26th October 2007

Ms. Nicola Taylor
Registered Proprietor
Brymore House,
Nursing Home,
Thormanby Road,
Howth,
Co. Dublin

Inspection Report

Re: Inspection of Brymore House Nursing Home, Thormanby Road, Howth, Co. Dublin under the Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

Dear Ms. Taylor,

The Health Service Executive Nursing Home Inspection Team from the Medical and Nursing perspective inspected Brymore House Nursing Home on the 23rd August 2007.

The inspection commenced at 10.30 a.m. and was completed by 14.30. This inspection was routine and unannounced.

There were 38 residents on this date. The Nursing Home is currently fully registered for 40 residents.
Issues identified in the previous Inspection Report dated 10th May 2007:

- Articles have been satisfactorily addressed: Article 29 (a) Issues 2 & 3. Article 19.1 (e)
- Articles have been partially addressed: Article 10.5 (d)
- Articles have not been satisfactorily addressed: Article 29 (a) Issue 1 & Article 17.

Recommendations 1, 3, & 4 were all fully implemented. Recommendation 2 has been partially addressed and is a continuing recommendation.

**Outstanding Issues:**

The following issues require your attention and action.

**Article 10.5 (d)**

10.5 The registered proprietor and the person in charge of the nursing home shall ensure that:

*(d) a sufficient number of competent staff are on duty at all times having regard to the number of person maintained therein and the nature and extent of their dependency.*

The Designated Officers acknowledged the progress made relating to Article 10.5 (d) identified in your previous Inspection of 10th May 2007.

**Issue:**

The outstanding issue of the development and implementation of an appropriate induction programme for all staff has been reported by the Person In Charge on the day of inspection as currently being formalised and will be completed in line with the timeframe outlined in the report dated 18th July 2007.

**Required Action:**

In line with the required actions outline in the previous inspection report priority must be given to the development and implementation of an appropriate induction programme to all staff and evidence of this must be available for all future inspections.

**Timescale:**

By 10th October 2007 which is 12 weeks from report dated 18th July 2007.
Current Inspection

The following issues require your attention and action.

Articles 29 (a) & 12 (a)

29. *The registered proprietor and the person in charge of the nursing home shall:*

   (a) make adequate arrangements for the recording, safekeeping, administering and disposal of drugs and medicines

12. *The registered proprietor and the person in charge of the nursing home shall:—*

   (a) take precautions against the risk of accidents to any dependent person in the nursing home and in the grounds of the nursing home:

Non-Compliance

1. Medications were stored in an unlocked press on a corridor at the time of this inspection of August 23rd 2007. This issue was also identified on the inspection of 10th May 2007 recorded in the previous report dated 18th July 2007. Previous correspondence from the Nursing Home dated 25th July 2007 stated that the unlocked press on the corridor was “now locked at all times”. However on 23rd August 2007 the Medication Cupboard was found to be unlocked by the Designated Officers and the assistant person in charge.

Required Action:

1. In line with An Bord Altranais “Guidance to Nurses and Midwives on Medication Management” 2003 Section 2.11 (a) “All medicinal products should be stored in a secure manner either in a locked cupboard or room”. This standard is required by the Nursing Home Inspection Team at all times.

Timescale:

To be addressed immediately on the day of inspection and at all times as outlined to the Person In Charge by the Designated Officers during the Post Inspection Feedback Meeting.
Article 15 (a)

15. The registered proprietor and the person in charge of the nursing home shall ensure that:

(a) there is a sufficient supply of piped hot and cold water and that wash-hand basins are provided in each bedroom;

Issue

1. Designated Officers noted that there was no hot water in rooms *, *, *, ** and ** on the day of inspection.

Required Action

1. Ensure each room has an adequate supply of hot water at all times.

Timescale:
Within one week of receipt of this report

Article 17

17. The registered proprietor and the person in charge of the nursing home shall have a brochure available with information about the nursing home, including the name and address of the home, the name of the registered proprietor, the admissions policy, accommodation provided and special facilities and services.

Issue

1. This issue remains outstanding from the inspection report recorded in correspondence dated 18th July 2007 and the required actions are due to be completed by 12th September 2007. The designate officers acknowledge that the Nursing Home have undertaken to redesign and update the brochure to include the proprietors name. Correspondence dated 4th September has informed the inspectorate that a copy will be forward as soon as it is prepared.

Required Action:

1. The brochure must be returned 1 week prior to re-registration.
Article 12 (a) & (e)

12. The registered proprietor and the person in charge of the nursing home shall:

(a) take precautions against the risk of accidents to any dependent person in the nursing home and in the grounds of the nursing home;

(e) ensure that safe floor covering is provided.

Issues
1. The carpet on the stairs between the top and middle floor was loose and lifting up.
2. Stools were being used as door stops in rooms *,**,*, & a rubbish bin was used as a door stop in room **.

Required Actions
1. Ensure all floor coverings are maintained in a safe manner.
2. Ensure that all doors which are required to be held open are done so in a safe manner (e.g. using a proper door stop) and that walk ways into bedroom are kept clear.

Timescale:
1 & 2 within 7 days of receipt of this report

Article 14 (d)

14. The registered proprietor and the person in charge of the nursing home shall:—

(d) ensure that a separate well ventilated room is provided for sluicing and for the storage of dirty linen;

Issue
1. During inspection, Designated Officers noted that linen is currently being sluiced and laundered in the same room.

Required action
1. A separate well ventilated room is to be provided for sluicing and for the storage of dirty linen. Please liaise with the relevant personnel in relation to addressing this issue, for example Infection Control Nurse or Technical Services

Timescale:
Within 3 months of receipt of this report.
**Recommendations:**

1. We acknowledge the continued improvement in the Nursing Care Plans as well as its current work in progress in relation to continued development of care plans. Following the current inspection, we advise continuing the work in progress to ensure:
   - The care plans are person-centred and reflect the residents’ individual care needs and nursing requirements.
   - The daily progress notes become less narrative and reflect the care plans designed for each resident.

2. We recommend the use of liquid soap in the communal bathrooms. While we acknowledge that some residents prefer to use a bar of soap in their own room, all communal bathrooms and hand washing facilities provided for staff should have liquid soap in dispensers provided.

3. It is recommended that a counting triangle or similar devise should be used at all times when counting MDA’s.

The Chairperson of the Inspection Team is to be notified in writing on or before the above dates indicating the steps taken by the Nursing Home to carry out the actions as required under the Regulations.

Signed:

_________________________________________  ___________________________________
Designated Officer/ Chairperson, Designated Officer,
Nursing Home Inspectorate, Nursing Home Inspectorate,
Dublin North East Dublin North East

_________________________________________
Designated Officer
Nursing Home Inspectorate,
Dublin North East