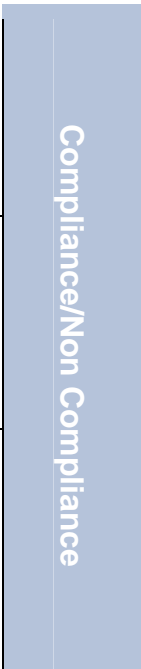


| Nursing Home Inspection Report | | Inspection Report | | | | | | | | |
|--|--|-------------------|--|--|----------------|--|-----------------|--|-----------|----------|
| Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993. | | | | | | | | | | |
| Nursing Home | Our Lady's Manor Nursing Home | | | | | | | | | |
| Number of Residents | 70 | | | | | | | | | |
| Registered for | 71 | | | | | | | | | |
| Nursing Home Address | Edgeworthstown, Co Longford | | | | | | | | | |
| Proprietor | Mercy Care Western Province – Sisters of Mercy | | | | | | | | | |
| Proprietor's Address (if different from above) | | | | | | | | | | |
| Person-in-Charge of Nursing Home | Martina Higgins Stacey | | | | | | | | | |
| Date and Time of Inspection(s) | 20/11/2007+27/11/2007 from 9.45 to 14.30 & 10.45 to 13.00 | | | | | | | | | |
| Date report issued | | | | | | | | | | |
| Summary of previous report findings | Following the previous inspection from 23/7/2007, the nursing home has not addressed non-compliance under the following regulations. | Findings | | | | | | | | |
| | <table border="0"> <tr> <td style="padding-right: 20px;">Regulation number</td> <td>11.2 In every nursing home there shall be provided suitable and sufficient accommodation which meets the minimum standards as follows:— (h) suitable and sufficient lighting and ventilation, with natural lighting and ventilation in rooms which are regularly occupied by dependent persons;</td> </tr> <tr> <td>Non-Compliance</td> <td>The over bed lights were not suitably located in rooms 5,6,7,8,9,11,12,13,19 and 35.</td> </tr> <tr> <td>Required Action</td> <td>Ensure that the over bed lights are suitably located</td> </tr> <tr> <td>Timescale</td> <td>6 months</td> </tr> </table> | | Regulation number | 11.2 In every nursing home there shall be provided suitable and sufficient accommodation which meets the minimum standards as follows:— (h) suitable and sufficient lighting and ventilation, with natural lighting and ventilation in rooms which are regularly occupied by dependent persons; | Non-Compliance | The over bed lights were not suitably located in rooms 5,6,7,8,9,11,12,13,19 and 35. | Required Action | Ensure that the over bed lights are suitably located | Timescale | 6 months |
| | Regulation number | | 11.2 In every nursing home there shall be provided suitable and sufficient accommodation which meets the minimum standards as follows:— (h) suitable and sufficient lighting and ventilation, with natural lighting and ventilation in rooms which are regularly occupied by dependent persons; | | | | | | | |
| | Non-Compliance | | The over bed lights were not suitably located in rooms 5,6,7,8,9,11,12,13,19 and 35. | | | | | | | |
| Required Action | Ensure that the over bed lights are suitably located | | | | | | | | | |
| Timescale | 6 months | | | | | | | | | |
| <table border="0"> <tr> <td style="padding-right: 20px;">Regulation number</td> <td>14 The registered proprietor and person in charge of the nursing home shall: (a) ensure that the nursing home and its curtilage is maintained in a proper state of repair and in a clean</td> </tr> </table> | Regulation number | | 14 The registered proprietor and person in charge of the nursing home shall: (a) ensure that the nursing home and its curtilage is maintained in a proper state of repair and in a clean | | | | | | | |
| Regulation number | 14 The registered proprietor and person in charge of the nursing home shall: (a) ensure that the nursing home and its curtilage is maintained in a proper state of repair and in a clean | | | | | | | | | |
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|--------------------------|--|----------------|---|-----------------|--|-----------|-----------------------------|
| | Nursing Home Inspection Report | | | | | | |
| | Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993. | | | | | | |
| | and hygienic condition. | | | | | | |
| | <table border="0"> <tr> <td style="padding-right: 20px;">Non-Compliance</td> <td>1. The call bells in rooms 24 & 32 were dirty. 2. Tiles on the wall of the shower in the hydrotherapy room were defective.</td> </tr> <tr> <td>Required Action</td> <td>1. Clean the call bells 2. Provide a smooth, washable finish to the walls of the shower facility.</td> </tr> <tr> <td>Timescale</td> <td>1. Immediate 2. 6 months</td> </tr> </table> | Non-Compliance | 1. The call bells in rooms 24 & 32 were dirty. 2. Tiles on the wall of the shower in the hydrotherapy room were defective. | Required Action | 1. Clean the call bells 2. Provide a smooth, washable finish to the walls of the shower facility. | Timescale | 1. Immediate 2. 6 months |
| Non-Compliance | 1. The call bells in rooms 24 & 32 were dirty. 2. Tiles on the wall of the shower in the hydrotherapy room were defective. | | | | | | |
| Required Action | 1. Clean the call bells 2. Provide a smooth, washable finish to the walls of the shower facility. | | | | | | |
| Timescale | 1. Immediate 2. 6 months | | | | | | |
| | Current Inspection Summary Findings | | | | | | |
| Compliance status | <p>Findings of latest (unannounced) inspection which took place on 24/10/2007</p> <p>The inspectors findings based on the current nursing home inspectorate regulations are as follows:</p> | | | | | | |

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| Summary Findings of Current Nursing Home Inspection | <ul style="list-style-type: none"> Under Care & Staffing the nursing home was compliant with 21 out of 25 regulations. On the basis of this inspection and under current nursing home regulations, there are issues that need to be addressed as outlined below in relation to the Care and Staffing. |
| | <ul style="list-style-type: none"> Under Management the nursing home was compliant with 23 out of 23 regulations. On the basis of this inspection and under current nursing home regulations, the inspection team would consider the nursing home to have a good standard of management. |
| | <ul style="list-style-type: none"> Under Physical Environment the nursing home was compliant with 8 out of 11 regulations. On the basis of this inspection and under current nursing home regulations, there are issues that need to be addressed as outlined below in relation to the Physical Environment. |



Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

Based on the most recent nursing home inspection the nursing home is non-compliant under one or more regulations. For more details see below.

| | |
|-------------------|---|
| Regulation number | 29. The registered proprietor and the person in charge of the nursing home shall:— (a) make adequate arrangements for the recording, safekeeping, administering and disposal of drugs and medicines; |
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| Non-Compliance | A bottle of betnovate scalp lotion with named patient label attached was inappropriately stored in assisted bathroom on upper floor. |
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| | |
|-----------------|--|
| Required Action | Make adequate arrangement for the safe keeping of drugs and medicines. |
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| Timescale | Immediate |
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| Regulation number | 19.1 In every nursing home the following particulars shall be kept in a safe place in respect of each dependent person:— (h) a record of any occasion on which physical or chemical restraint is used, the nature of the restraint and its duration; |
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|----------------|--|
| Non-Compliance | A record was not being maintained of the duration of any occasion on which physical restraint was being applied in the nursing home. |
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| Required Action | Comply with regulatory requirements in maintaining a record of the restraint duration. |
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| Timescale | Immediate |
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| Regulation number | 18.1 In every nursing home there shall be kept in a safe place a bound register of all dependent persons resident in the home, which shall include the following particulars in respect of each person:— (e) where the person has left the nursing home, the date on which he or she left and a forwarding address. |
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| Non-Compliance | A forwarding address for a resident discharged from the nursing home was not recorded in the patient's register. |
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| Required Action | Comply with regulatory requirements in recording same. |
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| Timescale | Immediate |
|-----------|-----------|

**Non-Compliance
(This section
should be deleted if
no non-
compliances have
been recorded)**

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

| | |
|-------------------|--|
| Regulation number | 11.2 In every nursing home there shall be provided suitable and sufficient accommodation which meets the minimum standards as follows:— (a) adequate accommodation and space in single and shared sleeping rooms and portable screens or screening curtains to ensure privacy for individual persons; (i) over-bed lamps at each bed accessible to the person and permanent night lighting with dimming facilities; (j) emergency call facilities are provided at each bed; |
| Non-Compliance | 1. One bed in a 3 bedded shared room (room 31) did not have curtain screening on day of inspection. 2. The switch to the over bed light in room 25 is broken. 3. A call bell was faulty in rooms 22, 25 & 27 |
| Required Action | 1. Ensure that portable screens on screening curtains are sufficient to ensure privacy of individual persons is provided. 2. Repair the light switch. 3. Repair emergency call bells |
| Timescale | Immediate |

| | |
|-------------------|--|
| Regulation number | 12. The registered proprietor and the person in charge of the nursing home shall:— (a) take precautions against the risk of accidents to any dependent person in the nursing home and in the grounds of the nursing home; |
| Non-Compliance | 1. The exposed edge of the base board of the wheelchair is chipped and rough belonging to the resident in room 26. 2. The trailing flex from the phone is trailing at the access door to room 15. 3. The outer covering of the bed lever in room 25 is rough and torn. 4. A radio was balanced on the hand rails in the corridor with a trailing flex. 5. The fold down rails in the cubicles opposite the dining room and the toilet beside room 29 do not stay in the upright position when pushed back. 6. The temperature of H ₂ O at the wash hand basins was 60°C. |
| Required Action | 1. Make safe the base board to as not to cause harm to resident. 2. Make safe the flex. 3. Replace the bed lever. |

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

| | |
|-----------|---|
| | <ul style="list-style-type: none"> 4. Remove radio. 5. Make safe the fold down rails. 6. H₂O should be distributed at a temperature not exceeding 43°C. |
| Timescale | <ul style="list-style-type: none"> 1, 2, 3, 4 & 6 Immediate 5. 3 months |

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|-------------------|---|
| Regulation number | <p>14. The registered proprietor and the person in charge of the nursing home shall:—</p> <ul style="list-style-type: none"> (a) ensure that the nursing home and its curtilage is maintained in a proper state of repair and in a clean and hygienic condition; (b) make adequate arrangements for the prevention of infection, infestation, toxic conditions, or spread of infection and infestation at the nursing home; |
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|-----------------|---|
| Non-Compliance | <ul style="list-style-type: none"> 1. The window sill and window in room 10 were dirty. 2. The wall in the staff shower facility was defective. 3. The covering on the care flex support chair in room 37 is worn on the back support. |
| Required Action | <ul style="list-style-type: none"> 1. Adequately clean window sill and window. 2. Repair the hole in the wall and provide a smooth washable finish. 3. Repair or replace thus providing a washable finish. |
| Timescale | <ul style="list-style-type: none"> 1 & 2 Immediate 3. Three months |

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| Regulation number | <p>5. The registered proprietor and the person in charge shall ensure that there is provided for dependent persons maintained in a nursing home:—</p> <ul style="list-style-type: none"> (g) privacy to the extent that the person is able to undertake personal activities in private; |
|-------------------|--|

| | |
|-----------------|---|
| Non-Compliance | A shared ensuite between room 31 and room 32 has no lock on the access door of room 31. |
| Required Action | Ensure privacy is provided to those using the facility. |
| Timescale | 6 months |

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

All regulations, their reference numbers and the details of those regulations can be viewed in [Nursing Homes \(Care and Welfare\) Regulations, 1993](#).

Comments and Recommendations

Comments and recommendations made by the inspection team as a result of the inspection

Arrangements should be made as a matter of urgency by the management of the home to address the non-compliances identified at the inspection of the nursing home on 23rd July 2007 and listed on page 1 and 2 of this report, which remain outstanding.

1. The fold down rail in room 41 to be tightened to reduce lateral movement.
2. It is recommended that the light switches for the over head lights are easily accessible.

Alcohol hand disinfectants are only effective if used on physically clean hands and therefore they shall not be used as a method of hand disinfection unless hands have been thoroughly washed.

Recommendations

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

Mr. Jim Reilly, Local Health Manager, Longford/Westmeath

This report has been completed/issued by

Author