this prescription to any pharmacy that has an agreement with the HSE to dispense GMS prescription forms. In rural areas a doctor may dispense for those persons who opt to have their medicines dispensed by him / her. All GMS claims are processed and paid by the PCRS.
3	KPI Rationale	This metric allows us to monitor the number of items prescribed on GMS prescription forms as dispensed by community pharmacies / dispensing doctors under the GMS Scheme in the reporting month.
3a	Indicator Classification	Access and Integration
4	National Target	NSP 2020 Target - 60,094,352 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count the number of items prescribed and dispensed as recorded on the GMS database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Items recorded on the GMS database of paid claims for the reporting month.
9	Minimum Data Set MDS	Items recorded on the GMS database of paid claims for the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) General Medical Services Scheme (GMS) Special Items of Service Claims

1	KPI Title	PCRS13 - No. of General Medical Services Schemes claims – special items of service
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of claims for special items of service as recorded on the special items of service database of paid claims for the reporting month. General Practitioners can claim fees for specific special items of service provided to eligible persons under the Capitation Agreement and the Fee-per-Item Agreement.
3	KPI Rationale	This metric allows us to monitor levels of and claims for special items of service provided to eligible persons.
3a	Indicator Classification	Access and Integration
4	National Target	OP 2020 Target - 1,364,071 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count the number of special items of service claims as recorded on the special items of service database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Number of special items of service claims as per the special items of service database of paid claims in the reporting month.
9	Minimum Data Set MDS	Number of special items of service claims as per the special items of service database of paid claims in the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	N/A
16	Web link to data	N/A
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) General Medical Services Scheme (GMS) Special Type Consultation Claims

1	KPI Title	PCRS14 - No. of General Medical Services Schemes claims – special type consultations
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of STC claims as recorded on the STC database of paid claims for the reporting month. A STC fee may be claimed when a GP provides a service to a GMS eligible person who is not on his / her GMS panel. All STC claims are processed and paid by the PCRS.
3	KPI Rationale	This metric allows us to monitor levels of and claims for STCs provided by General Practitioners to eligible persons.
3a	Indicator Classification	Access and Integration
4	National Target	OP 2020 Target - 1,266,692 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count the number of STC claims as recorded on the STC database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Number of STC claims as per the STC database of paid claims in the reporting month.
9	Minimum Data Set MDS	Number of STC claims as per the STC database of paid claims in the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	N/A
16	Web link to data	N/A
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Long Term Illness (LTI) Claims

1	KPI Title	PCSR7 - No. Of Long Term Illness Scheme claims
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of claims (prescriptions) under the LTI Scheme as recorded on the LTI database of paid claims for the reporting month. Clients with certain long-term illnesses or disabilities (Acute Leukaemia, Mental handicap, Cerebral Palsy, Mental Illness in a person under 16, Cystic Fibrosis, Multiple Sclerosis, Diabetes Insipidus, Muscular Dystrophies, Diabetes Mellitus, Parkinsonism, Epilepsy, Phenylketonuria, Haemophilia, Spina Bifida, Hydrocephalus and conditions arising from the use of Thalidomide) may apply to join the Long Term Illness Scheme. Once approved by the HSE clients are supplied with a Long Term Illness book. This Scheme does not depend on a person's income or other circumstances and is separate from the Medical Card Scheme and the GP Visit Card Scheme.
3	KPI Rationale	This metric allows us to monitor the number of claims made by clients with LTI during the reporting period.
3a	Indicator Classification	Use of Resources
4	National Target	NSP 2020 Target - 2,915,000 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count the number of claims (prescriptions) as recorded on the LTI database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	The number of claims as recorded on the LTI database of paid claims for the reporting month.
9	Minimum Data Set MDS	The number of claims as recorded on the LTI database of paid claims for the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Long Term Illness (LTI) Items

1	KPI Title	PCRS8 - No. Of Long Term Illness Scheme line items
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of items prescribed as recorded on the LTI database of paid claims for the reporting month. Clients with certain long-term illnesses or disabilities (Acute Leukaemia, Mental handicap, Cerebral Palsy, Mental Illness in a person under 16, Cystic Fibrosis, Multiple Sclerosis, Diabetes Insipidus, Muscular Dystrophies, Diabetes Mellitus, Parkinsonism, Epilepsy, Phenylketonuria, Haemophilia, Spina Bifida, Hydrocephalus and conditions arising from the use of Thalidomide) may apply to join the Long Term Illness Scheme. Once approved by the HSE clients are supplied with a LTI book. This book allows the client to avail of drugs, medicines, and medical and surgical appliances directly related to the treatment of their illness, free of charge.
3	KPI Rationale	This metric allows us to monitor the demand for and supply of prescription items by LTI cardholders. All LTI claims are processed by and paid for by the PCRS.
3a	Indicator Classification	Access and Integration
4	National Target	NSP 2020 Target - 10,167,522 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count the number of items prescribed as recorded on the LTI database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	The number of items recorded on the LTI database of paid claims for the reporting month.
9	Minimum Data Set MDS	The number of items recorded on the LTI database of paid claims for the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Drug Payment Scheme (DPS) Claims

1	KPI Title	PCRS9 - No. of Drug Payment Schemes claims
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of DPS claims (prescriptions) recorded on the DPS database of paid claims for the reporting month. As of the 1st April, 2019, under the DPS an individual or family in Ireland has to pay a maximum of €124 each month for approved prescribed drugs, medicines and certain appliances for use by that person or his or her family in that month. The amount is determined from time to time by the Minister for Health. Anyone ordinarily resident in Ireland can apply to join the scheme, regardless of family, financial circumstances or nationality. The scheme is aimed at those who do not have a medical card and normally have to pay the full cost of their medication. It also applies to those who have a GP Visit Card.
3	KPI Rationale	This metric allows monitoring of the number of claims made under the DPS in excess of €124 each month. All DPS claims are processed by and paid for by the PCRS.
3a	Indicator Classification	Access and Integration
4	National Target	NSP 2020 Target - 2,361,993 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count the number of claims (prescriptions) on the DPS database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	The number of claims on the DPS database of paid claims for the reporting month.
9	Minimum Data Set MDS	The number of claims on the DPS database of paid claims for the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Drug Payment Scheme (DPS) Items

1	KPI Title	PCRS10 - No. Of Drug Payment Scheme items
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of items prescribed as recorded on the DPS database of paid claims for the reporting month. As of the 1st April, 2019, under the DPS, an individual or family in Ireland has to pay a maximum of €124 each month for approved prescribed drugs, medicines and certain appliances for use by that person or his or her family in that month. The amount is determined from time to time by the Minister for Health. Anyone ordinarily resident in Ireland can apply to join the scheme, regardless of family, financial circumstances or nationality. The scheme is aimed at those who do not have a medical card and normally have to pay the full cost of their medication. It also applies to those who have a GP Visit Card.
3	KPI Rationale	This metric allows us to monitor the number of items dispensed under the DPS.
3a	Indicator Classification	Access and Integration
4	National Target	NSP 2020 Target - 8,530,102 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count the number of items prescribed on the DPS database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Number of items on the DPS database of paid claims for the reporting month.
9	Minimum Data Set MDS	Number of items on the DPS database of paid claims for the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) High Tech Drugs

1	KPI Title	PCRS15 - No. of High Tech Drug Scheme claims
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of claims for drugs where the drug code relates to High Tech medicines only as recorded on the High Tech database of paid claims for the reporting month. Such medicines are generally only prescribed or initiated in hospital and include items such as anti-rejection drugs for transplant patients or medicines used in conjunction with chemotherapy or growth hormones. These medicines are purchased by the HSE and supplied through community pharmacies for which pharmacies are paid a patient care fee.
3	KPI Rationale	This metric allows us monitor the number of claims for the supply and dispensing of High Tech medicines through Community Pharmacies. The cost of the medicines and patient care fees are paid by the PCRS.
3a	Indicator Classification	Access and Integration
4	National Target	NSP 2020 Target - 778,563 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count the number of claims where the drug code relates to High Tech Medicines only, on the High Tech database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	High Tech Drugs claims as recorded on the High Tech database of paid claims for the reporting month.
9	Minimum Data Set MDS	High Tech Drugs claims as recorded on the High Tech database of paid claims for the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Dental Treatment Service Scheme (DTSS) Patients Treated

1	KPI Title	PCRS18 - Number of patients who have received Dental Treatment Service Scheme treatment (above the line)
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of clients having eligibility for the DTSS services who received above the line (ATL) (routine) and below the line (BTL) (complex) treatments under the DTSS based on the ATL and BTL Dental database of paid claims in the reporting month. Under the DTSS eligible clients have access to a range of treatments and clinical procedures comprised of routine (ATL) treatments and full upper and lower dentures (BTL). Dentists may also prescribe a range of medicines to eligible persons.
3	KPI Rationale	This metric allows us to monitor the number of patients who availed of DTSS ATL and BTL dental care in a given month. All DTSS claims are processed and paid for by the PCRS.
3a	Indicator Classification	Access and Integration
4	National Target	OP 2020 Target National - Above the line - 559,319 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	For patients who have received ATL treatments- count all eligible clients (unique patient card details) recorded on the ATL Dental database of paid claims for the reporting month For patients who received BTL treatments- count all eligible clients (unique patient card details) recorded on the BTL Dental database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
9	Minimum Data Set MDS	Eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	N/A
16	Web link to data	
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Dental Treatment Service Scheme (DTSS) Patients Treated

1	KPI Title	PCRS19 - No. of patients who have received Dental Treatment Services Scheme treatment (below the line/complex)
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of clients having eligibility for the DTSS services who received above the line (ATL) (routine) and below the line (BTL) (complex) treatments under the DTSS based on the ATL and BTL Dental database of paid claims in the reporting month. Under the DTSS eligible clients have access to a range of treatments and clinical procedures comprised of routine (ATL) treatments and full upper and lower dentures (BTL). Dentists may also prescribe a range of medicines to eligible persons.
3	KPI Rationale	This metric allows us to monitor the number of patients who availed of DTSS ATL and BTL dental care in a given month. All DTSS claims are processed and paid for by the PCRS.
3a	Indicator Classification	Access and Integration
4	National Target	OP 2020 Target National - Below the line - 62,336 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	For patients who have received ATL treatments- count all eligible clients (unique patient card details) recorded on the ATL Dental database of paid claims for the reporting month For patients who received BTL treatments- count all eligible clients (unique patient card details) recorded on the BTL Dental database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
9	Minimum Data Set MDS	Eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	N/A
16	Web link to data	N/A
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Dental Treatment Service Scheme (DTSS) Treatments

1	KPI Title	PCRS16 - No. of Dental Treatment Service Scheme treatments (above the line/routine)
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of above the line (ATL) (routine) and below the line (BTL) (complex) treatments, in respect of clients having eligibility for the DTSS, as recorded on the ATL & BTL Dental databases of paid claims for the DTSS in the reporting month. Under this scheme, eligible clients have access to a range of treatments and clinical procedures comprised of routine (ATL) treatments and full upper and lower dentures (BTL). Dentists may also prescribe a range of medicines to eligible persons.
3	KPI Rationale	This metric allow us to monitor how many treatments (ATL & BTL) have been availed of under the DTSS in a given month. All DTSS claims are processed by and paid for by the PCRS.
3a	Indicator Classification	Access and Integration
4	National Target	NSP 2020 Target - 1,121,394 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	For ATL (routine) treatments -count all treatments on the ATL Dental database of paid claims for the reporting month, For BTL (complex) treatments - count all treatments on the BTL Dental database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
9	Minimum Data Set MDS	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Dental Treatment Service Scheme (DTSS)

Treatments

1	KPI Title	PCRS17 - No. of Dental Treatment Service Scheme treatments (below the line/complex)
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of above the line (ATL) (routine) and below the line (BTL) (complex) treatments, in respect of clients having eligibility for the DTSS, as recorded on the ATL & BTL Dental databases of paid claims for the DTSS in the reporting month. Under this scheme, eligible clients have access to a range of treatments and clinical procedures comprised of routine (ATL) treatments and full upper and lower dentures (BTL). Dentists may also prescribe a range of medicines to eligible persons.
3	KPI Rationale	This metric allow us to monitor how many treatments (ATL & BTL) have been availed of under the DTSS in a given month. All DTSS claims are processed by and paid for by the PCRS.
3a	Indicator Classification	Access and Integration
4	National Target	NSP 2020 Target - 64,591 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	For ATL (routine) treatments -count all treatments on the ATL Dental database of paid claims for the reporting month, For BTL (complex) treatments - count all treatments on the BTL Dental database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
9	Minimum Data Set MDS	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Community Ophthalmic Services Scheme Treatments

1	KPI Title	PCRS20 - No. of Community Ophthalmic Services Scheme Treatments
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of treatments (paid claims) provided in respect of (a) adults and (b) children having eligibility for the Community Ophthalmic Services Scheme based on the Optical Database of paid claims for the reporting month. Under the Health Service Executive Community Ophthalmic Services Scheme, eligible clients are entitled, free of charge, to eye examinations and necessary spectacles / appliances. Claims by optometrists / ophthalmologists are paid by the PCRS. Claims for spectacles provided under the Children's Scheme are also paid by the PCRS.
3	KPI Rationale	This metric allows us to monitor the number of treatments provided to adults and children with eligibility for the Community Ophthalmic Services Scheme in the reporting month.
3a	Indicator Classification	Use of Resources
4	National Target	NSP 2020 Target - 793,256 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count all claim numbers (unique claims identified) on the Optical Database of paid claims for (a) adults 'A' and (b) children 'C' in the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Claims in respect of adults and children with eligibility for the Community Ophthalmic Services Scheme on the Optical Database of paid claims for the reporting month.
9	Minimum Data Set MDS	Claims in respect of adults and children on the Optical Database of paid claims for the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Community Ophthalmic Services Scheme Treatments

1	KPI Title	PCRS20A - No. of Community Ophthalmic Services Scheme Treatments (Adult)
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of treatments (paid claims) provided in respect of (a) adults and (b) children having eligibility for the Community Ophthalmic Services Scheme based on the Optical Database of paid claims for the reporting month. Under the Health Service Executive Community Ophthalmic Services Scheme, eligible clients are entitled, free of charge, to eye examinations and necessary spectacles / appliances. Claims by optometrists / ophthalmologists are paid by the PCRS. Claims for spectacles provided under the Children's Scheme are also paid by the PCRS.
3	KPI Rationale	This metric allows us to monitor the number of treatments provided to adults and children with eligibility for the Community Ophthalmic Services Scheme in the reporting month.
3a	Indicator Classification	Access and Integration
4	National Target	NSP 2020 Target - 693,272 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count all claim numbers (unique claims identified) on the Optical Database of paid claims for (a) adults 'A' and (b) children 'C' in the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Claims in respect of adults and children with eligibility for the Community Ophthalmic Services Scheme on the Optical Database of paid claims for the reporting month.
9	Minimum Data Set MDS	Claims in respect of adults and children on the Optical Database of paid claims for the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Community Ophthalmic Services Scheme Treatments

1	KPI Title	PCRS20B - No. of Community Ophthalmic Services Scheme Treatments (Children)
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of treatments (paid claims) provided in respect of (a) adults and (b) children having eligibility for the Community Ophthalmic Services Scheme based on the Optical Database of paid claims for the reporting month. Under the Health Service Executive Community Ophthalmic Services Scheme, eligible clients are entitled, free of charge, to eye examinations and necessary spectacles / appliances. Claims by optometrists / ophthalmologists are paid by the PCRS. Claims for spectacles provided under the Children's Scheme are also paid by the PCRS.
3	KPI Rationale	This metric allows us to monitor the number of treatments provided to adults and children with eligibility for the Community Ophthalmic Services Scheme in the reporting month.
3a	Indicator Classification	Access and Integration
4	National Target	NSP 2020 Target - 99,984 - Target Cumulative
4a	Target	
4b	Volume Metrics	N/A
5	KPI Calculation	Count all claim numbers (unique claims identified) on the Optical Database of paid claims for (a) adults 'A' and (b) children 'C' in the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Carmel Burke, GM, Reimbursement
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Claims in respect of adults and children with eligibility for the Community Ophthalmic Services Scheme on the Optical Database of paid claims for the reporting month.
9	Minimum Data Set MDS	Claims in respect of adults and children on the Optical Database of paid claims for the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
	KPI owner/lead for implementation	David Stratton PCRS Email: David.Stratton@hse.ie Tel: 01 8647100
	PBI data support	Siobhan O'Brien, Population Health & Wellbeing; National Services & National Screening Service, National Business Information Unit - 046 9251334 siobhan.obrien2@hse.ie
	Governance/sign off	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.