Date: 24th September 2007

Mr. Seamus Brady & Mr. Derry Shaw,
Registered Proprietors,
Churchview Nursing Home,
59/61 Cabra Road,
Dublin 7

Inspection Report


Dear Sirs,

The Health Service Executive Nursing Home Inspection Team from the Medical and Nursing perspective inspected Churchview Nursing Home on the 14th June 2007.

The inspection commenced at 10.30 a.m. and was completed by 05.00 p.m. This inspection was routine and unannounced.

There were 40 residents on this date. The Nursing Home is currently fully registered for 43 residents.
Issues identified in the previous Inspection Reports dated 15th May 2007 (For inspections dated 15th February 2007):

**Article 11.2 (f):** Required Action (a): *Development of a dependent person’s assessment of seating needs – To be checked in the next inspection of the Nursing Home*

**Article 11.2 (d):** Required Action (d): *Policy development in relation to operational failure of the lift – To be checked in the next inspection of the Nursing Home*

The following Articles have been satisfactorily addressed:

- **Article 11.2 (f):**
  - Commodes replacement programme
  - Required Action (b): *Programme for the replacement of old and damaged seating*
  - Required Action (c): *Transfer wheelchairs to be used only for transferring dependent person*

- **Recommendations:** *Use of Buxton chairs is kept minimum and a plan in place for discontinuing their use – No Buxton chairs were in use at time of inspection. Designated Officers were informed that it was no longer in use within the Nursing Home*
Current Inspection

The following issues require your attention and action.

**Article 19.1:** *In every Nursing Home, the following particulars shall be kept in a safe place in respect of each dependent person:*

(d) an adequate nursing record of the person’s health and condition and treatment given, completed on a daily basis and signed and dated by the nurse on duty

and

**Article 14:** *The registered proprietor and the person in charge of the nursing home shall:*

(b) Make adequate arrangements for the prevention of infection, infestation, toxic conditions, or spread of infection and infestation at the nursing home

(d) ensure that a separate well ventilated room is provided for sluicing and for the storage of dirty linen

**Non compliance**

The Person In Charge informed the inspection team that Dependent Person ** had MRSA. While we acknowledge that Dependent Person ** was deliberately placed in a room in an isolated area of the nursing home, however, on the day of inspection, no reference to Dependent Person ** been treated for MRSA within the Care Plan or nursing documentation and no infection control protocols as per nursing home policy/guideline were evident on entrance to or within Dependent Person ** room. (While alcohol hand cleaning dispenser was available, there were no paper towel or clinical waste bag were available in the vicinity of ** room).

Two clinical waste bags were observed in the clinical room. One of which was full and awaiting collection in the clinical room because no sluice room is available.

As discussed on the day of the inspection, the Nursing Home does not have a sluice room or bedpan washer. The Inspectors were informed that the provision of a sluice and a bedpan washer was currently being addressed by the proprietors.
Required Actions
The person in charge should ensure that:

1. An adequate nursing record of the person’s health and condition and treatment given is maintained, completed on a daily basis and signed and dated by the nurse on duty.
2. Adequate arrangements are made for the prevention of infection, infestation, toxic conditions, or spread of infection and infestation at the nursing home.
3. Paper towels are provided in all dependent persons’ rooms and assisted bathroom (basement) and provide bins with bin liners/appropriate clinical waste bags in each room, as appropriate.
4. A separate and well ventilated sluice room to be available within the Nursing Home containing a bedpan washer and an adequate sluicing facility. Consult with the relevant professionals (eg. technical services, infection control services) regarding appropriate equipment and size, if required.

Timescale
1, 2 & 3: To be addressed within one week following the receipt of this report
4: To be addressed within six months following the receipt of this report

Article 29: The Registered Proprietor and the Person In Charge of the Nursing Home shall:
   (b) ensure that the treatment and medication prescribed by the medical practitioner of a dependent person is correctly administered and recorded

Article 12: The Registered Proprietor and the Person In Charge of the Nursing Home shall:
   (a) take precautions against the risk of accidents to any dependent person in the Nursing Home and in the grounds of the Nursing Home

Issue
On review of the drug prescription records, Designated Officers noted that most of the Drug Allergy boxes were left blank

Required Action
As outlined during inspection, Person in Charge to ensure that the Drug Allergy boxes in all drug prescription records are appropriately filled in the interest of minimizing the risk of possible anaphylactic reactions as the result of misadministration of allergic medications

Timescale
To be addressed within 3 days following the receipt of this report
Article 12 (a) & (e)

The registered proprietor and the person in charge of the nursing home shall:

(a) take precautions against the risk of accidents to any dependent person in the Nursing Home and in the grounds of the Nursing Home

(e) ensure that safe floor covering is provided

Issues

1. The floor covering in the laundry had recently been lifted due to water damage.
2. The floor covering between room * and *, and opposite room * leading downstairs, was in need of repair on the day of the inspection. The proprietor and person in charge informed the inspectors that this was in the process of being addressed.
3. It was found on the day of the inspection that the former Person In Charge, ** was the named person in the “Safety Statement Policy.”

Required Action

1 & 2: Please make safe the floor covering in the laundry and as outlined in issue 2 as above
3: Review and update policy documents to ensure they are current. Ensure mechanisms confirm that staff have read each current policy document and the legal implications of signing.

Timescale

1 & 2: To be addressed within two months following the receipt of this report
3: To be addressed within one week following the receipt of this report

Article 15: The Registered Proprietor and the Person In Charge of the Nursing Home shall ensure that:

(d) there is a sufficient number of baths and showers having regard to the number of persons in the Nursing Home and that a sufficient number of assisted baths and showers are provided, having regard to the dependency of persons in the Nursing Home

Non-Compliance:

During inspection, Designated Officers noted that there was no assisted bath available within the Nursing Home. This was later confirmed by the Registered Proprietor and the Person In Charge where the Nursing Home used to have an assisted bath available within the premise, but according to the proprietor, it was removed as it was never used by any of the residents there
**Required Action:**
Although assisted bath is reportedly rarely used by the residents within the Nursing Home, it is a requirement of the Care & Welfare Regulations 1993 that a registered Nursing Home should have an assisted bath available for the resident residing within the Nursing Home. As outlined during inspection, Registered Proprietor and the Person In Charge were advised to re-install an assisted bath within the Nursing Home in order to be in compliance with Article 15 (c) above.

**Timescale:**
3 months following the receipt of this report

**Article 12:** *The Registered Proprietor and the Person In Charge of the Nursing Home shall:*

(b) ensure that handrails are provided in circulation areas and that grab rails are provided in bath, shower and toilet areas

**Issue**
During inspection, the Person In Charge informed the Designated Officers that the toilet located on the first floor next to the lift was for resident use. Designated Officers noted that there was no grab rail provided in this toilet. The Registered Proprietor and the Person In Charge was informed of this during inspection.

**Required Action**
Please equip a grab rail into this toilet if it is still intended for resident’s use

**Timescale**
One month following the receipt of this report

**Article 19.1:** *In every Nursing Home, the following particulars shall be kept in a safe place in respect of each dependent person:*

(g) a record of any accident or fall involving a dependent person

**Issue**
The Nursing Home staff are documenting the sections within the incident report form on first name basis (For example, in the ‘witness’ and ‘reported to’ sections). Examples are accident/ incident forms dated 12/5/07 and 23/3/07

Some accident forms were incomplete. An example of this is accident/ incident form dated 2/4/07 where the form was not signed/ reported to anyone.
Required Action
Complete all relevant sections within the accident/ incident forms. Inform staff of best practice guidelines by An Bord Altranais and the legal implications of recording clinical practice.

Timescale
To be addressed within five days following the receipt of this report.

Article 18.1: In every Nursing Home, there shall be kept in a safe place a bound register of all dependent persons resident in the home, which shall include the following particulars in respect of each person:

(b) the name, address and telephone number, if any, of the person’s relative or other person nominated to act on the person’s behalf as a person to be notified in the event of a change in the person’s health or circumstances

(c) the name, address and telephone number of the person’s medical practitioner

Issue:
1. A number of residents (e.g. Resident **, **, **, **, **, **) have incomplete GP details (Address or telephone numbers) noted in the bound register
2. A number of residents (e.g. **, **, **, **, **, **, **) have incomplete Next of Kin details (telephone numbers) noted in the bound register

Required Action:
Person In Charge to ensure all the information above is properly addressed to fully satisfy the requirement of Article 18.1 (b) and (c) above.

Timescale:
To be addressed within five days following the receipt of this report.
Article 17: The Registered Proprietor and the Person in Charge of the Nursing Home shall have a brochure available with information about the Nursing Home, including the name and address of the home, the name of the Registered Proprietor, the admission policy, accommodation provided and special facilities and services.

Issue:
On review of the current brochure of the Nursing Home, Designated Officers noted that the name of the Registered Proprietor was not included in the brochure.

Required Action:
Please include the name of the Registered Proprietor into the brochure.

Timescale:
One month following the receipt of this report.

Recommendations:

1. It was noted on the day of the inspection that the call bell system can only be heard by staff on the middle floor. Therefore, staff working in the upper and basement levels is unable to hear the bell. It is acknowledged during inspection, that the Registered Proprietor and the Person In Charge are currently addressing this issue. This will be reviewed again in the next inspection of the Nursing Home.

2. Call bell in Room * was not working on the day of inspection, therefore, in need of servicing.

The Nursing Home Inspection Team is to be notified in writing on or before the above dates indicating the steps taken by the Nursing Home to carry out the actions as required under the Regulations.

Signed:

Designated Officer/ Chairperson: ____________________
Nursing Home Inspectorate: ____________________
Dublin North East: ____________________

Designated Officer: ____________________
Nursing Home Inspectorate: ____________________
Dublin North East: ____________________

Signed counterpart sent to Ms. Nicola McConnell, Registered Person In Charge, Churchview Nursing Home.