16th July 2007,

Ms. Amanda Torrens
Proprietor
Brentwood Manor Private Nursing Home
Letterkenny Road
Convoy
Co. Donegal

Inspection Report

Re: Inspection of Brentwood Manor Private Nursing Home, Letterkenny Road, Convoy, Co. Donegal under the Health (Nursing Homes) Act, 1990 and the Nursing Home (Care and Welfare) Regulations 1993.

Dear Ms. Torrens

The Health Service Executive Nursing Home Inspection Team from a Medical, Nursing and Environmental Health perspective inspected Brentwood Manor Private Nursing Home, Letterkenny Road, Convoy, Co. Donegal on 15th May 2007.

The inspection commenced at 9.30am and was completed by 5 pm. This inspection was unannounced.

There were 19 residents present on this date. The Nursing Home is currently fully registered for 46 residents.

Issues identified in the previous inspection report dated 26th October 2006 have been addressed satisfactorily.
CURRENT INSPECTION

The following issues require your attention and action:

**Article: 28.1** *In every nursing home there shall be kept in a safe place a record of:—*

( a ) all fire practices which take place at the home;
( b ) all fire alarm tests carried out at the home together with the result of any such test and the action taken to remedy defects;
( c ) the number, type and maintenance record of fire-fighting equipment.

**Article: 28.2** *In every nursing home the procedure to be followed in the event of fire shall be displayed in a prominent place in the nursing home.*

**Non Compliance:** There were no records of any fire practises having taken place at the Nursing Home.

**Required Action:** Adequate arrangements by means of fire practises should be made to ensure that staff and dependants know the procedure to be followed in the event of a fire.

**Timescale:** 3 Months

**Article: 19.1** *In every nursing home the following particulars shall be kept in a safe place in respect of each dependent person:—*

( e ) a medical record with details of investigations made, diagnosis and treatment given, and a record of all drugs and medicines prescribed, signed and dated by a medical practitioner;
( f ) a record of drugs and medicines administered giving the date of the prescription, dosage, name of the drug or medicine, method of administration, signed and dated by a medical practitioner and the nurse administering the drugs and medicines;

**Non Compliance:** Transcribing of prescriptions

**Required Action:** The management of Brentwood Manor should ensure that the prescribing practices are in line with An Bord Altranais Guidance to nurses on Medicines Management.

**Timescale:** Immediate
Article: 19.1 In every nursing home the following particulars shall be kept in a safe place in respect of each dependent person:—

(g) a record of any accident or fall involving the dependent person

Non Compliance: There was a low level of accident recording in Brentwood with examples identified in the medical notes of residents receiving medical attention after an incident without a corresponding entry in the accident/incident book.
Required Action: Brentwood Manor should consider the purposes of recording incidents and review the accident reporting procedures to ensure that information is being recorded adequately.
Timescale: Immediate

Article: 12 The registered proprietor and the person in charge of the nursing home shall:—

(a) take precautions against the risk of accidents to any dependent person in the nursing home and in the grounds of the nursing home;

Non Compliance: Hot water available to residents should not exceed a temperature of 43° Celsius. This is to remove the risk of scalding to residents. The hot water temperature measured in the en-suite bathroom shower at bedroom 28 was 47° Celsius, bedroom 42 was 45.6°Celsius.
Required Action: The temperature at the shower must be reduced to 43°C. Water temperatures must be monitored on an on-going basis to ensure they remain at the recommended temperatures.
Timescale: 1 month.

Non Compliance: The hot water temperature measured at the wash hand basins in various bedrooms was greater than 43°C. See list below:
Bedroom 27 – 49.8°C.
Bedroom 42 – 45.6°C
Bedroom 43 – 47.6°C
Required Action: The temperature at the wash hand basin hot taps must be reduced to 43°C. Water temperatures must be monitored on an on-going basis to ensure they remain at the recommended temperatures.
Timescale: 1 month.

Non Compliance: The water produced from the bath/shower heads in the main bathrooms in the Nursing Home was discoloured at the time of the inspection. Brown water was produced.
Required Action: Steps must be taken to ensure that clean water is provided in the bathrooms in the Nursing Home.
Timescale: Immediate.
Ash Avenue

Article: 14 The registered proprietor and the person in charge of the nursing home shall:—
(a) ensure that the nursing home and its curtilage is maintained in a proper state of repair and in a clean and hygienic condition;

Non Compliance: Exposed wooden box containing pipe work was evident in the bathroom. The exposed wood is unable to be cleaned and sanitised.
Required Action: The wood should be treated to provide and impervious, readily cleanable finish.
Timescale: 1 Month.

Elm Avenue

Article: 14 The registered proprietor and the person in charge of the nursing home shall:—
(b) make adequate arrangements for the prevention of infection, infestation, toxic conditions, or spread of infection and infestation at the nursing home;

Non Compliance: Soap for hand washing was not provided at the wash hand basin in the main bathroom in “Elm Avenue”.
Required Action: Adequate hand washing facilities must be provided where required.
Timescale: Immediate.

Oak Avenue

Article: 11.2 In every nursing home there shall be provided suitable and sufficient accommodation which meets the minimum standards as follows:—
(h) suitable and sufficient lighting and ventilation, with natural lighting and ventilation in rooms which are regularly occupied by dependent persons;

Non Compliance: The mechanical ventilation provided in the bathroom was inadequate.
Required Action: Provide adequate ventilation.
Timescale: 1 Month.
**Article: 14** The registered proprietor and the person in charge of the nursing home shall:—

(a) ensure that the nursing home and its curtilage is maintained in a proper state of repair and in a clean and hygienic condition;

**Non Compliance:** Peeling wall paint was evident at the wash hand basin in the toilet, the waterproof seal between the wash hand basin and the wall was inadequate.

**Required Action:** The above must be provided with a waterproof and therefore readily cleanable finish

**Timescale:** 1 Month.

The Nursing Home Inspection Team is to be notified in writing on or before the above dates indicating the steps taken by the Nursing Home to carry out the actions as required under the Regulations.

Yours sincerely,

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Senior Medical Officer Environmental          Assistant Director of Nursing
Chairperson Health Officer Nursing Home          Nursing Home Inspection Team
Nursing Home Inspection Team Nursing Home Inspection Team