



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive



Health Service Executive

National Service Plan 2016

Health Service Executive

Mental Health

Key Performance
Indicator Metadata 2016

	Office Use Only KPI No. (source: target doc)	Key Performance Indicators Service Planning 2016					KPIs 2015		KPIs 2016										
		KPI Title	Reported against NSP / DOP	KPI Type Access/ Quality /Access Activity	Healthy Ireland / Corporate Plan / HI & CP	Report Frequency	2015 National Target / Expected Activity	2015 Projected outturn	2016 National Target / Expected Activity	Reported at National / CHO / HG Level	CHO1	CHO2	CHO3	CHO4	CHO5	CHO6	CHO7	CHO8	CHO9
NSP Suite	MH1	% of accepted referrals / re-referrals offered first appointment within 12 weeks / 3 months by General Adult Community Mental Health Team	NSP	Quality		M	90%	92%	90%	CHO	90%	90%	90%	90%	90%	90%	90%	90%	
	MH2	% of accepted referrals / re-referrals offered first appointment and seen within 12 weeks / 3 months by General Adult Community Mental Health Team	NSP	Quality		M	75%	74%	75%	CHO	75%	75%	75%	75%	75%	75%	75%	75%	
	MH24	% of new (including re-referred) General Adult Community Mental Health Team cases offered appointment and DNA in the current month	NSP	Access /Activity		M	18%	22%	18%	CHO	18%	18%	18%	18%	18%	18%	18%	18%	
	MH3	% of accepted referrals / re-referrals offered first appointment within 12 weeks / 3 months by Psychiatry of Old Age Community Mental Health Teams	NSP	Quality		M	99%	98%	98%	CHO	98%	98%	98%	98%	98%	98%	98%	98%	
	MH4	% of accepted referrals / re-referrals offered first appointment and seen within 12 weeks / 3 months by Psychiatry of Old Age Community Mental Health Teams	NSP	Quality		M	95%	94%	95%	CHO	95%	95%	95%	95%	95%	95%	95%	95%	
	MH32	% of new (including re-referred) Old Age Psychiatry Team cases offered appointment and DNA in the current month	NSP	Access /Activity		M	2%	3%	3%	CHO	3%	3%	3%	3%	3%	3%	3%	3%	
	MH5	Admissions of children to Child and Adolescent Acute Inpatient Units as a % of the total number of admissions of children to mental health acute inpatient units	NSP	Quality		M	95%	71%	95%	National	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	MH57	Percentage of Bed days used in HSE Child and Adolescent Acute Inpatient Units as a total of Bed days used by children in mental health acute inpatient units	NSP	Quality		M	New	New	95%	CHO	95%	95%	95%	95%	95%	95%	95%	95%	
	MH6	% of accepted referrals / re-referrals offered first appointment within 12 weeks / 3 months by Child and Adolescent Community Mental Health Teams	NSP	Quality		M	78%	78%	78%	CHO	78%	78%	78%	78%	78%	78%	78%	78%	
	MH7	% of accepted referrals / re-referrals offered first appointment and seen within 12 weeks / 3 months by Child and Adolescent Community Mental Health Teams	NSP	Quality		M	72%	72%	72%	CHO	72%	72%	72%	72%	72%	72%	72%	72%	
	MH48	% of new (including re-referred) child/adolescent referrals offered appointment and DNA in the current month	NSP	Access /Activity		M	10%	12%	10%	CHO	10%	10%	10%	10%	10%	10%	10%	10%	
	MH50	Total No. to be seen for a first appointment at the end of each month.	NSP	Access /Activity		M	2,632	2,509	2,449	CHO	394	53	289	465	123	446	251	237	191
	MH51	Total No. to be seen 0-3 months	NSP	Access /Activity		M	1,153	1,138	1,308	CHO	145	46	107	210	83	287	162	161	107
	MH56	Total No. on waiting list for a first appointment waiting > 3 months	NSP	Access /Activity		M	1,479	1,371	1,141	CHO	249	7	182	255	40	159	89	76	84
	MH55	Total No. on waiting list for a first appointment waiting > 12 months	NSP	Access /Activity		M	0	203	0	CHO	0	0	0	0	0	0	0	0	0
	MH8	No. of admissions to adult acute inpatient units	DOP	Access /Activity		Q in arrears	12,947	12,726	12,726	CHO	1,212	1,472	980	2,202	1,332	1,074	1,386	1,548	1,520

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		KPI Title	2015 National Target / Expected Activity	2015 Projected outturn	2016 National Target / Expected Activity					Reported at National / CHO / HG Level	CHO1	CHO2	CHO3	CHO4	CHO5	CHO6	CHO7	CHO8	CHO9	
Adult Inpatient	MH9	Median length of stay	DOP	Access /Activity		Q in arrears	10	12.4	10	CHO	10	10	10	10	10	10	10	10	10	
	MH10	Rate of admissions to adult acute inpatient units per 100,000 population in mental health catchment area	DOP	Access /Activity		Q in arrears	70.5	70.5	70.5	CHO	72.7	81.7	70.0	79.5	70.2	63.8	59.7	69.5	68.8	
	MH11	First admission rates to adult acute units (that is, first ever admission), per 100,000 population in mental health catchment area	DOP	Access /Activity		Q in arrears	23.1	23.1	23.1	CHO	18.9	31.8	18.6	25.3	25.7	19.1	21.9	22.4	23.0	
	MH12	Acute re-admissions as % of admissions	DOP	Access /Activity		Q in arrears	67%	67%	67%	CHO	74%	63%	73%	68%	63%	70%	63%	68%	67%	
	MH13	Inpatient re-admission rates to adult acute units per 100,000 population in mental health catchment area	DOP	Access /Activity		Q in arrears	47.6	47.6	47.6	CHO	53.8	51.9	51.4	54.2	44.5	44.7	37.8	47.1	46.1	
	MH14	No. of adult acute inpatient beds per 100,000 population in the mental health catchment area	DOP	Access /Activity		Q in arrears	21.6	21.6	21.6	CHO	23.2	22.2	20.8	25.4	18.8	18.3	21.5	18.8	23.6	
	MH15	No. of adult involuntary admissions	DOP	Access /Activity		Q in arrears	1,714	1,724	1,724	CHO	192	136	128	228	206	196	222	204	212	
	MH16	Rate of adult involuntary admissions per 100,000 population in mental health catchment area	DOP	Access /Activity		Q in arrears	9.3	9.3	9.3	CHO	12.4	10.7	10.5	8.9	9.1	11.1	6.2	6.9	10.8	
of Old Age	MH18	Number of General Adult Community Mental Health Teams	DOP	Access		M	114	114	114	CHO	9	11	11	17	11	9	12	17	17	
	MH19	Number of referrals (including re-referred) received by General Adult Community Mental Health Teams	DOP	Access /Activity		M	41,499	43,637	43,637	CHO	3,766	7,370	4,041	6,634	4,648	2,498	4,071	6,075	4,534	
	MH20	Number of Referrals (including re-referred) accepted by General Adult Community Mental Health Teams	DOP	Access /Activity		M	39,424	39,122	41,448	CHO	3,578	6,999	3,837	6,300	4,417	2,372	3,866	5,771	4,308	
	MH21	No. of new (including re-referred) General Adult Community Mental Health Team cases offered first appointment for the current month (seen and DNA below)	DOP	Access /Activity		M	46,846	37,624	41,810	CHO	4,177	5,412	3,268	6,851	4,701	2,223	5,656	5,036	4,486	
	MH22	No. of new (including re-referred) General Adult Community Mental Health Team cases seen in the current month	DOP	Access /Activity		M	38,465	29,471	35,430	CHO	3,539	4,586	2,770	5,806	3,984	1,884	4,794	4,266	3,801	
	MH23	No. of new (including re-referred) General Adult Community Mental Health Team cases offered appointment and DNA in the current month	DOP	Access /Activity		M	8,381	8,153	6,380	CHO	638	826	498	1,045	717	339	862	770	685	
	MH24	% of new (including re-referred) General Adult Community Mental Health Team cases offered appointment and DNA in the current month	DOP	Access /Activity		M	18%	22%	18%	CHO	18%	18%	18%	18%	18%	18%	18%	18%	18%	
	MH25	Number of cases closed/discharged by General Adult Community Mental Health Teams	DOP	Access /Activity		M	31,539	23,009	33,158	CHO	2,860	5,600	3,069	5,041	3,534	1,898	3,093	4,617	3,446	
	MH26	Number of Psychiatry of Old Age Community Mental Health Teams	DOP	Access		M	25	26	26	CHO	3	4	2	1	4	2	3	5	2	
	MH27	Number of referrals (including re-referred) received by Psychiatry of Old Age Mental Health Teams	DOP	Access /Activity		M	10,986	11,664	11,664	CHO	1,789	1,759	1,068	423	1,574	1,096	1,023	1,646	1,286	
	MH28	Number of Referrals (including re-referred) accepted by Psychiatry of Old Age Community Mental Health Teams	DOP	Access /Activity		M	9,887	10,953	11,082	CHO	1,701	1,672	1,014	402	1,495	1,041	972	1,563	1,222	
MH29	No. of new (including re-referred) Old Age Psychiatry Team cases offered first appointment for the current month (seen and DNA below)	DOP	Access /Activity		M	11,238	9,748	10,384	CHO	1,466	1,330	692	497	1,298	1,175	1,050	1,837	1,039		

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		KPI Title	2015 National Target / Expected Activity	2015 Projected outturn	2016 National Target / Expected Activity					Reported at National / CHO / HG Level	CHO1	CHO2	CHO3	CHO4	CHO5	CHO6	CHO7	CHO8	CHO9	
Psychiatry	MH30	No. of new (including re-referred) Old Age Psychiatry Team cases seen in the current month	DOP	Access /Activity	M	10,960	9,472	10,083	CHO	1,424	1,291	672	483	1,260	1,140	1,020	1,785	1,008		
	MH31	No. of new (including re-referred) Old Age Psychiatry cases offered appointment and DNA in the current month	DOP	Access /Activity	M	278	276	301	CHO	42	39	20	14	38	35	30	52	31		
	MH32	% of new (including re-referred) Old Age Psychiatry Team cases offered appointment and DNA in the current month	DOP	Access /Activity	M	2%	3%	3%	CHO	3%	3%	3%	3%	3%	3%	3%	3%	3%		
	MH33	Number of cases closed/discharged by Old Age Psychiatry Community Mental Health Teams	DOP	Access /Activity	M	7,910	7,058	8,866	CHO	1,360	1,337	812	322	1,196	833	778	1,251	977		
Child & Adolescent	MH34	No. of child and adolescent Community Mental Health Teams	DOP	Access	M	64	62	62	CHO	6	6	5	10	6	7	8	8	6		
	MH35	No. of child and adolescent Day Hospital Teams	DOP	Access	M	4	4	4	CHO	0	1	0	0	0	1	1	0	1		
	MH36	No. of Paediatric Liaison Teams	DOP	Access	M	3	3	3	CHO	0	0	0	0	0	0	2	0	1		
	MH37	No. of child / adolescent admissions to HSE child and adolescent mental health inpatient units	DOP	Access /Activity	M	231	256	281	CHO	0	81	0	47	0	0	100	0	53		
	MH38	No. of children / adolescents admitted to adult HSE mental health inpatient units	DOP	Access /Activity	M	<30	95	30	National	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
	MH39	i). <16 years	DOP	Access /Activity	M	0	3	0	National	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
	MH40	ii). <17 years	DOP	Access /Activity	M	0	37	0	National	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
	MH41	iii). <18 years	DOP	Access /Activity	M	<30	55	30	National	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
	MH42	No. and % of involuntary admissions of children and adolescents	DOP	Access /Activity	Annual	15	15	15	National	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
	MH43	No. of child / adolescent referrals (including re-referred) received by mental health services	DOP	Access /Activity	M	17,254	17,964	18,864	CHO	1,406	1,637	1,982	2,344	2,140	2,030	2,743	2,742	1,840		
	MH44	No. of child / adolescent referrals (including re-referred) accepted by mental health services	DOP	Access /Activity	M	13,803	13,694	15,092	CHO	1,124	1,309	1,586	1,875	1,713	1,624	2,195	2,193	1,473		
	MH45	No. of new (including re-referred) CAMHs Team cases offered first appointment for the current month (seen and DNA below)	DOP	Access /Activity	M	14,155	13,494	13,895	CHO	1,054	1,570	1,194	1,817	1,436	1,345	1,562	2,123	1,794		
	MH46	No. of new (including re-referred) child/adolescent referrals seen in the current month	DOP	Access /Activity	M	12,718	11,906	12,628	CHO	957	1,427	1,085	1,653	1,305	1,222	1,420	1,929	1,630		
	MH47	No. of new (including re-referred) child/adolescent referrals offered appointment and DNA in the current month	DOP	Access /Activity	M	1,437	1,588	1,259	CHO	96	142	108	165	130	123	141	191	163		
	MH48	% of new (including re-referred) child/adolescent referrals offered appointment and DNA in the current month	DOP	Access /Activity	M	10%	12%	10%	CHO	10%	10%	10%	10%	10%	10%	10%	10%	10%		
	MH49	No. of cases closed / discharged by CAMHS service	DOP	Access /Activity	M	11,042	12,442	12,072	CHO	900	1,047	1,268	1,500	1,370	1,299	1,756	1,754	1,178		
	MH50	Total No. to be seen for a first appointment by expected wait time at the end of each month.	DOP	Access /Activity	M	2,632	2,509	2,449	CHO	394	53	289	465	123	446	251	237	191		
MH51	i) 0-3 months	DOP	Access /Activity	M	1,153	1,138	1,308	CHO	145	46	107	210	83	287	162	161	107			

Mental Health Services

1	KPI Title	% of accepted referrals / re-referrals offered first appointment within 12 weeks / 3 months by General Adult Community Mental Health Teams
2	KPI Description	Wait time: The number of weeks/months from the point at which the referral is received by a member of the General Adult Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access General Adult Community Mental Health Team for a mental health assessment provides a measure of service availability in the community and the timeliness of that access.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management →
4	KPI Target	NSP 2016 target: > =90%
5	KPI Calculation	Count number of new cases seen within 3 months and divide by number of new appointments offered within three months and calculate the percentage against overall number of new/re-referred cases accepted
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of accepted referrals/re-referrals; number of accepted referrals.re-referrals within timeframe;
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally -Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, each ISA Manager and Executive Clinical Director, Area Mental Health Management Team.
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input checked="" type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services

1	KPI Title	% of accepted referrals / re-referrals offered first appointment and seen within 12 weeks / 3 months by General Adult Community Mental Health Teams
2	KPI Description	Wait time: The number of weeks/months from the point at which the referral is received by a member of the General Adult Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access General Adult Community Mental Health Team for a mental health assessment provides a measure of service availability in the community and the timeliness of that access.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management →
4	KPI Target	NSP 2016 target: > =75%
5	KPI Calculation	Count number of new cases seen within 3 months and divide by number of new appointments offered within three months and calculate the percentage against overall number of new/re-referred cases accepted
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of accepted referrals/re-referrals; number of accepted referrals.re-referrals within timeframe;
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally -Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, each ISA Manager and Executive Clinical Director, Area Mental Health Management Team.
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input checked="" type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services

1	KPI Title	% of new (including re-referred) General Adult Community Mental Health Team cases offered appointment and DNA in the current month
2	KPI Description	Percentage of new (including re-referred) cases offered first appointment and that did not attend (DNA) appointment when referred to General Adult Mental Health Team during the reporting period, by (i) over 16y and less than 18 years old (ii) over 18th birthday A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or reoffer appointment this would then be constituted as a DNA
	MH24	
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Old Age. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 18%
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted
6	Data Source	From General adult Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	% of accepted referrals / re-referrals offered first appointment within 12 weeks / 3 months by Psychiatry of Old Age Community Mental Health Teams
2	KPI Description	Wait time: The number of weeks/months from the point at which the referral is received by a member of the Psychiatry of Old Age Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
	MH3	
3	KPI Rationale	Wait times to access Psychiatry of Old Age Community Mental Health Team for mental health assessment provides a measure of service availability in the community and the timeliness of that access.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management →
4	KPI Target	NSP 2016 target: > =98%
5	KPI Calculation	Count number of new cases seen within 3 months and divide by number of new appointments offered within three months and calculate the percentage against the overall number of new/re-referred cases accepted.
6	Data Source	
	Data Completeness	From POA team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of accepted referrals/re-referrals; numer of accepted referrals/re-referrals within timeframe
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division. each ISA Manager and Executive Clinical Director, Area Mental Health Management Team
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input checked="" type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	% of accepted referrals / re-referrals offered first appointment and seen within 12 weeks / 3 months by Psychiatry of Old Age Community Mental Health Teams
2	KPI Description	Wait time: The number of weeks/months from the point at which the referral is received by a member of the Psychiatry of Old Age Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
	MH4	
3	KPI Rationale	Wait times to access Psychiatry of Old Age Community Mental Health Team for mental health assessment provides a measure of service availability in the community and the timeliness of that access.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management →
4	KPI Target	NSP 2016 target: > =95%
5	KPI Calculation	Count number of new cases seen within 3 months and divide by number of new appointments offered within three months and calculate the percentage against the overall number of new/re-referred cases accepted.
6	Data Source	
	Data Completeness	From POA team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of accepted referrals/re-referrals; numer of accepted referrals/re-referrals within timeframe
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division. each ISA Manager and Executive Clinical Director, Area Mental Health Management Team
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input checked="" type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services

1	KPI Title	% of new (including re-referred) Old Age Psychiatry Team cases offered appointment and DNA in the current month
2	KPI Description	<p>Number of new (including re-referred) cases offered first appointment and that did not attend (DNA) appointment in the Psychiatry of Old Age Mental Health Team during the reporting period for patients over their 65th birthday</p> <p>A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or reoffer appointment this would then be constituted as a DNA</p> <p>A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.</p>
	MH32	
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Old Age. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 3%
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted
6	Data Source	From Psychiatry of Old Age Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	<p>KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually Annually oOther – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams</p>
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Admissions of children to HSE Child and Adolescent Acute Inpatient Units as a % of the total number of admissions of children to mental health acute inpatient units
2	KPI Description	This metric is designed to measure the total number of HSE/HSE funded Child and Adolescent Acute Inpatient admissions as a percentage of all acute inpatient admissions of children and adolescents whether admitted to HSE/HSE funded CAMHS acute inpatient units and or HSE/HSE funded Adult Mental Health Acute Inpatient Units and excluding admissions to private units.
	MH5	
3	KPI Rationale	This is a quality metric to measure compliance with the Mental Health Commission regulation in respect of admission of children and adolescents to age appropriate acute inpatient units. It is also designed to monitor the operation of the HSE/HSE funded Child and Adolescent Acute Inpatient units and demonstrate the benefits realisation from the investment in CAMHS acute inpatient provision.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target: > 95%
5	KPI Calculation	Count of all admissions of children to HSE/HSE funded CAMHS Acute Inpatient Units, count of all admissions of children and adolescents to HSE/HSE funded Adult Acute Mental Health Inpatient Units; Sum of both counts. Calculate percentage of number of children and adolescents admitted to HSE/HSE funded CAMHS inpatient units as against total number of admissions of children and adolescents excluding admissions to private units.
6	Data Source	
	Data Completeness	Health Research Board to BIU Non acute Team.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	The number of children and adolescents admitted to HSE/Hse funded CAMHS Inpatient Units; The number of children and adolescents admitted to HSE/HSE funded Adult Acute Mental Health Inpatient Units
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division; ISA Managers and Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input checked="" type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input checked="" type="checkbox"/> National <input type="checkbox"/> Regional <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: CAMHS Acute Inpatient Units
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Percentage of Bed days used in HSE Child and Adolescent Acute Inpatient Units as a total of Bed days used by children in mental health acute inpatient units
2	KPI Description	This metric is designed to measure the total number of HSE/HSE funded Child and Adolescent Acute Inpatient bed days used as a percentage of all acute inpatient bed days of children and adolescents whether admitted to HSE/HSE funded CAMHS acute inpatient units and or HSE/HSE funded Adult Mental Health Acute Inpatient Units and excluding admissions to private units.
	MH57	
3	KPI Rationale	This is a quality metric to measure compliance with the Mental Health Commission regulation in respect of admission of children and adolescents to age appropriate acute inpatient units. It is also designed to monitor the operation of the HSE/HSE funded Child and Adolescent Acute Inpatient units and demonstrate the benefits realisation from the investment in CAMHS acute inpatient provision.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2015 target: > 95%
5	KPI Calculation	Count of all Bed days of children to HSE/HSE funded CAMHS Acute Inpatient Units, count of all Bed Days of children and adolescents to HSE/HSE funded Adult Acute Mental Health Inpatient Units; Sum of both counts. Calculate percentage of number of children and adolescents bed days used to HSE/HSE funded CAMHS inpatient units as against total number of bed days used of children and adolescents excluding admissions to private units.
6	Data Source	
	Data Completeness	Health Research Board to BIU Non acute Team.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	The number of children and adolescents admitted to HSE/Hse funded CAMHS Inpatient Units; The number of children and adolescents admitted to HSE/HSE funded Adult Acute Mental Health Inpatient Units
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division; ISA Managers and Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input checked="" type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input checked="" type="checkbox"/> CHO <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: CAMHS Acute Inpatient Units
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
Contact details for Data Manager /		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
Specialist Lead		Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	% of accepted referrals / re-referrals offered first appointment within 12 weeks / 3 months by Child and Adolescent Community Mental Health Teams.
2	KPI Description	Wait time: The number of weeks/ months from the point at which the referral is received by a member of the CAMHS Community Mental Health Team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
	MH6	
3	KPI Rationale	Wait times to access CAMHS Community Mental Health Teams for a mental health assessment provides a measure of service availability in the community and the timeliness of that access. Monitoring the number of new (including re-referred) cases seen overall from referral and evaluating the trends over time per HSE region and across the service nationally as it relates to target. Monitor trends in relation to referrals.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/>
		Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: > =78%
5	KPI Calculation	Count number of new cases seen within 3 months and divide by number of new appointments offered within three months and calculate the percentage against the overall number of new/re-referred cases accepted
6	Data Source	From CAMHS Community Mental Health team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of accepted referrals/re-referrals; number of accepted referrals/re-referrals within timeframe
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division; ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams.
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input checked="" type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services

1	KPI Title	% of accepted referrals / re-referrals offered first appointment and seen within 12 weeks / 3 months by Child and Adolescent Community Mental Health Teams.
2	KPI Description	Wait time: The number of weeks/ months from the point at which the referral is received by a member of the CAMHS Community Mental Health Team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
	MH7	
3	KPI Rationale	Wait times to access CAMHS Community Mental Health Teams for a mental health assessment provides a measure of service availability in the community and the timeliness of that access. Monitoring the number of new (including re-referred) cases seen overall from referral and evaluating the trends over time per HSE region and across the service nationally as it relates to target. Monitor trends in relation to referrals.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information ✓ <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources ✓ Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: > =72%
5	KPI Calculation	Count number of new cases seen within 3 months and divide by number of new appointments offered within three months and calculate the percentage against the overall number of new/re-referred cases accepted
6	Data Source	From CAMHS Community Mental Health team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of accepted referrals/re-referrals; number of accepted referrals/re-referrals within timeframe
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division; ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams.
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input checked="" type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	As reported in the HSE Performance Report
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	% of new (including re-referred) child/adolescent referrals offered appointment and DNA in the current month
2	KPI Description MH48	Number of new (including re-referred) child / adolescent cases and Did Not Attend their first appointment
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Old Age. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target - 10%
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI:
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Total No. to be seen for a first appointment at the end of each month.
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
	MH50	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target/Expected activity: 2,449
5	KPI Calculation	Count Point in time – the number of child/adolescent on waiting list at the each month by time length of time on wait list
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager /		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
Specialist Lead		Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Total No. to be seen 0-3 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
	MH51	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target/Expected activity: 1,308
5	KPI Calculation	Count Point in time – the number of child/adolescent on waiting list at the each quarter by time length of time on wait list
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Total No. on waiting list for a first appointment waiting > 3 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
	MH56	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target/Expected activity: 1,141
5	KPI Calculation	Count Point in time – the number of child/adolescent on waiting list at the each quarter by time length of time on wait list
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager /		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
Specialist Lead		Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Total No. on waiting list for a first appointment waiting > 12 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
	MH55	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target/Expected activity: 0
5	KPI Calculation	Count Point in time – the number of child/adolescent on waiting list at the each quarter by time length of time on wait list
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager /		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
Specialist Lead		Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of admissions to adult acute inpatient units
2	KPI Description MH8	This metric is designed to measure the total number admitted to adult mental health acute inpatient units.
3	KPI Rationale	This metric is used to support the preparation of indicators based on rates of admission. Reduced admissions could be used as a proxy measure for provision of community alternatives. Similarly, a trend of increasing admission rates could alert the Area Mental Health Management Team to a lack of capacity in community settings and/or increased demand for secondary care mental health services
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input checked="" type="checkbox"/> Use of Information
		Workforce <input checked="" type="checkbox"/> Use of Resources Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 12,726
5	KPI Calculation	Count
6	Data Source	Health Research Board to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	The total number admitted to adult mental health acute inpatient units.
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division ; ISa Managers, Executive Clinical Directors and area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input checked="" type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input checked="" type="checkbox"/> Institution <input type="checkbox"/> Other – give details:
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Median length of stay
2	KPI Description	Median length of stay is the middle number in the sequence of numbers created by listing all of the figures for length of stay during the period of less than one year. Where such a sequence has an even amount of numbers, the median is the average of the two middle numbers.
	MH9	
3	KPI Rationale	Measurement of length of stay can be used as a comparator of service provision in conjunction with other data having regard to evidence base for addressing certain diagnosis. It can also act as a proxy for effective community secondary care provision.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input checked="" type="checkbox"/> Use of Information
		Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: -10
5	KPI Calculation	Median length of stay is the middle number in the sequence of numbers created by listing all of the figures for length of stay during the period of less than one year. Where such a sequence has an even amount of numbers, the median is the average of the two middle numbers.
6	Data Source	
	Data Completeness	Health Research Board to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	The middle number in the sequence of numbers created by listing all of the figures for length of stay during the period of less than one year. Where such a sequence has an even amount of numbers, the median is the average of the two middle numbers.
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally, Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division; ISA Manager; Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input checked="" type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input checked="" type="checkbox"/> Institution <input type="checkbox"/> Other – give details:
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	The HRB collects and reports on the mean (i.e. the average) the median (as described at No. 7 above) and the range of length of stay. The calculations exclude patients with a length of stay greater than one year. Further information about the way in which the calculations are made is detailed on Page 5 of the Quarterly HRB Report.
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Rate of admissions to adult acute inpatient units per 100,000 population in mental health catchment per quarter.
2	KPI Description MH10	This metric is designed to measure the rate of admission per 100,000 population in mental health catchment to adult mental health acute inpatient units.
3	KPI Rationale	Reduced admissions could be used as a proxy measure for provision of community alternatives.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care Safe Care <input type="checkbox"/> Better Health and Wellbeing <input checked="" type="checkbox"/> Use of Information Workforce <input type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 70.5
5	KPI Calculation	Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment * 100,000 Rates are currently collected and calculated by HRB using existing MH catchment area populations rather than LHO area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB
6	Data Source	Health Research Board to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally;- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input checked="" type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input checked="" type="checkbox"/> Institution <input type="checkbox"/> Other – give details:
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	First admission rates to adult acute units (that is, first ever admission), per 100,000 population in mental health catchment area per quarter
2	KPI Description MH11	First admissions are admissions of persons who were not previously admitted to the receiving hospital or unit or to any other psychiatric in-patient facility.
3	KPI Rationale	This metric is designed to measure first admission rates to adult acute units (that is, first ever admission). per 100,000 in the mental health catchment area.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information
		<input checked="" type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 23.1
5	KPI Calculation	Number of First admission to acute units (that is, first ever admission) during reporting period divided by population aged 18 years or over *100,000 First Admissions / rates are currently collected and calculated using existing MH catchment area populations rather than LHO area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB.
6	Data Source	Health Research Board to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of First admission to acute units (that is, first ever admission) during reporting period divided by population of mental health catchment area aged 18 years or over
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division.; ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input checked="" type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input checked="" type="checkbox"/> Institution <input type="checkbox"/> Other – give details:
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Acute re-admission as a percentage of admissions
2	KPI Description MH12	Reate of readmission as a % of all admissions
3	KPI Rationale	This metric is designed to measure the percentage of patients readmitted to adult mental health acute inpatient units and is linked to the earlier metric on Total admissions – see comments there.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 67%
5	KPI Calculation	1. Total No. of Admissions minus total number of first admissions = total no. of readmissions 2. Total no. of readmissions is divided by total admissions and presented as percentage
6	Data Source	Health Research Board to BIU Non acute Team
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	1. Total No. of Admissions minus total number of first admissions = total no. of readmissions 2. Total no. of readmissions is divided by total admissions and presented as percentage
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division.; ISA Managers, Executive Clinical Directors, Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input checked="" type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input checked="" type="checkbox"/> Institution <input type="checkbox"/> Other – give details:
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Inpatient readmission rates to adult acute units per 100,000 population in mental health catchment area per quarter
2	KPI Description MH13	Re-admissions are admissions of persons who were either previously admitted to the receiving hospital or unit or to any other psychiatric in-patient facility. The relevant number is calculated by subtracting the number of first admissions from total admissions and expressed as a rate per 100,000 head of population in mental health catchment area.
3	KPI Rationale	This metric is designed to measure readmission rates to acute units, per 100,000 population. Readmission rates can be an indicator of the effectiveness of interventions and/or an indicator of the prevalence of severe and enduring mental illness requiring episodic inpatient interventions.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/>
		Workforce <input type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 47.6
5	KPI Calculation	Re-admissions are admissions of persons who were either previously admitted to the receiving hospital or unit or to any other psychiatric in-patient facility. The relevant number is calculated by subtracting the number of first admissions from total admissions and expressed as a rate per 100,000 head of population in mental health catchment area.
6	Data Source	
	Data Completeness	Health Research Board to BIU Non acute Team
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of Admissions to acute units, Number of First admission to acute units (that is, first ever admission),
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division; ISA Managers, Executive Clinical directors and Area mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input checked="" type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input checked="" type="checkbox"/> Institution <input type="checkbox"/> Other – give details:
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of adult acute inpatient beds per 100,000 population in the mental health catchment area per quarter
2	KPI Description MH14	The total number of acute psychiatric beds within the mental health catchment per 100,000 population.
3	KPI Rationale	The metric tracks the number of acute inpatient beds per 100,000 population to be measured against the recommendations in A Vision for Change
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care Safe Care <input type="checkbox"/> Better Health and Wellbeing <input checked="" type="checkbox"/> Use of Information Workforce Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 21.6
5	KPI Calculation	Number of acute Inpatient places / Population *100,000 / rates are currently collected and calculated by HRB using existing MH catchment area populations rather than LHO area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB.
6	Data Source	Health Research Board to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of acute Inpatient places, Population of Mental Health Catchment
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Planning, Performance and Programme Management; ISA Managers; Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input checked="" type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input checked="" type="checkbox"/> Institution <input type="checkbox"/> Other – give details:
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
/ Specialist Lead		Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of adult involuntary admissions
2	KPI Description	HRB (NPIRS) definition: The legal status recorded by NPIRS is that recorded on admission. Changes may occur in legal status following admission but this is not recorded by the NPIRS. In addition in accordance with 16(1)A of the Mental Health Act 2001 details of all Admission Orders must be provided to the Mental Health Commission. MH15
3	KPI Rationale	The metric collects data of the number of adult service users who are admitted involuntarily under the Mental Health Act.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/>
		Workforce <input type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 1,724
5	KPI Calculation	Count
6	Data Source	Health Research Board to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of adult involuntary admissions
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management; ISA Managers; Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input checked="" type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input checked="" type="checkbox"/> Institution <input type="checkbox"/> Other – give details:
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
/ Specialist Lead		Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Rate of adult involuntary admissions per 100,000 population in mental health catchment per quarter
2	KPI Description	HRB (NPIRS) definition : The legal status recorded by NPIRS is that recorded on admission. Changes may occur in legal status following admission but this is not recorded by the NPIRS. In addition in accordance with 16(1)A of the Mental Health Act 2001 details of all Admission Orders must be provided to the Mental Health
	MH16	
3	KPI Rationale	The metric collects data of the rate per 100,000 population of adults admitted involuntarily under the Mental Health Act 2001.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/>
		Workforce <input type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 9.3
5	KPI Calculation	No. of involuntary admissions expressed as a rate per 100,000 population
6	Data Source	Health Research Board to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of involuntary admissions of adults
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division; ISA Managers, Executive Clinical directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input checked="" type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input checked="" type="checkbox"/> Institution <input type="checkbox"/> Other – give details:
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of General Adult Mental Health Team
2	KPI Description	The General Adult Community Mental Health Team coordinates a range of interventions for individuals in a variety of locations, including home care treatment, day hospital, outpatient facilities and in-patient units, and interacts and liaises with specialist catchment or regional services to coordinate the care of individuals who require special consideration. A Vision for Change recommends that there should be one General Adult Community Mental Health Team per 50,000 population
	MH18	
3	KPI Rationale	The General Adult Community Mental Health Team is the core mechanism for the delivery of secondary care mental health services to adults and the KPI is to monitor the provision of community mental health services
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 114
5	KPI Calculation	Count (point in time)
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	The number of General Adult Community Mental Health Teams
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: RDPI, Yvonne O'Neill, Head of Planning, Performance and Programme Management.
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input checked="" type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – individual team
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of referrals (including re-referred) received by General Adult Mental Health Team
2	KPI Description	<p>This metric is designed to measure the number of referrals received (i) over 16y and less than 18 years old (ii) over 18th birthday referred to each General Adult Mental Health Team during the reporting period.</p> <p>First or re-referrals to General Adult Services generally take place in an outpatient clinic or may occasionally be seen in the patient's home.</p> <p>The patients are for the most part home-based. Homes include :</p> <ul style="list-style-type: none"> - a private house (owned or rented etc) - a private or public residential setting e.g. a nursing home - transitory accommodation e.g. hostel for the homeless , refugee centre or B&B <p>Referrals do not include:</p> <ul style="list-style-type: none"> i. Referrals between members of the community mental health team. ii. Specialist clinics such as for adults with ADHD. iii. Referrals seen in hospital settings (whether general , maternity , geriatric etc)
	MH19	
3	KPI Rationale	The KPI is intended to measure the level of demand for the General Adult Community Mental Health Team
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target: 43,687
5	KPI Calculation	Count (Cumulative)
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	number of referrals by age group
10	International Comparison	Not applicable at this time
11	KPI Monitoring	<p>KPI will be monitored on a (please indicate below) basis:</p> <p><input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:</p> <p>Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams</p>
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input checked="" type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – individual team
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of referrals (including re-referred) accepted by General Adult Mental Health Team
2	KPI Description	This metric is designed to measure the number of referrals accepted based on the criteria operated by General Adult Mental Health Team in the reported period by (i) over 16y and less than 18 years old (ii) over 18th birthday referred to each General Adult Mental Health Team during the reporting period.
	MH20	
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals accepted to support the monitoring and evaluating of trends over time per area/ region and across the service nationally.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information
		Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 41,448
5	KPI Calculation	Count (Cumulative)
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	number of referrals accepted, by age
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of new (including re-referred) cases offered first appointment and Seen or DNA by wait time by (i) over 16y and less than 18 years old (ii) over 18th birthday referred to General Adult Mental Health Team during the reporting period. i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) >12 Weeks
2	KPI Description	Refers to General Adult Community Mental Health Team. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode Wait time: The number of Weeks from the point at which the referral is received by a member of the General Adult MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days Sub Definitions Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place it occurs as close as possible to day received) A DNA if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or reoffer appointment this would then be constituted as a DNA
	MH21	
3	KPI Rationale	Wait times to General Adult MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 41,810
5	KPI Calculation	Count (Cumulative)
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of referrals , number appointments offered, number of DNA, by age
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services

1	KPI Title	Number of new (including re-referred) cases offered first appointment and Seen by wait time by (i) over 16y and less than 18 years old (ii) over 18th birthday referred to General Adult Mental Health Team during the reporting period. i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) >12 Weeks
2	KPI Description	Refers to General Adult Community Mental Health Team. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode Wait time: The number of Weeks from the point at which the referral is received by a member of the General Adult MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days Sub Definitions Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place it occurs as close as possible to day received) A DNA if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or reoffer appointment this would then be constituted as a DNA
	MH22	
3	KPI Rationale	Wait times to General Adult MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 35,430
5	KPI Calculation	Count (Cumulative)
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of referrals , number appointments offered, number of DNA, by age
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of new (including re-referred) cases offered first appointment and DNA by wait time by (i) over 16y and less than 18 years old (ii) over 18th birthday referred to General Adult Mental Health Team during the reporting period. i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) >12 Weeks
2	KPI Description	Refers to General Adult Community Mental Health Team. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode Wait time: The number of Weeks from the point at which the referral is received by a member of the General Adult MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days Sub Definitions Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place it occurs as close as possible to day received) A DNA if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or reoffer appointment this would then be constituted as a DNA
	MH23	
3	KPI Rationale	Wait times to General Adult MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 6,380
5	KPI Calculation	Count (Cumulative)
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of referrals , number appointments offered, number of DNA, by age
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	% of new (including re-referred) General Adult Community Mental Health Team cases offered appointment and DNA in the current month
2	KPI Description MH24	Percentage of new (including re-referred) cases offered first appointment and that did not attend (DNA) appointment when referred to General Adult Mental Health Team during the reporting period, by (i) over 16y and less than 18 years old (ii) over 18th birthday A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or reoffer appointment this would then be constituted as a DNA
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Old Age. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 18%
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted
6	Data Source	From General adult Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of cases closed/discharged by General Adult Mental Health Team
2	KPI Description	This metric is designed to measure the number of cases closed/discharged to other service or to Primary Care or through case of death (i) over 16y and less than 18 years old (ii) over 18th birthday from the General Adult Mental Health Team during the reporting period. (include in cases closed/discharged those cases that were seen and discharged from service in initial assessment)
	MH25	
3	KPI Rationale	KPI is designed to measure throughput of General Adult Community Mental Health Teams in conjunction with other indicators.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 33,158
5	KPI Calculation	Count (Cumulative)
6	Data Source	From General Adult Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	not applicable at this time
9	Minimum Data Set	number of cases, number discharged
10	International Comparison	not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of Psychiatry of Old Age Mental Health Teams
2	KPI Description	The Psychiatry of Old Age Service coordinates a range of interventions for individuals in a variety of locations, including home care treatment, day hospital, outpatient facilities and in-patient units, and interacts and liaises with specialist catchment or regional services to coordinate the care of individuals who require special consideration.
	MH26	
3	KPI Rationale	Measure of the provision of Psychiatry of Old Age Teams by population as per Vision recommendations
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/>
		Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 26
5	KPI Calculation	Count (point in time)
6	Data Source	From Psychiatry of Old Age Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of Teams
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of referrals (including re-referred) received by Psychiatry of Old Age Mental Health Teams
2	KPI Description	This metric is designed to measure the number of referrals received by the Psychiatry of Old Age Service team during the reporting period for patients over their 65th birthday First or re/referrals to the Psychiatry of Old Age Service consist mostly of those whom will be seen on domiciliary assessment but some may be seen in OPD settings. The patients are for the most part home-based. Homes include : - a private house (owned or rented etc) - a private or public residential setting e.g. a nursing home - transitory accommodation e.g. hostel for the homeless , refugee centre or B&B Referrals do not include: i. Referrals between different members of the team. ii. Referrals to specialist clinics such as memory clinics. iii. Referrals seen in hospital settings. (whether general , maternity , geriatric etc)
	MH27	
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals accepted to support the monitoring and evaluating of trends over time per area/ region and across the service nationally.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information/
		Workforce <input checked="" type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 11,664
5	KPI Calculation	Count (Cumulative)
6	Data Source	From Psychiatry of Old Age Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of referrals
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of referrals (including re-referred) accepted by Psychiatry of Old Age Mental Health Team
2	KPI Description MH28	This metric is designed to measure the number of referrals accepted based on the criteria operated the Psychiatry of Old Age Team during the reporting period for patients over their 65th birthday
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals accepted to support the monitoring and evaluating of trends over time per area/ region and across the service nationally.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information
		Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 11,082
5	KPI Calculation	Count (Cumulative)
6	Data Source	From Psychiatry of Old Age Community Mental Health Team to ISA Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of referrals
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually oAnnually oOther – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of new (including re-referred) cases offered first appointment and Seen or DNA in the Psychiatry of Old Age Mental Health Team by wait time during the reporting period for patients over their 65th birthday i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) >12 Weeks
2	KPI Description	Refers to Psychiatry of Old Age Mental Health Service. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode Wait time: The number of Weeks from the point at which the referral is received by a member of the Community MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days Sub Definitions Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place that this occurs as close as possible to day received) A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or reoffer appointment this would then be constituted as a DNA A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
	MH29	
3	KPI Rationale	Wait times to Psychiatry of Old Age MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 10,384
5	KPI Calculation	Count (Cumulative)
6	Data Source	From Psychiatry of Old Age Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
/ Specialist Lead		Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of new (including re-referred) cases offered first appointment and Seen in the Psychiatry of Old Age Mental Health Team by wait time during the reporting period for patients over their 65th birthday i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) >12 Weeks
2	KPI Description	Refers to Psychiatry of Old Age Mental Health Service. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode Wait time: The number of Weeks from the point at which the referral is received by a member of the Community MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days Sub Definitions Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place that this occurs as close as possible to day received) A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or reoffer appointment this would then be constituted as a DNA A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
	MH30	
3	KPI Rationale	Wait times to Psychiatry of Old Age MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 10,083
5	KPI Calculation	Count (Cumulative)
6	Data Source	From Psychiatry of Old Age Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually Annually oOther – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of new (including re-referred) cases offered first appointment and DNA in the Psychiatry of Old Age Mental Health Team by wait time during the reporting period for patients over their 65th birthday i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) >12 Weeks
2	KPI Description	Refers to Psychiatry of Old Age Mental Health Service. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode Wait time: The number of Weeks from the point at which the referral is received by a member of the Community MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days Sub Definitions Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place that this occurs as close as possible to day received) A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or reoffer appointment this would then be constituted as a DNA A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
	MH31	
3	KPI Rationale	Wait times to Psychiatry of Old Age MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 301
5	KPI Calculation	Count (Cumulative)
6	Data Source	From Psychiatry of Old Age Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	% of new (including re-referred) Old Age Psychiatry Team cases offered appointment and DNA in the current month
2	KPI Description	Number of new (including re-referred) cases offered first appointment and that did not attend (DNA) appointment in the Psychiatry of Old Age Mental Health Team during the reporting period for patients over their 65th birthday A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or reoffer appointment this would then be constituted as a DNA A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
	MH32	
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Old Age. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 3%
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted
6	Data Source	From Psychiatry of Old Age Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of cases closed/discharged by Psychiatry of Old Age Mental Health Team
2	KPI Description	This metric is designed to measure the number of cases closed/discharged to other service or Primary Care or through case of death by the Psychiatry of Old Age Team during the reporting period for patients over their 65th birthday. (include in cases closed/discharged those cases that were seen and discharged from service in initial assessment)
	MH33	
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of cases closed/discharged and monitoring and evaluating the trends over time per area/ region and across the service nationally.
	Indicator Classification	<input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: 8,866
5	KPI Calculation	Count (Cumulative)
6	Data Source	From Psychiatry of Old Age Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of cases discharged, closed
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: Daily Weekly <input checked="" type="checkbox"/> Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	/ Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of Child and Adolescent Community Mental Health Teams
2	KPI Description MH34	<i>Vision for Change</i> recommended the number of Community Child and Adolescent Mental Health Teams.
3	KPI Rationale	Implementation of recommendations of A Vision for Change and to address the Regulations of the Mental Health Commission.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target: 62
5	KPI Calculation	Count point in time
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	1 team per 50,000 head of population as per VFC
9	Minimum Data Set	No of CAMHS Community Mental Health Teams
10	International Comparison	No
11	KPI Monitoring	Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: Individual Teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of Child and Adolescent Day Hospital Teams
2	KPI Description MH35	<i>Vision for Change</i> has recommended the number of Child and Adolescent Day Hospital Teams.
3	KPI Rationale	Implementation of recommendations of A Vision for Change and to address the Regulations of the Mental Health Commission.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/>
		Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: -4
5	KPI Calculation	Count point in time
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	As per VFC
9	Minimum Data Set	As per VFC
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input checked="" type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: Individual Teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of Paediatric Liaison Teams
2	KPI Description MH36	<i>Vision for Change</i> recommended number of Paediatric Liaison Teams.
3	KPI Rationale	Monitor implementation of recommendations of A Vision for Change
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/>
		Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management <input type="checkbox"/>
4	KPI Target	NSP 2016 target: -3
5	KPI Calculation	Count point in time
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	1 team per 300,000 head of population as per VFC
9	Minimum Data Set	As per VFC
10	International Comparison	yes
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input checked="" type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: Individual Teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of Child/Adolescent admissions to HSE/HSE Funded Child and Adolescent mental health in-patient units
2	KPI Description MH37	Number of admissions to HSE Child and Adolescent Inpatient Units.
3	KPI Rationale	To monitor the number of admissions to each C&A unit
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care
		Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/>
		Workforce <input type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management <input checked="" type="checkbox"/>
4	KPI Target	NSP 2016 target: -281
5	KPI Calculation	Count Cumulative
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Inpatient psychiatric treatment is usually indicated for children and adolescents with severe psychiatric disorders such as schizophrenia, depression, and mania. Other presentations include severe complex medical-psychiatric disorders such as anorexia / bulimia. Admission may also be required for clarification of diagnosis and appropriate treatment or for the commencement and monitoring of medication. The increasing incidence of the more severe mental health disorders in later adolescence increases the need for inpatient admission.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. For each admission a form is sent to the Mental Health Commission informing of admission
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Health Service and Mental Health commission
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input checked="" type="checkbox"/> National <input checked="" type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input checked="" type="checkbox"/> Institution <input type="checkbox"/> Other – give details:
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of children/adolescents admitted to adult HSE mental health inpatient units: i) <16 yrs ii) <17 yrs iii) <18 yrs
2	KPI Description MH38-41	Number of children/adolescents admitted to adult HSE mental health inpatient units.
3	KPI Rationale	The Mental Health Commission code of practice on regulating the admission of children under 18 to adult inpatient units. From July 1st 2009, no child under 16 is to be admitted to an adult inpatient unit except in exceptional circumstances, from December 2010, no child under 17 can be admitted to an adult inpatient unit except under exceptional circumstances. With effect from 1st December 2011, no child under 18 should be admitted to an adult inpatient unit unless in exceptional circumstances. This metric is to monitor compliance with the code of practice.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target: – 30 (<16 yrs – 0, <17 yrs – 0, <18 yrs – <30)
5	KPI Calculation	Count Cumulative
6	Data Source	
	Data Completeness	Mental Health Commission to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	The Mental Health Commission set a timeline for achievement of this goal. From July 2009 no admission of children under the age of 16 years, except in specified exceptional circumstances, to adult units was to take place. In December 2010 this age limit increased to include children under the age of 17 years. In December 2011 this increased to include all children under the age of 18
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. For each admission a form is sent to the Mental Health Commission informing of admission
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Mental Health Commission
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input checked="" type="checkbox"/> National <input type="checkbox"/> Regional <input type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input type="checkbox"/> Other – give details:
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of involuntary admissions of children and adolescents
2	KPI Description MH42	Involuntary admission of children is regulated by procedures under Section 25 of the Mental Health Act.
3	KPI Rationale	To monitor the trend of involuntary admission.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input checked="" type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce/Use of Resources Governance, Leadership and Management o
4	KPI Target	NSP 2016 target: - 15
5	KPI Calculation	Count Cumulative
6	Data Source	CAMHS Team /Approved Centre to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly Monthly Quarterly <input type="checkbox"/> Bi-annually <input checked="" type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Involuntary admission of children is regulated by procedures under Section 25 of the Mental Health Act.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. For each admission a form is sent to the Mental Health Commission informing of admission
10	International Comparison	Yes
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly Monthly Quarterly <input type="checkbox"/> Bi-annually <input checked="" type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input checked="" type="checkbox"/> National <input type="checkbox"/> Regional <input type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input type="checkbox"/> Other – give details:
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of child/adolescent referrals (including re-referred) received by mental health services
2	KPI Description MH43	This metric is designed to measure the number of child/ adolescents (i) under 16yrs and (ii) over 16years but not yet reached their 18th birthday referred to each CAMH Service during the reporting period.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals to support the monitoring and evaluating of trends over time per area/ region and across the service nationally.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target:-18,864
5	KPI Calculation	Count Cumulative– the total number of child/adolescent referrals received each month
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: Individual Teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	No. of child / adolescent referrals (including re-referred) accepted by Mental Health Services
2	KPI Description MH44	This metric is designed to measure the number child/ adolescent (i) under 16y and (ii) over 16y but not yet reached their 18 th birthday accepted by each CAMH Service during the reporting period.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals accepted, based on the criteria operated by the CAMHS team in that particular reporting period and monitoring and evaluating the trends over time per HSE region and across the service nationally. .
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management o
4	KPI Target	NSP 2016 target - 15,092
5	KPI Calculation	Count Cumulative– the total number of child/adolescent referrals accepted each month
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: Individual Teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	No. of new (including re-referred) CAMHS Team cases offered first appointment for the current month (seen and DNA)
2	KPI Description MH45	Number of new (including re-referred) child / adolescent cases seen or Did Not Attend their first appointment
3	KPI Rationale	To monitor trends in relation to referrals..
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management o
4	KPI Target	NSP 2016 target - 13,895
5	KPI Calculation	Count number of new appointments offered and subtract those who did not attend
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI:
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: Individual Teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	No. of new (including re-referred) child/adolescent referrals seen in the current month
2	KPI Description MH46	Number of new (including re-referred) child / adolescent cases seen or Did Not Attend their first appointment
3	KPI Rationale	To monitor trends in relation to referrals..
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target - 12,628
5	KPI Calculation	Count number of new appointments offered and subtract those who did not attend
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: Individual Teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	No. of new (including re-referred) child/adolescent referrals offered appointment and DNA in the current month
2	KPI Description MH47	Number of new (including re-referred) child / adolescent cases seen or Did Not Attend their first appointment
3	KPI Rationale	To monitor trends in relation to referrals..
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target - 1,259
5	KPI Calculation	Count number of new appointments offered and subtract those who did not attend
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI:
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: Individual Teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	% of new (including re-referred) child/adolescent referrals offered appointment and DNA in the current month
2	KPI Description MH48	Number of new (including re-referred) child / adolescent cases and Did Not Attend their first appointment
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Old Age. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target - 10%
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI:
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Number of cases closed/discharged by CAMHS service
2	KPI Description MH49	This metric is designed to measure the number of cases closed/discharged from each CAMH Service during the reporting period.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of cases closed/discharged and monitoring and evaluating the trends over time per area/ region and across the service nationally.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target: - 12,072
5	KPI Calculation	Total number of child/adolescent cases closed/discharged.
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	Cases are closed or discharged back to GP, Other CAMHS, Other Community Service and Adult Service
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. Discharge summary letter
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: Individual Teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Total No. to be seen for a first appointment at the end of each month.
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
	MH50	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target/Expected activity: 2,449
5	KPI Calculation	Count Point in time – the number of child/adolescent on waiting list at the each month by time length of time on wait list
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Total No. to be seen 0-3 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
	MH51	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target/Expected activity: 1,308
5	KPI Calculation	Count Point in time – the number of child/adolescent on waiting list at the each quarter by time length of time on wait list
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Total No. on waiting list for a first appointment waiting 3-6 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
	MH52	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target/Expected activity: 585
5	KPI Calculation	Count Point in time – the number of child/adolescent on waiting list at the each quarter by time length of time on wait list
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Total No. on waiting list for a first appointment waiting 6-9 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
	MH53	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target/Expected activity: 346
5	KPI Calculation	Count Point in time – the number of child/adolescent on waiting list at the each quarter by time length of time on wait list
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Total No. on waiting list for a first appointment waiting 9-12 months
2	KPI Description MH54	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target/Expected activity: 210
5	KPI Calculation	Count Point in time – the number of child/adolescent on waiting list at the each quarter by time length of time on wait list
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Total No. on waiting list for a first appointment waiting > 12 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
	MH55	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input checked="" type="checkbox"/> Workforce <input type="checkbox"/> Use of Resources <input checked="" type="checkbox"/> Governance, Leadership and Management
4	KPI Target	NSP 2016 target/Expected activity: 0
5	KPI Calculation	Count Point in time – the number of child/adolescent on waiting list at the each quarter by time length of time on wait list
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly Quarterly <input type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County Institution <input checked="" type="checkbox"/> Other – give details: individual teams
15	KPI is reported in which reports ?	<input checked="" type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/publications/corporate/performance-reports/
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Division: Mental Health

Mental Health Services		
1	KPI Title	Teams Number of Active Cases
2	KPI Description	The total number of cases currently active in the team at the end of March and at the end of September.
3	KPI Rationale	Allows the service to measure Caseload trends across teams and caseload can then be compared per whole time equivalent numbers.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management
4	KPI Target	N/A KPI
5	KPI Calculation	Count point in time
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly Monthly Quarterly <input checked="" type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	File on case must be open i.e not discharged to another service.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI: _____
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly Monthly Quarterly <input checked="" type="checkbox"/> Bi-annually Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: Individual Teams
15	KPI is reported in which reports ?	<input type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	
17	Additional Information	
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542

Mental Health Services		
1	KPI Title	Total Number of 'face to face' Consultation Appointments
2	KPI Description	The total number of 'face to face' Consultation Appointments, Clinic, Home, Hospital, School or Other
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of appointments offered by the CAMHS team in that particular reporting period and monitoring and evaluating the trends over time per HSE region and across the service nationally.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). <input type="checkbox"/> Person Centred Care <input type="checkbox"/> Effective Care <input type="checkbox"/> Safe Care <input type="checkbox"/> Better Health and Wellbeing <input type="checkbox"/> Use of Information <input type="checkbox"/> Workforce <input checked="" type="checkbox"/> Use of Resources <input type="checkbox"/> Governance, Leadership and Management
4	KPI Target	N/A KPI
5	KPI Calculation	Count point in time
6	Data Source	From CAMHS Community Mental Health Team to CHO Manager to Business Information Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
8	Tracer Conditions	File on case must be open i.e not discharged to another service.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input checked="" type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details: Please indicate who is responsible for monitoring this KPI:
12	KPI Reporting Frequency	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input checked="" type="checkbox"/> Bi-annually <input type="checkbox"/> Annually <input type="checkbox"/> Other – give details:
13	KPI report period	<input checked="" type="checkbox"/> Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) <input type="checkbox"/> Monthly in arrears (June data reported in July) <input type="checkbox"/> Quarterly in arrears (quarter 1 data reported in quarter 2) <input type="checkbox"/> Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	<input type="checkbox"/> National <input type="checkbox"/> Regional <input checked="" type="checkbox"/> CHO Area <input type="checkbox"/> Hospital <input type="checkbox"/> County <input type="checkbox"/> Institution <input checked="" type="checkbox"/> Other – give details: Individual Teams
15	KPI is reported in which reports ?	<input type="checkbox"/> Performance Report (NSP) <input type="checkbox"/> Other – give details:
16	Web link to data	
17	Additional Information	
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