

Older Persons listing of applicable statutory regulation, codes of practice, standards or quality assurance programmes for all Service Arrangements.

This listing is provided as an aid to Providers in accessing the pertinent statutory regulation, codes of practice, standards and quality assurance programmes applicable under the Service Arrangement. It is not an exhaustive listing and Providers must ensure that they have adequate systems in place to identify and comply with all their legal, regulatory and professional responsibilities with regards codes of practice, standards and quality assurance requirements in the delivery of the services. Where HSE specific policies, standards or codes are included, the Provider must ensure it has equivalent standards /policies /codes in place which reflect the principles outlined, in a manner relevant to the Provider's individual structures.

Revised for 2025 (New/Updated Documents)

Name of Document	Web Link
Documentation referred to under the Generic heading is available on a separate document list	
Assessment Framework of the Preparedness of a DCOP Centre for a COVID-19 Outbreak	https://www.hiqa.ie/reports-and-publications/guide/assessment-framework-preparedness-dcop-centre-covid-19-outbreak
Assisted Decision Making (Capacity) Act, 2015	http://www.irishstatutebook.ie/eli/2015/act/64/enacted/en/pdf
Assurance Framework to support social care services improve infection prevention and control (May 2020)	https://www.hiqa.ie/hiqa-news-updates/hiqa-publishes-covid-19-assurance-framework-support-social-care-services-improve
Building Control Acts, 1990 – 2007	Building Control Act, 1990 – http://www.irishstatutebook.ie/eli/1990/act/3/enacted/en/html Building Control Act, 2007 - http://www.irishstatutebook.ie/eli/2007/act/21/enacted/en/html
Child Safeguarding: A Guide for Policy, Procedure and Practice (Tusla)	https://www.tusla.ie/children-first/support-documents/
Children First – National Guidance for the Protection and Welfare of Children 2017	https://www.tusla.ie/children-first/children-first-guidance-and-legislation/

Note: WHERE WEBLINKS WITH PDF EXTENSIONS DON'T OPEN AUTOMATICALLY COPY THE WEBLINK (URL) INTO YOUR WEB BROWSER TO LAUNCH

Name of Document	Web Link
Clinical Governance for Home Help Service Roles & Responsibilities (Aug 2014)	https://www.hse.ie/eng/services/list/4/olderpeople/service-arrangement-documents.html
Integrated Care Guidance: A Practical Guide to Discharge and Transfer from Hospital (HSE 2014)	https://www.hse.ie/eng/about/who/qid/resourcespublications/nationalintegratedcareguidance.pdf
Code of Practice – Processing Personal Data under Health Repayment Scheme Act 2006	Contact National Compliance Unit – Non Statutory Services at bsu.nonstatagencies@hse.ie
Common Summary Assessment Report Guidance Document and/or Single Assessment Tool (SAT) Standard Operating Procedures	https://www.hse.ie/eng/services/list/4/olderpeople/nhss/csarguidancedocument.pdf
<p><u>COVID-19</u></p> <p>The HSE, HPSC, HIQA, and Government are managing guidance and reporting requirements for providers for Covid through web pages.</p> <p>Service Providers must keep themselves informed and up to date by accessing websites and documents listed in the next column.</p>	<p><u>HSE</u> : HSE Guidance and Resources for Service Providers for COVID-19 are available on: https://www.hse.ie/eng/services/news/newsfeatures/covid19-updates/partner-resources</p> <p>Nursing Home Expert Panel Report and Recommendations https://www.gov.ie/en/publication/3af5a-covid-19-nursing-homes-expert-panel-final-report/</p> <p>Covid Nursing Home Resources page https://www.hse.ie/covidnursinghomeresources</p> <p>In Particular we would like to draw your attention to the following guidance document, available on the HIQA website.</p> <ul style="list-style-type: none"> • HSE Guidance on the Transfer of Hospitalised Patients from Acute to Residential Settings – COVID-19 available at: <p>https://nhi.ie/wp-content/uploads/2020/04/Guidance-on-the-Transfer-of-Hospitalised-Patients-19-March-2020.pdf</p>

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	<p>HPSC: We recommend that services access the National Public Health Guidance for COVID-19 on www.hpsc.ie. You can also find Irish Sign Language (ISL) videos explaining key Covid-19 topic.</p> <p>Infection Control/ Covid 19: A range of guidance documents are available on covid related issues in particular infection control – See web link: https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/guidance/</p> <p>In particular we draw your attention to the following:</p> <ol style="list-style-type: none"> 1) Interim Public Health Infection Prevention & Control Guidelines on Admissions, Transfers to and Discharges from Long Term Residential Care Facilities during the COVID-19 Pandemic – available at: https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/guidance/amricrepository/ipcguidelinescovid-19casesandobsinrcfs/V6.6%20-%20RCF%20-%20IPC-%20Guidance%20-%2007.07.21.pdf 2) COVID-19 Guidance on Visitations to Long Term Residential Care Facilities – available at: https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/guidance/amricrepository/covid-19guidanceonvisitationstolongtermcarefacilitiesltcfs/ 3) COVID-19 Infection Prevention and Control Guidance for Health and Social Care Workers who visit home to deliver healthcare – available at: https://inclusivelivingnetwork.ie/wp-content/uploads/2020/05/Guidance-Health-Social-Care-Workers-Who-Visit-Homes.pdf 4) Current recommendations for the use of Personal Protective Equipment (PPE) for Possible or Confirmed COVID-19 in a pandemic setting – available at: https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/guidance/infectionpreventionandcontrolguidance/ppe/

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	<p>HIQA: HIQA's Covid 19 publications are available at: https://www.hiqa.ie/areas-we-work/health-technology-assessment/covid-19-publications</p> <p>Covid-19 publications specific to older persons are available on the following web link: https://www.hiqa.ie/areas-we-work/older-peoples-services</p> <p>In particular we draw your attention to the following guidance documents:-</p> <ol style="list-style-type: none"> 1. Assurance Framework to support social care services improve infection prevention and control (published 28 September 2020) available at: https://www.hiqa.ie/hiqa-news-updates/hiqa-publishes-covid-19-assurance-framework-support-social-care-services-improve 2. Assessment Framework of the Preparedness of a DCOP Centre for a COVID-19 Outbreak available at: https://www.hiqa.ie/sites/default/files/2018-02/Assessment-of-centres-DCOP_Guidance.pdf <p>We also draw your attention to the additional reporting requirements:-</p> <ul style="list-style-type: none"> • Notification of notifiable diseases – NF02 and NF02A • Notification of unexpected death of a resident – NF01 <p>under the following link: https://www.hiqa.ie/guidance-providers/older-peoples-services/notification-forms-dcop</p> <p>Government: https://www.gov.ie/</p>
COVID-19 Guidance on Visitations to Long Term Residential Care Facilities	https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/guidance/infectionpreventionandcontrolguidance/residentialcarefacilities

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COVID-19 Infection Prevention and Control Guidance for Health and Social Care Workers who visit home to deliver healthcare	https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/guidance/homecarevisitsguidance/
Current recommendations for the use of Personal Protective Equipment (PPE) for Possible or Confirmed COVID-19 in a pandemic setting	https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/guidance/infectionpreventionandcontrolguidance/ppe/
Domestic Violence Act 1996 - 2018	Domestic Violence Act, 1996 - http://www.irishstatutebook.ie/1996/en/act/pub/0001/index.html Domestic Violence (Amendment) Act, 2002 - http://www.irishstatutebook.ie/2002/en/act/pub/0030/index.html Domestic Violence Act, 2018 - http://www.irishstatutebook.ie/eli/2018/act/6/enacted/en/html
Fire Code (NI) HTM 84: Fire Risk Assessment in Residential Care Premises (Northern Ireland Nov 2013)	Contact HSE Estate Manager Fire Safety – aidan.oconnor2@hse.ie
Fire Precaution in Designated Centres for Older People (HIQA Feb 2016)	https://www.hiqa.ie/reports-and-publications/guides/fire-precautions-designated-centres
Fire Safety Assessment in Residential Care Premises (English Government May 2006)	https://www.gov.uk/government/publications/fire-safety-risk-assessment-residential-care-premises
Fire Service Acts 1981 – 2003	Fire Service Act, 1981 - http://www.irishstatutebook.ie/eli/1981/act/30/enacted/en/html Licensing of Indoor Events Act, 2003 - http://www.irishstatutebook.ie/eli/2003/act/15/enacted/en/html
Guide to Fire Safety in Existing Nursing Homes and Similar Type Premises 1996 (Dept of Environment)	Contact National Compliance Unit – Non Statutory Services at bsu.nonstatagencies@hse.ie
Health (Nursing Homes) Acts 1990 – 2007	Health (Nursing Homes) Act, 1990 - http://www.irishstatutebook.ie/1990/en/act/pub/0023/index.html Health (Nursing Homes) (Amendment) Act, 2007 - http://www.irishstatutebook.ie/2007/en/act/pub/0001/index.html

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Health (Repayment Scheme) Act 2006	http://www.irishstatutebook.ie/2006/en/act/pub/0017/index.html
Healthy Ireland: A Framework for Improved Health & Wellbeing 2013 – 2025	https://www.hse.ie/eng/about/who/healthwellbeing/
HIQA National Standards for Adult Safeguarding 2019	https://www.hiqa.ie/reports-and-publications/standard/national-standards-adult-safeguarding
HSE Guidance on the Transfer of Hospitalised Patients from Acute to Residential Settings – COVID-19	https://www.hiqa.ie/guidance-providers/older-peoples-services
Incident Management Framework Incident Management Framework – Guidance	https://www.hse.ie/eng/about/who/nqpsd/qps-incident-management/incident-management/hse-2020-incident-management-framework-guidance.pdf https://www.hse.ie/eng/about/who/nqpsd/qps-incident-management/incident-management/hse-incident-management-framework-guidance-2020.pdf
Interim Public Health Infection Prevention & Control Guidelines on Admissions, Transfers to and Discharges from Long Term Residential Care Facilities during the COVID-19 Pandemic	https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/guidance/infectionpreventionandcontrolguidance/residentialcarefacilities/
Making a Start in Integrated Care for Older Persons: A Practical Guide to Local Implementation of Integrated Care Programmes for Older Persons	https://www.hse.ie/eng/about/who/cspd/icp/older-persons/documents/

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Medicines Management for Residential Services Guidance Document Oct 2015 (HIQA)	https://www.hiqa.ie/reports-and-publications/guides/medicines-management-guidance
Medicines Management Standards for Nurses & Midwives	Document currently at final draft stage. ** Please note that document due to be published by NMBI.
Mental Health Acts 2001 – 2013	Mental Health Act, 2001 - http://www.irishstatutebook.ie/pdf/2001/en.act.2001.0025.pdf Mental Health Act, 2008 - http://www.irishstatutebook.ie/pdf/2008/en.act.2008.0019.pdf Mental Health (Amendment) Act, 2018 – http://www.irishstatutebook.ie/eli/2018/act/10/enacted/en/html Mental Health (Renewal Orders) Act, 2018 - http://www.irishstatutebook.ie/eli/2018/act/23/enacted/en/html
National Guidelines & Procedures for Standardised Implementation of the Home Support Service 2018	https://www.hse.ie/eng/services/list/4/olderpeople/service-arrangement-documents.html
HSE 2023 Authorisation Scheme Standard Operating Procedures – Home Support Services, Services for Older (HSST 2023)	https://www.hse.ie/eng/services/list/4/olderpeople/authorisation-scheme-standard-operating-procedures-v2.pdf
National Policy and Procedure for Safeguarding Vulnerable Persons at Risk of Abuse December 2014	https://www.hse.ie/eng/about/who/socialcare/safeguardingvulnerableadults/safeguardingvuladts.html
National Quality Standards for Residential Care Settings for Older People in Ireland 2016 (HIQA)	https://www.hiqa.ie/reports-and-publications/standard/national-standards-residential-care-settings-older-people-ireland
National Standards for the Protection and Welfare of Children (HIQA) July 2012	https://www.hiqa.ie/reports-and-publications/standard/national-standards-protection-and-welfare-children
National Standards for Safer Better Healthcare (HIQA) June 2012	https://www.hiqa.ie/reports-and-publications/standard/national-standards-safer-better-healthcare

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Nursing Homes Support Scheme Act 2009	http://www.irishstatutebook.ie/pdf/2009/en.act.2009.0015.pdf
Policy on Domestic, Sexual & Gender Based Violence (HSE 2010)	https://www.hse.ie/eng/about/who/primarycare/socialinclusion/about-social-inclusion/researchreports/resources-for-domestic-violence.html
Policy on Protecting HSE Staff from Second Hand Smoke in Domestic Settings (Nov 2014)	https://www.hse.ie/eng/about/who/tobaccocontrol/shspolicy/shspolicydoc.pdf
Practical Fire Safety Guidance for Care Homes (Scottish Government 2014)	https://www2.gov.scot/Publications/2014/03/1383
S.I. No 94/2018 Health (Residential Support Services Maintenance and Accommodation Contributions) (Amendment) Regulations 2018	http://www.irishstatutebook.ie/eli/2018/si/94/made/en/print
Policy on Protecting HSE Staff from Second Hand Smoke in Domestic Settings (Nov 2014)	https://www.hse.ie/eng/about/who/tobaccocontrol/shspolicy/
Practical Fire Safety Guidance for Care Homes (Scottish Government 2014)	https://www2.gov.scot/Publications/2014/03/1383
Second National Strategy on Domestic, Sexual and Gender Based Violence 2016 – 2020	https://www.justice.ie/en/JELR/Pages/Second-National-Strategy-on-Domestic-Sexual-and-Gender-based-Violence-2016-2021
S.I. No 94/2018 Health (Residential Support Services Maintenance and Accommodation Contributions) (Amendment) Regulations 2018	http://www.irishstatutebook.ie/eli/2018/si/94/made/en/print

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Name of Document	Web Link
S.I. No 223 (1993) – Nursing Homes (Fees) Regulations 1993	http://www.irishstatutebook.ie/1993/en/si/0223.html
S.I. No 226 (1993) – Nursing Homes (Care & Welfare) Regulations 1993	http://www.irishstatutebook.ie/1993/en/si/0226.html
S.I. No 227 (1993) – Nursing Homes (Subvention) Regulation 1993	http://www.irishstatutebook.ie/1993/en/si/0227.html
S.I. No 236 (2009) – Care and Welfare of Residents in Designated Centres for Older Persons	http://www.irishstatutebook.ie/2009/en/si/0236.html
Strategy to Prevent Falls & Fractures in Ireland's Ageing Population 2008	https://www.hse.ie/eng/services/publications/olderpeople/strategy-to-prevent-falls-and-fractures-in-irelands-ageing-population---full-report.pdf
The Irish National Dementia Strategy 2014	https://health.gov.ie/blog/publications/the-irish-national-dementia-strategy/
Towards Excellence in Clinical Governance – Framework to Quality, Safety & Risk 2009	Contact National Compliance Unit – Non Statutory Services at bsu.nonstatagencies@hse.ie
Integrated Care Guidance: A Practical Guide to Discharge and Transfer from Hospital (HSE 2014)	https://www.hse.ie/eng/about/who/national-office-human-rights-equality-policy/consent/documents/nicguidanceninestepguide.pdf

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