

	Nursing Home Inspection Report
	Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.
Nursing Home	Glenbervie Nursing Home
Number of Residents	33
Registered for	37
Nursing Home Address	Sidmonton Road Bray Co. Wicklow
Proprietor	Mr. Noel Gillooly
Proprietor's Address (if different from above)	
Person-in-Charge of Nursing Home	Ms Anne Gillooly
Date and Time of Inspection(s)	18.05.2009 11.00 - 15.00
Date report issued	
Summary of previous report findings	Following the previous inspection from 11.04.2008 the nursing home has addressed all non-compliance issues outlined in the report.
	Current Inspection Summary Findings
Compliance status	Findings of latest (unannounced) inspection which took place on 18.05.2009 11.00 - 15.00 The inspectors findings based on the current nursing home inspectorate regulations are as follows:

Inspection Report

Findings

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

Summary Findings of Current Nursing Home Inspection

- Under Care & Staffing the nursing home was compliant with 22 out of 25 regulations.**
On the basis of this inspection and under current nursing home regulations, there are issues that need to be addressed as outlined below in relation to the Care and Staffing.
- Under Management the nursing home was compliant with 22 out of 23 regulations.**
On the basis of this inspection and under current nursing home regulations, there are issues that need to be addressed as outlined below in relation to Management.
- Under Physical Environment the nursing home was compliant with 8 out of 11 regulations.**
On the basis of this inspection and under current nursing home regulations, there are issues that need to be addressed as outlined below in relation to the Physical Environment.

Non-Compliance (This section should be deleted if no non-compliances have been recorded)

Based on the most recent nursing home inspection the nursing home is non-compliant under one or more regulations. For more details see below.

Regulation number	Article 5 Welfare and Wellbeing
	<p>The registered proprietor and the person in charge shall ensure that there is provided for dependent persons maintained in a nursing home:</p> <ul style="list-style-type: none"> (a) suitable and sufficient care to maintain the person's welfare and well being, having regard to the nature and extent of the person's dependency (b) a high standard of nursing care
Non-Compliance	<p>A. In relation to _____ the following non compliances were identified.</p> <p>There was failure to include/update the following individual patient care needs in ___ Nursing Care Plan.</p> <ol style="list-style-type: none"> 1. ___ nursing assessment was found to be incomplete and was not dated since ___ admission on _____. 2. ___ nutritional risk assessment was not dated

Compliance/Non Compliance

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

and it was not totalled. It had no review date and was not signed.

3. ___ Waterlow assessment was not dated or signed and was not completed properly
4. ___ Waterlow assessment on admission recorded that ___ skin was intact yet _____
5. There was no evidence that a Pressure Ulcer prevention and Management Care plan had been put in place
6. On review of ___ wound assessment and management chart there are entries made on August 6th and 7th 2008 and then there is no record of the problem being resolved or the need for ongoing care/management
7. ___ nursing notes did not provide an adequate nursing record of ___ health and condition and treatment given on a daily basis
8. ___ records indicate that on August 7th 2008 _____ but there was no evidence that a plan of care was put in place to manage this

B. In relation to ___ the following non compliances were identified.

There was failure to include/update the following individual patient care needs in ___ Nursing Care Plan.

1. ___ nutritional risk assessment was not dated and it was not totalled. It had no review date.
2. ___ recent nursing notes indicate that ___ had been _____ but ___ Nursing Care Plan was not updated to reflect this despite the fact that ___ was identified as being at moderate risk for malnutrition. It was also noted that there was no intake and output chart maintained
3. On review of ___ nutritional risk assessment there was no evaluation carried out

C. In relation to _____ admitted on _____ the following non compliances were identified.

There was failure to include/update the following individual patient care needs in ___ Nursing Care Plan.

1. There was no nutritional risk assessment carried out despite the fact that ___ NCP stated "Nutritional deficit Unable to feed self".

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

2. ___ Waterlow assessment was incomplete

D. In relation to _____ the following non compliances were identified.

There was failure to include/update the following individual patient care needs in ___ Nursing Care Plan.

1. ___ nutritional risk assessment was incomplete. It was not dated or signed
2. ___ Waterlow assessment was incomplete and did not have the Resident's name on it

E. In relation to _____ the following non compliances were identified

There was failure to include/update the following individual patient care needs in ___ Nursing Care Plan.

1. According to ___ records ___ sustained a fall on March 14th 2009 which resulted in _____ but her NCP was not updated to reflect this until April 2nd 2009

F. In relation to _____ the following non compliances were identified.

There was failure to include/update the following individual patient care needs in ___ Nursing Care Plan.

1. ___ Nursing assessment was found to be incomplete
2. ___ Waterlow assessment was not dated or signed by a Nurse. It was found to be incomplete and did not have the Resident's name on it
3. There was no falls assessment tool completed despite the fact that ___ had sustained a fall on April 9th 2009. ___ Nutritional risk assessment was found to be incomplete
4. There was failure to provide ___ with ___ antibiotics as prescribed on the following dates. April 23rd, 24th and 27th 2009.

G. In relation to _____ the following non compliances were identified.

There was failure to include/update the following individual patient care needs in ___ Nursing Care Plan.

1. It was reported that _____ has _____ when asleep in the chair yet there was no NCP in place in relation to the use of

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

restraints and no daily reference found in ____
nurses notes

Required Action A to G: All Nursing staff should receive update training in

1. Patient assessment
2. Risk assessment
3. Nursing Care Planning
4. Nursing documentation

And ensure that the appropriate risk assessments are carried out on all current residents as appropriate, and the outcome of each risk assessment is reflected in the individual's clinical assessment and care plan. This should then be reviewed and reported on in line with best practice

The care plans must be patient specific. Once the assessment has been completed and problems or potential problems identified a care plan should be initiated for the patient. The requirements of a care plan include the following:

- Problem identification
- Goal specification
- Specific nursing interventions to include how, when and who will carry out the interventions within a specified time-frame.
- Review date
- All entries in the care plan must be dated and signed by the person who has formulated the plan

The plan should then be reflected in the daily nursing notes (nursing kardex)

Timescale Two months from receipt of this report

Regulation number

Article 5 Welfare and Wellbeing

The registered proprietor and the person in charge shall ensure that there is provided for dependent persons maintained in a nursing home:

- (c) suitable and sufficient care to maintain the person's welfare and well being, having regard to the nature and extent of the person's

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

dependency

(d) a high standard of nursing care

Non-Compliance

In relation to _____ the following non compliances were identified.

There was failure to include/update the following individual patient care needs in ____ Nursing Care Plan.

1. ____ initial Nutritional risk assessment was incomplete and was not dated. On April 19th 2007 ____ is identified at low risk and at a later stage which was not dated ____ was identified as being at high risk.
2. This _____ had a significant weight loss between January 2009 when he weighed _____ and May 2009 when he weighed _____. There was no evidence in ____ nursing documentation to suggest that a referral had been made to the GP or dietician in respect of this.

Required Action

(a) Best practice would indicate the introduction of intake & output charts and food charts with patients who have decreased intake and weight loss.

(b) Additional training should be provided to all nursing staff and HealthCare Assistants on the importance of proper nutrition and hydration of the older person. Staff should also be educated further in the significance of weight loss to the older person and in monitoring weight closely and acting appropriately when weight loss is identified as a problem

(c) Establish robust communication systems between all staff grades and management

(d) A key worker system should be established where staff nurses have specific responsibility for designated residents. This key worker would then be responsible for the assessment, reassessment, care planning, and review as well as the follow up on all aspects of the residents' care needs. This should include liaison with families and maintaining responsibility for the overall care management of specific residents

Timescale

One month from receipt of this report

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

Regulation number **Article 11.2 Accommodation and facilities.**
 Regulation 11.2 states:
 In every nursing home there shall be provided suitable and sufficient accommodation which meets the minimum standards as follows: -
 (f) suitable and sufficient equipment and facilities having regard to the nature and extent of the dependency of the persons maintained in the nursing home.

Non-Compliance

1. No service history was available for high dependency nursing equipment such as air pressure relieving mattresses and hoists
2. Equipment not in use was stored in bedrooms and day spaces presenting a potential safety hazard for residents, staff and visitors.

Required Action

1. All nursing equipment to be serviced and a record kept of same.
2. Adequate storage facilities are to be provided for equipment not in use.

Timescale 2 months

Regulation number **Article 11.2 Accommodation and facilities.**
 Regulation 11.2 states:
 In every nursing home there shall be provided suitable and sufficient accommodation which meets the minimum standards as follows: -
 (j) emergency call facilities are provided at each bed.

Non-Compliance A call bell for a bed bound resident was completely inaccessible, as it was caught between the bed and the wall necessitating the bed to be pulled out to access it.

Required Action All residents should have immediate access to emergency call facilities

Timescale Immediately

Regulation number **Article 11.2 Accommodation & Facilities**
 Regulation 11.2 states:
 In every nursing home there shall be provided suitable

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

and sufficient accommodation which meets the minimum standards as follows: -

(a) adequate accommodation and space in single and shared sleeping rooms and portable screens or screening curtains to ensure privacy for individual persons.

Non-Compliance	Failure to provide sufficient ventilation in the ground floor extension shower room
Required Action	Provide adequate mechanical extract ventilation directly to the external air to the ground floor shower room.
Timescale	Two weeks

Regulation number	Article 12 Design Regulation 12 states: The registered proprietor and the person in charge of the nursing home shall: (a) take precautions against the risk of accidents to any dependent person in the nursing home and in the grounds of the nursing home.
-------------------	--

Non-Compliance	A radiator in Room 24 was too hot to touch presenting a risk of injury
Required Action	Systems need to be put in place to minimise the risk of injury/accidents to all residents, staff and visitors.
Timescale	Immediately

Regulation number	Article 14 Hygiene Regulation 14 states: The registered proprietor and the person in charge of the nursing home shall: (a) ensure that the nursing home and its curtilage is maintained in a proper state of repair and in a clean and hygienic condition.
-------------------	--

Non-Compliance	Failure to ensure that the nursing home is maintained in a proper state of repair. Tiling around the wash hand basin in Room 15 is defective and broken. No proper door provide for WC compartment in Room 15. Part of the wall in the basement area are broken and defective and need repair
Required Action	Repair / replace tiles. Door to be installed in place of

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

shower curtain in the interest of privacy for resident of Room 15. Wall in basement area should be repaired and made good.

Timescale Two weeks

Regulation number

Article 14 Hygiene

Regulation 14 states:

The registered proprietor and the person in charge of the nursing home shall:

(b) make adequate arrangements for the prevention of infection, infestation, toxic conditions, or spread of infection and infestation at the nursing home.

Non-Compliance 1. Areas of the nursing home had not yet been cleaned at the time of inspection. Only one cleaning staff was provided for the entire nursing home.

2. Alcohol gels placed around the home but in various containers, some unmarked.

Required Action 1. Sufficient cleaning staff should be provided to ensure that the nursing home is cleaned promptly and thoroughly at all times, during the day.

2. Alcohol gels are to be strategically placed throughout the home in readily recognisable and clearly marked dispensers.

Timescale Immediate

Regulation number

Article 19 Register and records

In every nursing home the following particulars shall be kept in a safe place in respect of each dependent resident

(d) an adequate nursing record of the person's health and condition and treatment given, completed on a daily basis and signed and dated by the nurse on duty

Non-Compliance 1. In relation to _____ there was not an adequate nursing record of the person's health and condition and treatment given, completed on a daily basis. Most of ___ nurse's note recorded

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

	<p>“Good Day “ “No Change”</p>
Required Action	<p>(A) All Nursing staff should receive update training in nursing documentation</p> <p>(B) All nurses should be referred to An Bord Altranais Guidelines on Nursing Documentation and nurse managers should ensure that staff understand and implement best practice procedures and protocols.</p> <p>(C) Systems need to be put in place to ensure that adequate nursing records of all residents' health, welfare, conditions and treatment given are completed on a daily basis and signed and dated by the nurse on duty</p>
Timescale	Two Months from receipt of this report

Regulation number	<p>Article 19.1 Register and records</p> <p>In every nursing home the following particulars shall be kept in a safe place in respect of each dependent resident</p> <p>(f) “a record of drugs and medicines administered giving the date of the prescription, dosage, name of the drug or medicine, method of administration, signed and dated by a medical practitioner and the nurses administering the drugs and medicines “</p>
-------------------	--

Non-Compliance	<ol style="list-style-type: none"> 1. The drug administration records currently in use are photocopies of a bound booklet format. The pages contained within are not attached and do not have residents names on them in many instances. This poses a significant clinical risk management concern. 2. In the case of _____, _____, _____ and _____ were all administered despite the fact that they had not been signed off by a doctor. All of ___ remaining drugs had been transcribed and signed off by a doctor 3. In relation to _____ is written up but not signed off by a doctor. It has been administered between April 24th 2009 and May 18th 2009 inclusive 4. In relation to _____ is written up but there is no doctors signature 5. In relation to _____ is written
----------------	---

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

	up but not signed off by a doctor yet the drugs are being administered
Required Action	(A) A new system of drug prescribing and record administration needs to be introduced as a matter of urgency. (B) All nurses need to be referred An Bord Altranais Guidance to Nurses and Midwives on Medication Management 2007. Nurse Managers must ensure that these guidelines are implemented by all staff and that systems are put in place to support implementation of best practice guidelines. (C) All current drug records need to be reviewed and rewritten by the GP
Timescale	(A) One month from receipt of this report (B) Immediately on receipt of this report (C) Two months from receipt of this report

Regulation number	Article 19 Register and records Regulation 19.1. states: In every nursing home the following particulars shall be kept in a safe place in respect of each dependent person: (h) a record of any occasion on which physical or chemical restraint is used, the nature of the restraint and its duration.
-------------------	---

Non-Compliance	1. Documentation in relation to the use of cot sides as a form of restraint was inadequate for some residents 2. A chair belt in use for a resident had no record in relation to its times of use and duration, in the restraint records, nursing care plan or daily nursing notes.
Required Action	Records must be kept on all types of restraint used on residents to include consent, nature and duration. The use of restraint should also be incorporated into the residents nursing care plan.
Timescale	Immediately

Regulation number	Article 29 Medical preparations The registered proprietor and the person in charge of
-------------------	---

Nursing Home Inspection Report

Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

the Nursing Home shall:

(a) Make adequate arrangements for the recording, safe keeping, administering and disposal of drugs and medicines

(b) Ensure that the treatment and medication prescribed by the medical practitioner is correctly administered and recorded

Non-Compliance

1. In relation to _____ was prescribed TDS and was not given to ___ at 1400 Hrs on January 18th, 19th, 20th, 26th, 27th, 28th 2009
2. _____ was also prescribed _____ Tarde which was not administered on January 18th, 19th, 20th, 26th, 27th, 28th 2009
3. In relation to _____ was prescribed but not administered on May 17th 2009. There was no reason given as to why the drug was not administered and there was no cross reference in ___ nursing notes
4. In relation to _____ is prescribed TDS yet ___ dose at 1400 Hrs was not administered from April 9th 2009- May 6th 2009 and May 9th – May 13th 2009 inclusive
5. In relation to _____ is prescribed TDS. ___ 1400 dose was not administered on April 23rd, 24th and 27th 2009

Required Action

(A) The relevant GPs should be informed that the above residents have not been receiving their medications as prescribed so they can make an informed decision when they are asked to review/reassess and rewrite the residents' prescriptions

All nurses need to be referred An Bord Altranais Guidance to Nurses and Midwives on Medication Management 2007. Nurse Managers must ensure that these guidelines are implemented by all staff and that systems are put in place to support implementation of best practice guidelines.

Timescale

Immediately on receipt of this report

	Nursing Home Inspection Report
--	---------------------------------------

	Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.
--	--

	All regulations, their reference numbers and the details of those regulations can be viewed in Nursing Homes (Care and Welfare) Regulations, 1993 .
--	---

	Comments and Recommendations
--	-------------------------------------

<p>Comments and recommendations made by the inspection team as a result of the inspection</p>	<ol style="list-style-type: none"> 1. As discussed the Waterlow Assessment chart has been updated to include body mass index and this updated version needs to replace the existing one in use. Best practice would indicate that the Waterlow assessment should be carried on those identified at risk at a minimum every three months or more frequently if their condition indicates 2. Best practice would indicate that the Nutritional screening assessment should be carried on those identified at risk at a minimum every three months or more frequently if their condition indicates 3. At the time of the inspection it was identified that staff were not familiar with the Pressure Ulcer Prevention policy /Nutritional Policy and the Falls Policy .The Nursing Home staff need to be familiar with their own policies and need to adhere to them. 4. It was also identified that as discussed the time of inspection that the Nursing home are in violation of their own policy regarding Pressure Ulcer Prevention and Management. The Nursing Home Management need to oversee that policies are adhered to and that their staff are familiar with them. 5. It was noted that the last fire drill was August 2008. Fire drills and evacuations of residents and staff should be carried out every six months. 6. Accident form records to include final outcome and risk management plans to reduce reoccurrences. 7. All clinical waste to be disposed of in yellow clinical waste bags.
---	--



	<h2 style="text-align: center;">Nursing Home Inspection Report</h2>	
<p>This report has been completed/issued by</p>	<p>Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.</p>	
	<p>Ms. Marion Meany, A/Local Health Manager, Wicklow</p>	<p>Author</p>