<table>
<thead>
<tr>
<th><strong>Nursing Home</strong></th>
<th>Bishopscourt Residential Care Ltd.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Number of Residents</strong></td>
<td>59 (1 in hospital)</td>
</tr>
<tr>
<td><strong>Registered for</strong></td>
<td>60</td>
</tr>
<tr>
<td><strong>Nursing Home Address</strong></td>
<td>Liskillea, Waterfall, Cork</td>
</tr>
<tr>
<td><strong>Proprietor</strong></td>
<td>Ms. Catherine O’Connor, Ms. Patsy O’Sullivan</td>
</tr>
<tr>
<td><strong>Proprietor’s Address (if different from above)</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Person-in-Charge of Nursing Home</strong></td>
<td>Ms. Annabella T. Coraza</td>
</tr>
<tr>
<td><strong>Date and Time of Inspection(s)</strong></td>
<td>14/1/09</td>
</tr>
<tr>
<td><strong>Date report issued</strong></td>
<td>17/2/09</td>
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**Summary of previous report findings**
The previous inspection from 3/7/08 showed the nursing home to be substantially compliant with current nursing home inspectorate regulations at the time of inspection.

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**Current Inspection Summary Findings**

**Compliance status**
Findings of latest (unannounced) inspection which took place on 14/1/09
The inspectors findings based on the current nursing home inspectorate regulations are as follows:
Nursing Home Inspection Report


- **Under Care & Staffing** the nursing home was compliant with 21 out of 21 regulations.
  
  On the basis of this inspection and under current nursing home regulations, the inspection team would consider that the nursing home provides a good standard of Care and Staffing for residents.

- **Under Management** the nursing home was compliant with 27 out of 27 regulations.
  
  On the basis of this inspection and under current nursing home regulations, the inspection team would consider the nursing home to have a good standard of management.

- **Under Physical Environment** the nursing home was compliant with 7 out of 11 regulations.
  
  On the basis of this inspection and under current nursing home regulations, there are issues that need to be addressed as outlined below in relation to the Physical Environment.

### Summary Findings of Current Nursing Home Inspection

#### Non-Compliance

Based on the most recent nursing home inspection the nursing home is non-compliant under one or more regulations. For more details see below.

<table>
<thead>
<tr>
<th>Regulation number</th>
<th>Article 11.2</th>
<th>Non-Compliance</th>
<th>Required Action</th>
<th>Timescale</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>In every nursing home there shall be provided suitable and sufficient accommodation which meets the minimum standards as follows:—</td>
<td>Call bell in disabled (public) toilet not working.</td>
<td>Repair call bell.</td>
<td>Immediately.</td>
</tr>
<tr>
<td>(j)</td>
<td>(j) emergency call facilities are provided at each bed;</td>
<td></td>
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<table>
<thead>
<tr>
<th>Regulation number</th>
<th>Article 14</th>
<th>Non-Compliance</th>
<th>Required Action</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>The registered proprietor and the person in charge of the nursing home shall:—</td>
<td>The drain serving the wash hand basin in Room 3 appeared to be partially blocked.</td>
<td>Clear drain.</td>
</tr>
<tr>
<td>(a)</td>
<td>(a) ensure that the nursing home and its curtilage is maintained in a proper state of repair and in a clean and hygienic condition;</td>
<td>Tables etc stored in the Assisted Bathroom.</td>
<td>Remove tables and ancillary items.</td>
</tr>
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<td></td>
<td></td>
<td>Paint work on the walls of the Home has been damaged by wheelchairs, beds etc.</td>
<td></td>
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Nursing Home Inspection Report


- Redecorate as required.

Timescale
1 & 2 – immediately
3 – 3 months

Regulation number
Article 27
The registered proprietor and the person in charge of the nursing home shall:—
(a) take adequate precautions against the risk of fire, including the provision of adequate means of escape in the event of fire and make adequate arrangements for detecting, containing and extinguishing fires, for the giving of warnings and for the evacuation of all persons in the nursing home in the event of fire, and for the maintenance of fire fighting equipment;

Non-Compliance
Armchair in fire escape hallway.

Required Action
Remove armchair.

Timescale
Immediately.

Regulation number
Article 28
In every nursing home there shall be kept in a safe place a record of:—
(a) all fire practices which take place at the home;

Non-Compliance
Fire drill is overdue.

Required Action
Carry out and document fire drill.

Timescale
Immediately.

All regulations, their reference numbers and the details of those regulations can be viewed in Nursing Homes (Care and Welfare) Regulations, 1993.

Comments and Recommendations

COMMENTS & RECOMMENDATIONS

Article 12 (e):
Oxygen cylinders stored in Nurses Sitting Room, one was chained and caged. Advised to have the second stored outside

Article 15 (d):
The date of service needs to be clearly labelled on the hoist.

As an open door policy exists:
- Current policy includes the Nursing Homes response to behaviour such as wandering. Investigating the cause, assessment and response to the behaviour and interventions based on Best Practice.
- While investigation is in process will the wandering resident be allocated a carer or family member and doors are locked.
- Staff members have up to date knowledge and skills to enable them to manage and respond to wandering.
- Arrangements in place from key professionals through St. Lukes to provide ongoing training and support to staff.
- Expert advice is sought where necessary on management of
Nursing Home Inspection Report


behaviours such as wandering.

Advisory:
1. The nursing home is maintained in a clean and proper state of repair.
2. Falls assessment was carried out and number of falls reduced to 25 since last inspection.
3. Resident in room 48 – Strong smell of urine present in room, advised to test urine and encourage fluids.
4. Maintain fluid balance chart on all residents who are very ill.
5. Discussion took place on Continence Assessments and equating appropriate continence wear to the assessment. Continence Training and changing of supra pubic cathethers was discussed with Nurse in Charge and Proprietor.
6. Manual Handling carried out as part of the Induction Programme and then on a regular basis.
7. Submission of 2009 PIN number to Ms. Sheila O’Reilly, ADPHN, Floor 3, Abbeycourt House, George’s Quay, Cork when received.
8. Large appropriate calendar with day, date, time for the day room so that residents are aware of time.

The home was generally in a clean condition and was generally well maintained. The insurance certificate is current and satisfactory. A number of items had been addressed since our last visit for example a wash hand basin had been provided in the sluice area, the permanent light in room 39 had been repaired and the handle of the en-suite door and the door architrave in room 41 had been repaired.

We were accompanied on our inspection by Ms. Annabella Coraza, Nurse in Charge.

This report has been issued by

<table>
<thead>
<tr>
<th>This report has been issued by</th>
<th>Author</th>
</tr>
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<tbody>
<tr>
<td>Greta Crowley, LHO</td>
<td></td>
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