Health Service

Mental Health Services
KPI Metadata 2014 based on
Division Operational Plan NSP 2014

Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Mental Health Services

#		
1	KPI Title	% of General Adult Community Mental Health Teams serving a population of circa 50,000 (range of 45,000 to 60,000) as recommended in Vision
2	KPI Description	This metric is designed to measure the % of General Adult Community Mental Health Teams serving a population of circa 50,000 (range of 45,000 to 60,000)
3	KPI Rationale	This metric is used to measure progress on the reconfiguration of General Adult Community Mental Health Teams for service a populations wihtin the range of 45,000 to 60,000 people as laid out in the Vision for Change 2006 recommendations (General Adult Community Mental Health Teams to service a population of 50,000.
	Indicator Classification	☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐ Use of Information ☑
		Workforce☐ Use of Resources ☑ Governance, Leadership and Management ☐
4	KPI Target	NSP 2014 target: ≥ *60%*
5	KPI Calculation	Count
6	Data Source	
	Data Completeness	From General Adult Community Mental Health Team to ISA Managers to RDPI to Business Intelligence Unit.
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time

9	Minimum Data Set	The number of General Adult Community Mental Health Teams (GACMHT) per ISA and the populations served by each GACMHT.
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☐ Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:___Nationally -Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, each ISA Manager and Executive Clinical Director, Area Mental Health Management Team.
12	KPI Reporting Frequency	❑Daily ❑Weekly ❑Monthly ☑ Quarterly ❑Bi-annually ❑Annually ❑Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☑ Quarterly (quarter 1 data reported at end quarter 1) ☐Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☐National ☑ Regional ☐ LHO Area ☑ ISA Area ☐Hospital County Institution ☑ Other – by sector
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☑ CompStat Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	As reported in the HSE Performance Report

	Contact details for Data Manager /	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
	Specialist Lead	Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

Mental Health Services

1	KPI Title	% of accepted referrals / re-referrals offered first appointment and seen within 12 weeks / 3 months by General Adult Community Mental Health Teams
2	KPI Description	Wait time: The number of weeks/months from the point at which the referral is received by a member of the General Adult Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access General Adult Community Mental Health Team for a mental health assessment provides a measure of service availability in the community and the timeliness of that access.
	Indicator Classification	☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information
		Workforce☐ Use of Resources ☑ Governance, Leadership and Management ☐
4	KPI Target	NSP 2014 target: > =75%
5	KPI Calculation	Count number of new cases seen within 3 months and divide by number of new appointments offerred witin threee months and calculate the percentage against overall number of new/re-referred cases accepted
6	Data Source	From General Adult Community Mental Health Team to ISA Managers to RDPI to Business Intelligence Unit
	Data Completeness	

	Data Quality Issues	Intelligence Unit.
7	Data Collection Frequency	☐Daily ☐Weekly ☑ Monthly Quarterly ☐Bi-annually Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of accepted referrals/re-referrals; number of accepted referrals.re-referrals within timeframe;
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☑ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:_Nationally -Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, each ISA Manager and Executive Clinical Director, Area Mental Health Management Team.
12	KPI Reporting Frequency	☐Daily ☐Weekly ☑ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☑ Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional ☑ LHO Area ☑ ISA Area ☐Hospital ☐ County Institution ☑ Other – give details: individual teams
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☑ CompStat Other – give details:

16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	As reported in the HSE Performance Report
Contact details for Data Manager /		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
Specialist Lead		Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

Mental Health Services

1	KPI Title	% of accepted referrals / re-referrals offered first appointment and seen within 12 weeks / 3 months by Psychiatry of Old Age Community Mental Health Teams
2	KPI Description	Wait time: The number of weeks/months from the point at which the referral is received by a member of the Psychiatry of Old Age Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access Psychiatry of Old Age Community Mental Health Team for mental health assessment provides a measure of service availability in the community and the timeliness of that access.
	Indicator Classification	☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information
		Workforce☐ Use of Resources ☑ Governance, Leadership and Management ☐
4	KPI Target	NSP 2014 target: > =95%

5	KPI Calculation	Count number of new cases seen within 3 months and divide by number of new appointments offered within three months and calculate the percentage against the overall number of new/re-referred cases accepted.
6	Data Source	
	Data Completeness	From POA team toISA Manager to RDPI to Business Intelligence Unit.
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly √Monthly Quarterly ☐Bi-annually Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of accepted referrals/re-referrals; numer of accepted referrals/re-referrals within timeframe
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☑ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division. each ISA Manager and Executive Clinical Director, Area Mental Health Management Team
12	KPI Reporting Frequency	☐Daily ☐Weekly ☑ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☑ Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months (previous 12 month period)

14	KPI Reporting Aggregation	☐National ☐Regional ☑ LHO Area ☑ ISA Area ☐Hospital ☐ County Institution ☑ Other – give details: individual teams
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☑ CompStat Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	As reported in the HSE Performance Report
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

Mental Health Services

1	KPI Title	Admissions of children to HSE Child and Adolescent Acute Inpatient Units as a % of the total number of admissions of children to mental health acute inpatient units
2	KPI Description	This metric is designed to measure the total number of HSE/HSE funded Child and Adolescent Acute Inpatient admissions as a percentage of all acute inpatient admissions of children and adolescents whether admitted to HSE/HSE funded CAMHS acute inpatient units and or HSE/HSE funded Adult Mental Health Acute Inpatient Units and excluding admissions to private units.
3	KPI Rationale	This is a quality metric to measure compliance with the Mental Health Commission regulation in respect of admission of children and adolescents to age appropriate acute inpatient units. It is also designed to monitor the operation of the HSE/HSE funded Child and Adolescent Acute Inpatient units and demonstrate the benefots realisation from the investment in CAMHS acute inpatient provision.

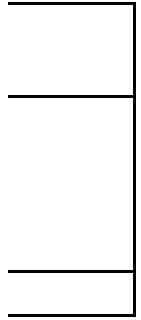|	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care ☑ Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information
		Workforce☐ Use of Resources ☑ Governance, Leadership and Management ☐
4	KPI Target	NSP 2014 target: *> 75%*
	2013 Target	Not applicable, new KPI in 2014
5	KPI Calculation	Count of all admissions of children to HSE/HSE funded CAMHs Acute Inpatient Units, count of all admissions of children and adolescents to HSE/HSE funded Adult Acute Mental Health Inpatient Units; Sum of both counts. Calculate percentage of number of children and adolescents admitted to HSE/HSE funded CAMHs inpatient units as against total number of admissions of children and adolescents excluding admissions to private units.
6	Data Source	
	Data Completeness	Health Research Board to BIU Non acute Team.
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	The number of children and adolescents admitted to HSE/Hse funded CAMHS Inpatient Units; The number of children and adolescents admitted to HSE/HSE funded Adult Acute Mental Health Inpatient Units
10	International Comparison	Not applicable at this time

11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☐ Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division; ISA Managers and Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☑ Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional ☑ LHO Area ☑ ISA Area ☐Hospital ☐ County Institution ☑ Other – give details: CAMHs Acute Inpatient Units
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☑ CompStat Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	As reported in the HSE Performance Report
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

Mental Health Services

1	KPI Title	% of accepted referrals / re-referrals offered first appointment and seen within 12 weeks / 3 months by Child and Adolescent Community Mental Health Teams.
2	KPI Description	Wait time: The number of weeks/ months from the point at which the referral is received by a member of the CAMHS Community Mental Health Team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access CAMHS Community Mental Health Teams for a mental health assessment provides a measure of service availability in the community and the timeliness of that access. Monitoring the number of new (including re-referred) cases seen overall from referral and evaluating the trends over time per HSE region and across the service nationally as it relates to target. nitor trends in relation to referrals.
	Indicator Classification	☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information√
		Workforce☐Use of Resources √ Governance, Leadership and Management ☐
4	KPI Target	NSP 2014 target: > =75%
	2013 Target	NSP 2013 Target - >70%
5	KPI Calculation	Count number of new cases seen within 3 months and divide by number of new appointments offered within three months and calculate the percentage against the overall number of new/re-referred cases accepted
6	Data Source	From CAMHS Community Mental Health team to ISA Manager to RDPI to Business Intelligence Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☑ Monthly Quarterly ☐Bi-annually Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time

9	Minimum Data Set	
		Number of accespted referrals/re-referrals; number of accepted referrals/re-referrals within timeframe
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☑ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division; ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams.
12	KPI Reporting Frequency	☐Daily ☐Weekly ☑ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☑ Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional ☑ LHO Area ☑ ISA Area ☐Hospital ☐ County Institution ☑ Other – give details: individual teams
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☑ CompStat Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	As reported in the HSE Performance Report
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie

National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health Services	
1	KPI Title	Number of admissions to adult acute inpatient units
2	KPI Description	This metric is designed to measure the total number admitted to adult mental health acute inpatient units.
3	KPI Rationale	This metric is used to support the preparation of indicators based on rates of admission. Reduced admissions could be used as a proxy measure for provision of community alternatives. Similarly, a trend of increasing admission rates could alert the Area Mental Health Management Team to a lack of capacity in community settings and/or increased demand for secondary care mental health services
	Indicator Classification	☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☑ Use of Information
		Workforce ☑Use of Resources Governance, Leadership and Management ☐
4	KPI Target	NSP 2014 target: *13,348*
5	KPI Calculation	Count
6	Data Source	
	Data Completeness	Health Research Board to BIU Non acute Team
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	The total number admitted to adult mental health acute inpatient units.
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☐ Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division. ; ISa Managers, Executive Clinical Directors and area Mental Health Management Teams
12	KPI Reporting Frequency	❑Daily ❑Weekly ❑Monthly ☑ Quarterly ❑Bi-annually ❑Annually ❑Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☑ Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional ☐ LHO Area ☐Hospital ☑ County ☑ Institution ☐Other – give details:
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☑ CompStat ☑ Other – give details: ISD PC
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	As reported in the HSE Performance Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health Services	
1	KPI Title	Median length of stay
2	KPI Description	Median length of stay is the middle number in the sequence of numbers created by listing all of the figures for length of stay during the period of less than one year. Where such a sequence has an even amount of numbers, the median is the average of the two middle numbers.
3	KPI Rationale	Measurement of length of stay can be used as a comparator of service provision in conjunction with other data having regard to evidence base for addressing certain diagnosis. It can also act as a
	Indicator Classification	☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☑ Use of Information
		Workforce☐Use of Resources ☑ Governance, Leadership and Management ☐
4	KPI Target	NSP 2014 target: -11
5	KPI Calculation	Median length of stay is the middle number in the sequence of numbers created by listing all of the figures for length of stay during the period of less than one year. Where such a sequence has an even amount of numbers, the median is the average of the two middle numbers.
6	Data Source	
	Data Completeness	Health Research Board to BIU Non acute Team
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	The middle number in the sequence of numbers created by listing all of the figures for length of stay during the period of less than one year. Where such a sequence has an even amount of numbers, the median is the average of the two middle numbers.
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		☐Daily ☐Weekly ☐ Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
		Please indicate who is responsible for monitoring this KPI: Nationally, Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division; ISA Manager; Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☑ Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional ☑ LHO Area ☐Hospital ☐ County ☑ Institution ☐Other – give details:
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☑ CompStat ☑ Other – give details: ISD PC
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	The HRB collects and reports on the mean (i.e. the average) the median (as described at No. 7 above and the range of length of stay. The calculations exclude patients with a length of stay greater than one year. Further information about the way in which the calculations are made is detailed on Page 5 of the Quarterly HRB Report.
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health Services	
1	KPI Title	Rate of admissions to adult acute inpatient units per 100,000 population in mental health catchment per quarter.
2	KPI Description	This metric is designed to measure the rate of admission per 100,000 population in mental health catchment to adult mental health acute inpatient units.
3	KPI Rationale	Reduced admissions could be used as a proxy measure for provision of community alternatives.
	Indicator Classification	☐Person Centred Care ☑ Effective Care
		Safe Care☐ Better Health and Wellbeing ☑ Use of Information √
		Workforce☐Use of Resources☐Governance, Leadership and Management ☐
4	KPI Target	NSP 2014 target: 72.4
5	KPI Calculation	Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment * 100,000 Rates are currently collected and calculated by HRB using existing MH catchment area populations rather than LHO area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB
6	Data Source	Health Research Board to BIU Non acute Team
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☐ Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally;- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☑ Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional LHO Area ☐Hospital ☐ County ☑ Institution ☐Other – Mental Health Catchment Area
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☑ CompStat ☑ Other – give details: ISD PC
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	As reported in the HSE Performance Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

Mental Health Services		
1	KPI Title	First admission rates to adult acute units (that is, first ever admission), per 100,000 population in mental health catchment area per quarter
2	KPI Description	First admissions are admissions of persons who were not previously admitted to the receiving hospital or unit or to any other psychiatric in-patient facility.
3	KPI Rationale	This metric is designed to measure first admission rates to adult acute units (that is, first ever admission). per 100,000 in the mental health catchment area.
	Indicator Classification	☐Person Centred Care ☑ Effective Care
		Safe Care☐ Better Health and Wellbeing ☐ Use of Information
		☑ Workforce ☐Use of Resources☐Governance, Leadership and Management ☐
4	KPI Target	NSP 2013 target: *23.8*
5	KPI Calculation	Number of First admission to acute units (that is, first ever admission) during reporting period divided by population aged 18 years or over *100,000 First Admissions / rates are currently collected and calculated using existing MH catchment area populations rather than LHO area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB.
6	Data Source	
	Data Completeness	Health Research Board to BIU Non acute Team
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of First admission to acute units (that is, first ever admission) during reporting period divided by population of mental health catchment area aged 18 years or over
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		☐Daily ☐Weekly ☐ Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
		Please indicate who is responsible for monitoring this KPI:_Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division.; ISA Managers, Execuitve Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)
		☐Monthly in arrears (June data reported in July)
		☑ Quarterly in arrears (quarter 1 data reported in quarter 2)
		☐Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional ☐ LHO Area ☐Hospital
		☐ County ☑ Institution ☑ Other – give details: Mental Health Catchment Area
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☑ CompStat ☑ Other – give details: ISD PC
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	As reported in the HSE Performance Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
		Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health Services	
1	KPI Title	Acute re-admission as a percentage of admissions
2	KPI Description	Reate of readmission as a % of all admissions
3	KPI Rationale	This metric is designed to measure the percentage of patients readmitted to adult mental health acute inpatient units and is linked to the earlier metric on Total admissions – see comments there.
	Indicator Classification	☐Person Centred Care ☑ Effective Care
		Safe Care☐ Better Health and Wellbeing ☐ Use of Information ☑
		Workforce☐Use of Resources☐Governance, Leadership and Management ☐
4	KPI Target	NSP 2014 target: 67%
5	KPI Calculation	1. Total No. of Admissions minus total number of first admissions = total no. of readmissions 2. Total no. of readmissions is divided by total admissions and presented as percentage
6	Data Source	
	Data Completeness	Health Research Board to BIU Non acute Team
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	1. Total No. of Admissions minus total number of first admissions = total no. of readmissions 2. Total no. of readmissions is divided by total admissions and presented as percentage
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☐ Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI: Nationally:- Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division.; ISA Managers, Executive Clinical Directors, Area Mental Health Management Teams
12	KPI Reporting Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☑ Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional ☐ LHO Area ☐Hospital ☐ County ☑ Institution ☐Other – give details: Mental Health Catchment
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	As reported in the HSE Performance Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health Services	
1	KPI Title	Inpatient readmission rates to adult acute units per 100,000 population in mental health catchment area per quarter
2	KPI Description	Re-admissions are admissions of persons who were either previously admitted to the receiving hospital or unit or to any other psychiatric in-patient facility. The relevant number is calculated by subtracting the number of first admissions from total admissions and expressed as a rate per 100,000 head of population in mental health catchment area.
3	KPI Rationale	This metric is designed to measure readmission rates to acute units, per 100,000 population. Readmission rates can be an indicator of the effectiveness of interventions and/or an indicator of the prevalence of severe and enduring mental illness requiring episodic inpatient interventions.
	Indicator Classification	☐Person Centred Care ☑ Effective Care
		Safe Care☐ Better Health and Wellbeing ☐ Use of Information ☑
		Workforce☐ Use of Resources☐Governance, Leadership and Management ☐
4	KPI Target	NSP 2014 target: 48.6
5	KPI Calculation	Re-admissions are admissions of persons who were either previously admitted to the receiving hospital or unit or to any other psychiatric in-patient facility. The relevant number is calculated by subtracting the number of first admissions from total admissions and expressed as a rate per 100,000 head of population in mental health catchment area.
6	Data Source	
	Data Completeness	Health Research Board to BIU Non acute Team
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of Admissions to acute units, Number of First admission to acute units (that is, first ever admission),
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☐ Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:_Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division; ISA Managers, Executive Clinical directors and Area mental Health Management Teams
12	KPI Reporting Frequency	❏Daily ❏Weekly ❏Monthly ☑ Quarterly ❏Bi-annually ❏Annually ❏Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☑ Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional LHO Area √Hospital ☐ County ☑ Institution ☐Other – Mental Health catchment
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☑ CompStat Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	As reported in the HSE Performance Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health Services	
1	KPI Title	Number of adult acute inpatient beds per 100,000 population in the mental health catchment area per quarter
2	KPI Description	The total number of acute psychiatric beds within the mental health catchment per 100,000 population.
3	KPI Rationale	The metric tracks the number of acute inpatient beds per 100,000 population to be measured against the recommendations in A Vision for Change
	Indicator Classification	☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☑ Use of Information
		Workforce Use of Resources ☑ Governance, Leadership and Management ☐
4	KPI Target	NSP 2013 target: *21.2*
5	KPI Calculation	Number of acute Inpatient places / Population *100,000 / rates are currently collected and calculated by HRB using existing MH catchment area populations rather than LHO area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB.
6	Data Source	
	Data Completeness	Health Research Board to BIU Non acute Team.
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of acute Inpatient places, Population of Mental Health Catchment
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☐ Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Planning, Performance and Programme Management; ISA Managers; Executive Clinical Directors and Area Menal Health Management Teams
12	KPI Reporting Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☑ Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional LHO Area ☐Hospital ☐ County ☑ Institution ☑ Other – give details: Mental Health Catchment Area
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	As per description
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	 Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health Services	
1	KPI Title	Number of adult involuntary admissions
2	KPI Description	HRB (NPIRS) definition: The legal status recorded by NPIRS is that recorded on admission. Changes may occur in legal status following admission but this is not recorded by the NPIRS. In addition in accordance with 16(1)A of the Mental Health Act 2001 details of all Admission Orders must be provided to the Mental Health Commission.
3	KPI Rationale	The metric collects data of the number of adult service users who are admitted involuntarily under the Mental Health Act.
	Indicator Classification	☐Person Centred Care ☑ Effective Care
		Safe Care☐ Better Health and Wellbeing ☐ Use of Information ☑
		Workforce☐Use of Resources☐Governance, Leadership and Management ☐
4	KPI Target	NSP 2014 target: *1,648*
5	KPI Calculation	Count
6	Data Source	
	Data Completeness	Health Research Board to BIU Non acute Team
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of adult involuntary admissions
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☐ Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:Yvonne O'Neill, Head of Planning, Performance and Programme Management; ISA Managers; Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) √ Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional ☑ LHO Area ☐Hospital ☐ County ☑ Institution ☐Other – Mental Health Catchment Area
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	As reported in the HSE Performance Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health Services	
1	KPI Title	
		Rate of adult involuntary admissions per 100,000 population in mental health catchment per quarter
2	KPI Description	HRB (NPIRS) definition : The legal status recorded by NPIRS is that recorded on admission. Changes may occur in legal status following admission but this is not recorded by the NPIRS. In addition in accordance with 16(1)A of the Mental Health Act 2001 details of all Admission Orders must be provided to the Mental Health
3	KPI Rationale	The metric collects data of the rate per 100,000 population of adults admitted involuntarily under the Mental Health Act 2001.
	Indicator Classification	☐Person Centred Care ☑ Effective Care
		Safe Care☐ Better Health and Wellbeing ☐ Use of Information ☑
		Workforce☐Use of Resources☐Governance, Leadership and Management ☐
4	KPI Target	NSP 2014 target: *9.0*
5	KPI Calculation	No. of involuntary admissions expressed as a rate per 100,000 population
6	Data Source	
	Data Completeness	Health Research Board to BIU Non acute Team
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set	Number of involuntary admissions of adults
10	International Comparison	Not applicable at this time
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☐ Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division; ISA Managers, Executive Clinical directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	☐Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☑ Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional LHO Area ☐Hospital ☐ County ☑ Institution ☐Other – give details: Mental Health Catchment Area
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	As reported in the HSE Performance Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

Mental Health Services

#		
1	KPI Title	Number of Child and Adolescent Community Mental Health Teams
2	KPI Description	*Vision for Change* recommended the number of Community Child and Adolescent Mental Health Teams.
3	KPI Rationale	Implementation of recommendations of A Vision for Change and to address the Regulations of the Mental Health Commission.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		Workforce☐Use of Resources √ Governance, Leadership and Management o
4	KPI Target	NSP 2014 target: -64
5	KPI Calculation	Count point in time
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to ISA Manager to RDPI to BIU
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly √Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	1 team per 50,000 head of population as per VFC
9	Minimum Data Set	No of CAMHS Commnunity Mental Health Teams
10	International Comparison	No
11	KPI Monitoring	Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	☐Daily ☐Weekly ☐Monthly √Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional √LHO Area ☐Hospital ☐ County ☐ Institution √Other – give details: Individual Teams; ISA
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health 2013	
1	KPI Title	Number of Child and Adolescent Day Hospital Teams
2	KPI Description	*Vision for Change* has recommended the number of Child and Adolescent Day Hospital Teams.
3	KPI Rationale	Implementation of recommendations of A Vision for Change and to address the Regulations of the Mental Health Commission.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		Workforceo Use of Resources √ Governance, Leadership and Management o
4	KPI Target	NSP 2014 target: -3
5	KPI Calculation	Count point in time
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to ISA Manager to RDPI to BIU
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly √Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	As per VFC
9	Minimum Data Set	As per VFC
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: oDaily oWeekly o Monthly oQuarterly oBi-annually √Annually oOther – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	☐Daily ☐Weekly ☐Monthly √Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional ☑ LHO Area ☐Hospital ☐ County ☐ Institution ☐Other – give details:
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

Mental Health Services 2013		
1	KPI Title	Number of Paediatric Liaison Teams
2	KPI Description	*Vision for Change* recommended number of Paediatric Liaison Teams.
3	KPI Rationale	Monitor implementation of recommendations of A Vision for Change
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		Workforce☐Use of Resources ☑ Governance, Leadership and Management ☐
4	KPI Target	NSP 2014 target: -3
5	KPI Calculation	Count point in time
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to ISA Manager to RDPI to BIU
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	1 team per 300,000 head of population as per VFC
9	Minimum Data Set	As per VFC
10	International Comparison	yes
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: oDaily oWeekly o Monthly oQuarterly oBi-annually √Annually oOther – give details: Please indicate who is responsible for monitoring this KPI: Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical Directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	☐Daily ☐Weekly ☐Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional ☑ LHO Area ☐Hospital ☐ County ☐ Institution ☐Other – give details:
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health Services 2013	
1	KPI Title	Number of Child/Adolescent admissions to HSE/HSE Funded Child and Adolescent mental health in patient units
2	KPI Description	Number of admissions to HSE Child and Adolescent Inpatient Units.
3	KPI Rationale	To monitor the number of admissions to each C&A unit
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		Workforce☐Use of Resources ☑ Governance, Leadership and Management o
4	KPI Target	NSP 2013 target: -198
5	KPI Calculation	Count Cumulative
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to ISA Manager to RDPI to BIU
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly √Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	Inpatient psychiatric treatment is usually indicated for children and adolescents with severe psychiatric disorders such as schizophrenia, depression, and mania. Other presentations include severe complex medical-psychiatric disorders such as anorexia / bulimia. Admission may also be required for clarification of diagnosis and appropriate treatment or for the commencement and monitoring of medication. The increasing incidence of the more severe mental health disorders in later adolescence increases the need for inpatient admission.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details,Parental/Guardian consent forms. Parent/Guardian contact details. For each addmission a form is sent to the Mental Health Commission informing of admission
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☑ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI: Health Service and Mental Health commisson
12	KPI Reporting Frequency	☐Daily ☐Weekly ☑ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional ☑ LHO Area ☐Hospital ☐ County √Institution ☐Other – give details:
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	 Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

		Mental Health Services 2013	

1	KPI Title	Number of children/adolescents admitted to adult HSE mental health inpatient units: i) <16 yrs ii) <17 yrs iii) <18 yrs
2	KPI Description	Number of children/adolescents admitted to adult HSE mental health inpatient units.
3	KPI Rationale	The Mental Health Commission code of practice on regulating the admission of children under 18 to adult inpatient units. From July 1st 2009, no child under 16 is to be admitted to an adult inpatient unit except in exceptional circumstances, from December 2010, no child under 17 can be admitted to an adult inpatient unit except under exceptional circumstances. With effect from 1st December 2011, no child under 18 should be admitted to an adult inpatient unit unless in exceptional circumstances. This metric is to monitor compliance with the code of practice.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		Workforce☐Use of Resources ☑ Governance, Leadership and Management o
4	KPI Target	NSP 2014 target: *– 80 (<16 yrs – 0, <17 yrs – 0, <18 yrs – <30)*
5	KPI Calculation	Count Cumulative
6	Data Source	
	Data Completeness	MHC to BIU
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
8	Tracer Conditions	The Mental Health Commission set a timeline for achievement of this goal. From July 2009 no admission of children under the age of 16 years, except in specified exceptional circumstances, to adult units was to take place. In December 2010 this age limit increased to include children under the age of 17 years. In December 2011 this increased to include all children under the age of 18
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details,Parental/Guardian consent forms. Parent/Guardian contact details. For each addmission a form is sent to the Mental Health Commission informing of admission
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☐ Monthly ☑ Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Mental Health Commission
12	KPI Reporting Frequency	☐Daily ☐Weekly Monthly √Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
13	KPI report period	☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional LHO Area ☑ Hospital ☐ County Institution ☐Other – give details:
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

Mental Health Services 2013

1	KPI Title	Number of involuntary admissions of children and adolescents
2	KPI Description	Involuntary admission of children is regulated by procedures under Section 25 of the Mental Health Act.
3	KPI Rationale	To monitor the trend of involuntary admission.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care √ Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		WorkforceoUse of Resources Governance, Leadership and Management o
4	KPI Target	NSP 2014 target: - 13
5	KPI Calculation	Count Cumulative
6	Data Source	
	Data Completeness	CAMHS Team /Approved Centre to Business Intelligence Unit (BIU)
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly Monthly Quarterly ☐Bi-annually √Annually ☐Other – give details:
8	Tracer Conditions	Involuntary admission of children is regulated by procedures under Section 25 of the Mental Health Act.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details,Parental/Guardian consent forms. Parent/Guardian contact details. For each addmission a form is sent to the Mental Health Commission informing of admission
10	International Comparison	Yes
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☑ Monthly Quarterly ☐Bi-annually ☐ Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division, ISA Managers, Executive Clinical directors and Area Mental Health Management Teams
12	KPI Reporting Frequency	❏Daily ❏Weekly Monthly Quarterly ☐Bi-annually √Annually ☐Other – give details:
13	KPI report period	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional √ LHO Area ☐Hospital ☐ County √ Institution ☐Other – give details:
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

Mental Health Services 2013	
1	**KPI Title**	Percentage of involuntary admissions of children and adolescents
2	**KPI Description**	Involuntary admissions expressed as a percentage of all admissions of children and adolescents.
3	**KPI Rationale**	To monitor trends of involuntary admission
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).
		☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		Workforce○Use of Resources √ Governance, Leadership and Management o
4	**KPI Target**	NSP 2014 target:-5%
5	**KPI Calculation**	Involuntary admissions expressed as a percentage of all admissions of children and adolescents.
6	**Data Source**	
	Data Completeness	CAMHS Team /Approved Centre to Business Intelligence Unit (BIU)
	Data Quality Issues	
7	**Data Collection Frequency**	☐Daily ☐Weekly Monthly Quarterly ☐Bi-annually √Annually ☐Other – give details:
8	**Tracer Conditions**	As per description
9	**Minimum Data Set**	Yes
10	**International Comparison**	Yes
11	**KPI Monitoring**	KPI will be monitored on a (please indicate below) basis:
		☐Daily ☐Weekly ☐ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details:
		Please indicate who is responsible for monitoring this KPI:_____
12	**KPI Reporting Frequency**	☐Daily ☐Weekly Monthly Quarterly ☐Bi-annually √Annually ☐Other – give details:
13	**KPI report period**	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)
		☐Monthly in arrears (June data reported in July)
		☐Quarterly in arrears (quarter 1 data reported in quarter 2)
		☐Rolling 12 months(previous 12 month period)
14	**KPI Reporting Aggregation**	☐National ☐Regional √ LHO Area ☐Hospital
		☐ County √ Institution ☐Other – give details:
15	**KPI is reported in which reports ?**	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	**Web link to data**	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	**Additional Information**	As reported in the HSE Performance Report & annual CAMHS Report
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400
		Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

Mental Health Services 2013

1	KPI Title	Number of child/adolescent referrals (including re-referred) received by mental health services
2	KPI Description	This metric is designed to measure the number of child/ adolescents (i) under 16yrs and (ii) over 16years but not yet reached their 18th birthday referred to each CAMH Service during the reporting period.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals to support the monitoring and evaluating of trends over time per area/ region and across the service nationally
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		Workforceo Use of Resources √ Governance, Leadership and Management o
4	KPI Target	NSP 2014 target:-15,958
5	KPI Calculation	Count Cumulative– the total number of child/adolescent referrals received each month
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to ISA Manager to RDPI to BIU
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly √Monthly Quarterly ☐Bi-annually Annually ☐Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details,Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☑ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:
12	KPI Reporting Frequency	☐Daily ☐Weekly √Monthly Quarterly ☐Bi-annually Annually ☐Other – give details:
13	KPI report period	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional √ LHO Area √ ISA Area ☐Hospital ☐ County Institution √Other – give details: individual teams
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

Mental Health Services 2013

1	KPI Title	No. of child / adolescent referrals (including re-referred) accepted by Mental Health Services
2	KPI Description	This metric is designed to measure the number child/ adolescent (i) under 16y and (ii) over 16y but not yet reached their 18th birthday accepted by each CAMH Service during the reporting period.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals accepted, based on the criteria operated by the CAMHS team in that particular reporting period and monitoring and evaluating the trends over time per HSE region and across the service nationally. .
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		Workforce☐Use of Resources √ Governance, Leadership and Management o
4	KPI Target	NSP 2014 target - 12,766
5	KPI Calculation	Count Cumulative– the total number of child/adolescent referrals aceppted each month
6	Data Source	
	Data Completeness	From CAMHS Community Mental Health Team to ISA Manager to RDPI to BIU
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly √Monthly Quarterly ☐Bi-annually Annually ☐Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details,Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly √Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:_____
12	KPI Reporting Frequency	❑Daily ❑Weekly √Monthly Quarterly ❑Bi-annually Annually ❑Other – give details:
13	KPI report period	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional √ LHO Area √ ISA Area ☐Hospital ☐ County Institution √Other – give details: individual teams
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

Mental Health Services 2013

1	KPI Title	Total number of new (including re-referred) child/adolescent cases offered first appointment and seen
2	KPI Description	Number of new (including re-referred) child / adolescent cases seen by a clinical WTE.
3	KPI Rationale	To monitor trends in relation to referrals..
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		Workforceo Use of Resources √ Governance, Leadership and Management o
4	KPI Target	NSP 2014 target - 11,403
5	KPI Calculation	Count number of new appointments offerred and subtract those who did not attend
6	Data Source	
	Data Completeness	From CAMHS team to LHO to RDO to CPCP Business Intelligence Unit.
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly √Monthly Quarterly ☐Bi-annually Annually ☐Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details,Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly √ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:__RDO & Care Group___
12	KPI Reporting Frequency	❏Daily ❏Weekly √Monthly ☐Quarterly ☐Bi-annually Annually ❏Other – give details:
13	KPI report period	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional √ LHO Area √ ISA Area ☐Hospital ☐ County Institution √Other – give details: individual teams
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
Contact details for Data Manager / Specialist Lead		Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
National Lead and Division		Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health Services 2013	
1	KPI Title	Number and percentage of new / referred cases offered first appointment and seen: i) <3 months
2	KPI Description	Refers to children/adolescents. Wait time: The number of months from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days.
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of service in the community. Monitoring the number of new (including re-referred) cases seen overall from referral and evaluating the trends over time per HSE region and across the service nationally as it relates to target. nitor trends in relation to referrals.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ❑Person Centred Care ❑Effective Care
		Safe Care❑ Better Health and Wellbeing ❑Use of Information❑
		Workforce❑Use of Resources √ Governance, Leadership and Management o
4	KPI Target	NSP 2014 target: – (<3mths – 75%)
5	KPI Calculation	Count number of new cases seen within 3 months and divide by number of new appointments offered
6	Data Source	From CAMHS team to LHO to RDO to CPCP Business Intelligence Unit.
	Data Completeness	
	Data Quality Issues	
7	Data Collection Frequency	❑Daily ❑Weekly √Monthly ❑Quarterly ❑Bi-annually Annually ❑Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details,Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ❑Daily ❑Weekly √ Monthly ❑Quarterly ❑Bi-annually ❑Annually ❑Other – give details: Please indicate who is responsible for monitoring this KPI:__RDO & Care Group___
12	KPI Reporting Frequency	❑Daily ❑Weekly √Monthly ❑Quarterly ❑Bi-annually Annually ❑Other – give details:
13	KPI report period	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ❑Monthly in arrears (June data reported in July) ❑Quarterly in arrears (quarter 1 data reported in quarter 2) ❑Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	❑National ❑Regional √ LHO Area √ ISA Area ❑Hospital ❑ County Institution √Other – give details: individual teams
15	KPI is reported in which reports ?	√Performance Report (NSP/CBP) √CompStat √Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health Services 2013	
1	KPI Title	Number of cases closed/discharged by CAMHS service
2	KPI Description	This metric is designed to measure the number of cases closed/discharged from each CAMH Service during the reporting period.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of cases closed/discharged and monitoring and evaluating the trends over time per area/ region and across the service nationally.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		Workforce☐Use of Resources √ Governance, Leadership and Management o
4	KPI Target	NSP 2014 target: - 9,476
5	KPI Calculation	Total number of child/adolescent cases closed/discharged.
6	Data Source	
	Data Completeness	From CAMHS team to LHO to RDO to CPCP Business Intelligence Unit.
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly √Monthly Quarterly ☐Bi-annually Annually ☐Other – give details:
8	Tracer Conditions	Cases are closed or discharged back to GP, Other CAMHS, Other Community Service and Adult Service
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details,Parental/Guardian consent forms. Parent/Guardian contact details.Discharge summary letter
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly √ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:__RDO & Care Group___
12	KPI Reporting Frequency	☐Daily ☐Weekly √Monthly ☐Quarterly ☐Bi-annually Annually ☐Other – give details:
13	KPI report period	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional √ LHO Area √ ISA Area ☐Hospital ☐ County Institution √Other – give details: individual teams
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health Services 2013	
1	KPI Title	Percentage of cases closed/discharged by CAMHS service
2	KPI Description	This metric is designed to measure the number of cases closed/discharged by each CAMH Service during the reporting period expressed as a percentage of accepted referrals.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of cases closed/discharged and monitoring and evaluating the trends over time per area/ region /nationally
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		Workforceo Use of Resources √ Governance, Leadership and Management o
4	KPI Target	NSP 2014 target: -80%
5	KPI Calculation	Count (Cumal, total number of child/adolescent cases closed/discharged and divide by number of referrals accepted
6	Data Source	
	Data Completeness	From CAMHS team to LHO to RDO to CPCP Business Intelligence Unit.
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly √Monthly Quarterly ☐Bi-annually Annually ☐Other – give details:
8	Tracer Conditions	Cases are closed or discharged back to GP, Other CAMHS, Other Community Service and Adult Service
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details,Parental/Guardian consent forms. Parent/Guardian contact details.Discharge summary letter
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☑ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:
12	KPI Reporting Frequency	☐Daily ☐Weekly √Monthly ☐Quarterly ☐Bi-annually Annually ☐Other – give details:
13	KPI report period	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional √LHO Area √ISA Area ☐Hospital ☐ County Institution √Other – give details: individual teams
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

	Mental Health Services 2013	
1	KPI Title	Percentage on waiting list for first appointment at end of each quarter by wait time: i) <3 months ii) 3-6 months iii) 6-9 months iv) 9-12 months v) >12 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment) as a percentage of all waiting.
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		Workforceo Use of Resources √ Governance, Leadership and Management o
4	KPI Target	NSP 2014 target: – (<3mths – 37%, 3-6 mths – 22%, 6-9 mths – 16%, 9-12 mths – 25%, >12 mths – 0)
5	KPI Calculation	Count point in time – the number of child/adolescent on waiting list at the each quarter by time length of time on wait list and divide by total number on wait list
6	Data Source	
	Data Completeness	From CAMHS team to LHO to RDO to CPCP Business Intelligence Unit.
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly Monthly √Quarterly ☐Bi-annually Annually ☐Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details,Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☐ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:_____
12	KPI Reporting Frequency	☐Daily ☐Weekly Monthly √Quarterly ☐Bi-annually Annually ☐Other – give details:
13	KPI report period	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional √ LHO Area √ ISA Area ☐Hospital ☐ County Institution √Other – give details: individual teams
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health

Mental Health Services 2013

1	KPI Title	Number on waiting list for first appointment at end of each quarter by wait time: i) <3 months ii) 3-6 months iii) 6-9 months iv) 9-12 months v) >12 months
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ☐Person Centred Care ☐Effective Care
		Safe Care☐ Better Health and Wellbeing ☐Use of Information☐
		Workforceo Use of Resources √ Governance, Leadership and Management o
4	KPI Target	NSP 2014 target: – (<3 mths – 932, 3-6 mths – 544, 6-9 mths – 406, 9-12 mths – 635, >12 mths – 0)
5	KPI Calculation	Count Point in time – the number of child/adolescent on waiting list at the each quarter by time length of time on wait list
6	Data Source	
	Data Completeness	From CAMHS team to LHO to RDO to CPCP Business Intelligence Unit.
	Data Quality Issues	
7	Data Collection Frequency	☐Daily ☐Weekly Monthly √Quarterly ☐Bi-annually Annually ☐Other – give details:
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details,Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: ☐Daily ☐Weekly ☐ Monthly ☐Quarterly ☐Bi-annually ☐Annually ☐Other – give details: Please indicate who is responsible for monitoring this KPI:_____
12	KPI Reporting Frequency	☐Daily ☐Weekly Monthly √Quarterly ☐Bi-annually Annually ☐Other – give details:
13	KPI report period	√Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐Monthly in arrears (June data reported in July) ☐Quarterly in arrears (quarter 1 data reported in quarter 2) ☐Rolling 12 months(previous 12 month period)
14	KPI Reporting Aggregation	☐National ☐Regional √ LHO Area √ ISA Area ☐Hospital ☐ County Institution √Other – give details: individual teams
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☐CompStat ☑ Other – give details: Annual CAMHS report
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports/2012pr.html http://www.hse.ie/eng/services/Publications/services/Mentalhealth/camhs2010.html
17	Additional Information	As reported in the HSE Performance Report & annual CAMHS Report
	Contact details for Data Manager / Specialist Lead	Yvonne O'Neill, Head of Planning, Performance and Programme Management, Mental Health Division Ph. 045 880400 Philip Flanagan BIU Mental Analyst Email: philip.flanagan@hse.ie
	National Lead and Division	Anne O'Connor, National Director Mental Health Tel: 01 6352542 Dvision: Mental Health