National Services

Environmental Health
&
Primary Care Reimbursement Service (PCRS)

Key Performance Indicator
Metadata 2022

Environmental Health

1	**KPI Title**	HWB29- No. of initial tobacco sales to minors test purchase inspections carried out
1a	**KPI Short Title**	Tobacco test purchase inspections
2	**KPI Description**	Test purchases of cigarettes with volunteer minors are carried out in retail premises to assess compliance with tobacco control legislation. A minor is a person who has not attained the age of 18 years. They are volunteers who have freely offered to take part in the activity. A test purchase involves a supervised volunteer minor attempting to purchase tobacco from a retail outlet. Retail outlets are premises from where tobacco products are sold. The Public Health (Tobacco) Acts state that it shall be an offence for a person to sell a tobacco product by retail, or supply a tobacco product, to, or invite an offer to purchase a tobacco product by, a person who has not attained the age of 18 years.
3	**KPI Rationale**	It is an offense for retailers to sell tobacco products to persons under 18. The HSE Environmental Health Service enforces this provision of the Public Health (Tobacco) Acts 2002 – 2012. This metric reports on the activity associated with this provision.
3a	**Indicator Classification**	Access & Integration
4	**National Target**	2022 NSP Target: 384. This is a cumulative calculation
4a	**Target**	2022 Full Year Target 384
4b	**Volume Metrics**	
5	**KPI Calculation**	It is a count of the number of establishments where a test purchase inspection has been carried out.
6	**Data Source**	Environmental Health Information System (EHIS) The data is complete for all areas of the country. The only issue is ensuring that all relevant data for the quarter is entered in the EHIS by the 12th of the month following the end of the quarter which is monitored by local and regional management.
6a	**Data Sign Off**	Shane Keane, Regional Chief Environmental Health Officer, Dublin North East
6b	**Data Quality Issues**	None
7	**Data Collection Frequency**	Quarterly
8	**Tracer Conditions**	As per description
9	**Minimum Data Set MDS**	Number of test purchase inspections.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Quarterly
13	**KPI Report Period**	Quarterly
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	NSP / Management Data report / Performance Profile
16	**Web link to data**	http://www.hse.ie/eng/services/publications/corporate/performancereports/
17	**Additional Information**	
18	**KPI owner/lead for implementation**	Ann Marie Part, Assistant National Director
19	**PBI data support**	Siobhán O'Brien, Lead Data Analyst, Lead Data Analyst, National Services, National Business Information Unit - siobhan.obrien2@hse.ie
20	**National Director**	Joe Ryan, National Director, Operational Performance & Integration

Environmental Health

1	**KPI Title**	HWB31- No. of official food control planned and planned surveillance inspections of food businesses
1a	**KPI Short Title**	Inspections of food businesses
2	**KPI Description**	Food business establishments are routinely inspected to assess compliance with official food control requirements. A planned inspection will focus on each aspect of the four elements of a food safety management system (structural and operational prerequisites, HACCP (Hazard Analysis and Critical Control Point) and management procedures) and relevant food law (other than general food hygiene) applicable to the food business . A planned surveillance inspection will focus on one aspect of the four elements of a food safety management system (structural and operational prerequisites, HACCP (Hazard Analysis and Critical Control Point) and management procedures) and relevant food law (other than general food hygiene) applicable to the food business. An inspection is the systematic examination of the activities and operations to assess the level of compliance with applicable food legislation. The operation is assessed for compliance against the requirements Regulation (EC) No 852/2004 on the hygiene of foodstuffs and if applicable Regulation (EC) No 853/2004 laying down specific hygiene rules for food of animal origin and/or any other applicable food legislation as per Schedule 1 of the HSE FSAI Service Contract. A wide range of food businesses are subject to inspection including importers/exporters, manufacturers, packers, transporters, wholesalers/distributors, retailers and those in the service sector including public houses, restaurants, hospitals.
3	**KPI Rationale**	The FSAI HSE Service Contract requires the inspection of food business establishments. NSP access indicator of performance.
3a	**Indicator Classification**	Access
4	**National Target**	2022 NSP: 33,000
4a	**Target**	2022 Full Year Target 33,000
4b	**Volume Metrics**	
5	**KPI Calculation**	It is a count of the number of planned, and planned surveillance inspections carried out of food businesses. This is a cumulative calculation
6	**Data Source**	Environmental Health Information System (EHIS) The data is complete for all areas of the country. The only issue is ensuring that all relevant data for the quarter is entered in the EHIS by the 12th of the month following the end of the quarter which is monitored by local and regional management.
6a	**Data Sign Off**	Shane Keane, Regional Chief Environmental Health Officer, Dublin North East
6b	**Data Quality Issues**	None
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	As per description
9	**Minimum Data Set MDS**	No. of planned inspections of food businesses. No. of planned surveillance inspections of food businesses.
10	**International Comparison**	No
11	**KPI Monitoring**	Quarterly
12	**KPI Reporting Frequency**	Quarterly
13	**KPI Report Period**	Quarterly
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	NSP / Management Data Report / Performance Profile
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	
18	**KPI owner/lead for implementation**	Ann Marie Part, Assistant National Director
19	**PBI data support**	Siobhán O'Brien, Lead Data Analyst, Lead Data Analyst, National Services, National Business Information Unit - siobhan.obrien2@hse.ie
20	**National Director**	Joe Ryan, National Director, Operational Performance & Integration

Environmental Health

1	**KPI Title**	HWB80- No. of test purchases carried out under the Public Health (Sunbeds) Act, 2014
1a	**KPI Short Title**	Sunbed test purchase inspections
2	**KPI Description**	Test purchases of sunbed establishments with volunteer minors are carried out in premises to assess compliance with sunbed control legislation. (Public Health (Sunbeds) Act 2014. Establishments includes any business where one or more than one sunbed is made available for use or a business which sells or hires sunbeds or advertises or promotes the use, sale or hire of sunbeds; e.g beauty salon, hairdressers, barbers, hotel, leisure centre, gym, stand alone dedicated sunbed salon, etc. Test Purchase Inspection is conducted to test the compliance of a sunbed business with the sale to minors part of the legislation. A minor is a person who has not attained the age of 18 years. They are volunteers who have freely offered to take part in the activity. A test purchase involves a supervised volunteer minor attempting to use/hire a sunbed. The legislation applicable is the Public Health (Sunbeds) Act 2014 and all Regulations made thereunder.
3	**KPI Rationale**	It is an offence for minors to be offered sunbed services. NSP action under Corporate Goal 2.
3a	**Indicator Classification**	Access & Integration
4	**National Target**	2022 NSP Target: 32. This is a cumulative calculation
4a	**Target**	Full Year Target: 32
4b	**Volume Metrics**	
5	**KPI Calculation**	It is a count of the number of establishments where a test purchase inspection has been carried out.
6	**Data Source**	Environmental Health Information System (EHIS) The data is complete for all areas of the country. The only issue is ensuring that all relevant data for the quarter is entered in the EHIS by the 12th of the month following the end of the quarter which is monitored by local and regional management.
6a	**Data Sign Off**	Shane Keane, Regional Chief Environmental Health Officer, Dublin North East
6b	**Data Quality Issues**	None
7	**Data Collection Frequency**	Quarterly
8	**Tracer Conditions**	As per description
9	**Minimum Data Set MDS**	No. of establishments where a test purchase inspection has been carried out.
10	**International Comparison**	No
11	**KPI Monitoring**	Quarterly
12	**KPI Reporting Frequency**	Biannual
13	**KPI Report Period**	Biannual
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	
18	**KPI owner/lead for implementation**	Ann Marie Part, Assistant National Director
19	**PBI data support**	Siobhán O'Brien, Lead Data Analyst, Lead Data Analyst, National Services, National Business Information Unit - siobhan.obrien2@hse.ie
20	**National Director**	Joe Ryan, National Director, Operational Performance & Integration

Environmental Health

1	**KPI Title**	HWB81- No. of mystery shopper inspections carried out under the Public Health (Sunbeds) Act, 2014
1a	**KPI Short Title**	Sunbed mystery shopper inspections
2	**KPI Description**	Mystery shopper inspections are carried out to assess marketing compliance of sunbed establishments. A mystery shopper inspection is conducted to test the compliance of a sunbed business with other parts of the legislation that may not be verified satisfactorily during a physical inspection. Establishments includes any business where one or more than one sunbed is made available for use or a business which sells or hires sunbeds or advertises or promotes the use, sale or hire of sunbeds; e.g beauty salon, hairdressers, barbers, hotel, leisure centre, gym, stand alone dedicated sunbed salon, etc. Mystery shopper inspection includes, for example test phone calls to a sunbed business to query special offers or a physical visit to a sunbed business by an adul (a person who has attained an age of 18 years) to 'purchase' a sunbed session. The legislation applicable is the Public Health (Sunbeds) Act 2014 and all Regulations.
3	**KPI Rationale**	Certain promotions and marketing practices are not permissible under the Public Health (Sunbeds) Act 2014. NSP action under Corporate Goal 2.
3a	**Indicator Classification**	Access & Integration
4	**National Target**	2022 NSP Target: 32. This is a cumulative calculation
4a	**Target**	Full Year Target: 32
4b	**Volume Metrics**	
5	**KPI Calculation**	It is a count of the number of mystery shopper inspections.
6	**Data Source**	Environmental Health Information System (EHIS) The data is complete for all areas of the country. The only issue is ensuring that all relevant data for the quarter is entered in the EHIS by the 12th of the month following the end of the quarter which is monitored by local and regional management.
6a	**Data Sign Off**	Shane Keane, Regional Chief Environmental Health Officer, Dublin North East
6b	**Data Quality Issues**	None
7	**Data Collection Frequency**	Quarterly
8	**Tracer Conditions**	As per description
9	**Minimum Data Set MDS**	No. of establishments where a test purchase inspection has been carried out.
10	**International Comparison**	No
11	**KPI Monitoring**	Quarterly
12	**KPI Reporting Frequency**	Biannual
13	**KPI Report Period**	Biannual
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	As reported in the HSE Performance Report
18	**KPI owner/lead for implementation**	Ann Marie Part, Assistant National Director
19	**PBI data support**	Siobhán O'Brien, Lead Data Analyst, Lead Data Analyst, National Services, National Business Information Unit - siobhan.obrien2@hse.ie
20	**National Director**	Joe Ryan, National Director, Operational Performance & Integration

Environmental Health

1	**KPI Title**	HWB92- No. of establishments receiving a planned inspection under the Public Health (Sunbeds) Act, 2014
1a	**KPI Short Title**	Sunbed planned inspection
2	**KPI Description**	Sunbed inspections are carried out to assess compliance of sunbed establishments with the legislation. Establishments includes any business where one or more than one sunbed is made available for use or a business which sells or hires sunbeds or advertises or promotes the use, sale or hire of sunbeds; e.g beauty salon, hairdressers, barbers, hotel, leisure centre, gym, stand alone dedicated sunbed salon, etc. The legislation applicable is the Public Health (Sunbeds) Act 2014 and all Regulations.
3	**KPI Rationale**	The HSE is obliged to enforce this legislation. It protects the public from the risks associated with UV exposure due to sunbed usage.
3a	**Indicator Classification**	Access & Integration
4	**National Target**	2022 NSP Target: 242 The count is cumulative and based on an unique count of each establishment inspected. This is a cumulative calculation
4a	**Target**	Target trajectory is 60 by end of Quarter 1, 120 by the end of Quarter 2, 181 by the end of Quarter 3, 242 by the end of Quarter 4.
4b	**Volume Metrics**	
5	**KPI Calculation**	Sum of the number of establishments which received a planned inspection. Single inspection count per premises.
6	**Data Source**	Environmental Health Information system (EHIS)
6a	**Data Sign Off**	Shane Keane, Regional Chief Environmental Health Officer, Dublin North East
6b	**Data Quality Issues**	None
7	**Data Collection Frequency**	Quarterly
8	**Tracer Conditions**	
9	**Minimum Data Set MDS**	Number of establishments inspected. Planned inspection type only. One count only per establishment.
10	**International Comparison**	No
11	**KPI Monitoring**	Quarterly
12	**KPI Reporting Frequency**	Quarterly
13	**KPI Report Period**	Quarterly
14	**KPI Reporting Aggregation**	National/
15	**KPI is reported in which reports?**	NSP / Management Data Report / Performance Profile
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	
18	**KPI owner/lead for implementation**	Ann Marie Part, Assistant National Director
19	**PBI data support**	Siobhán O'Brien, Lead Data Analyst, Lead Data Analyst, National Services, National Business Information Unit - siobhan.obrien2@hse.ie
20	**National Director**	Joe Ryan, National Director, Operational Performance & Integration

Environmental Health

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1	**KPI Title**	HWB93- Number of inspections of E-cigarette and Refill Container manufacturers, importers, distributors and retailers under the E.U. (Manufacture, Presentation and Sale of Tobacco and Related Products) Regulations 2016.
1a	**KPI Short Title**	E-Cigarette Manufacturer inspections
2	**KPI Description**	E-cigarette and Refill Container manufacturers, importers, distributers and retailers based in in Ireland to be inspected to assess compliance with E.U. (Manufacture, Presentation and Sale of Tobacco and Related Products) Regulations 2016. Specific regard to be had to safety, quality, labelling, commercial communications and product presentation requirements.
3	**KPI Rationale**	The HSE is the enforcement authority for the E.U. (Manufacture, Presentation and Sale of Tobacco and Related Products) Regulations 2016. This provisions of this legislation have come into effect in 2016 and 2018. The HSE is responsibile by law for enforcing this legislation. It is the first time that e -cigarettes and related refill containers have had statutory requirements.
3a	**Indicator Classification**	Access and Integration
4	**National Target**	2022 NSP Full Year Target: 40. This is a cumulative calculation
4a	**Target**	Target trajectory is 10 by end of Quarter 1, 20 by the end of Quarter 2, 30 by the end of Quarter 3, 40 by the end of Quarter 4.
4b	**Volume Metrics**	
5	**KPI Calculation**	Sum of inspections carried out under the E.U. (Manufacture, Presentation and Sale of Tobacco and Related Products) Regulations 2016.
6	**Data Source**	Environmental Health Information System
6a	**Data Sign Off**	Shane Keane, Regional Chief Environmental Health Officer, Dublin North East
6b	**Data Quality Issues**	None
7	**Data Collection Frequency**	Quarterly
8	**Tracer Conditions**	
9	**Minimum Data Set MDS**	Number of inspections of E-cigarette and Refill Container manufacturers, importers, distributers and retailers under the E.U. (Manufacture, Presentation and Sale of Tobacco and Related Products) Regulations 2016.
10	**International Comparison**	
11	**KPI Monitoring**	Quarterly
12	**KPI Reporting Frequency**	Quarterly
13	**KPI Report Period**	Quarterly
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	NSP / Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	
18	**KPI owner/lead for implementation**	Ann Marie Part, Assistant National Director
19	**PBI data support**	Siobhán O'Brien, Lead Data Analyst, Lead Data Analyst, National Services, National Business Information Unit - siobhan.obrien2@hse.ie
20	**National Director**	Joe Ryan, National Director, Operational Performance & Integration

Primary Care Reimbursement Service (PCRS) Medical Cards

1	**KPI Title**	PCRS1 - Medical Cards - Number of persons covered by medical cards as at 31st December
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a count of the number of people with eligibility for a Medical Card at the end of the reporting month. Medical Cards allow people to access family doctor or GP services, community health services, dental services, hospital care and a range of other benefits free of charge. Eligibility is determined based on a financial assessment of means. To qualify, weekly income must be below a certain limit for a particular family size. Cash income, savings, investments and property (except the family home) are taken into account while allowances are made for reasonable expenses in relation to rent / mortgage, childcare and travel to work expenses. Applicants whose weekly incomes are derived solely from Department of Social Protection or HSE allowances / payments, which are in excess of the Financial Guidelines, are eligible for a Medical Card. Those exempt from the means test include children in receipt of Domiciliary Care Allowance, children in foster care, children under 18 diagnosed with cancer and those with a prognosis of less than 24 months, those with EU entitlement, people affected by the drug Thalidomide and women who have had a symphysiotomy. It is also possible to get a medical card if the costs of meeting ones medical needs cause undue financial hardship.
3	**KPI Rationale**	This metric allows us monitor the number of people with Medical Card eligibility for family doctor, community health services, dental services, hospital care and a range of other benefits.
3a	**Indicator Classification**	Access and Integration
4	**National Target**	NSP 2022 Target 1,539,348 - Target PIT
4a	**Target**	National Service Plan 2022 point in time year end expected activity - 1,539,348. Jan: 1,549,846, Feb: 1,547,737, Mar: 1,545,628, Apr: 1,543,519, May: 1,541,410, Jun: 1,539,301, Jul: 1,539,309, Aug: 1,539,317 Sep: 1,539,325, Oct: 1,539,333, Nov: 1,539,341, Dec: 1,539,348
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	Count the number of people with eligibility for a Medical Card at the end of the reporting month.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Kate Halliwell, GM, Eligibility
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	The number of people who have eligibility for a Medical Card at the end of the reporting month.
9	**Minimum Data Set MDS**	The number of people who have eligibility for a Medical Card at the end of the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Performance Profile / Management Data Report / Annual Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ https://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) GP Visit Cards

1	**KPI Title**	PCRS2 - GP Visit Cards - Number of persons covered by GP visit cards as at 31st December
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a count of the number of people with eligibility for a GP Visit Card (GPVC) at the end of the reporting month. Most people who get a GPVC do so because their income is below a certain level or where the costs of meeting their medical needs cause undue financial hardship. GPVCs allow individuals and families to visit their family doctor free of charge. Costs of prescribed drugs, medicines and other health services are not covered. Everyone aged 70 years or over, ordinarily resident in Ireland is eligible for free GP care regardless of income. All children who have not reached their sixth birthday, ordinarily resident in Ireland, are eligible for services under the GPVC for Children Under 6 Scheme. All persons in receipt of Carer's Allowance or Carer's Benefit also have GPVC eligibility.
3	**KPI Rationale**	This metric allows us to capture the number of people with eligibility for a GPVC at the end of the reporting period.
3a	**Indicator Classification**	Access and Integration
4	**National Target**	NSP 2022 Target - 617,960 - Target PIT
4a	**Target**	National Service Plan 2021 point in time year end expected activity - 617,960. Jan: 534,008, Feb: 541,564, Mar: 549,122, Apr: 556,680, May: 564,237, Jun: 571,794, Jul: 579,489, Aug: 587,183, Sep: 594,877, Oct: 602,572, Nov: 610,266, Dec: 617,960
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	Count the total number of people with eligibility for a GPVC at the end of the reporting period.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Kate Halliwell, GM, Eligibility
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	The number of people who have eligibility for a GP Visit Card (GPVC) at the end of the reporting month.
9	**Minimum Data Set MDS**	The number of people who have eligibility for a GP Visit Card (GPVC) at the end of the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Performance Profile / Management Data Report / Annual Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Medical Card / GP Visit Card - 15 day turnaround

1	**KPI Title**	PCRS3 - Percentage of completed Medical / GP Visit Card (GPVC) applications processed within the 15 day turnaround
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a calculation of the percentage of the overall Medical Card / GPVC applications received by the HSE where Medical Card / GPVC applications are processed within 15 working days of receipt of application. Completed applications refer to those applications where there is sufficient information provided to allow the application to be processed and where there is no need to write to the client for additional information.
3	**KPI Rationale**	This metric allows us to capture the percentage of Medical Cards / GPVCs issued within 15 working days of receipt of a complete application by the HSE in order to ascertain the efficiency of the processing system.
3a	**Indicator Classification**	Quality and Safety
4	**National Target**	NSP 2022 Target - 99% - Target PIT
4a	**Target**	
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	The number of completed Medical Card /GPVC applications processed within 15 days is divided by the overall number of completed Medical / GPVC applications received in the reporting month and multiplied by 100.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Kate Halliwell, GM, Eligibility
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Completed Medical Card / GPVC applications processed within the reporting month and within 15 working days.
9	**Minimum Data Set MDS**	Completed Medical Card / GPVC applications processed within the reporting month and within 15 working days.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Performance Profile / Management Data Report / Annual Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Medical Card / GP Visit Card - Medical Officer Review within 5 days

1	**KPI Title**	PCRS4 - Percentage of Medical Card / GP Visit Card (GPVC) applications, assigned for Medical Officer review, processed within 5 days
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a calculation of the percentage of the overall Medical Card / GPVC applications assigned for Medical Officer review that are processed within 5 working days.
3	**KPI Rationale**	This metric allows us to capture the percentage of Medical Card / GPVC applications processsed within 5 working days of receipt by the assigned Medical Officer in order to ascertain the efficiency of the processing system.
3a	**Indicator Classification**	Quality and Safety
4	**National Target**	NSP 2022 Target - 95% - Target PIT
4a	**Target**	
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	The number of Medical Card / GPVC applications assigned for Medical Officer review, processed within 5 working days is divided by the total number of Medical Card / GPVC applications assigned for Medical Officer review, during the reporting month and multiplied by 100.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Kate Halliwell, GM, Eligibility
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Medical Card / GPVC applications assigned for medical officer review processed within the reporting period and within five working days.
9	**Minimum Data Set MDS**	Medical Card / GPVC applications assigned for medical officer review processed within the reporting period and within five working days.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Performance Profile / Management Data Report / Annual Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Medical Card / GP Visit Card Processing Financial Perspective

1	**KPI Title**	PCRS5 - % of Medical Card / GP Visit Card (GPVC) applications which are accurately processed from a financial perspective by National Medical Card Unit staff
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a calculation of the percentage of the overall number of Medical Card / GPVC applications that were processed without error, from a financial perspective, by National Medical Card Unit staff during the reporting month.
3	**KPI Rationale**	This metric allows us to calculate the percentage of the overall number of Medical Card / GPVC applications that were processed without error, from a financial perspective, by National Medical Card Unit staff and to ascertain the efficiency of the processing system.
3a	**Indicator Classification**	Quality and Safety
4	**National Target**	NSP 2022 Target - 96% - Target PIT
4a	**Target**	
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	A sample size of between 5% and 10% of all Medical Card / GPVC applications processed by the National Medical Card Unit in the reporting month is quality checked. The number of Medical Card / GPVC applications processed without financial errors is identified. The percentage is calculated by dividing this number by the total number of applications quality checked in the reporting month and multiplying by 100.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Kate Halliwell, GM, Eligibility
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Medical Card / GPVC applications accurately processed from a financial perspective during the reporting month.
9	**Minimum Data Set MDS**	Medical Card / GPVC applications accurately processed from a financial perspective during the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Performance Profile / Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) General Medical Services Scheme (GMS) Prescriptions

1	**KPI Title**	PCRS11 - No. of General Medical Services Schemes prescriptions
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a count of the number of prescriptions for drugs, medicines and appliances supplied to eligible persons, through community pharmacies or dispensing doctors, under the GMS Scheme, as recorded on the GMS database of paid claims for the reporting month. In most cases a doctor completes a prescription for his / her client and the client takes this prescription to any pharmacy that has an agreement with the HSE to dispense GMS prescriptions. In rural areas a doctor may dispense for those persons who opt to have their medicines dispensed by him / her.
3	**KPI Rationale**	This metric allows us to monitor the number of prescriptions dispensed by community pharmacies / dispensing doctors under the GMS Scheme in the reporting month. All GMS claims are processed and paid by the PCRS.
3a	**Indicator Classification**	Access and Integration
4	**National Target**	NSP 2022 Target - 17,671,500 - Target Cumulative
4a	**Target**	Jan: 1,471,435; Feb: 1,569,713; Mar: 1,431,331; Apr: 1,462,687; May: 1,412,142; Jun: 1,517,349; Jul: 1,466,179; Aug: 1,434,379, Sep: 1,474,012, Oct: 1,427,838, Nov: 1,498,227; Dec: 1,506,208
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	Count the number of prescriptions (claims) on the GMS database of paid claims for the reporting month.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	The number of prescriptions on the GMS database of paid claims for the reporting month.
9	**Minimum Data Set MDS**	The number of prescriptions on the GMS database of paid claims for the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) General Medical Services Scheme (GMS) Items

1	**KPI Title**	PCRS12 - No. of General Medical Services Schemes line items
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a count of the number of items prescribed on GMS prescriptions as recorded on the GMS database of paid claims for the reporting month. Drugs, medicines and appliances supplied under the GMS Scheme are provided through Community Pharmacies. In most cases a doctor completes a prescription for his / her client and the client takes this prescription to any pharmacy that has an agreement with the HSE to dispense GMS prescription forms. In rural areas a doctor may dispense for those persons who opt to have their medicines dispensed by him / her. All GMS claims are processed and paid by the PCRS.
3	**KPI Rationale**	This metric allows us to monitor the number of items prescribed on GMS prescription forms as dispensed by community pharmacies / dispensing doctors under the GMS Scheme in the reporting month.
3a	**Indicator Classification**	Access and Integration
4	**National Target**	NSP 2022 Target - 60,593,558 - Target Cumulative
4a	**Target**	Jan: 5,018,826, Feb: 5,264,944, Mar: 4,865,352, Apr: 5,028,981, May: 4,842,591, Jun: 5,171,364, Jul: 5,064,599, Aug: 4,971,609, Sep: 5,129,334, Oct: 4,933,377, Nov: 5,132,913, Dec: 5,169,668
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	Count the number of items prescribed and dispensed as recorded on the GMS database of paid claims for the reporting month.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Items recorded on the GMS database of paid claims for the reporting month.
9	**Minimum Data Set MDS**	Items recorded on the GMS database of paid claims for the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Long Term Illness (LTI) Claims

1	**KPI Title**	PCSR7 - No. Of Long Term Illness Scheme claims
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a count of the number of claims (prescriptions) under the LTI Scheme as recorded on the LTI database of paid claims for the reporting month. Clients with certain long-term illnesses or disabilities (Acute Leukaemia, Mental handicap, Cerebral Palsy, Mental Illness in a person under 16, Cystic Fibrosis, Multiple Sclerosis, Diabetes Insipidus, Muscular Dystrophies, Diabetes Mellitus, Parkinsonism, Epilepsy, Phenylketonuria, Haemophilia, Spina Bifida, Hydrocephalus and conditions arising from the use of Thalidomide) may apply to join the Long Term Illness Scheme. Once approved by the HSE clients are supplied with a Long Term Illness book. This Scheme does not depend on a person's income or other circumstances and is separate from the Medical Card Scheme and the GP Visit Card Scheme.
3	**KPI Rationale**	This metric allows us to monitor the number of claims made by clients with LTI during the reporting period.
3a	**Indicator Classification**	Use of Resources
4	**National Target**	NSP 2022 Target - 2,997,250 - Target Cumulative
4a	**Target**	Jan: 241,970, Feb: 245,322, Mar: 232,706, Apr: 247,661, May: 238,744, Jun: 257,973 Jul: 250,463, Aug: 253,279; Sep: 260,553, Oct: 246,966, Nov: 260,741, Dec: 260,872
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	Count the number of claims (prescriptions) as recorded on the LTI database of paid claims for the reporting month.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	The number of claims as recorded on the LTI database of paid claims for the reporting month.
9	**Minimum Data Set MDS**	The number of claims as recorded on the LTI database of paid claims for the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Long Term Illness (LTI) Items

1	**KPI Title**	PCRS8 - No. Of Long Term Illness Scheme line items
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a count of the number of items prescribed as recorded on the LTI database of paid claims for the reporting month. Clients with certain long-term illnesses or disabilities (Acute Leukaemia, Mental handicap, Cerebral Palsy, Mental Illness in a person under 16, Cystic Fibrosis, Multiple Sclerosis, Diabetes Insipidus, Muscular Dystrophies, Diabetes Mellitus, Parkinsonism, Epilepsy, Phenylketonuria, Haemophilia, Spina Bifida, Hydrocephalus and conditions arising from the use of Thalidomide) may apply to join the Long Term Illness Scheme. Once approved by the HSE clients are supplied with a LTI book. This book allows the client to avail of drugs, medicines, and medical and surgical appliances directly related to the treatment of their illness, free of charge.
3	**KPI Rationale**	This metric allows us to monitor the demand for and supply of prescription items by LTI cardholders. All LTI claims are processed by and paid for by the PCRS.
3a	**Indicator Classification**	Access and Integration
4	**National Target**	NSP 2022 Target - 10,759,195 - Target Cumulative
4a	**Target**	Jan: 880,838, Feb: 886,422, Mar: 839,594, Apr: 889,123, May: 858,600, Jun: 919,718, Jul: 899,944, Aug: 906,385, Sep: 933,321, Oct: 883,408, Nov: 930,944, Dec: 930,898
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	Count the number of items prescribed as recorded on the LTI database of paid claims for the reporting month.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	The number of items recorded on the LTI database of paid claims for the reporting month.
9	**Minimum Data Set MDS**	The number of items recorded on the LTI database of paid claims for the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Drug Payment Scheme (DPS) Claims

1	**KPI Title**	PCRS9 - No. of Drug Payment Schemes claims
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a count of the number of DPS claims (prescriptions) recorded on the DPS database of paid claims for the reporting month. From the 1st January, 2022, under the DPS an individual or family in Ireland had to pay a maximum of €100 each month for approved prescribed drugs, medicines and certain appliances for use by that person or his or her family in that month. The amount is determined from time to time by the Minister for Health and a second reduction to a maximum of €80 each month commenced from the 1st March 2022. Anyone ordinarily resident in Ireland can apply to join the scheme, regardless of family, financial circumstances or nationality. The scheme is aimed at those who do not have a medical card and normally have to pay the full cost of their medication. It also applies to those who have a GP Visit Card.
3	**KPI Rationale**	This metric allows monitoring of the number of claims made under the DPS in excess of €80 each month. All DPS claims are processed by and paid for by the PCRS.
3a	**Indicator Classification**	Access and Integration
4	**National Target**	NSP 2022 Target - 3,558,250 - Target Cumulative
4a	**Target**	Jan: 289,285, Feb: 311,167, Mar: 276,746, Apr: 296,993, May: 281,794, Jun: 310,858, Jul: 295,145, Aug: 293,425, Sep: 299,422, Oct: 287,648, Nov: 306,473, Dec: 309,294
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	Count the number of claims (prescriptions) on the DPS database of paid claims for the reporting month.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	The number of claims on the DPS database of paid claims for the reporting month.
9	**Minimum Data Set MDS**	The number of claims on the DPS database of paid claims for the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Drug Payment Scheme (DPS) Items

1	**KPI Title**	PCRS10 - No. of Drug Payment Scheme items
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a count of the number of items prescribed as recorded on the DPS database of paid claims for the reporting month. From the 1st January, 2022, under the DPS an individual or family in Ireland had to pay a maximum of €100 each month for approved prescribed drugs, medicines and certain appliances for use by that person or his or her family in that month. The amount is determined from time to time by the Minister for Health and a second reduction to a maximum of €80 each month commenced from the 1st March 2022. Anyone ordinarily resident in Ireland can apply to join the scheme, regardless of family, financial circumstances or nationality. The scheme is aimed at those who do not have a medical card and normally have to pay the full cost of their medication. It also applies to those who have a GP Visit Card.
3	**KPI Rationale**	This metric allows us to monitor the number of items dispensed under the DPS.
3a	**Indicator Classification**	Access and Integration
4	**National Target**	NSP 2022 Target - 12,108,081 - Target Cumulative
4a	**Target**	Jan: 983,762, Feb: 1,037,418; Mar: 945,058, Apr: 1,010,091, May: 965,177, Jun: 1,041,759, Jul: 1,011,679, Aug: 1,009,398, Sep: 1,027,138, Oct: 989,527, Nov: 1,040,793, Dec: 1,046,341
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	Count the number of items prescribed on the DPS database of paid claims for the reporting month.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Number of items on the DPS database of paid claims for the reporting month.
9	**Minimum Data Set MDS**	Number of items on the DPS database of paid claims for the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) High Tech Drugs

1	KPI Title	PCRS15 - No. of High Tech Drug Scheme claims
1a	KPI Short Title	N/A
2	KPI Description	This is a count of the number of claims for drugs where the drug code relates to High Tech medicines only as recorded on the High Tech database of paid claims for the reporting month. Such medicines are generally only prescribed or initiated in hospital and include items such as anti-rejection drugs for transplant patients or medicines used in conjunction with chemotherapy or growth hormones. These medicines are purchased by the HSE and supplied through community pharmacies for which pharmacies are paid a patient care fee.
3	KPI Rationale	This metric allows us monitor the number of claims for the supply and dispensing of High Tech medicines through Community Pharmacies. The cost of the medicines and patient care fees are paid by the PCRS.
3a	Indicator Classification	Access and Integration
4	National Target	NSP 2022 Target - 970,000 - Target Cumulative
4a	Target	Jan: 76,813, Feb: 79,312, Mar: 75,680, Apr: 79,152, May: 79,418, Jun: 81,799, Jul: 80,605, Aug: 83,033, Sep: 83,460, Oct: 81,562, Nov: 84,247, Dec: 84,939
4b	Volume Metrics	N/A
5	KPI Calculation	Count the number of claims where the drug code relates to High Tech Medicines only, on the High Tech database of paid claims for the reporting month.
6	Data Source	PCRS
6a	Data Sign Off	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	Data Quality Issues	Subject to ongoing validation of HSE's PCRS database.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	High Tech Drugs claims as recorded on the High Tech database of paid claims for the reporting month.
9	Minimum Data Set MDS	High Tech Drugs claims as recorded on the High Tech database of paid claims for the reporting month.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	Management Data Report
16	Web link to data	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	Additional Information	N/A
18	KPI owner/lead for implementation	David Stratton, PCRS, David.Stratton@hse.ie
19	NBIU Data Support	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	Integrated Co-Ordination Lead/Planning Lead/AND	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Dental Treatment Service Scheme (DTSS) Treatments

1	**KPI Title**	PCRS16 - No. of Dental Treatment Service Scheme treatments (above the line/routine)
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a count of the number of above the line (ATL) (routine) and below the line (BTL) (complex) treatments, in respect of clients having eligibility for the DTSS, as recorded on the ATL & BTL Dental databases of paid claims for the DTSS in the reporting month. Under this scheme, eligible clients have access to a range of treatments and clinical procedures comprised of routine (ATL) treatments and full upper and lower dentures (BTL). Dentists may also prescribe a range of medicines to eligible persons.
3	**KPI Rationale**	This metric allow us to monitor how many treatments (ATL & BTL) have been availed of under the DTSS in a given month. All DTSS claims are processed by and paid for by the PCRS.
3a	**Indicator Classification**	Access and Integration
4	**National Target**	NSP 2022 Target - 945,538 - Target Cumulative
4a	**Target**	Jan: 50,060, Feb: 100,607, Mar: 95,129, Apr: 80,645, May: 82,183, Jun: 86,174, Jul: 76,846, Aug: 74,435, Sep: 70,325, Oct: 73,607, Nov: 76,996, Dec: 78,531
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	For ATL (routine) treatments -count all treatments on the ATL Dental database of paid claims for the reporting month, For BTL (complex) treatments - count all treatments on the BTL Dental database of paid claims for the reporting month.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
9	**Minimum Data Set MDS**	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Dental Treatment Service Scheme (DTSS) Treatments

1	**KPI Title**	PCRS17 - No. of Dental Treatment Service Scheme treatments (below the line/complex)
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a count of the number of above the line (ATL) (routine) and below the line (BTL) (complex) treatments, in respect of clients having eligibility for the DTSS, as recorded on the ATL & BTL Dental databases of paid claims for the DTSS in the reporting month. Under this scheme, eligible clients have access to a range of treatments and clinical procedures comprised of routine (ATL) treatments and full upper and lower dentures (BTL). Dentists may also prescribe a range of medicines to eligible persons.
3	**KPI Rationale**	This metric allow us to monitor how many treatments (ATL & BTL) have been availed of under the DTSS in a given month. All DTSS claims are processed by and paid for by the PCRS.
3a	**Indicator Classification**	Access and Integration
4	**National Target**	NSP 2022 Target - 54,462 - Target Cumulative
4a	**Target**	Jan: 3,153, Feb: 4,819, Mar: 4,068, Apr: 4,055, May: 4,532, Jun: 4,832, Jul: 4,616, Aug: 4,640, Sep: 4,412, Oct: 4,609, Nov: 5,001, Dec: 5,725
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	For ATL (routine) treatments -count all treatments on the ATL Dental database of paid claims for the reporting month, For BTL (complex) treatments - count all treatments on the BTL Dental database of paid claims for the reporting month.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
9	**Minimum Data Set MDS**	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Community Ophthalmic Services Scheme Treatments

1	**KPI Title**	PCRS20 - No. of Community Ophthalmic Services Scheme Treatments
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a count of the number of treatments (paid claims) provided in respect of (a) adults and (b) children having eligibility for the Community Ophthalmic Services Scheme based on the Optical Database of paid claims for the reporting month. Under the Health Service Executive Community Ophthalmic Services Scheme, eligible clients are entitled, free of charge, to eye examinations and necessary spectacles / appliances. Claims by optometrists / ophthalmologists are paid by the PCRS. Claims for spectacles provided under the Children's Scheme are also paid by the PCRS.
3	**KPI Rationale**	This metric allows us to monitor the number of treatments provided to adults and children with eligibility for the Community Ophthalmic Services Scheme in the reporting month.
3a	**Indicator Classification**	Use of Resources
4	**National Target**	NSP 2022 Target - 785,000 - Target Cumulative
4a	**Target**	Jan: 50,268 Feb: 71,534, Mar: 57,659, Apr: 57,109, May: 74,796, Jun: 70,044, Jul: 64,172, Aug: 67,380, Sep: 65,764, Oct: 66,743, Nov: 67,169, Dec: 72,402
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	Count all claim numbers (unique claims identified) on the Optical Database of paid claims for (a) adults 'A' and (b) children 'C' in the reporting month.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Claims in respect of adults and children with eligibility for the Community Ophthalmic Services Scheme on the Optical Database of paid claims for the reporting month.
9	**Minimum Data Set MDS**	Claims in respect of adults and children on the Optical Database of paid claims for the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
	KPI owner/lead for implementation	David Stratton, PCRS, David.Stratton@hse.ie
	NBIU Data Support	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
	Integrated Co-Ordination Lead/Planning Lead/AND	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Community Ophthalmic Services Scheme Treatments

1	**KPI Title**	PCRS20A - No. of Community Ophthalmic Services Scheme Treatments (Adult)
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a count of the number of treatments (paid claims) provided in respect of (a) adults and (b) children having eligibility for the Community Ophthalmic Services Scheme based on the Optical Database of paid claims for the reporting month. Under the Health Service Executive Community Ophthalmic Services Scheme, eligible clients are entitled, free of charge, to eye examinations and necessary spectacles / appliances. Claims by optometrists / ophthalmologists are paid by the PCRS. Claims for spectacles provided under the Children's Scheme are also paid by the PCRS.
3	**KPI Rationale**	This metric allows us to monitor the number of treatments provided to adults and children with eligibility for the Community Ophthalmic Services Scheme in the reporting month.
3a	**Indicator Classification**	Access and Integration
4	**National Target**	NSP 2022 Target - 686,055 - Target Cumulative
4a	**Target**	Jan: 44,506, Feb: 62,415, Mar: 50,640, Apr: 50,165, May: 64,751, Jun: 61,369, Jul: 56,500, Aug: 58,939, Sep: 56,576, Oct: 57,790, Nov: 58,587, Dec: 63,817
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	Count all claim numbers (unique claims identified) on the Optical Database of paid claims for (a) adults 'A' and (b) children 'C' in the reporting month.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Claims in respect of adults and children with eligibility for the Community Ophthalmic Services Scheme on the Optical Database of paid claims for the reporting month.
9	**Minimum Data Set MDS**	Claims in respect of adults and children on the Optical Database of paid claims for the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

Primary Care Reimbursement Service (PCRS) Community Ophthalmic Services Scheme Treatments

1	**KPI Title**	PCRS20B - No. of Community Ophthalmic Services Scheme Treatments (Children)
1a	**KPI Short Title**	N/A
2	**KPI Description**	This is a count of the number of treatments (paid claims) provided in respect of (a) adults and (b) children having eligibility for the Community Ophthalmic Services Scheme based on the Optical Database of paid claims for the reporting month. Under the Health Service Executive Community Ophthalmic Services Scheme, eligible clients are entitled, free of charge, to eye examinations and necessary spectacles / appliances. Claims by optometrists / ophthalmologists are paid by the PCRS. Claims for spectacles provided under the Children's Scheme are also paid by the PCRS.
3	**KPI Rationale**	This metric allows us to monitor the number of treatments provided to adults and children with eligibility for the Community Ophthalmic Services Scheme in the reporting month.
3a	**Indicator Classification**	Access and Integration
4	**National Target**	NSP 2022 Target - 98,945 - Target Cumulative
4a	**Target**	Jan: 5,762, Feb: 9,119, Mar: 7,019, Apr: 6,944, May: 10,045, Jun: 8,635, Jul: 7,672, Aug: 8,441, Sep: 9,188, Oct: 8,953, Nov: 8,582, Dec: 8,585
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	Count all claim numbers (unique claims identified) on the Optical Database of paid claims for (a) adults 'A' and (b) children 'C' in the reporting month.
6	**Data Source**	PCRS
6a	**Data Sign Off**	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	**Data Quality Issues**	Subject to ongoing validation of HSE's PCRS database.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Claims in respect of adults and children with eligibility for the Community Ophthalmic Services Scheme on the Optical Database of paid claims for the reporting month.
9	**Minimum Data Set MDS**	Claims in respect of adults and children on the Optical Database of paid claims for the reporting month.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Management Data Report
16	**Web link to data**	http://www.hse.ie/eng/services/publications/ http://www.hse.ie/eng/staff/pcrs/pcrs-publications/
17	**Additional Information**	N/A
18	**KPI owner/lead for implementation**	David Stratton, PCRS, David.Stratton@hse.ie
19	**NBIU Data Support**	Siobhán O'Brien, Lead Data Analyst, National Services - siobhan.obrien2@hse.ie
20	**Integrated Co-Ordination Lead/Planning Lead/AND**	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.