Joe & Helen Kenny  
Proprietors,  
Ratoath Manor Nursing Home  
Ratoath  
Co. Meath  

27th March 2007  

Inspection Report  


Dear Sir/Madam,

The Health Service Executive Nursing Homes Inspection Team inspected Ratoath Manor Nursing Home, Ratoath, Co. Meath on the 27/02/07 from 10.30am – 4.30pm and the Environmental Health Officer visited on the 19/12/2006. These inspections were routine unannounced.

There were 67 dependent persons on 27/02/2007. The Nursing Home is currently fully registered for 69 dependent persons.

The following issues require your attention and action.

Article:  
7.2 “In the year following the commencement of the Act, the registered proprietor or person in charge shall execute a contract with a dependent person and/or a person acting on his or her behalf within two months of the admission of that dependent person to the nursing home.”

Non-Compliance:  
A number of dependent persons did not have a contract of care.
**Required Action:**
Execute a contract with each dependent person and/or a person acting on his or her behalf.

**Timescale:**
Within 2 months of receipt of this report.

**Article:**
18.1(b) “In every nursing home there shall be kept in a safe place a bound register of all dependent persons resident in the home, which shall include the following particulars in respect of each person, the name, address and telephone number, if any, of the person's relative or other person nominated to act on the person's behalf as a person to be notified in the event of a change in the person's health or circumstances;”

**Non-Compliance:**
Within the register the telephone number, of the person’s relative or other person nominated to act on the person’s behalf as a person to be notified in the event of a change in the person’s health or circumstances were omitted for a number of dependent persons.

**Required Action:**
Complete register to include particulars in respect of each person within the nursing home.

**Timescale:**
Within 7 days of receipt of this report.

**Article:**
29(b)“The registered proprietor and the person in charge of the nursing home shall ensure that the treatment and medication prescribed by the medical practitioner of a dependent person is correctly administered and recorded.”

**Non-Compliance:**
Medication prescribed by the medical practitioner of dependent persons, ***, *** and ***, was not administered as prescribed on the following dates 19/01/07, 19/02/07, 20/02/07, 21/02/07, and 08/02/07.

**Required Action:**
All nursing staff to receive training regarding their responsibility and accountability as registered nurses which should include reference to the principles of medication management and the **Five Rights of Medication Administration**; Guidance to Nurses and Midwives on Medication Management, An Bord Altranais, (2003)

**Timescale:** Within 7 days of receipt of this report.
Article:
14 (a) “The registered proprietor and the person in charge of the Nursing Home shall ensure that the Nursing Home and its curtilage is maintained in a proper state of repair and in a clean and hygienic condition.”

Breach 1:
The walls, ceiling and windows in the smoking room were completely discoloured with what appeared to be smoke and nicotine.

Required Action:
Completely clean and repaint surfaces. Because of nature of the use of the room this action may be required more frequently than with other areas.

Timescale:
Two months

Article:
14 (b) “The registered proprietor and the person in charge of the Nursing Home shall make adequate arrangements for the prevention of infection, infestation, toxic conditions, or spread of infection and infestation at the nursing home”

Breach 1:
The window in the sluice room was kept shut resulting in a build up of foul smelling air.

Required Action:
The window should be kept open particularly after use. If this is inadequate then the proprietor should consider the installation of mechanical extraction.

Timescale:
Immediate

Article:
14 (c) “The registered proprietor and the person in charge of the Nursing Home shall maintain a high standard of hygiene in relation to the storage and preparation of food and the disposal of domestic refuse.”

Breach 1:
The floor area and skirting beneath the potato peeler was caked with a mixture of dirt and starch.
**Required Action:**
The above area should be thoroughly cleaned and maintained in a clean and hygienic condition.

**Timescale:**
Immediate

**Breach 2:**
Several of the chopping boards are worn and extensively scored.

**Required Action:**
Replace defective boards with new ones.

**Timescale:**
2 weeks.

**Breach 3:**
The extract canopy appeared to be dirty and coated with grease.

**Required Action:**
Clean the interior and exterior of the canopy and maintain in a clean and hygienic condition.

**Timescale:**
Immediate

**Breach 4:**
The surfaces of the storage cupboards have in many cases become totally worn.

**Required Action:**
Replace the units or renew the surfaces to give durable smooth and easily cleanable finishes. Also, if the units are to be replaced then the proprietor should consider moveable units, so that they can be moved for ease of cleaning.

**Timescale:**
Two months

**Breach 5:**
The floor areas under the work tops dirty.

**Required Action:**
All the surfaces and the interior of the drawers should be cleaned and maintained in a clean and hygienic condition.
**Breach 6:**
The waste bin has to be physically handled in order to dispose of waste.

**Action required:**
Replace with a foot operated pedal bin

**Timescale:**
Immediate

**Breach 7:**
During the course of our inspection we noted that several persons handling food were not wearing protective head covers or at least keeping their hair tied back from their faces.

**Required Action:**
All food workers should be wearing protective head covers or at least keep their hair tied back from their faces.

**Timescale:**
Immediate

**Breach 8:**
The floor area and the ledges behind the equipment in the kitchenette in St. Patrick’s Ward were generally dirty.

**Required action:**
The floor area throughout the kitchenette should be thoroughly cleaned and maintained in a clean and hygienic condition.

**Timescale:**
Immediate

**Breach 9:**
The refrigerator in St. Patrick’s kitchenette registered 13C at the time of our inspection.

**Required Action:**
The refrigerator temperature should be adjusted or replaced so that a temperature of 5C or below can be maintained.

**Timescale:**
Immediate
Article:
17 “The registered proprietor and the person in charge of the nursing home shall have a brochure available with information about the nursing home, including the name and address of the home, the name of the registered proprietor, the admissions policy, accommodation provided and special facilities and services.”

Non-Compliance:
The available brochure requires updating and does not include the name of the registered proprietor and nursing home admissions policy.

Required Action:
Have the brochure updated to include the name of the registered proprietor(s), the admissions policy and other requirements outlined in Article 17.

Timescale:
Within two months of receipt of this report.

Recommendations:
A policy should be developed to guide staff on Caring for Deceased Person and their families within the nursing home.

The Chairperson of the Inspection Teams to be notified in writing on or before the above dates the steps taken by the nursing home to carry out the actions as required under the regulations.

Signed:

__________________________________  __________________________________
Designated Officer/Chairperson.       Designated Officer

cc. Person-in-Charge of Nursing Home