1st May, 2007

Mr. Sean Bohane & Ms. Clodagh Drennan,
Brookfield Care Centre,
Leamlara,
Co. Cork.

**Inspection Report**


Dear Mr. Bohane & Ms. Drennan,

The Health Service Executive Nursing Home Inspection Team from a Medical, Nursing and Environmental perspective inspected Brookfield Care Centre on 6th March, 2007.

The inspection commenced at 9.50am and was completed by 5pm. This inspection was unannounced.

There were 61 residents on this date. The Nursing Home is currently fully registered for 61 residents.

Issues identified in the previous Inspection Report dated 28th August 2006 have been partially addressed. Outstanding issues remain under Articles detailed below.

**Article 11.2**

*In every nursing home there shall be provided and sufficient accommodation which meets the minimum standards as follows:*

   (h) suitable and sufficient lighting and ventilation, with natural lighting and ventilation in rooms which are regularly occupied by dependent persons;

**Non Compliance:** There was a foul odour noted in the en-suite of Room 22, 44 and 45.

**Action Required:** Ensure adequate ventilation shall be provided in this area – a minimum of 5 air changes per hour is recommended.

   (i) over-bed lamps at each bed accessible to the person and permanent night lighting with dimming facilities;

**Non Compliance:** At the time of the inspection some of the residents beds were not located in such a position that they had easy access to their over bed light – as outlined above this is a requirement under the Nursing Homes Regulations 1993 and therefore, must be adhered to. The following rooms did not comply with the aforementioned article:

Room 2, 4, 6, 8, 9, 10, 12, 12a, 14, 15, 16, 19, 20, 21, 22, 24, 26, 28, 30, 33, 34, 35, 36, 37, 38, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50.
**Action Required:** In circumstances where beds have been moved from their original position i.e. where they were located during the registration process then all facilities have to be altered also to accommodate this – in this instance the access to the over bed light switch.

(j) **emergency call facilities provided at each bed;**

**Non Compliance:** At the time of the inspection it was noted that the extension cords for the call bells were not provided in some rooms – the reasoning behind this was outlined to the team during the previous inspection. A number of cords were shown to us during that visit which indicated that emergency call bell cords were available however in the interest of the safety and wellbeing of the resident the proprietor has decided to remove the cords from certain bedrooms.

**Action Required:** During the last visit to the premises the Proprietor was advised to inform relatives of the residents of their decision to remove the emergency call bell cords from certain rooms – this information shall be documented on the residents file.

**ARTICLE 15**

The registered proprietor and the person in charge of the nursing home shall ensure that:

(a) there is a sufficient supply of piped hot and cold water and that wash hand basins are provided in each bedroom;

**Non Compliance:** The hot water system in all residents en-suites and wash hand basins to be so controlled and regulated so as to ensure that residents cannot be exposed to water temperatures exceeding 43°C. Temperatures exceeding this temperature was noted in the following rooms: – Blackwater Wing Rooms 1-30 and also at the wash hand basin in the assisted bathroom.

**Action Required:** Ensure water temperature does not exceed 43°C.

**Current Inspection**

The following issues require your attention and action:

Nursing records and medical records for all patients were examined on the day of inspection. Some assessments need to be updated and this was discussed with the Nurse in Charge.

**Article 7.3**

7.3 Such contract shall deal with the care and welfare of that person in the nursing home and shall include details of the services to be provided for that person and the fees to be charged.

**Non Compliance:** Fees not included in all Contracts of Care.

**Action Required:** Ensure fees to be charged are included in all Contracts of Care.
**Article 14 (a)**
The registered proprietor and the person in charge of the nursing home shall:

(a) ensure that the nursing home and its curtilage is maintained in a proper state of repair and in a clean and hygienic condition;

**Non Compliance:** The following areas are to be addressed:

**Action Required:** The following rooms require repainting – Room 8, 38, 39. The door of Room 10 shall be re-varnished and repairs finished off. The light over the mirror in Room 9, 26 and in the assisted bathroom of the Blackwater Wing and in staff changing room was not working at the time of the inspection – these shall be repaired. The barbell at the end of the cord that activates the lights over the wash hand basins in Room 8,11,14,15,16,20,24,25,26,27, 30,34,35,40,41,44,49 were missing. The extension for the call bell facility in Room 16 was not working. Fix the small holes in the wall near the toilet in the en-suite of Room 24. The water pressure of the hot water in the following toilets was low and requires readjustment – the disabled toilet and visitor’s toilet located at the main reception. The water pressure of the hot water in the en-suite of Room 45 was too strong and was creating splashing.

**Article 14 (b)**
The registered proprietor and the person in charge of the nursing home shall:

(b) make adequate arrangements for the prevention of infection, infestation, toxic conditions, or spread of infection and infestation at the nursing home;

**Non Compliance:** The large refuse containers stored in the grounds of the home were overflowing on the date of the inspection.

**Action Required:** The frequency of removal of refuse off site needs to be increased from once a week.

**Non Compliance:** During the inspection it was noted that the dirty laundry was being stored until dispatch to the laundry in the clean linen storage area.

**Action Required:** Clean laundry shall be stored separately from dirty laundry. Clean towels shall not be stored in bulk in the communal bathrooms/ shower rooms – these shall be taken as required from the linen store.

**Timescale:** Immediate.

**Non Compliance:** There was no liquid soap available in the disabled toilet located directly across from the main reception area.

**Action Required:** Ensure liquid soap is available.
Recommendation: All new residents on taking up residence in the nursing home should be advised of the fire safety procedure and of the location of the fire exists.

The Nursing Home Inspection Team is to be notified in writing on or before the above dates indicating the steps taken by the Nursing Home to carry out the actions as required under the Regulations.

Signed:

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Chairperson                           Ass. Dir PHN                        SEHO
Nursing Home                          Nursing Home                        Nursing Home
Inspection Team                       Inspection Team                     Inspection Team

Signed counterpart sent to: Ms Clodagh Drennan, Person-in-Charge of Nursing Home.