15th May 2007

Ms. Amanda Torrens,
Brindley Manor Federation of Nursing Homes,
Brookvale Manor Nursing Home,
Hazel Hill,
Ballyhaunis,
Co. Mayo

Inspection Report.


Dear Proprietor,

The Health Service Executive Nursing Homes Inspection Team from a Medical and Nursing perspective inspected Brookvale Nursing Home on the 08/05/2007 and the 10/05/2007.

The inspection on the 8th May commenced at 11am and was completed by 3.30pm. This inspection was unannounced. The dependency inspection took place on the 10th May.

There were 49 residents on this date. The Nursing Home is currently fully registered for 58 residents.

The following issues require your attention and action.

**Article 7.1-7.3** the registered proprietor or person in charge shall execute a contract with a dependant person and/or a person acting on his or her behalf within two months of the admission of that dependant person to the nursing home.

**Non Compliance:** There were 17 contracts not signed on the day of the inspection.

**Required Action:** All outstanding contracts must be signed.

**Timescale:** As soon as possible.
Article 10.5 (d) (Care & Welfare) Regulations 1993

“The registered proprietor and the person in charge of the nursing home shall ensure that: A sufficient number of competent staff are on duty at all times having regard to the number of persons maintained therein and the nature and extent of their dependency”

Non-compliance: The duty roster shows that there is one nurse and four care-assistants on duty between 2pm and 8pm on day of inspection. This is insufficient staff for 49 residents given the number of maximum(29) and high(5) dependency level of the residents.

Required Action: Staffing levels need to be reviewed to meet the needs of the clients.

Timescale: As soon as possible.

Article: 18.1 In every nursing home there shall be kept in a safe place, a bound register of all dependant persons in the home.

Non-Compliance: There were three admissions to the nursing home not recorded, three discharges whose details were not entered into bound register and three deaths not recorded in the bound register. However, there was a computerised register with all the details included.

Required Action: The bound register to be maintained as per the above article and the omissions to be rectified.

Timescale: Immediate.

Article: 19.1 (e) ... a record of all drugs and medicines prescribed, signed and dated by a medical practitioner”

Non-compliance: There were four drug sheets not in compliance with the above article.

Required Action: All drug sheets should be signed by a medical practitioner as the drugs are being ordered.

Timescale: Immediate.

Article: 19.1 (f) “..... a record of drugs and medicines administered... signed and dated by...the nurse administering the drugs and medicines”

Non-compliance: Prescribed drugs that were administered to five residents on the morning of the 8th of May had not been signed on the drug sheets by the administering nurse.

Required Action: In accordance with Best Practice from an Bord Altranais, the drug sheets should be signed by the nurse immediately after administering the drugs to the patient and not after the drug round.

Timescale: Immediate
Article: 29 “….. make arrangements for the recording…. of drugs and medicines “

Non-compliance: The controlled drug register for MDA schedule 2 drugs available for inspection in the home had an incorrect total for Durogesic patches which had been underestimated by ten patches.

Required Action: In accordance with Best Practice from an Bord Altranais, the management of MDA schedule 2 Drugs require that the recording of such drugs be entered into the drugs register correctly.

Timescale: Immediate

Recommendations: As in our last report, we recommend that reviews be done on any restraints used in the home.

We, also recommend that two persons, one to be a nurse conduct the administration and accountability of controlled drugs in line with Best Practice from An Bord Altranais.

We acknowledge that most of the issues had been dealt with by the Nursing Home in accordance with the above Articles by the 10/5/07.

Signed: Medical/ Nursing Home Inspection Team

CC. Ms. Evelyn Doyle Douglas, Nurse in Charge,