



June - July 2025

National Performance Report

Incorporating Quarterly NSP Status Report

June-July 2025 Reporting Period

Approved by the HSE Board – 26 September 2025

This is a combined report for June and July 2025 which includes June performance data

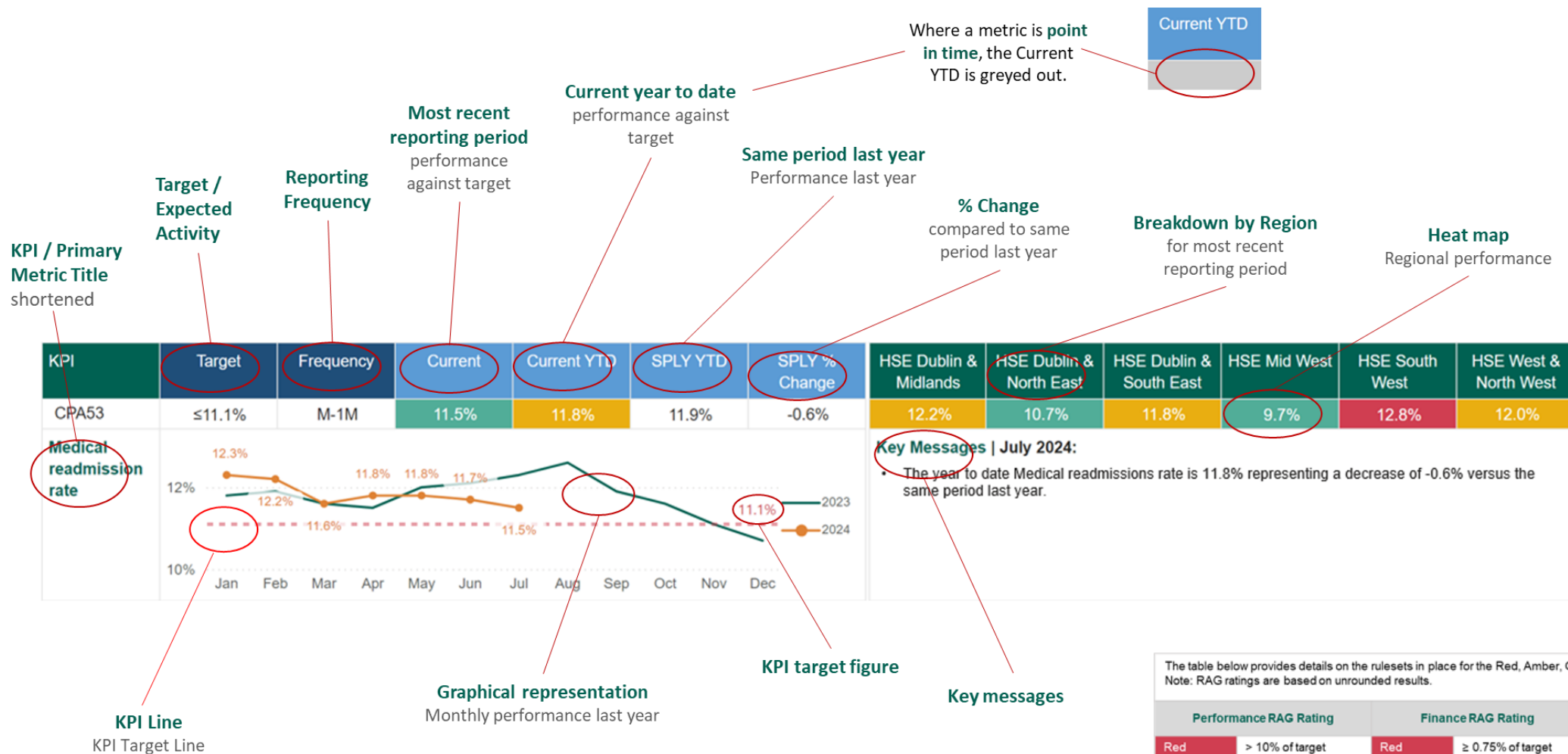


Part 1

National Performance Report

June and July 2025 Reporting Period

Understanding this report



The table below provides details on the rulesets in place for the Red, Amber, Green (RAG) rating.
Note: RAG ratings are based on unrounded results.

Performance RAG Rating		Finance RAG Rating		Workforce Absence RAG Rating	
Red	> 10% of target	Red	≥ 0.75% of target	Red	> 4.2% of target
Amber	> 5% ≤ 10% of target	Amber	≥ 0.10% < 0.75% of target	Amber	> 4% ≤ 4.2% of target
Green	≤ 5% of target	Green	< 0.10% of target	Green	≤ 4% of target

RAG ratings & SPLY % Change are calculated on unrounded results

Data illustrative only

NPR KPI Summary Heatmap

Description	KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	Page #	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
Cervical Check	NSS2	102,700	M	17,413	138,931			6						
Diabetic Retina Screen	HWB23	83,300	M	12,741	107,047			6						
Breast Check	HWB77	145,500	M	13,113	109,207			6						
Bowel Screen	HWB82	103,000	M	18,946	127,685			7						
% Uptake Flu Vaccine ≥ 65 Years Old	HWB105	75%	A(9)	75.7%		72.8%	+3.9%	8						
Flu Vaccine Healthcare Workers (Acutes)	HWB79	75%	A(9)	50.7%		54.3%	-6.8%	8	53.8%	51.1%	56.7%	53.5%	48.1%	39.7%
MMR Vaccine received at 24 months	HWB8	95%	Q-1Q	88.4%	88.4%	89.2%	-0.9%	9	87.6%	84.8%	90.1%	87.3%	93.1%	89.3%
% Infants visited by PHN < 72 hrs	PC133	99%	Q	97.7%	98.0%	99.0%	-0.9%	9	99.8%	95.9%	98.8%	100.0%	95.7%	97.3%
% Children < 12 months assessments on time	PC153	95%	M-1M	86.7%	85.4%	86.7%	-1.5%	9	69.3%	88.4%	92.3%	96.2%	95.9%	90.8%
Complaints investigated < 30 days	CO1	75%	Q(Q-1M)	67.6%	66.1%	74.4%	-11.2%	11	72.3%	79.1%	70.9%	59.1%	46.3%	42.1%
SI Reviews < 125 days of Category 1	QAS09	70%	M(M-4M)	39.4%	32.1%	44.5%	-27.9%	11	58.9%	39.8%	69.3%	5.3%	14.3%	7.0%
Medical Emergency Re-Admissions	CPA53	≤11.1%	M-1M	12.0%	12.2%	11.9%	+2.5%	12	12.3%	11.1%	11.9%	10.0%	15.4%	11.8%
Surgical Emergency Re-Admissions	A45	≤2%	M-1M	1.62%	1.83%	1.77%	+3.3%	12	2.64%	1.25%	1.19%	2.10%	1.42%	1.68%
Staph aureus rate (per 10,000 bed days)	CPA51	<0.7	M	0.7	0.7	0.9	-20.6%	13	1.0	0.7	0.6	0.3	0.0	1.1
C. difficile rate (per 10,000 bed days)	CPA52	<2	M	2.5	2.4	2.4	+2.6%	13	3.5	1.7	2.3	2.0	2.7	3.1
Total ED Attendances	A189	1,094,820	M	138,891	1,080,168	1,040,693	+3.8%	15	34,249	30,175	27,514	8,023	14,484	24,446
Total ED Admissions	A168		M	34,852	276,903	271,916	+1.8%	15	7,471	8,338	6,644	2,535	4,119	5,745
Total Inpatient Discharges	A3	404,386	M-1M	60,860	405,994	397,849	+2.0%	15	12,891	12,760	11,192	5,854	8,286	9,877
ED Average 8am Weekly Trolleys	A169	≤280	M	244	276	298	-7.2%	16	31	26	32	46	30	79
Less than 24hr PET 75+	A96	99%	M	94.41%	93.85%	92.51%	+1.4%	16	96.65%	93.17%	96.57%	94.52%	95.22%	90.48%
Greater than 24hr PET 75+	A190	1%	M	5.59%	6.15%	7.49%	-17.9%	16	3.35%	6.83%	3.43%	5.48%	4.78%	9.52%
% Weekend Discharges	A184	17%	M	13.5%	13.1%			17	13.7%	11.7%	14.1%	14.6%	15.0%	13.5%
Average Daily DTOC	A181	≤300	M	405	404	395	+2.3%	17	65	46	86	18	69	122
ALOS IP discharges excl LOS >30 days	A39	≤4.8	M-1M	4.9	5.0	5.0	-1.2%	17	4.8	5.6	4.8	4.3	4.7	4.9
WL Active Total (IPDC/OPD/GI)	A173		M	754,849		712,821	+5.9%	18	157,001	178,924	150,588	49,717	96,522	122,097
Additions WL (IPDC/OPD/GI)	A186		M	144,903	1,285,746	1,213,201	+6.0%	18	36,771	33,184	26,963	8,419	18,644	20,922
Removals WL (IPDC/OPD/GI)	A187		M	137,382	1,204,859	1,173,496	+2.7%	18	35,427	31,531	25,199	7,653	18,655	18,917
Weighted Average Wait Time 1st Appt OPD	A182	≤5.5	M	6.9		7.2	-4.2%	19	6.3	6.1	8.4	6.4	6.9	7.1
Weighted Average Wait Time - IPDC/GI	A183	≤5.5	M	6.1		6.0	+1.7%	19	6.1	6.2	5.8	5.4	5.1	7.2
Total Number WL > 1 y (IPDC/OPD/GI)	A185		M	123,590		122,319	+1.0%	19	22,169	24,841	32,225	7,422	15,911	21,022
Slaintecare targets % IPDC < 12 weeks	A174	50%	M	37.6%		39.5%	-4.7%	20	36.8%	38.4%	43.6%	35.3%	43.5%	30.2%
Slaintecare targets % OPD < 10 weeks	A175	50%	M	30.5%		29.5%	+3.2%	20	30.1%	31.6%	28.2%	30.4%	31.6%	31.6%
Slaintecare targets % GI Scope < 12 weeks	A176	50%	M	49.4%		57.5%	-14.1%	20	47.9%	48.1%	55.7%	39.1%	58.2%	49.2%
New to Return OPD ratio	A16	1:2	M	1:2.6	1:2.6	1:2.5	+2.9%	21	1:2.6	1:2.6	1:2.3	1:3.2	1:2.3	1:2.8

*National results for Complaints, SI Reviews, HR and Finance include results for central services

Description	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	Page #	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
Urgent colonoscopy	0	M	690	4,101	2,144	+91.3%	23	173	234	78	85	0	120
Bowel Screen		M	127	388	321	+20.9%	23	7	57	33	9	15	6
Breast Cancer Urgent	95%	M	59.6%	65.7%	72.9%	-9.8%	24	51.1%	63.9%	54.4%	98.2%	74.5%	38.7%
Lung Cancer rapid access clinics	95%	M	84.7%	95.6%	89.6%	+6.7%	24	97.6%	45.4%	100.0%	98.5%	96.7%	100.0%
Prostate Cancer rapid access clinics	90%	M	86.6%	83.8%	73.0%	+14.9%	24	100.0%	59.7%	95.3%	100.0%	91.2%	95.5%
Occupational Therapy	95%	M	60.1%		68.4%	-12.1%	25	53.8%	49.6%	69.5%	79.0%	74.6%	65.0%
Physiotherapy	94%	M	69.4%		78.5%	-11.5%	25	66.6%	71.8%	59.5%	76.8%	71.4%	77.3%
Speech and Language Therapy	100%	M	69.7%		79.5%	-12.3%	25	67.2%	55.3%	76.7%	76.9%	94.8%	94.7%
Ophthalmology	65%	M	61.5%		63.1%	-2.6%	26	98.6%	90.4%	43.8%	61.1%	47.7%	66.2%
Audiology	75%	M	60.2%		69.4%	-13.2%	26	47.6%	57.9%	72.1%	54.4%	73.5%	65.4%
Dietetics	80%	M	76.2%		73.0%	+4.3%	26	51.6%	86.3%	76.2%	88.8%	69.8%	86.6%
Psychology	81%	M	46.2%		56.0%	-17.5%	27	35.0%	54.0%	66.7%	62.0%	31.0%	46.8%
Podiatry	77%	M	50.8%		53.2%	-4.6%	27	100.0%	55.5%	24.1%	46.2%	35.3%	63.5%
General adult first appointments	≥75%	M	66.0%	66.8%	66.4%	+0.6%	28	62.0%	58.4%	63.2%	66.7%	71.0%	78.3%
CAMHS referrals /re-referrals	≥78%	M	55.7%	63.5%	59.7%	+6.5%	28	54.9%	48.3%	75.2%	86.0%	28.0%	47.0%
CAMHS urgent referrals	≥90%	M	93.6%	96.3%	94.2%	+2.2%	28	100.0%	100.0%	93.5%	100.0%	72.7%	90.4%
Substance use under 18s	100%	Q-1Q	94.9%	94.9%	97.7%	-2.8%	29	83.3%	100.0%	100.0%	NA	93.3%	100.0%
Homeless	86%	Q	93.1%		85.0%	+9.5%	29	91.3%	100.0%	100.0%	98.7%	83.3%	92.3%
Ambulance availability	75%	M	54.3%	54.6%	48.0%	+13.7%	30						
Handover at ED	80%	M	22.1%	21.6%			30	18.4%	21.6%	22.0%	26.4%	28.2%	19.4%
Home support - hours provided	13,939,726	M	2,164,633	14,498,971	13,493,195	+7.5%	31	421,752	531,916	379,085	168,172	282,090	381,618
Home support - people in receipt	60,000	M	59,671		57,644	+3.5%	31	11,444	13,111	11,203	5,530	8,215	10,168
Child assessments - completed in time	100%	Q	11.8%	9.5%	10.3%	-7.9%	33	8.3%	5.6%	23.1%	0.0%	9.4%	28.8%
Assessments of need	5,157	Q	3,482	6,613	5,345	+23.7%	33	877	875	676	84	625	345
Movement from Congregated to community	12	M	4	20	21	-4.8%	33	1	0	2	0	0	1
Residential places	8,695	M	8,794		8,578	+2.5%	34	1,749	2,022	1,522	846	1,173	1,482
Day Services	20,600	BA	19,591		18,738	+4.6%	34	3,359	3,808	3,812	1,656	4,071	2,885
Respite	82,037	Q-1M	38,506	76,706	80,333	-4.5%	34	7,178	7,095	5,812	4,421	4,418	9,582
Total absence rate	≤4%	M	6.28%	6.20%	5.60%	+10.71%	36	5.54%	5.22%	5.48%	6.62%	6.25%	7.03%
Turnover rates		Q	1.6%	7.4%	8.9%	-16.9%	36	1.8%	1.6%	1.6%	2.1%	1.6%	1.4%
Net expenditure - variance from plan	≤0.1%	M		2.5%			39	5.0%	4.4%	4.8%	4.8%	4.9%	5.0%
Pay expenditure - variance from plan	≤0.1%	M		1.0%			39	4.7%	2.8%	4.6%	2.6%	2.0%	3.7%
Non-pay expenditure - variance from plan	≤0.1%	M		3.4%			39	5.1%	6.1%	4.5%	5.3%	9.2%	6.8%
Income - variance from plan	≤0.1%	M		-0.5%			40	2.9%	0.7%	2.4%	-8.8%	3.3%	2.6%

*National results for Complaints, SI Reviews, HR and Finance include results for central services



Healthy Communities

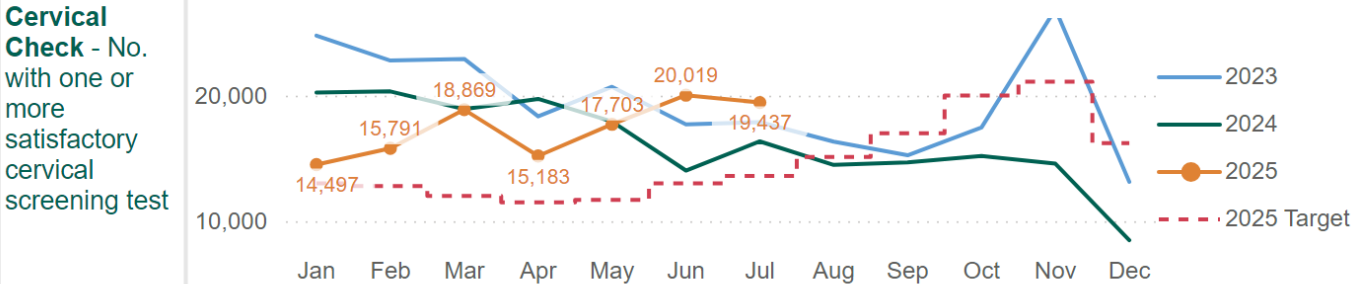
National Screening Service

Vaccination

Child Health

National Screening Service

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
NSS2	87,600	M	19,437	121,499			NA	NA	NA	NA	NA	NA

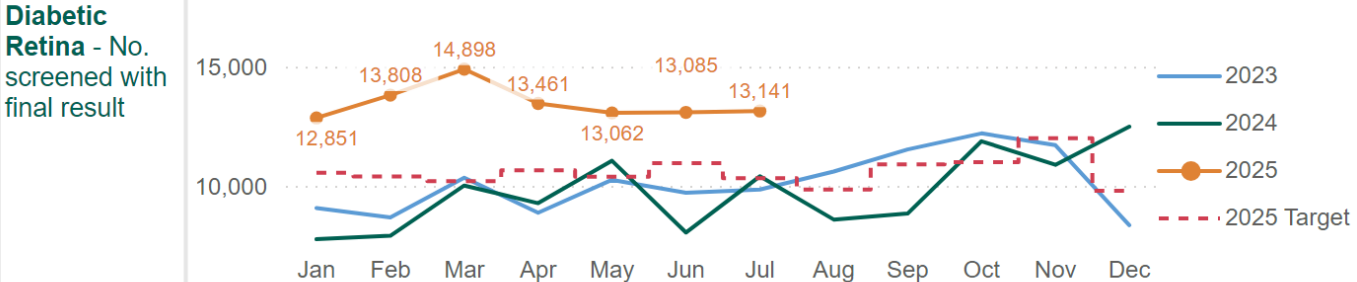


Key Messages | July 2025

Cervical screening aims to prevent cervical cancer by finding cell changes before they develop into cancer. It can also find cervical cancer early when it can be easier to treat.

- This is reported against a monthly target. The full year target is 177,000.
- At the end of July the number of people who had satisfactory cervical screening tests was above the expected activity for the year to date by 33,899.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
HWB23	73,450	M	13,141	94,306			NA	NA	NA	NA	NA	NA

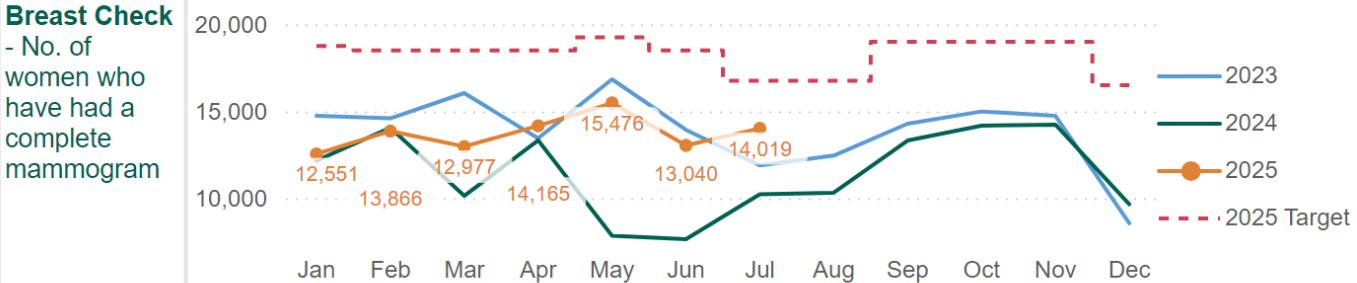


Key Messages | July 2025

Diabetic eye screening can prevent sight loss. It looks for retinopathy. When this eye disease is found early, treatment can reduce or prevent damage to your eyesight.

- This is reported against a monthly target. The full year target is 127,000.
- At the end of July the number of diabetic retina tests that were completed with final results was above the expected activity for the year to date by 20,856.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
HWB77	128,750	M	14,019	96,094			NA	NA	NA	NA	NA	NA



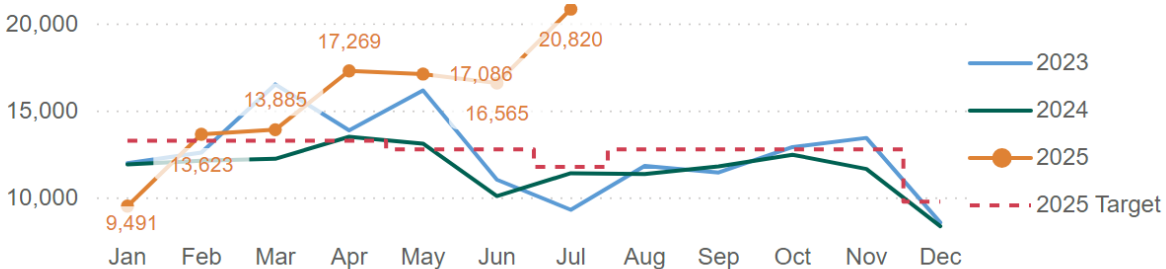
Key Messages | July 2025

Breast screening aims to find breast cancer early when it can be easier to treat

- This is reported against a monthly target. The full year target is 219,000.
- At the end of July the number of people had a completed mammogram was below the expected activity for the year to date by -32,656.

Note: BreastCheck remains under target YTD due to staffing capacity which is 25% below requirements.

National Screening Service

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																																																																	
HWB82	90,250	M	20,820	108,739			NA	NA	NA	NA	NA	NA																																																																	
Bowel Screen - No. completed FIT test	 <table><caption>Bowel Screen - No. completed FIT test (Monthly Data)</caption><tr><th>Month</th><th>2023</th><th>2024</th><th>2025</th><th>2025 Target</th></tr><tr><td>Jan</td><td>12,000</td><td>12,000</td><td>9,491</td><td>13,000</td></tr><tr><td>Feb</td><td>13,000</td><td>12,500</td><td>13,623</td><td>13,000</td></tr><tr><td>Mar</td><td>16,000</td><td>12,500</td><td>13,885</td><td>13,000</td></tr><tr><td>Apr</td><td>14,000</td><td>13,500</td><td>17,269</td><td>13,000</td></tr><tr><td>May</td><td>16,000</td><td>13,000</td><td>17,086</td><td>13,000</td></tr><tr><td>Jun</td><td>11,000</td><td>10,000</td><td>16,565</td><td>12,000</td></tr><tr><td>Jul</td><td>9,000</td><td>11,000</td><td>20,820</td><td>12,000</td></tr><tr><td>Aug</td><td>12,000</td><td>11,500</td><td></td><td>13,000</td></tr><tr><td>Sep</td><td>12,000</td><td>11,500</td><td></td><td>13,000</td></tr><tr><td>Oct</td><td>13,000</td><td>12,500</td><td></td><td>13,000</td></tr><tr><td>Nov</td><td>13,500</td><td>11,500</td><td></td><td>13,000</td></tr><tr><td>Dec</td><td>8,000</td><td>8,000</td><td></td><td>10,000</td></tr></table>						Month	2023	2024	2025	2025 Target	Jan	12,000	12,000	9,491	13,000	Feb	13,000	12,500	13,623	13,000	Mar	16,000	12,500	13,885	13,000	Apr	14,000	13,500	17,269	13,000	May	16,000	13,000	17,086	13,000	Jun	11,000	10,000	16,565	12,000	Jul	9,000	11,000	20,820	12,000	Aug	12,000	11,500		13,000	Sep	12,000	11,500		13,000	Oct	13,000	12,500		13,000	Nov	13,500	11,500		13,000	Dec	8,000	8,000		10,000	Key Messages July 2025 Bowel screening can prevent bowel cancer from developing by finding and removing early signs of disease (polyps). It helps to find bowel cancer early when it can be easier to treat. <ul style="list-style-type: none">This is reported against a monthly target. The full year target is 151,000.At the end of July the number of Bowel Screen FIT tests that were completed was above the expected activity for the year to date by 18,489.					
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(NSS2, HWB23, HWB77, HWB82)

Due to a 3 week process involved, the current months provisional data and last month's actual data is available at the end of each month following the reporting period (29th/30th)

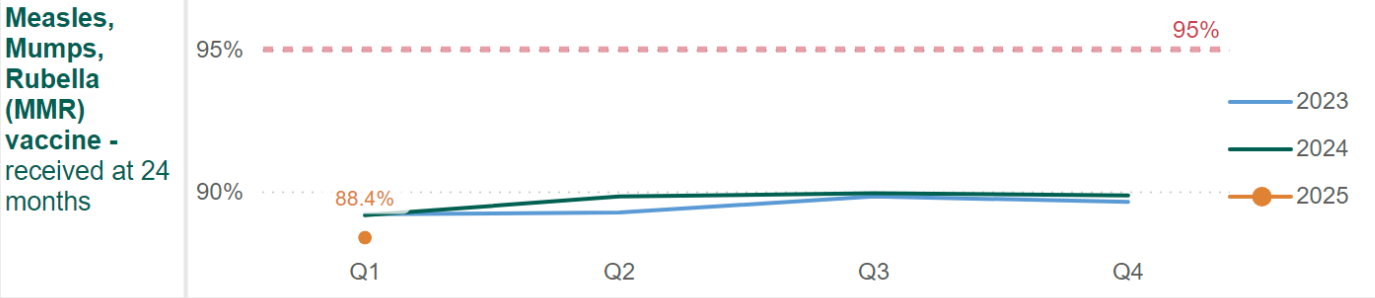
Vaccination

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
HWB105	75%	A(9)	75.7%		72.8%	+3.9%	NA	NA	NA	NA	NA	NA
<div>Flu vaccine - % ≥ 65 years</div> <div> </div>	<div>Key Messages Q3 2024</div> <p>Older adults are more vulnerable to severe flu complications. Higher vaccination rates helps protect them, reducing serious illness, hospital admissions and deaths.</p> <ul style="list-style-type: none"> This target is reported annually. The 2024-2025 flu season data will be available in September 2025 report. 											

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
HWB79	75%	A(9)	50.7%		54.3%	-6.8%	53.8%	51.1%	56.7%	53.5%	48.1%	39.7%
<div>Healthcare workers - % Flu vaccine uptake</div> <div> </div>	<div>Key Messages Q3 2024</div> <p>Vaccinating healthcare workers reduces the risk of flu transmission to vulnerable patients and helps reduce staff absences during the flu season.</p> <ul style="list-style-type: none"> This target is reported annually. The 2024-2025 flu season data will be available in September 2025 report. 											

Child Health

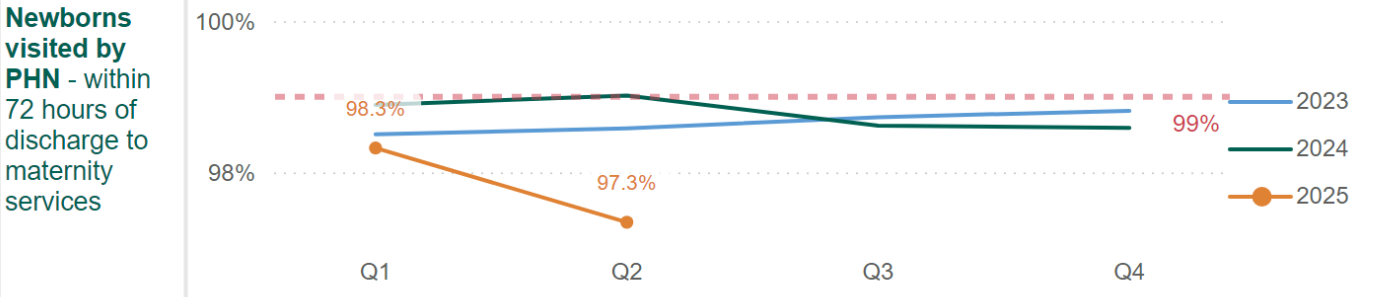
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
HWB8	95%	Q-1Q	88.4%	88.4%	89.2%	-0.9%	87.6%	84.8%	90.1%	87.3%	93.1%	89.3%



Key Messages | Q1 2025

Measles, mumps and rubella are vaccine preventable diseases can cause significant complications and even mortality in children, immunocompromised people and pregnant women.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC133	99%	Q	97.3%	97.9%	99.0%	-1.1%	99.4%	95.9%	98.7%	100.0%	95.7%	97.3%

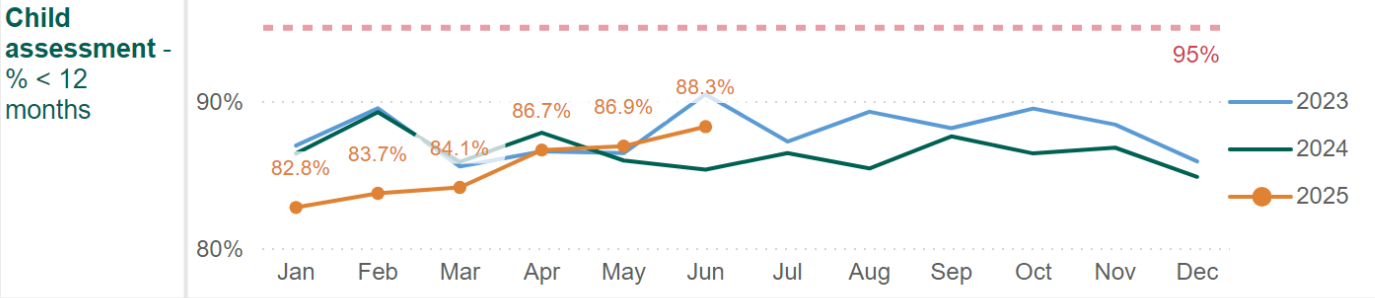


Key Messages | Q2 2025

Early home visits for newborns helps identify any potential health concerns and provides support to new parents.

- This is reported quarterly with Q2 2025 included in this report.
- Performance is close to target.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC153	95%	M-1M	88.3%	85.4%	86.7%	-1.6%	75.6%	89.3%	92.5%	93.5%	97.1%	87.7%



Key Messages | June 2025

Timely child health assessments assist in the early identification of developmental issues.

- In June 88.3% [3,444] of children had their 9-11 month development assessment before 12 months old.



Receiving the Right Care [Quality]

Patient and Service User Experience

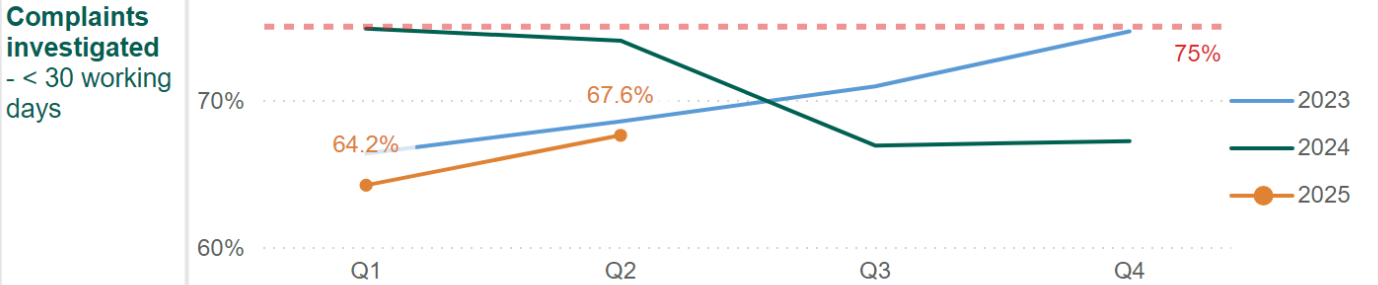
- Complaints
- Serious Incident Reviews

Clinical Quality and Patient Safety

- Hospital Readmissions
- HCAIs

Complaints and Serious Incident Reviews

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
CO1	75%	Q(Q-1M)	67.6%	66.1%	74.4%	-11.2%	72.3%	79.1%	70.9%	59.1%	46.3%	42.1%

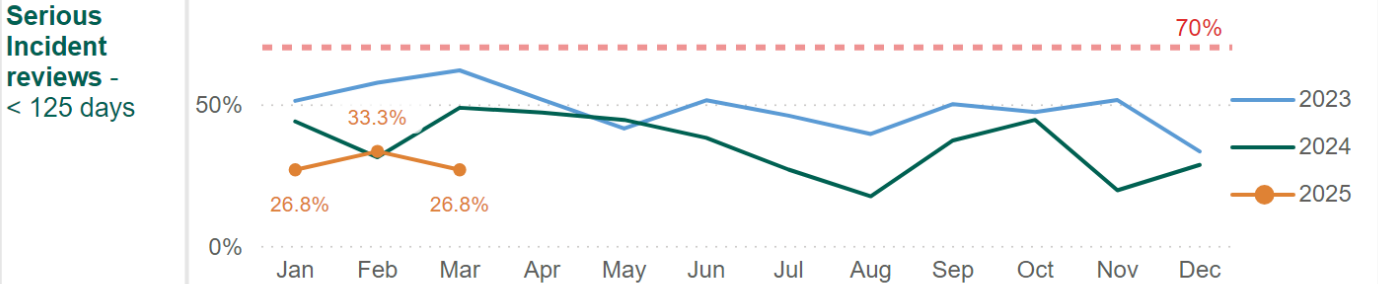


Key Messages | Q2 2025

Complaints provide important patient and service user feedback that should be used to inform service improvements.

- This metric covers regional (acute and community) and national services.
- National Services [Ambulance NA, Screening 94.4%, Forensics MH 50.0%, PCRS 75.9%]

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
QAS09	70%	M(M-4M)	26.8%	32.1%	44.7%	-28.1%	56.6%	38.4%	65.6%	5.0%	14.5%	7.4%



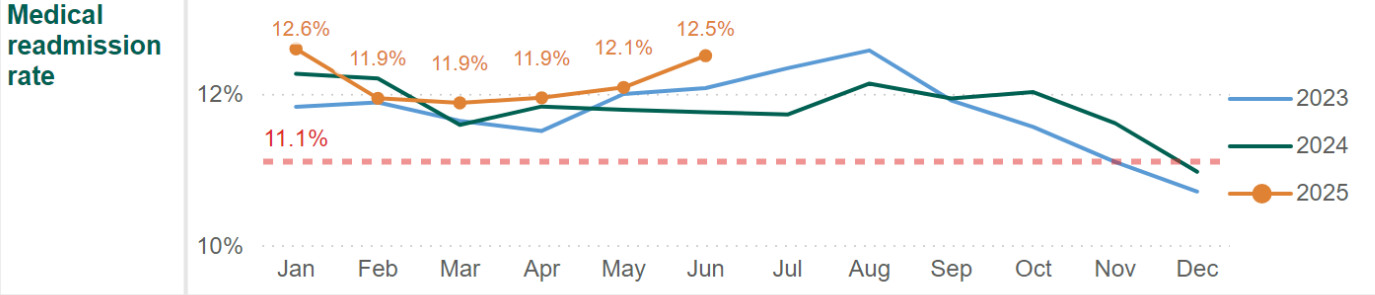
Key Messages | March 2025

Timely reviews of category 1 [major/extreme] incidents, helps identify learning promptly, reduces the likelihood of further similar incidents and improves patient safety.

- This metric covers regional (acute and community) and national services with results reported year to date (12month rolling 4 months in arrears to allow 125 days).
- The compliance for year Apr '24 – Mar '25 stands at 32.1% representing a decrease of -28.1% versus same period last year. [Ambulance 0%, Social Care (S38) 5.0%]
- The review of the Incident Management Framework is expected to improve performance.

Hospital Readmissions

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
CPA53	≤11.1%	M-1M	12.5%	12.2%	11.9%	+2.2%	13.0%	11.1%	12.5%	10.8%	15.4%	12.7%

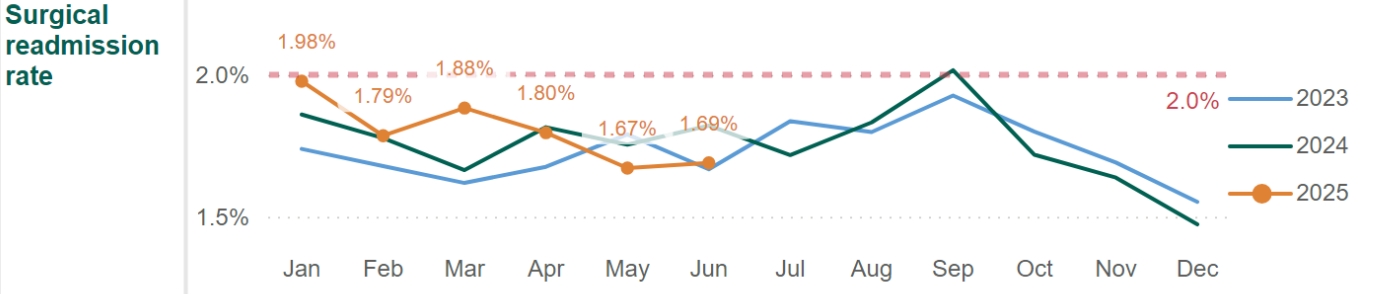


Key Messages | June 2025

A high re-admission rate may indicate problems with medical care, early discharge, or complications that could have been prevented with better follow-up.

- 3,498 patients were readmitted for acute medical conditions to the same hospital within 30 days of discharge during June.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A45	≤2%	M-1M	1.69%	1.80%	1.78%	+1.2%	2.56%	1.52%	0.95%	2.03%	1.58%	1.83%



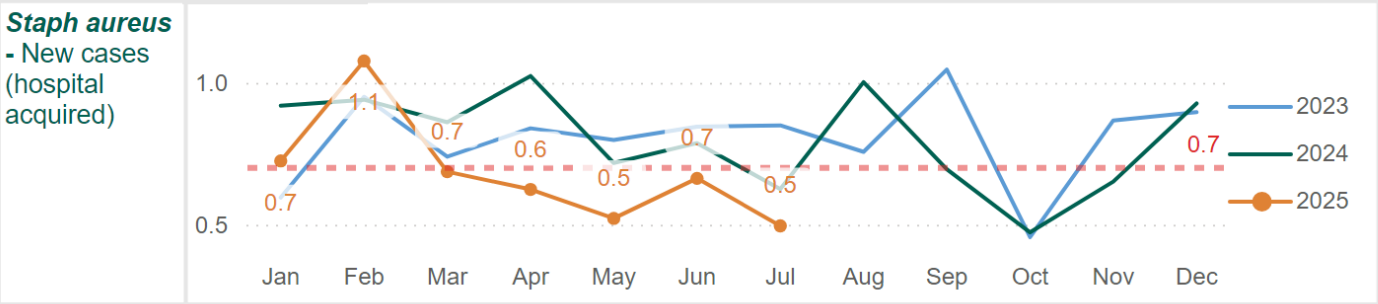
Key Messages | June 2025

A high re-admission rate may indicate problems with post-surgery care, early discharge, or complications that could have been prevented with better follow-up.

- 608 surgical patients were readmitted to the same hospital within 30 days of discharge during June.

HCAIs

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
CPA51	<0.7	M	0.5	0.7	0.8	-18.7%	0.6	0.1	0.6	0.3	0.9	0.6

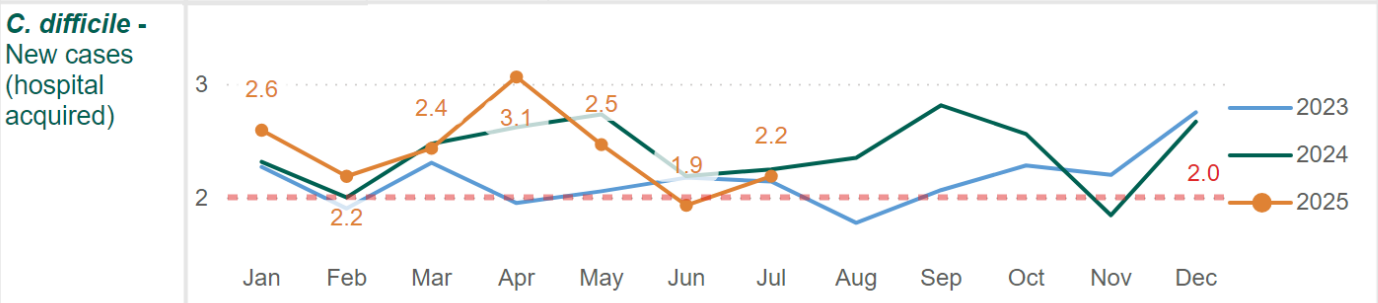


Key Messages | July 2025

Infections acquired in a hospital setting can lead to severe illness and longer hospital stays.

- The number of new cases in July was 17.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
CPA52	<2	M	2.2	2.4	2.4	+1.7%	2.3	2.0	1.3	2.7	3.1	2.4



Key Messages | July 2025

- The number of new cases in July was 75.



Receiving Care in the Right Place and Right Time [Access]

Urgent and Emergency Care [UEC]

**Scheduled Care Reform and Waiting List
Action Plan**

Cancer Services


**Primary Care and Enhanced Community
Care**

Mental Health Services

Social Inclusion

Ambulance Handovers

Older Persons Services

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A189	961,950	M	137,729	941,280	914,392	+2.9%	34,557	30,678	27,414	8,018	14,223	22,839
Total ED Attendances - New + Return	 <p>*Adj. 3.4%</p>						<h3>Key Messages July 2025</h3> <p>Monitoring attendances allows us to identify patterns and changes in ED demand.</p> <ul style="list-style-type: none">Of the 137,729 who attended ED in July, 15.6% were people over 75 years of age [21,462], representing a 10.3% increase in this cohort compared to 2024.ED attendance profile includes: GP referrals[27.6%], GP Out of Hours[2.1%], Self Presenting[56.6%], Nursing Home[0.7%] and Other[13.0%].Triage Categories - Category 1[0.5% (757)], Category 2[24.2% (33,276)], Category 3[51.0% (70,258)], Category 4[19.0% (26,231)], Category 5[2.0% (2,692)] and Unspecified [3.3%(4,513)]. <p>*Note: Activity is reported on calendar months Jan/Jul vs SPLY. When adjusted for one extra day in Feb 2024 [Leap Year], activity is up 3.4% on SPLY</p>					

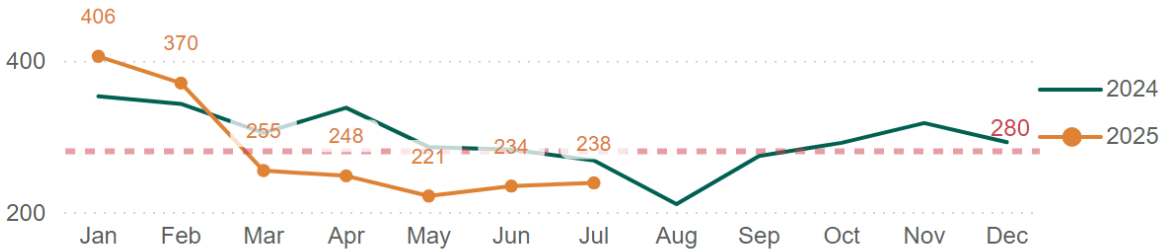
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																																																				
A168	NA	M	35,442	242,084	238,948	+1.3%	7,626	8,454	6,796	2,516	4,226	5,824																																																				
ED Admissions	<table><tr><th>Month</th><th>2023</th><th>2024</th><th>2025</th></tr><tr><td>Jan</td><td>31,839</td><td>35,751</td><td>35,063</td></tr><tr><td>Feb</td><td>31,839</td><td>34,702</td><td>34,007</td></tr><tr><td>Mar</td><td>31,839</td><td>35,280</td><td>35,442</td></tr><tr><td>Apr</td><td>31,839</td><td>35,280</td><td>35,442</td></tr><tr><td>May</td><td>31,839</td><td>35,280</td><td>35,442</td></tr><tr><td>Jun</td><td>31,839</td><td>35,280</td><td>35,442</td></tr><tr><td>Jul</td><td>31,839</td><td>35,280</td><td>35,442</td></tr><tr><td>Aug</td><td>31,839</td><td>35,280</td><td>35,442</td></tr><tr><td>Sep</td><td>31,839</td><td>35,280</td><td>35,442</td></tr><tr><td>Oct</td><td>31,839</td><td>35,280</td><td>35,442</td></tr><tr><td>Nov</td><td>31,839</td><td>35,280</td><td>35,442</td></tr><tr><td>Dec</td><td>31,839</td><td>35,280</td><td>35,442</td></tr></table> <p>*Adj. 1.8%</p>						Month	2023	2024	2025	Jan	31,839	35,751	35,063	Feb	31,839	34,702	34,007	Mar	31,839	35,280	35,442	Apr	31,839	35,280	35,442	May	31,839	35,280	35,442	Jun	31,839	35,280	35,442	Jul	31,839	35,280	35,442	Aug	31,839	35,280	35,442	Sep	31,839	35,280	35,442	Oct	31,839	35,280	35,442	Nov	31,839	35,280	35,442	Dec	31,839	35,280	35,442	<h3>Key Messages July 2025</h3> <p>Monitoring admissions allows us to identify patterns and changes in ED demand.</p> <ul style="list-style-type: none">The current month conversion rate for those attending ED who were admitted is 25.7%, the year to date conversion rate is 25.7%.Of the 35,442 who were admitted in July, 30.1% were people over the age of 75 years of age [10,673], representing a 9.8% increase in this cohort compared to July 2024. <p><i>*Note: Activity is reported on calendar months Jan/Jul vs SPLY. When adjusted for one extra day in Feb 2024 [Leap Year], activity is up 1.8% on SPLY</i></p>					
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KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A3	344,537	M-1M	56,497	345,372	340,457	+1.4%	12,233	11,631	10,583	5,391	7,672	8,987
Total Inpatient Discharges	<div><div></div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></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Urgent and Emergency Care

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A169	≤280	M	238	281	310	-9.5%	32	27	30	49	33	69

ED 8am Trolleys - Average Daily 8am Trolley Count

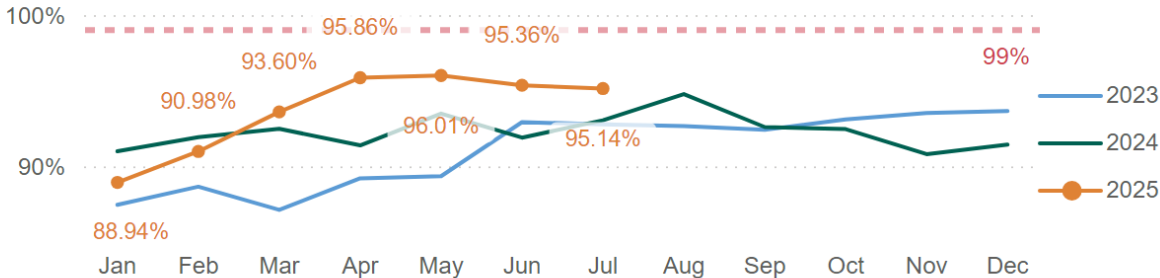


Key Messages | July 2025

- Trolley count is the number of people for whom there has been a decision to admit but they are still awaiting an in-patient bed.**
- This equates to 59,541 patients on trolleys across the country to date in 2025, a -9.5% decrease on same period last year and of that, the number recorded in July was 7,392, a -11.0% decrease on July 2024 .
 - In July the average daily trolley count was 238. This represents a -11.2% decrease on July 2024.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A96	99%	M	95.14%	93.76%	92.18%	+1.7%	97.78%	93.72%	97.60%	90.09%	94.18%	93.27%

24hr PET 75+ - ED % of patients ≥ 75 discharged or admitted < 24 hours

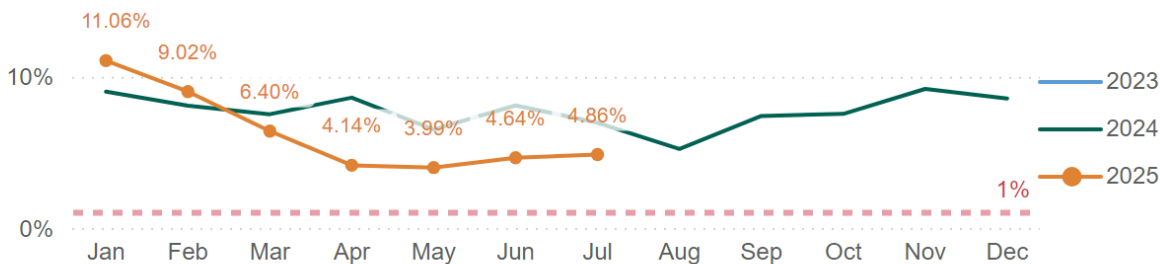


Key Messages | July 2025

- Long stays in ED can be an indication of overcrowding, which can be particularly harmful to older patients with complex health needs.**
- In July 95.14% of patients were discharged or admitted within 24 hours this is a decrease on May [96.01%] and June [95.36%].

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A190	≤1%	M	4.86%	6.24%	7.82%	-20.2%	2.22%	6.28%	2.40%	9.91%	5.82%	6.73%

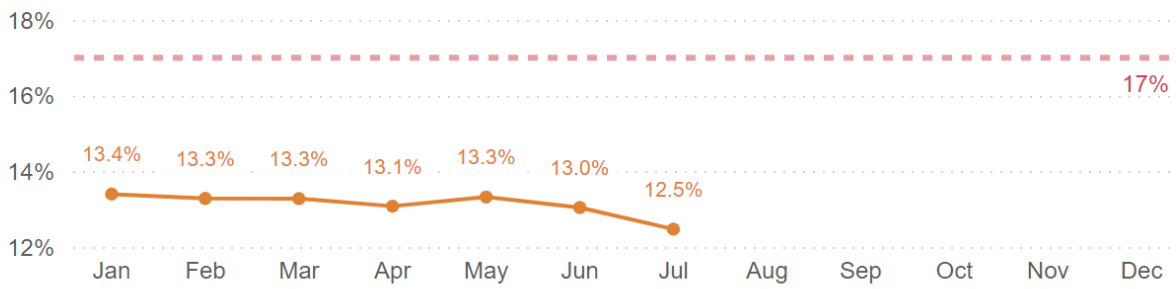
24hr PET 75+ - ED % of patients ≥ 75 discharged or admitted > 24 hours

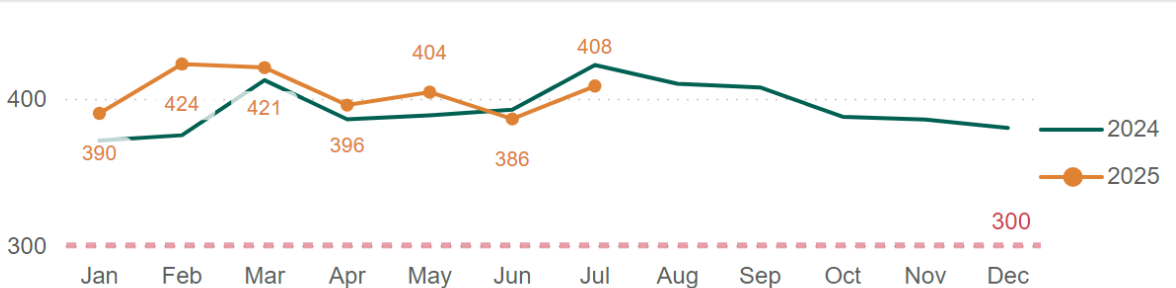


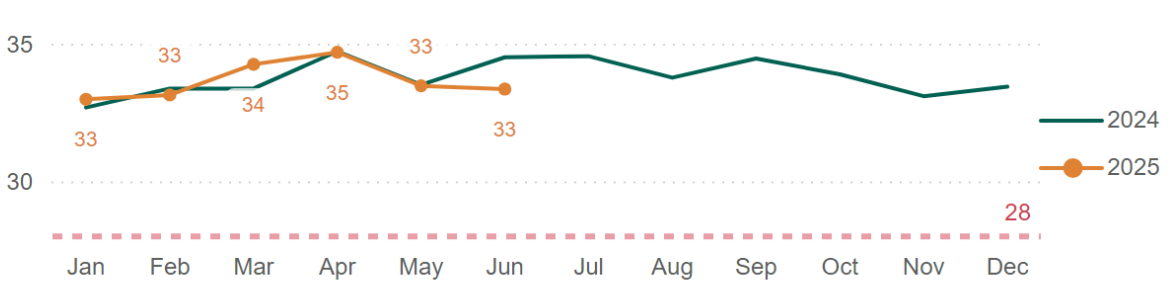
Key Messages | July 2025

- In July 4.86% of patients were discharged or admitted > 24 hours, this is an increase from May [3.99%] and June [4.64%].
- The no. of all attendees aged 75 years and over who were in ED >24 hours in July is 7,697 and year to date is 8,832.

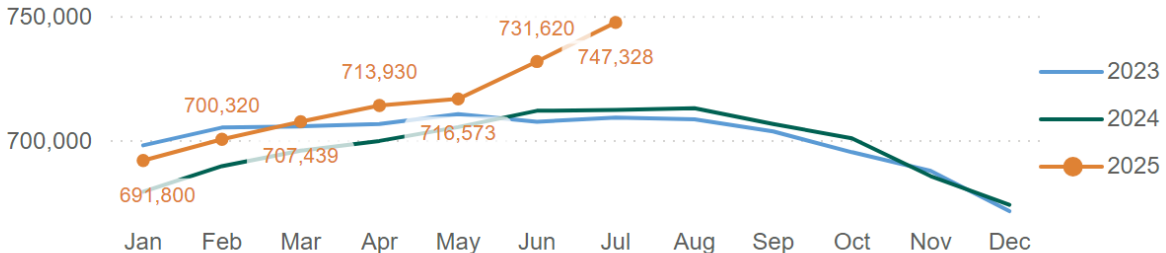
Urgent and Emergency Care

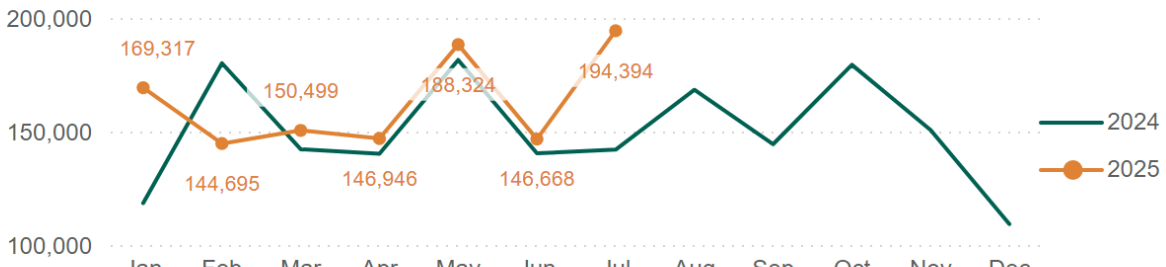
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West															
A184	17%	M	12.5%	13.1%	NA	NA	12.7%	10.7%	13.3%	12.7%	14.3%	12.3%															
Weekend Discharges - % of total weekly discharges discharged at the weekend							Key Messages July 2025																				
	 <table><caption>Weekend Discharges - % of total weekly discharges discharged at the weekend</caption><tr><th>Month</th><th>Jan</th><th>Feb</th><th>Mar</th><th>Apr</th><th>May</th><th>Jun</th><th>Jul</th></tr><tr><td>Value</td><td>13.4%</td><td>13.3%</td><td>13.3%</td><td>13.1%</td><td>13.3%</td><td>13.0%</td><td>12.5%</td></tr></table>						Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Value	13.4%	13.3%	13.3%	13.1%	13.3%	13.0%	12.5%	<p>Lower discharge rates at weekends means beds remain occupied longer, leading to bottlenecks in EDs and delays in admitting new patients, particularly early in the week.</p> <ul style="list-style-type: none">For July the lowest reported compliance was 7.9% and the highest was 20.0%				
Month	Jan	Feb	Mar	Apr	May	Jun	Jul																				
Value	13.4%	13.3%	13.3%	13.1%	13.3%	13.0%	12.5%																				

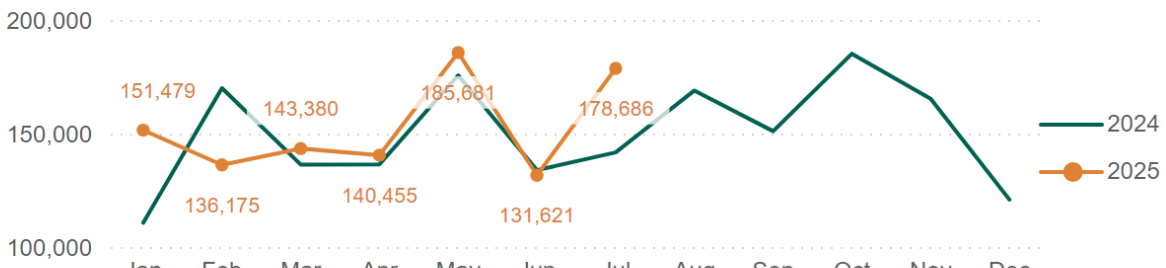
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																								
A181	≤300	M	408	404	393	+2.8%	70	42	83	17	67	130																								
Average Daily DTOC - Delayed Transfers of Care	 <table><caption>Average Daily DTOC - Delayed Transfers of Care</caption><tr><th>Month</th><th>Jan</th><th>Feb</th><th>Mar</th><th>Apr</th><th>May</th><th>Jun</th><th>Jul</th></tr><tr><td>2024</td><td>390</td><td>421</td><td>396</td><td>396</td><td>396</td><td>386</td><td>408</td></tr><tr><td>2025</td><td>390</td><td>424</td><td>421</td><td>396</td><td>404</td><td>386</td><td>408</td></tr></table>						Month	Jan	Feb	Mar	Apr	May	Jun	Jul	2024	390	421	396	396	396	386	408	2025	390	424	421	396	404	386	408	Key Messages July 2025					
							Month	Jan	Feb	Mar	Apr	May	Jun	Jul																						
2024	390	421	396	396	396	386	408																													
2025	390	424	421	396	404	386	408																													
							<p>DTOCs mean that patients medically fit for discharge are not receiving care in the right setting and new patients are not being allocated a hospital bed in a timely manner.</p> <ul style="list-style-type: none">The no. of acute bed days lost through delayed transfer of care in July was 12,359, YTD is 83,620, this is 31.5% above target, vs SPLY 82,720, this is an increase of 1.1%.																													

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																					
A170	≤28	M-1M	33.4	33.6	33.7	-0.1%	37.4	30.8	32.0	36.0	30.9	34.1																					
Average Length of Stay - Patient average length of stay > 14 days.	 <table><caption>Average Length of Stay - Patient average length of stay > 14 days.</caption><tr><th>Month</th><th>Jan</th><th>Feb</th><th>Mar</th><th>Apr</th><th>May</th><th>Jun</th></tr><tr><td>2024</td><td>33</td><td>34</td><td>35</td><td>33</td><td>33</td><td>33</td></tr><tr><td>2025</td><td>33</td><td>33</td><td>34</td><td>35</td><td>33</td><td>33</td></tr></table>						Month	Jan	Feb	Mar	Apr	May	Jun	2024	33	34	35	33	33	33	2025	33	33	34	35	33	33	<div>Key Messages June 2025</div> <ul style="list-style-type: none">Average Length of Stay for all inpatient discharges (excluding LOS over 30 days) - in June was 4.8 days, YTD is 5.0 days vs SPLY 5.0 days, a decrease of -0.5%.Medical Patients ALOS - in June was 6.9 days, YTD is 7.2 days vs SPLY 7.3 days, a decrease of -0.7%.Surgical Elective Inpatient ALOS - in June was 4.4 days, YTD is 4.3 days vs SPLY 4.5 days, a decrease of -2.4%.Surgical Emergency Inpatient ALOS - in June was 6.1 days, YTD is 6.1 days vs SPLY 6.4 days, a decrease of -4.5%.					
	Month	Jan	Feb	Mar	Apr	May	Jun																										
2024	33	34	35	33	33	33																											
2025	33	33	34	35	33	33																											

Scheduled Care

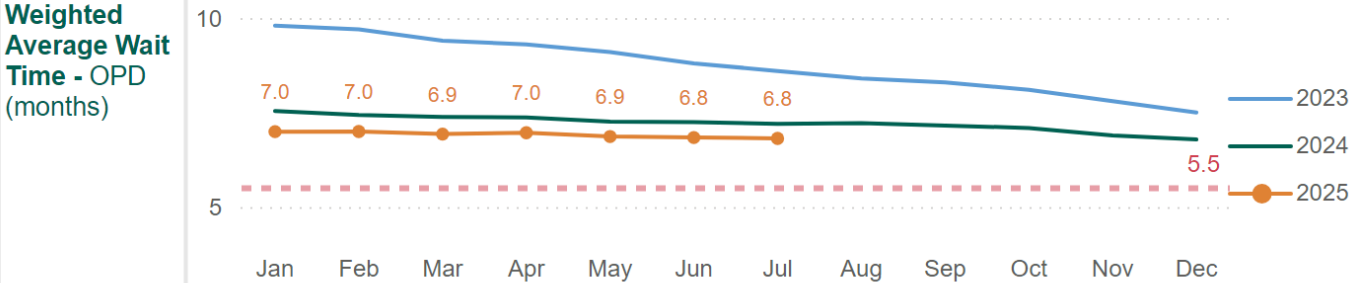
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																																																				
A173	NA	M	747,328		712,191	+4.9%	155,657	177,271	148,824	48,951	96,533	120,092																																																				
Waiting Lists - Active Total	 <table><caption>Active Total Data</caption><tr><th>Month</th><th>2023</th><th>2024</th><th>2025</th></tr><tr><td>Jan</td><td>691,800</td><td>691,800</td><td>691,800</td></tr><tr><td>Feb</td><td>700,320</td><td>695,000</td><td>700,320</td></tr><tr><td>Mar</td><td>707,439</td><td>700,000</td><td>707,439</td></tr><tr><td>Apr</td><td>713,930</td><td>705,000</td><td>713,930</td></tr><tr><td>May</td><td>716,573</td><td>710,000</td><td>716,573</td></tr><tr><td>Jun</td><td>731,620</td><td>715,000</td><td>731,620</td></tr><tr><td>Jul</td><td>747,328</td><td>718,000</td><td>747,328</td></tr><tr><td>Aug</td><td></td><td>715,000</td><td></td></tr><tr><td>Sep</td><td></td><td>705,000</td><td></td></tr><tr><td>Oct</td><td></td><td>695,000</td><td></td></tr><tr><td>Nov</td><td></td><td>685,000</td><td></td></tr><tr><td>Dec</td><td></td><td>675,000</td><td></td></tr></table>						Month	2023	2024	2025	Jan	691,800	691,800	691,800	Feb	700,320	695,000	700,320	Mar	707,439	700,000	707,439	Apr	713,930	705,000	713,930	May	716,573	710,000	716,573	Jun	731,620	715,000	731,620	Jul	747,328	718,000	747,328	Aug		715,000		Sep		705,000		Oct		695,000		Nov		685,000		Dec		675,000		Key Messages July 2025 <ul style="list-style-type: none">This figure includes Adult Inpatient [23,211], Adult Day Case [67,726], Children Inpatient [3,415], Children Day Case [5,667], OPD [614,470] and GI [32,839].					
							Month	2023	2024	2025																																																						
Jan	691,800	691,800	691,800																																																													
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KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																																							
A186	NA	M	194,394	1,140,843	1,044,815	+9.2%	43,770	45,702	35,748	11,724	25,352	32,098																																							
Additions - Waiting Lists	 <table><caption>Additions - Waiting Lists Data</caption><tr><th>Month</th><th>2024</th><th>2025</th></tr><tr><td>Jan</td><td>120,000</td><td>169,317</td></tr><tr><td>Feb</td><td>180,000</td><td>144,695</td></tr><tr><td>Mar</td><td>145,000</td><td>150,499</td></tr><tr><td>Apr</td><td>145,000</td><td>146,946</td></tr><tr><td>May</td><td>185,000</td><td>188,324</td></tr><tr><td>Jun</td><td>145,000</td><td>146,668</td></tr><tr><td>Jul</td><td>145,000</td><td>194,394</td></tr><tr><td>Aug</td><td>170,000</td><td></td></tr><tr><td>Sep</td><td>145,000</td><td></td></tr><tr><td>Oct</td><td>180,000</td><td></td></tr><tr><td>Nov</td><td>150,000</td><td></td></tr><tr><td>Dec</td><td>110,000</td><td></td></tr></table>						Month	2024	2025	Jan	120,000	169,317	Feb	180,000	144,695	Mar	145,000	150,499	Apr	145,000	146,946	May	185,000	188,324	Jun	145,000	146,668	Jul	145,000	194,394	Aug	170,000		Sep	145,000		Oct	180,000		Nov	150,000		Dec	110,000		Key Messages July 2025 <ul style="list-style-type: none">The total no. of patients added to the waiting list includes IPDC, OPD and GI. No target set.The hospitals with the highest number of additions in July were GUH (15,713), MMUH (14,512), Beaumont (13,859).The hospitals with the lowest number of additions in July were Kilcreene (205), St. John's Hospital (665) and NMH (730). <p>Note: Current and Current YTD figures exclude Small Volume Hospital total</p>					
							Month	2024	2025																																										
Jan	120,000	169,317																																																	
Feb	180,000	144,695																																																	
Mar	145,000	150,499																																																	
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KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																																							
A187	NA	M	178,686	1,067,477	1,004,571	+6.3%	42,240	40,661	34,417	10,133	24,136	27,099																																							
Removals - Waiting Lists	 <table><caption>Removals - Waiting Lists Data</caption><tr><th>Month</th><th>2024</th><th>2025</th></tr><tr><td>Jan</td><td>110,000</td><td>151,479</td></tr><tr><td>Feb</td><td>170,000</td><td>136,175</td></tr><tr><td>Mar</td><td>135,000</td><td>143,380</td></tr><tr><td>Apr</td><td>135,000</td><td>140,455</td></tr><tr><td>May</td><td>175,000</td><td>185,681</td></tr><tr><td>Jun</td><td>135,000</td><td>131,621</td></tr><tr><td>Jul</td><td>140,000</td><td>178,686</td></tr><tr><td>Aug</td><td>170,000</td><td></td></tr><tr><td>Sep</td><td>150,000</td><td></td></tr><tr><td>Oct</td><td>185,000</td><td></td></tr><tr><td>Nov</td><td>165,000</td><td></td></tr><tr><td>Dec</td><td>120,000</td><td></td></tr></table>						Month	2024	2025	Jan	110,000	151,479	Feb	170,000	136,175	Mar	135,000	143,380	Apr	135,000	140,455	May	175,000	185,681	Jun	135,000	131,621	Jul	140,000	178,686	Aug	170,000		Sep	150,000		Oct	185,000		Nov	165,000		Dec	120,000		Key Messages July 2025 <ul style="list-style-type: none">Includes the total no. of IPDC, OPD and GI patients removed from the waiting list, either because they have been seen or removed as a result of validation or outsourcing. No target set.The hospitals with the highest number of removals in July were MMUH (13,649), SJH (11,920) and GUH (11,827).The hospitals with the lowest number of removals in July were Kilcreene (224), St. John's Hospital (622) and Nenagh (670). <p>Note: Current and Current YTD figures exclude Small Volume Hospital total</p>					
							Month	2024	2025																																										
Jan	110,000	151,479																																																	
Feb	170,000	136,175																																																	
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Dec	120,000																																																		

Scheduled Care

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A182	<5.5	M	6.8		7.2	-5.6%	6.1	6.0	8.4	6.2	6.9	6.9

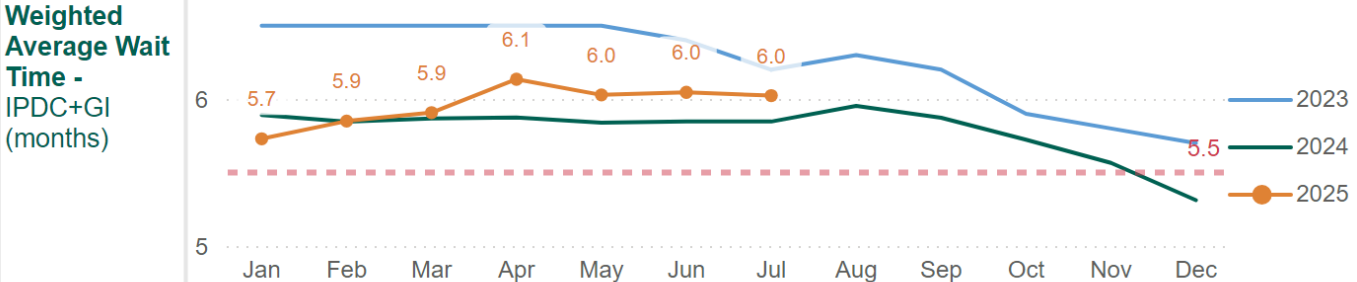


Key Messages | July 2025

This provides a way of measuring changes to the length of time people are waiting.

- The Dublin and Midlands Region demonstrated a -14.1% reduction [6.1 months] in the weighted average wait time for the OPD when compared to July 2024 [7.1 months].
- The highest increase is reported in the Midwest Region at 10.7% [6.2 months] when compared to July 2024 [5.6 months].

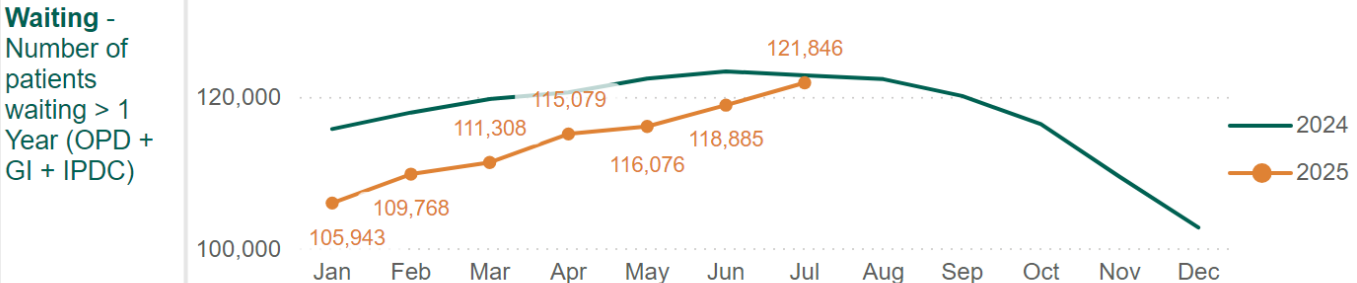
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A183	<5.5	M	6.0		5.8	+3.4%	6.2	6.1	5.6	5.3	5.0	6.9



Key Messages | July 2025

- The hospitals with the highest average wait time for IPDC & GI YTD are CHI Temple Street (9.2), CHI Crumlin (8.4) and GUH (8.1).
- The hospitals with the lowest average wait time for IPDC & GI YTD UHK (2.2), Cavan (2.3), Navan (2.5), Naas (2.5) and Connolly (2.5).

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A185	NA	M	121,846		122,835	-0.8%	21,877	24,343	31,839	7,167	16,352	20,268

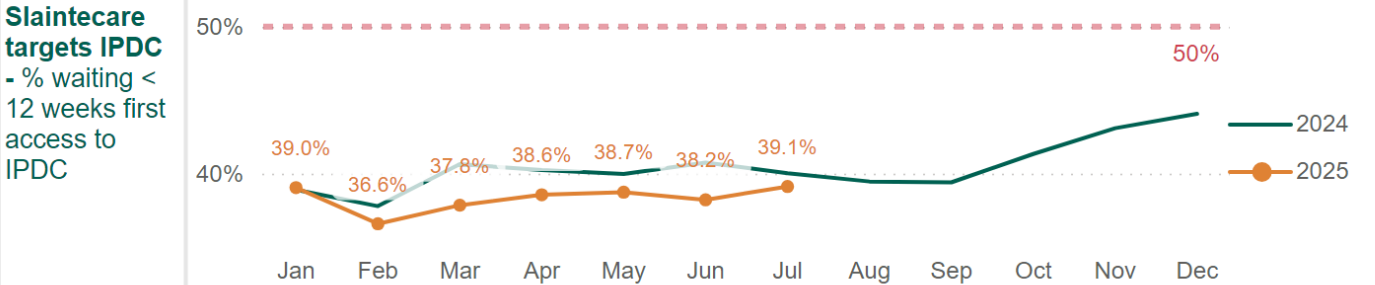


Key Messages | July 2025

- At the end of July the number of patients waiting greater than 1 year for OPD was 103,520, for IPDC was 17,534 and for GI was 792.
- At the end of July the number of patients waiting greater than 3 year for IPDC/OPD/GI YTD was 9,702 compared to SPLY when 11,064 patients were waiting, a decrease of -12.3%.

Scheduled Care

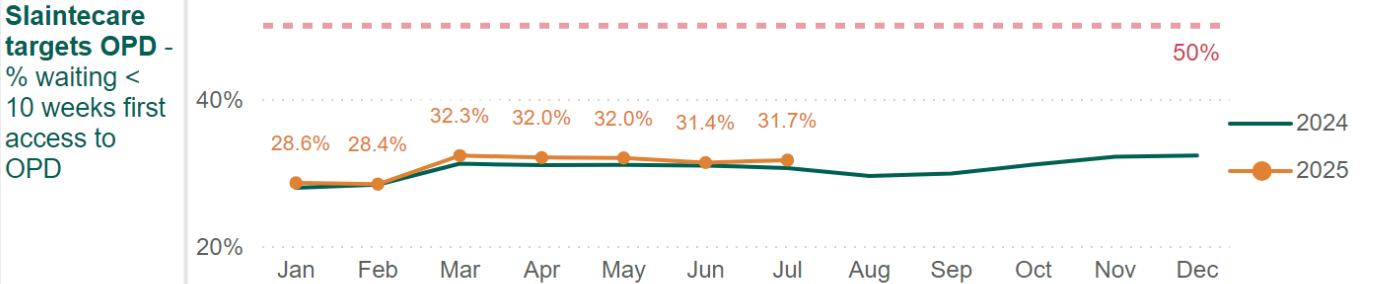
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A174	50%	M	39.1%		40.0%	-2.3%	37.4%	39.5%	46.1%	35.3%	43.6%	33.5%



Key Messages | July 2025

- Of the 100,019 waiting at the end of July for Inpatient and Daycase Treatment, 39,120 were waiting <12 weeks and 60,899 were waiting >12 weeks.

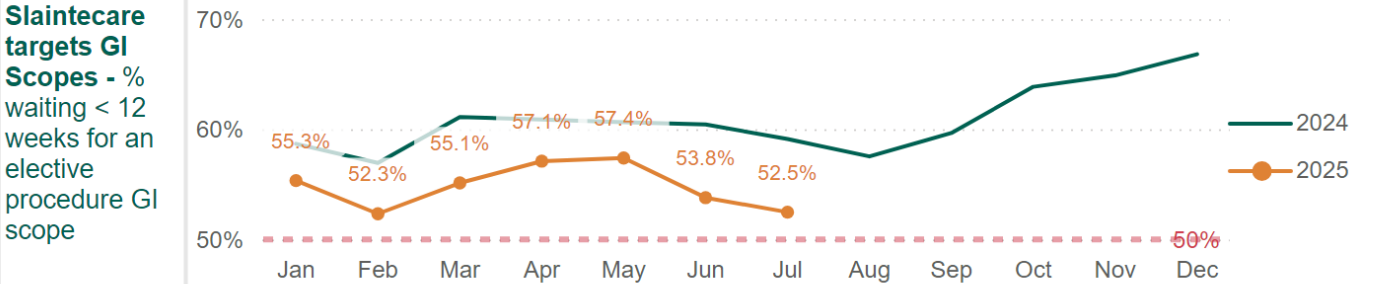
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A175	50%	M	31.7%		30.6%	+3.5%	31.5%	32.4%	28.9%	31.7%	32.3%	34.1%



Key Messages | July 2025

- Of the 614,470 patients waiting for OPD first access, 194,719 are waiting <10 weeks and 419,751 are waiting >10 weeks.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A176	50%	M	52.5%		59.1%	-11.2%	49.0%	51.5%	58.3%	40.5%	62.5%	54.1%



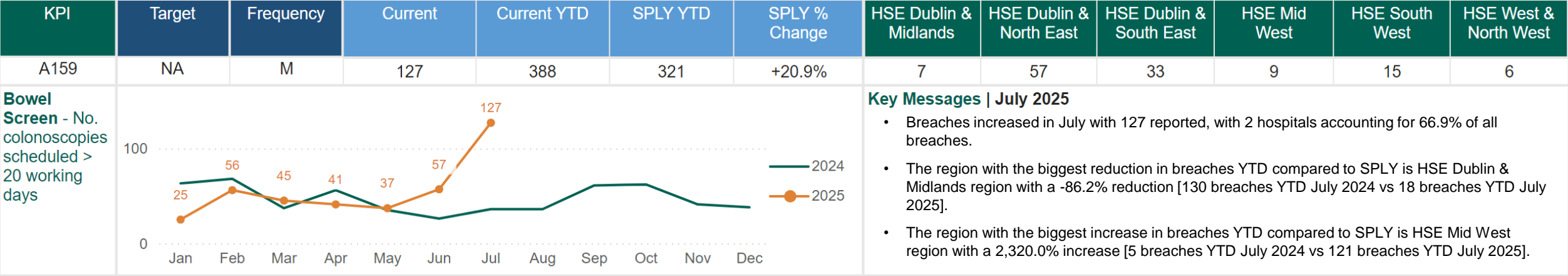
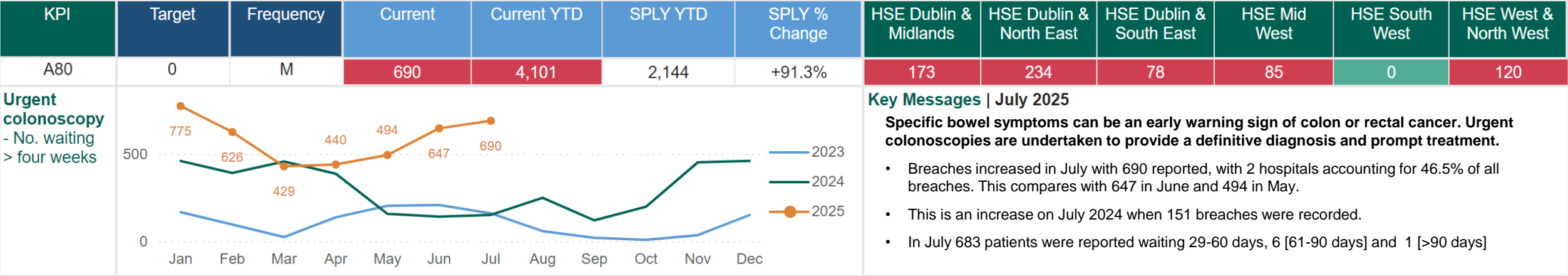
Key Messages | July 2025

- The number of patients waiting >12 weeks is 15,607.

Outpatient Department (OPD)

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																																																				
A16	1:2	M	1:2.6	1:2.6	1:2.5	+2.8%	1:2.5	1:2.6	1:2.3	1:3.3	1:2.4	1:2.8																																																				
New to Return ratio - OPD 1:2	<table><caption>New to Return ratio - OPD 1:2</caption><thead><tr><th>Month</th><th>2023</th><th>2024</th><th>2025</th></tr></thead><tbody><tr><td>Jan</td><td>2.55</td><td>2.52</td><td>2.67</td></tr><tr><td>Feb</td><td>2.50</td><td>2.50</td><td>2.60</td></tr><tr><td>Mar</td><td>2.48</td><td>2.52</td><td>2.60</td></tr><tr><td>Apr</td><td>2.52</td><td>2.45</td><td>2.52</td></tr><tr><td>May</td><td>2.48</td><td>2.48</td><td>2.50</td></tr><tr><td>Jun</td><td>2.40</td><td>2.50</td><td>2.60</td></tr><tr><td>Jul</td><td>2.50</td><td>2.52</td><td>2.60</td></tr><tr><td>Aug</td><td>2.52</td><td>2.52</td><td>-</td></tr><tr><td>Sep</td><td>2.38</td><td>2.35</td><td>-</td></tr><tr><td>Oct</td><td>2.30</td><td>2.42</td><td>-</td></tr><tr><td>Nov</td><td>2.35</td><td>2.35</td><td>-</td></tr><tr><td>Dec</td><td>2.38</td><td>2.40</td><td>-</td></tr></tbody></table>						Month	2023	2024	2025	Jan	2.55	2.52	2.67	Feb	2.50	2.50	2.60	Mar	2.48	2.52	2.60	Apr	2.52	2.45	2.52	May	2.48	2.48	2.50	Jun	2.40	2.50	2.60	Jul	2.50	2.52	2.60	Aug	2.52	2.52	-	Sep	2.38	2.35	-	Oct	2.30	2.42	-	Nov	2.35	2.35	-	Dec	2.38	2.40	-	<div>Key Messages July 2025</div> <p>Reducing the proportion of return visits where not clinically required, increases the capacity and timeliness for new patients to be seen.</p> <ul style="list-style-type: none">Three regions demonstrated no change in the new to return ratio for the OPD when compared July 2024, Dublin & North East, Dublin & Midlands and Dublin & South East.The highest increase is reported in the Midwest [1:3.0 in July 2024] and West & North West [1:2.5 in July 2024] regions at 0.3.					
							Month	2023	2024	2025																																																						
Jan	2.55	2.52	2.67																																																													
Feb	2.50	2.50	2.60																																																													
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Urgent Colonoscopy



Cancer Services

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
NCCP4	95%	M	59.6%	65.7%	72.9%	-9.8%	51.1%	63.9%	54.4%	98.2%	74.5%	38.7%

Breast Cancer Urgent - % < 2 weeks of referral

Month	2023	2024	2025
Jan	85.9%	85.9%	85.9%
Feb	83.7%	83.7%	83.7%
Mar	69.6%	69.6%	69.6%
Apr	60.2%	60.2%	60.2%
May	53.7%	53.7%	53.7%
Jun	54.6%	54.6%	54.6%
Jul	59.6%	59.6%	59.6%

Key Messages | July 2025

Rapid Access Clinics provide timely access to urgent specialist assessment or diagnosis of cancer.

- 3 out of 9 hospitals reached target - Best Performers - UHW[100%], Beaumont[99.6%] and UHL[98.2%].
- 6 hospitals were below target - Outliers - GUH[21.0%], MMUH[27.6%] and SVUH[30.1%].
- The no. of patients triaged as urgent was 2,733 in July. Of these, 1,630 were offered an appointment to attend within 2 weeks of date of receipt of referral letter.
- Non- urgent patients offered an appointment within 12 weeks YTD is 7,697 [71.9%] v 7,646 [73.3%] SPLY an increase of 0.7% [-2.0%]. In July 925 [60.1%] patients were offered an appointment within 12 weeks.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
NCCP11	95%	M	84.7%	95.6%	89.6%	+6.7%	97.6%	45.4%	100.0%	98.5%	96.7%	100.0%

Lung Cancer rapid access clinics - % within 10 working days of referral

Month	2023	2024	2025
Jan	94.2%	94.2%	94.2%
Feb	96.7%	96.7%	96.7%
Mar	99.2%	99.2%	99.2%
Apr	98.5%	98.5%	98.5%
May	98.7%	98.7%	98.7%
Jun	98.7%	98.7%	98.7%
Jul	84.7%	84.7%	84.7%

Key Messages | July 2025

- 7 out of 8 hospitals reached the target - Best Performers - Beaumont[100%], SVUH[100%], UHW[100%] and GUH[100%].
- Data for MMUH is outstanding for July.
- In July 536 patients attended rapid access clinics and of these, 454 patients were offered or attended an appointment within 10 working days.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
NCCP17	90%	M	86.6%	83.8%	73.0%	+14.9%	100.0%	59.7%	95.3%	100.0%	91.2%	95.5%

Prostate Cancer rapid access clinics - % within 20 working days of referral

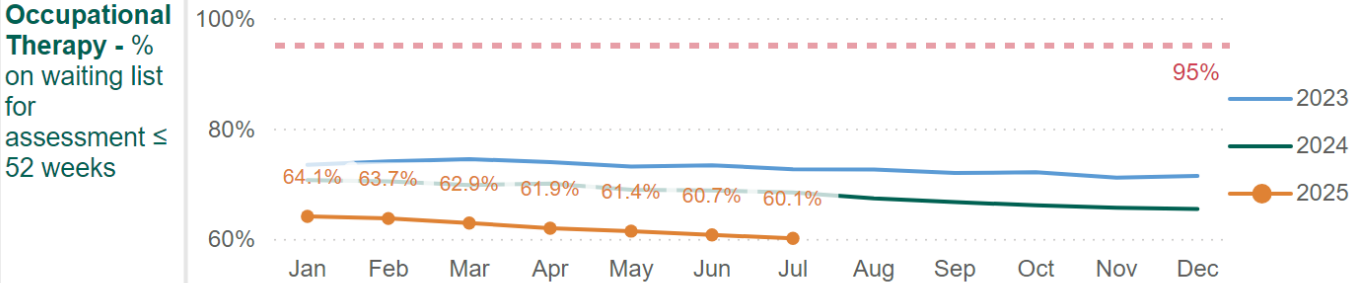
Month	2023	2024	2025
Jan	62.5%	62.5%	62.5%
Feb	82.4%	82.4%	82.4%
Mar	85.6%	85.6%	85.6%
Apr	94.1%	94.1%	94.1%
May	87.5%	87.5%	87.5%
Jun	88.3%	88.3%	88.3%
Jul	86.6%	86.6%	86.6%

Key Messages | July 2025

- 6 out of 8 hospitals reached the target - Best Performers - UHL[100%], SJH[100%] and UHW[100%] and Beaumont [100%].
- 2 hospital was below target - Outlier - MMUH[16.1%] and SVUH [83.9%].
- In July 492 patients attended rapid access clinics and of these, 426 patients were offered or attended an appointment within 20 working days.

Primary Care - Therapies

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC101G	95%	M	60.1%		68.4%	-12.1%	53.8%	49.6%	69.5%	79.0%	74.6%	65.0%

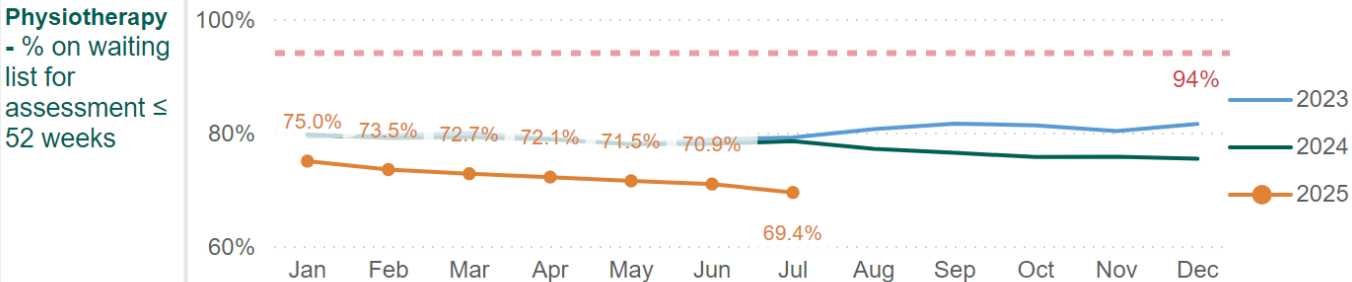


Key Messages | July 2025

Therapies provide essential early intervention services to children and adults.

- Referrals accepted 7,777 (July), 55,941 YTD VS 58,075 SPLY YTD a decrease of -3.7%.
- No. of patients seen 24,710 (July), 184,201 YTD vs 211,420 SPLY YTD a decrease of -12.9%.
- Patients seen for first assessment 6,840 (July), 47,586 YTD vs 52,233 SPLY YTD a decrease of -8.9%, represents 25.8% of patients seen YTD.
- Total waiting list July 51,181 v 43,849 SPLY an increase of 16.7% (25,113 or 49.1% are < 18 yrs).
- No. waiting > 52 weeks July 20,423 v 13,855 SPLY an increase of 47.4% .

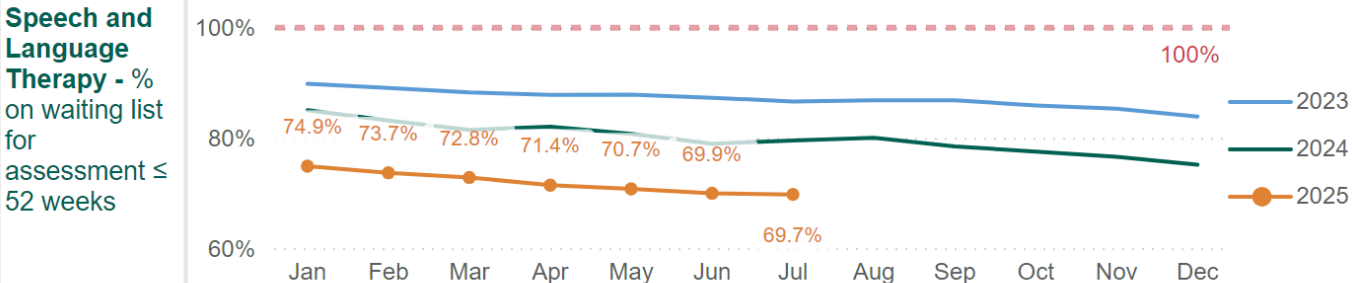
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC100G	94%	M	69.4%		78.5%	-11.5%	66.6%	71.8%	59.5%	76.8%	71.4%	77.3%



Key Messages | July 2025

- Referrals accepted 16,424 (July), 118,695 YTD VS 123,020 SPLY YTD a decrease of -3.5%.
- No. of patients seen 39,549 (July), 296,199 YTD vs 300,490 SPLY YTD a decrease of -1.4%.
- Patients seen for first assessment 12,149 (July), 87,774 YTD vs 89,885 SPLY YTD a decrease of -2.3%, represents 29.6% of patients seen YTD.
- Total waiting list July 87,255 v 80,548 SPLY an increase of 8.3% (10,205 or 11.7% are < 18 yrs).
- No. waiting > 52 weeks July 26,669 v 17,338 SPLY an increase of 53.8% .

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC116B	100%	M	69.7%		79.5%	-12.3%	67.2%	55.3%	76.7%	76.9%	94.8%	94.7%

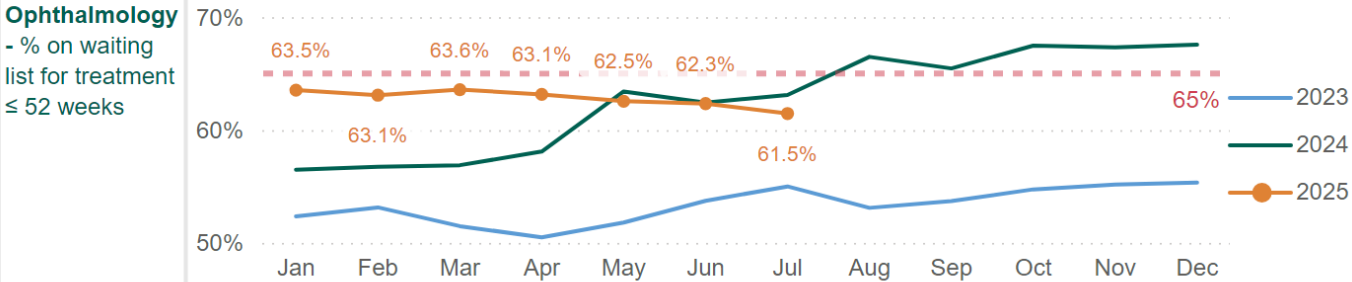


Key Messages | July 2025

- Referrals accepted 3,132 (July), 22,123 YTD VS 23,542 SPLY YTD a decrease of -6.0%.
- No. of patients seen 12,545 (July), 93,987 YTD vs 104,286 SPLY YTD a decrease of -9.9%.
- New Patients seen 2,498 (July), 15,636 YTD vs 16,776 SPLY YTD a decrease of -6.8%, represents 16.6% of patients seen YTD.
- Total waiting list July 24,848 v 23,061 SPLY an increase of 7.7% (19,544 or 78.7% are < 18 yrs).
- No. waiting > 52 weeks July 7,523 v 4,728 SPLY an increase of 59.1% .

Primary Care - Therapies

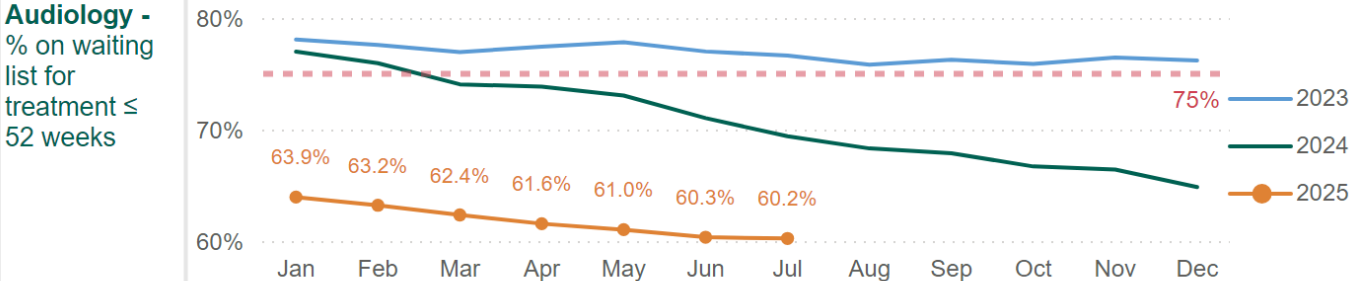
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC107G	65%	M	61.5%		63.1%	-2.6%	98.6%	90.4%	43.8%	61.1%	47.7%	66.2%



Key Messages | July 2025

- Referrals accepted 2,314 (July), 18,055 YTD VS 17,157 SPLY YTD an increase of 5.2%.
- No. of patients seen 10,940 (July), 73,047 YTD vs 63,938 SPLY YTD an increase of 14.2%.
- New Patients seen 2,496 (July), 19,432 YTD vs 18,230 SPLY YTD an increase of 6.6%, represents 26.6% of patients seen YTD.
- Total waiting list July 18,615 v 13,380 SPLY an increase of 39.1% (10,979 or 59.0% are < 18 yrs).
- No. waiting > 52 weeks July 7,176 v 4,938 SPLY an increase of 45.3% .

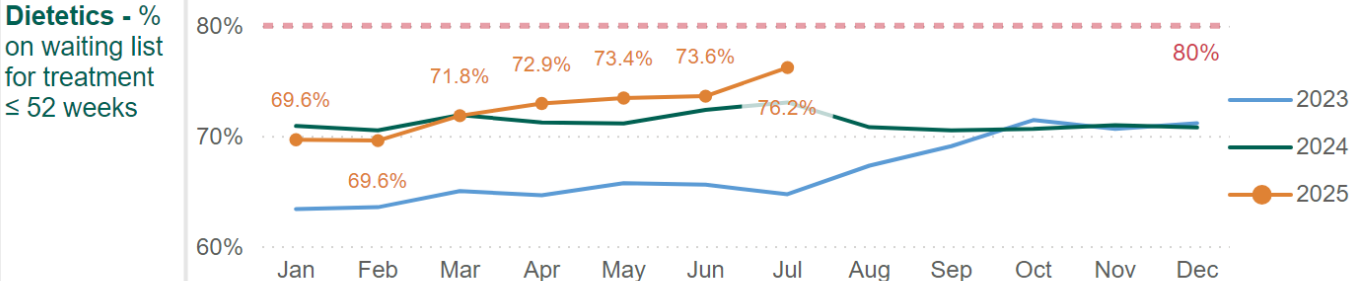
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC108G	75%	M	60.2%		69.4%	-13.2%	47.6%	57.9%	72.1%	54.4%	73.5%	65.4%



Key Messages | July 2025

- Referrals accepted 1,800 (July), 11,628 YTD VS 15,426 SPLY YTD a decrease of -24.6%.
- No. of patients seen 5,163 (July), 31,193 YTD vs 33,067 SPLY YTD a decrease of -5.7%.
- New Patients seen 1,357 (July), 8,006 YTD vs 7,835 SPLY YTD an increase of 2.2%, represents 25.7% of patients seen YTD.
- Total waiting list July 28,367 v 29,282 SPLY a decrease of -3.1% (14,547 or 51.3% are < 18 yrs).
- No. waiting > 52 weeks July 11,278 v 8,959 SPLY an increase of 25.9% .

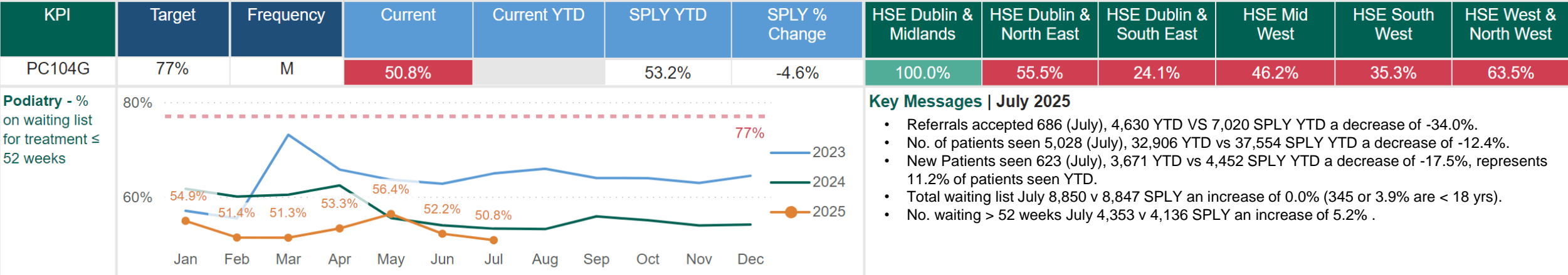
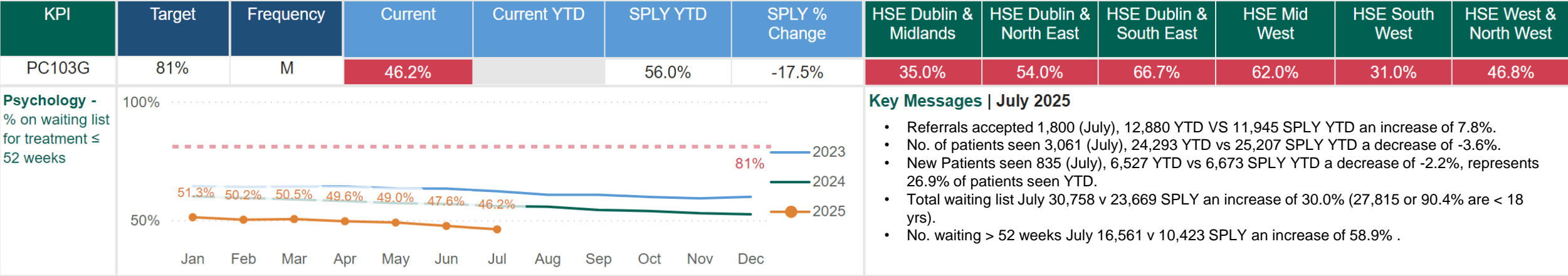
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC109G	80%	M	76.2%		73.0%	+4.3%	51.6%	86.3%	76.2%	88.8%	69.8%	86.6%



Key Messages | July 2025

- Referrals accepted 3,657 (July), 26,087 YTD VS 26,046 SPLY YTD an increase of 0.2%.
- No. of patients seen 6,701 (July), 46,039 YTD vs 46,721 SPLY YTD a decrease of -1.5%.
- New Patients seen 2,513 (July), 16,724 YTD vs 18,964 SPLY YTD a decrease of -11.8%, represents 36.3% of patients seen YTD.
- Total waiting list July 20,015 v 22,074 SPLY a decrease of -9.3% (5,480 or 27.4% are < 18 yrs).
- No. waiting > 52 weeks July 4,764 v 5,953 SPLY a decrease of -20.0% .

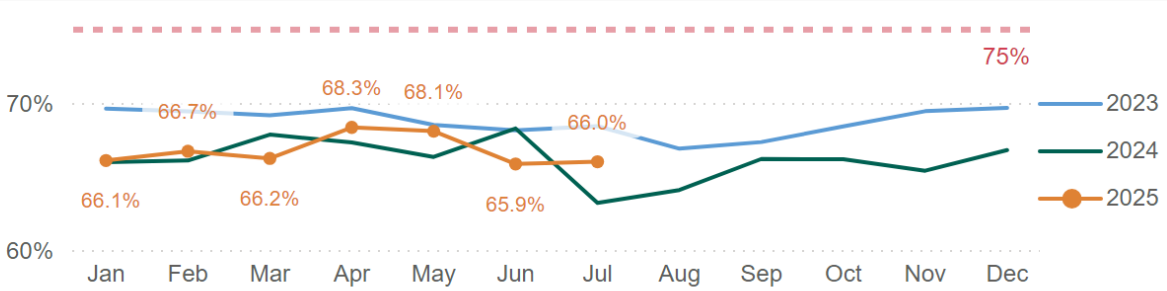
Primary Care - Therapies



Mental Health Services

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
MH2	≥75%	M	66.0%	66.8%	66.4%	+0.6%	62.0%	58.4%	63.2%	66.7%	71.0%	78.3%

General adult first appointments - seen < 12 weeks

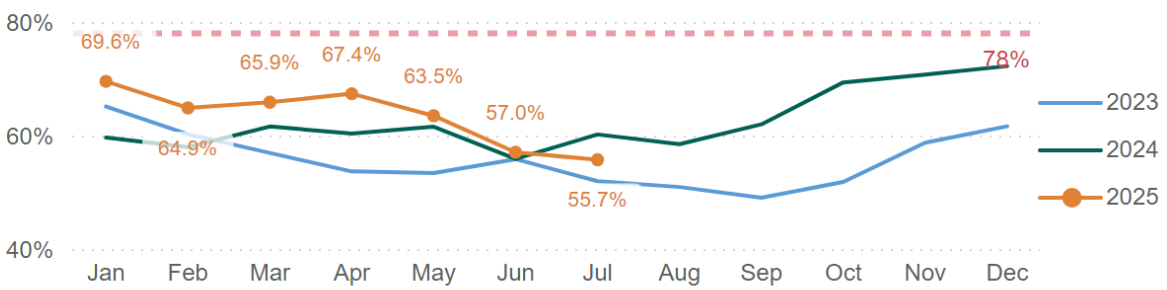


Key Messages | July 2025

- Timely access to mental health services is vital for early intervention and reducing long-term mental health issues.
- The number of new (including re-referred) General Adult Community cases seen year to date is 15,020, this is -17.4% below the target of 18,188.
 - This is an increase of 3.9% versus the same period last year when 14,452 cases were seen.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
MH7	≥78%	M	55.7%	63.5%	59.7%	+6.5%	54.9%	48.3%	75.2%	86.0%	28.0%	47.0%

CAMHS referrals / re-referrals - % offered first appointment & seen within 12 weeks

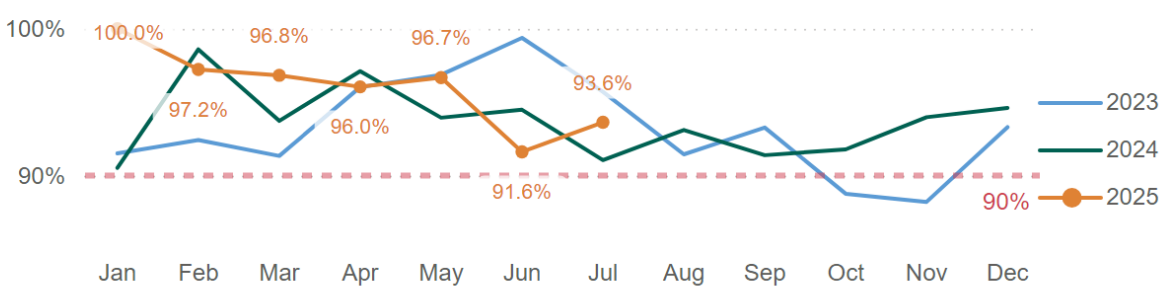


Key Messages | July 2025

- The total no. waiting to be seen by CAMHS is 4,306, an increase of 18.9% on the same period last year (3,621).
- The number waiting >12 months is 726, an increase of 41.0% on the same period last year (515).
- The no. of referrals (including re-referrals) received by mental health services year to date is 16,819, this is a 12.2% increase versus the same period last year.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
MH73	≥90%	M	93.6%	96.3%	94.2%	+2.2%	100.0%	100.0%	93.5%	100.0%	72.7%	90.4%

CAMHS urgent referrals - % responded to within three working day

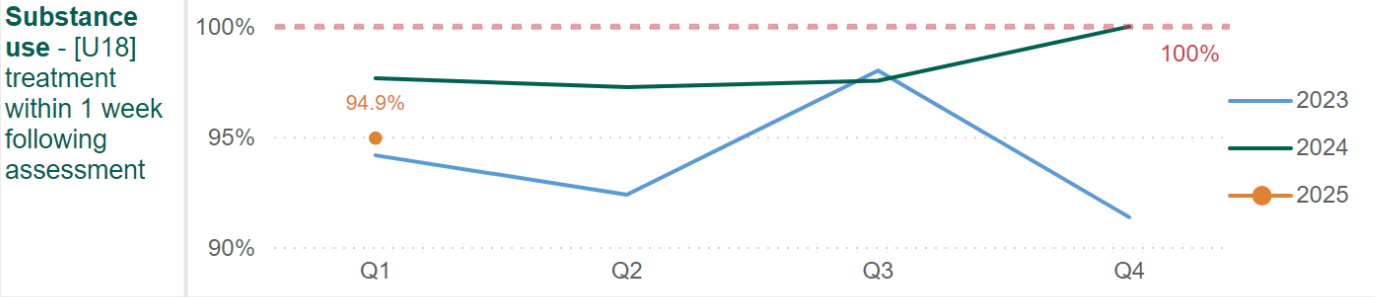


Key Messages | July 2025

- The no. of urgent referrals responded to within 3 working days in July 2025 is 191, an increase of 10.4% versus July 2024.

Social Inclusion

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
SI25	100%	Q-1Q	94.9%	94.9%	97.7%	-2.8%	83.3%	100.0%	100.0%	NA	93.3%	100.0%

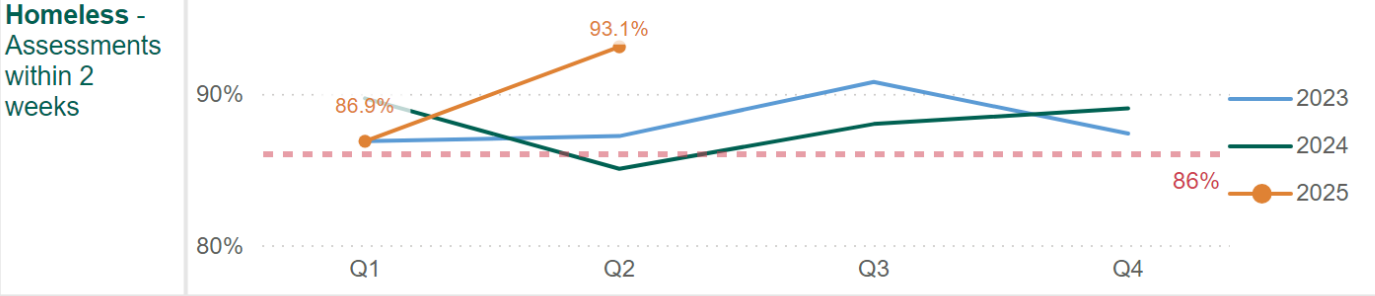


Key Messages | Q1 2025

Early treatment helps prevent long-term addiction and related health and social problems.

- This represents 75 people year to date

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
SI52	86%	Q	93.1%		85.0%	+9.5%	91.3%	100.0%	100.0%	98.7%	83.3%	92.3%

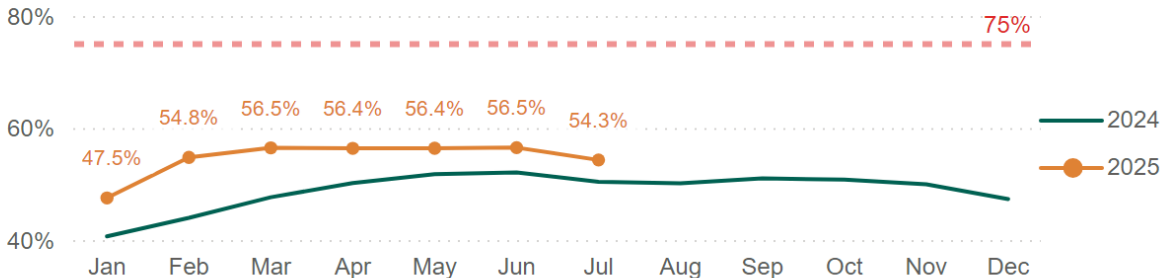


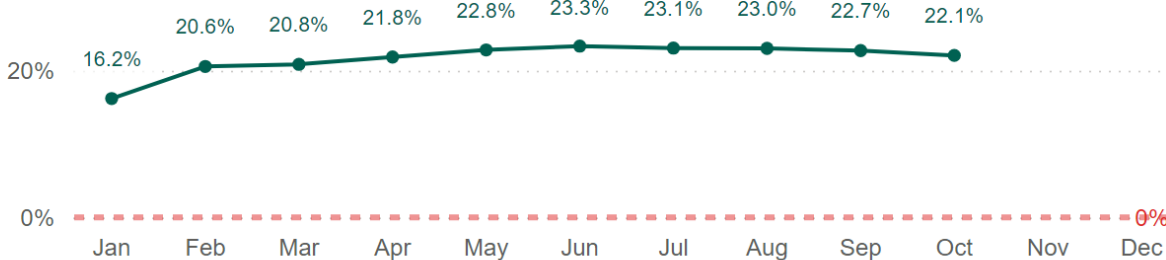
Key Messages | Q2 2025

Prompt health assessments help ensure that homeless individuals receive the healthcare they need quickly, reducing potential health risks and improving overall well-being.

- This represents 729 people year to date.

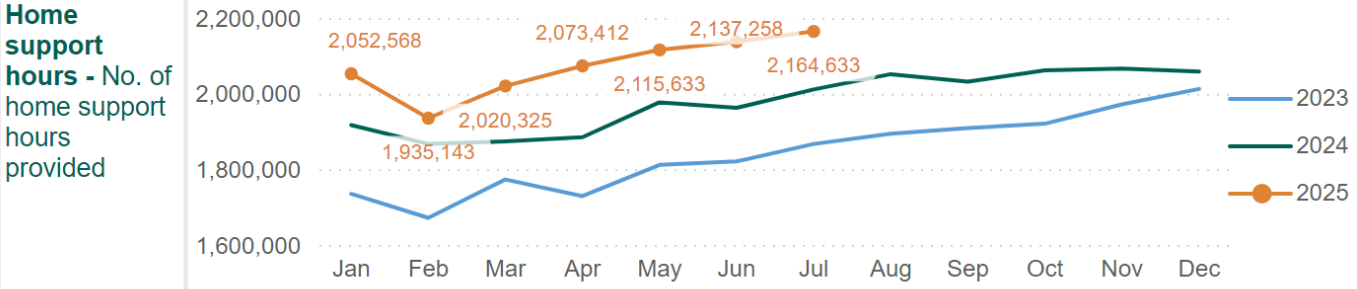
Ambulance Handovers

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																																							
NAS76	75.0%	M	54.3%	54.6%	48.0%	+13.7%	NA	NA	NA	NA	NA	NA																																							
Ambulance availability - % to receive another 999 / 112 call < 20 minutes of handover	 <table><caption>NAS76 Ambulance Availability Data</caption><tr><th>Month</th><th>2024 (%)</th><th>2025 (%)</th></tr><tr><td>Jan</td><td>40.0</td><td>47.5</td></tr><tr><td>Feb</td><td>45.0</td><td>54.8</td></tr><tr><td>Mar</td><td>48.0</td><td>56.5</td></tr><tr><td>Apr</td><td>50.0</td><td>56.4</td></tr><tr><td>May</td><td>51.0</td><td>56.4</td></tr><tr><td>Jun</td><td>51.0</td><td>56.5</td></tr><tr><td>Jul</td><td>50.0</td><td>54.3</td></tr><tr><td>Aug</td><td>50.0</td><td></td></tr><tr><td>Sep</td><td>50.0</td><td></td></tr><tr><td>Oct</td><td>50.0</td><td></td></tr><tr><td>Nov</td><td>49.0</td><td></td></tr><tr><td>Dec</td><td>47.0</td><td></td></tr></table>						Month	2024 (%)	2025 (%)	Jan	40.0	47.5	Feb	45.0	54.8	Mar	48.0	56.5	Apr	50.0	56.4	May	51.0	56.4	Jun	51.0	56.5	Jul	50.0	54.3	Aug	50.0		Sep	50.0		Oct	50.0		Nov	49.0		Dec	47.0		Key Messages July 2025 The aim is to ensure ambulances are available as soon as possible to respond to other emergency calls and therefore reduce risks to other patients awaiting urgent care. <ul style="list-style-type: none">Performance in July was below the target of 75% standing at 54.6% year to date and in July 54.3%.This KPI was introduced in 2024.					
							Month	2024 (%)	2025 (%)																																										
Jan	40.0	47.5																																																	
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Nov	49.0																																																		
Dec	47.0																																																		

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																						
A158	80%	M	22.1%	21.6%	NA	NA	18.4%	21.6%	22.0%	26.4%	28.2%	19.4%																						
Handover at ED % - < 20 minutes of arrival	 <table><caption>A158 Handover at ED % Data</caption><tr><th>Month</th><th>Value (%)</th></tr><tr><td>Jan</td><td>16.2</td></tr><tr><td>Feb</td><td>20.6</td></tr><tr><td>Mar</td><td>20.8</td></tr><tr><td>Apr</td><td>21.8</td></tr><tr><td>May</td><td>22.8</td></tr><tr><td>Jun</td><td>23.3</td></tr><tr><td>Jul</td><td>23.1</td></tr><tr><td>Aug</td><td>23.0</td></tr><tr><td>Sep</td><td>22.7</td></tr><tr><td>Oct</td><td>22.1</td></tr></table>						Month	Value (%)	Jan	16.2	Feb	20.6	Mar	20.8	Apr	21.8	May	22.8	Jun	23.3	Jul	23.1	Aug	23.0	Sep	22.7	Oct	22.1	Key Messages October 2024 <ul style="list-style-type: none">Data is currently impacted due to ongoing industrial action, therefore the data from November 2024 until July 2025 is unavailable.					
							Month	Value (%)																										
Jan	16.2																																	
Feb	20.6																																	
Mar	20.8																																	
Apr	21.8																																	
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Jul	23.1																																	
Aug	23.0																																	
Sep	22.7																																	
Oct	22.1																																	

Older Persons Services

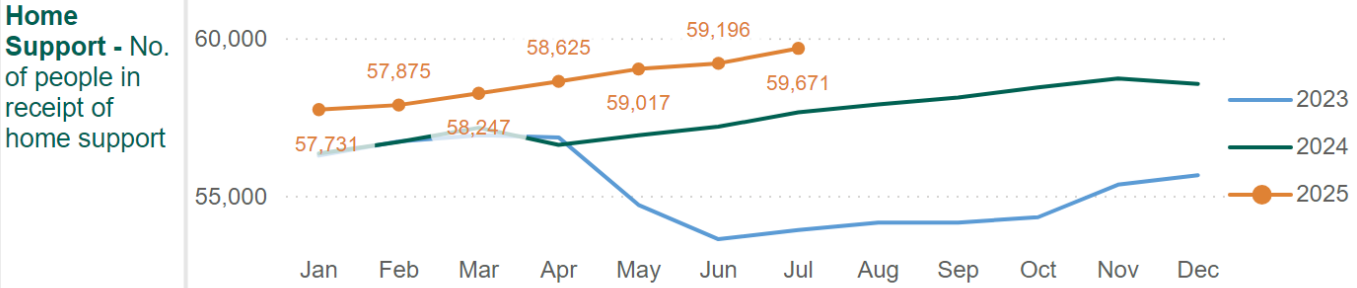
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
OP53	13,939,726	M	2,164,633	14,498,971	13,493,195	+7.5%	421,752	531,916	379,085	168,172	282,090	381,618



Key Messages | July 2025
Providing home support to older persons helps them maintain their independence in their own home.

- 4,839,487 (33.4%) home support hours were provided YTD through direct provision and 9,659,484 (66.6%) hours were provided through indirect provision.
- Of the 120,876 complex home support hours provided to 70 service users YTD, 75,236 (62.2%) hours were provided to 50 (71.4%) service users with a diagnosis of Dementia.
- Personal care hours provided through Complex Case Home Support Packages (NRH) YTD were 92,084 with 36 service users at the end of July.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
OP54	60,000	M	59,671		57,644	+3.5%	11,444	13,111	11,203	5,530	8,215	10,168



Key Messages | July 2025

- During July 0 people were assessed and waiting funding for the provision of home support.
- Of the 59,671 clients YTD - 12,597 (1,912 in July) were new clients - 7,568 (1,154 in July) were referred from community and 5,029 (758 in July) from acute hospitals. 10,928 (1,441 in July) clients ceased their service.
- A further 5,043 people have been assessed YTD and are waiting for home care staff for the provision of home support - 2,112 are waiting for new supports (1,934 in community and 178 in acute hospitals). The remaining 2,931 are waiting for additional home support (2,808 in community and 123 in acute hospitals).



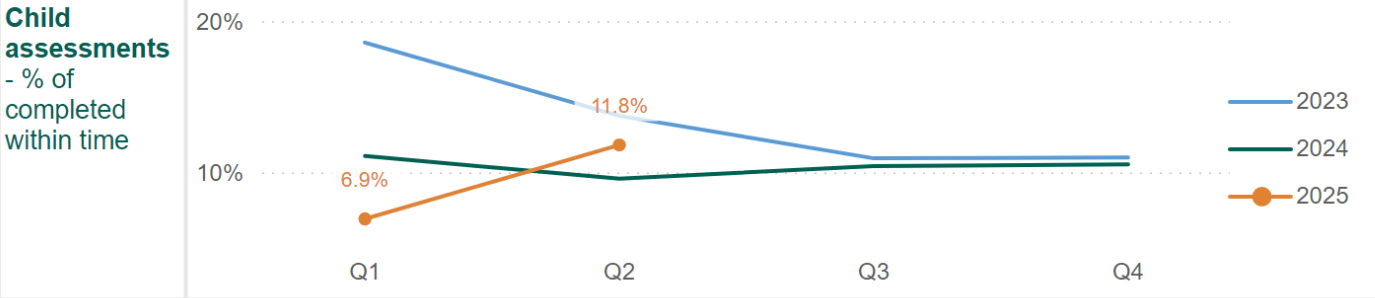
Disability Services - Receiving Right Care, Right Place, Right Time [Access]

Disability Services

- Assessments
- Movement to Community
- Residential Services
- Day Services
- Respite Services

Disability Services

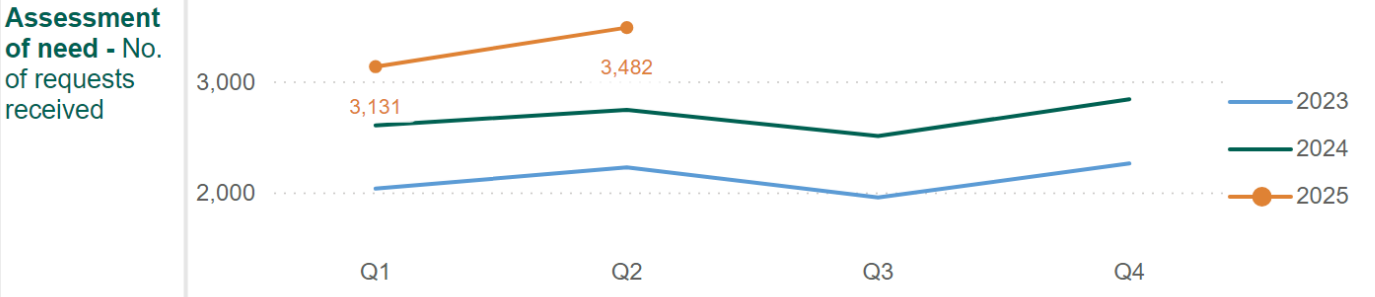
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
DIS3	100%	Q	11.8%	9.5%	10.3%	-7.9%	8.3%	5.6%	23.1%	0.0%	9.4%	28.8%



Key Messages | Q2 2025
Timely assessments are intended to ensure that children receive the necessary services and interventions to support their development and well-being.

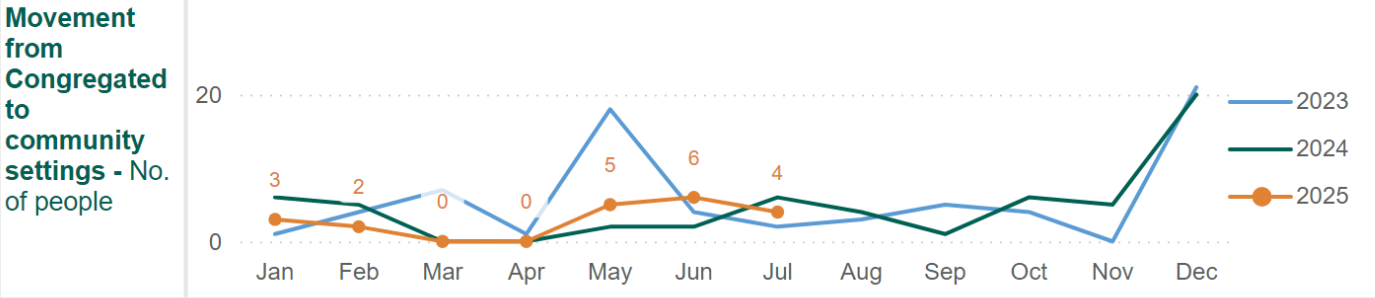
- This metric is in line with the Disability Act 2005.
- To date, 276 child assessments were completed within the timelines.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
DIS1	5,157	Q	3,482	6,613	5,345	+23.7%	877	875	676	84	625	345



Key Messages | Q2 2025

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
DIS55	12	M	4	20	21	-4.8%	1	0	2	0	0	1

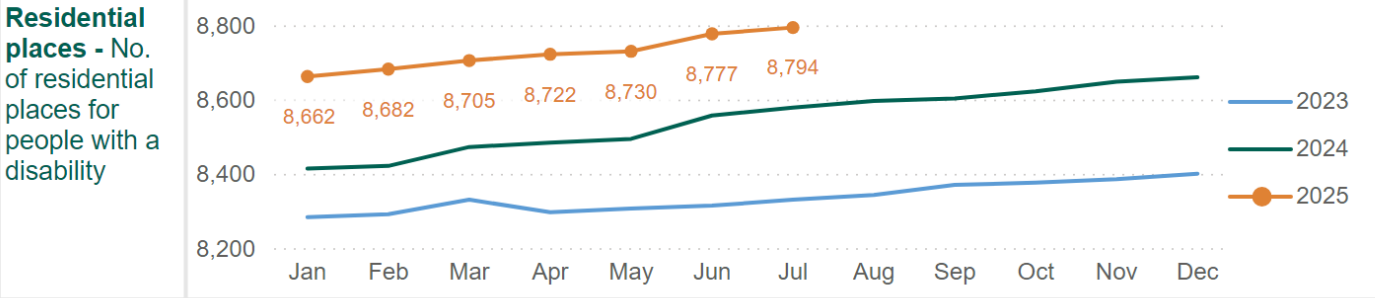


Key Messages | July 2025
People moving into community settings fosters independence and improves quality of life.

- 57 people moved from congregated to community settings during 2024

Disability Services

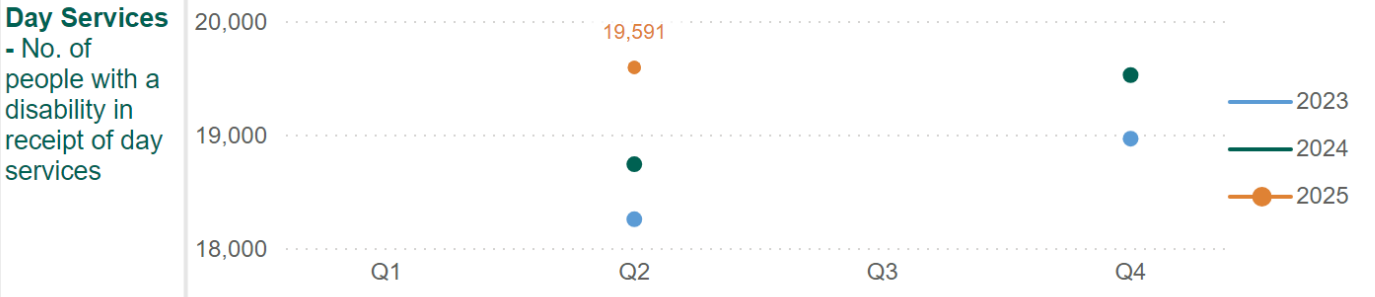
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
DIS108	8,695	M	8,794		8,578	+2.5%	1,749	2,022	1,522	846	1,173	1,482



Key Messages | July 2025
Access to residential care where required allows people with disabilities to receive the appropriate type of service relevant to their needs.

- The number of priority 1 Residential places provided in July was 16, YTD is 113 vs 111 in the SPLY, an increase of 1.8%.
- The number of intensive support packages for priority 1 cases provided in July was 18, YTD is 659 vs 523 in the SPLY, an increase of 26.0%.

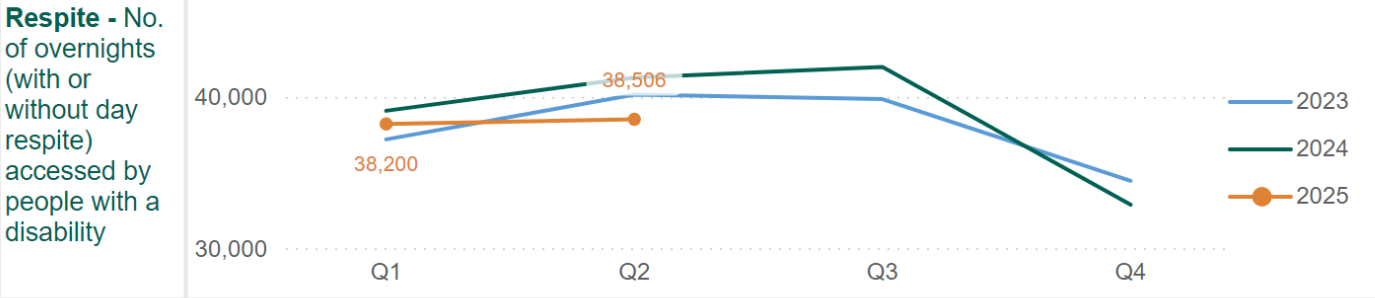
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
DIS78	20,600	BA	19,591		18,738	+4.6%	3,359	3,808	3,812	1,656	4,071	2,885



Key Messages | Q2 2025

- This metric is reported biannually.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
DIS57	82,037	Q-1M	38,506	76,706	80,333	-4.5%	7,178	7,095	5,812	4,421	4,418	9,582



Key Messages | Q2 2025
Respite care helps support caregivers and provides people with disabilities the opportunity to access specialised care when needed.

- No. of people with a disability in receipt of respite services YTD is 6,832 vs 6,525 in the SPLY, an increase of 4.7%.
- No. of day only respite sessions accessed by people with a disability in June was 16,554, YTD is 31,916 vs 30,866 in the SPLY, an increase of 3.4%.



Strong Foundations

Work Force

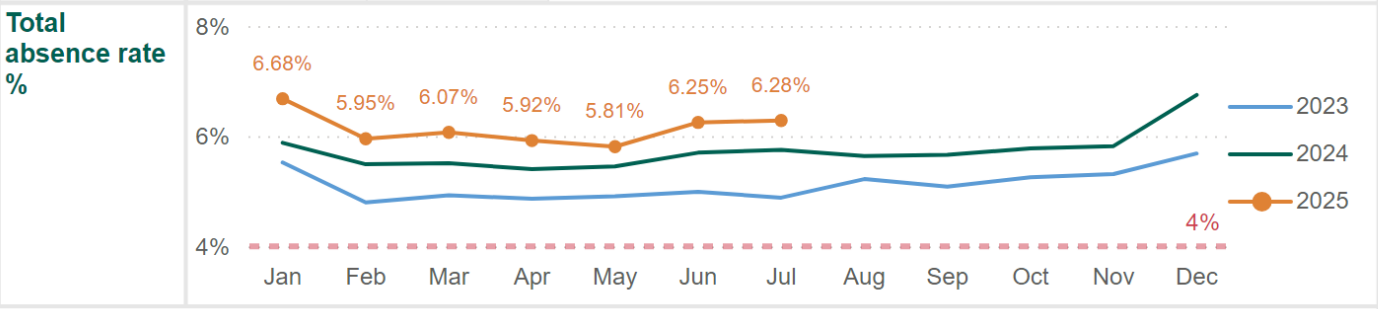
- Absence Rates & Turnover
- WTE Limits Report
- Development Posts

Financial Management

- Budget vs Actuals Reports
- Pay, Non Pay and Income

Absence Rates & Turnover

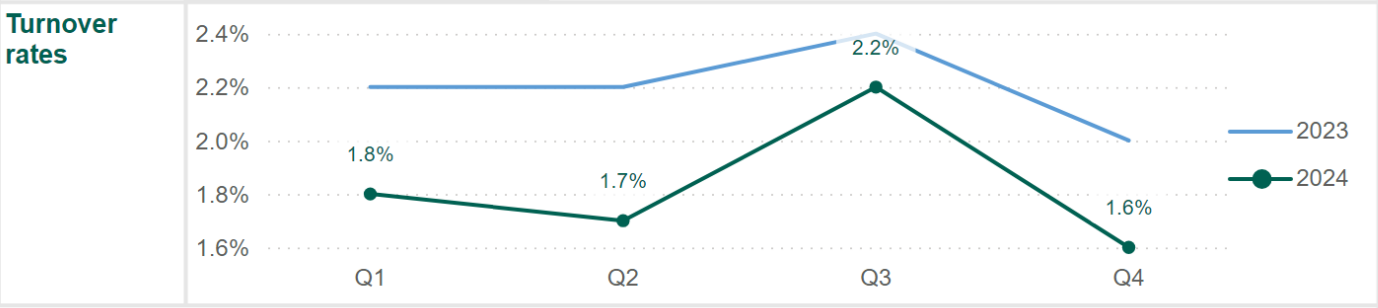
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Midwest	HSE South West	HSE West & North West
NA	≤4%	M	6.28%	6.20%	5.60%	+10.71%	5.54%	5.22%	5.48%	6.62%	6.25%	7.03%



Key Messages | July 2025

- The reported absence rate for July stands at 6.28%. This months' absence rate is showing a marginal increase of 0.03% when compared with the previous month.
- July Absence Rate: HSE Centre [4.19%] and National Services and Schemes [7.66%].
- This months' data is lower than the rate reported in 2024, 6.71% and higher in 2023, 5.28% and lower than 2022, 7.07%.
- *Note:** Since March 2025, Covid-19 absence is reported within the Self Certified % absence rate for all national absence reporting. While the current National Service Plan KPI target of ≤4% currently excludes Covid-19, this target will remain in place in 2025 set against the Total % Absence Rate. The KPI target of ≤4% will be reviewed in 2026.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Midwest	HSE South West	HSE West & North West
NA	NA	Q	1.6%	7.4%	8.9%	-16.9%	1.8%	1.6%	1.6%	2.1%	1.6%	1.4%



Key Messages | Q4 2024

- The 2024 Annual Turnover Rate is reported at 7.4%. When compared to previous year, the 2024 annual rate is reporting a significant decrease of -1.5% compared to 2023 (8.9%), -2.8% compared to 2022 (10.2%), -0.3% compared to 2021 (7.7%) and +0.7% compared to the 2020 turnover rate (6.7%).
- December Turnover Rate: HSE Centre [1.2%] and National Services and Schemes [1.0%].

WTE Limits Report

Region	December 2025 max Limits			YTD 2025 Limits					
	WTE this Month	WTE change 2023	WTE change 2024	Dec 25 Limit	Dec 25 WTE Var	Dec 25 Limit Var %	Current Limit	Current Limit Var	Current % Limit Var
Total	126,162	+212	-493	133,305	-7,143	-5.4%	129,021	-2,858	-2.2%
HSE Dublin & Midlands	25,766	+544	-84	26,321	-556	-2.1%	25,781	-15	-0.1%
HSE Dublin & North East	24,216	+72	-366	25,061	-845	-3.4%	24,562	-346	-1.4%
HSE Dublin & South East	20,315	+140	-65	21,123	-808	-3.8%	20,731	-416	-2.0%
HSE Midwest	9,384	-12	+109	10,233	-849	-8.3%	9,729	-345	-3.5%
HSE South West	16,625	-84	+144	17,316	-691	-4.0%	16,858	-233	-1.4%
HSE West & North West	20,001	-425	+34	21,306	-1,304	-6.1%	20,850	-849	-4.1%
National Services & Schemes	3,571	+113	-197	3,961	-390	-9.8%	3,795	-224	-5.9%
HSE Centre	6,285	-136	-68	7,189	-905	-12.6%	6,716	-431	-6.4%
to be commissioned				795	-795	-100.0%		0	

Key Messages | July 2025

Current limits are for DOH funded services only i.e. excluding disability services (DECDIY)

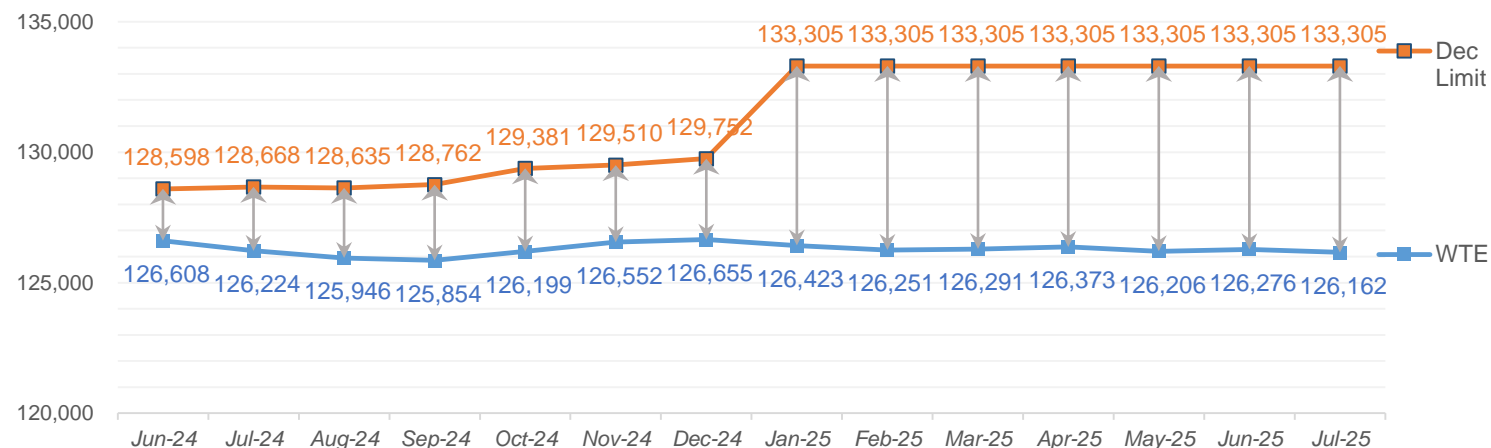
Pay and Numbers Strategy

- The 2025 Pay and Numbers Strategy for DoH funded services is set at a maximum WTE Limit of 133,305 WTE.
- In July the variance to this December Limit for current allocations is -7,143 WTE versus the variance to the Current YTD limit of -2,858 WTE.

At Regional Level

- All Regions are currently reporting under the December WTE Maximum Limit.

WTE & Limit 2024/ 2025



Development Posts

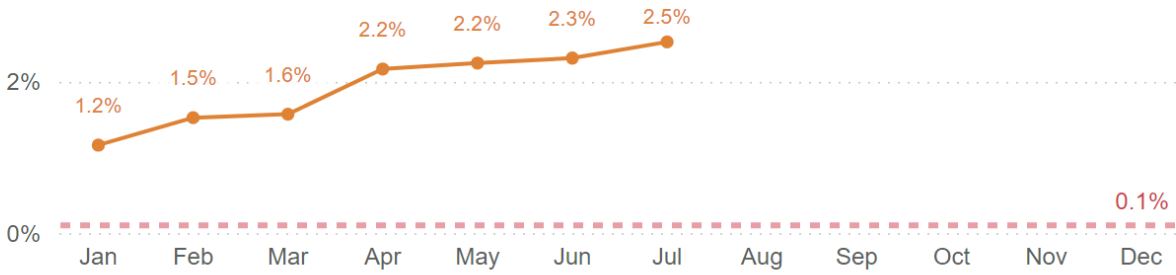
Region	Developments & Agency Conversion					Onboarded			
	Total Devs 2024	Total Devs 2025	Total Devs Allowance	2024 Posts onboarded	2025 Posts onboarded	Total Devs Onboarded	% 2024 Devs Onboarded	% 2025 Devs Onboarded	% Devs in place
Total	3,310	3,553	6,863	2,216	362	2,578	67%	10%	38%
HSE Dublin & Midlands	540	336	876	328	7	336	61%	2%	38%
HSE Dublin & North East	424	329	753	240	14	254	57%	4%	34%
HSE Dublin & South East	557	255	812	409	11	420	73%	4%	52%
HSE Midwest	390	540	930	190	236	425	49%	44%	46%
HSE South West	425	328	753	266	29	295	63%	9%	39%
HSE West & North West	533	391	923	447	21	468	84%	5%	51%
National Services & Schemes	178	180	358	158	34	192	89%	19%	54%
HSE Centre	257	405	662	178	10	188	69%	2%	28%
to be commissioned	7	789	795						

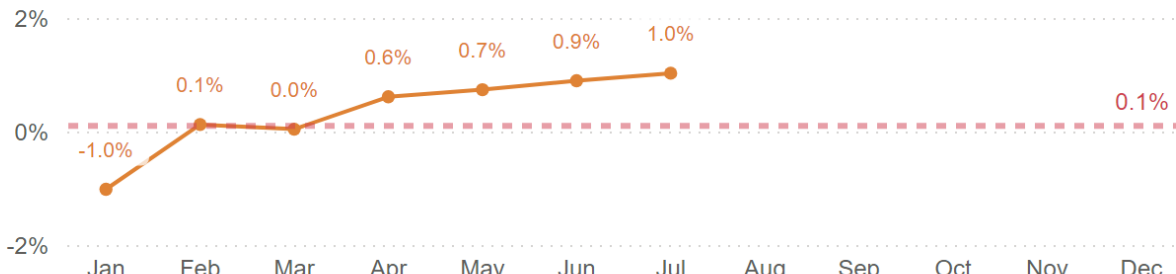
Key Messages | July 2025

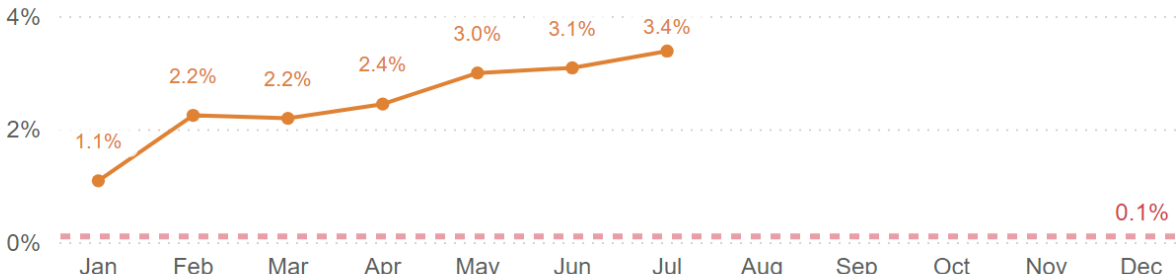
- **2024 Development Posts:** Total 3,310 WTE – 3,304 WTE allocated - 7 WTE remain to be commissioned - 67% reported as onboarded (2,216 WTE).
- **2025 Development posts:** Total 3,553 WTE – 2,764 WTE allocated - 789 WTE remain to be commissioned - 10% reported as onboarded (362 WTE).

Onboarded: the number of posts confirmed through HR Power Platform by an entity/region that development posts are onboarded. This figure is added to baseline to show the latest (YTD 2025 limits). Figures are at a PIT (i.e. previous month end).

Net, Pay, & Non Pay Expenditure Variance

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Midwest	HSE South West	HSE West & North West																											
NA	≤0.1%	M		2.5%	NA	NA	5.0%	4.4%	4.8%	4.8%	4.9%	5.0%																											
Net expenditure variance from plan (pay + non pay - income)	 <table><tr><th>Month</th><th>Variance (%)</th></tr><tr><td>Jan</td><td>1.2%</td></tr><tr><td>Feb</td><td>1.5%</td></tr><tr><td>Mar</td><td>1.6%</td></tr><tr><td>Apr</td><td>2.2%</td></tr><tr><td>May</td><td>2.2%</td></tr><tr><td>Jun</td><td>2.3%</td></tr><tr><td>Jul</td><td>2.5%</td></tr><tr><td>Aug</td><td></td></tr><tr><td>Sep</td><td></td></tr><tr><td>Oct</td><td></td></tr><tr><td>Nov</td><td></td></tr><tr><td>Dec</td><td>0.1%</td></tr></table>						Month	Variance (%)	Jan	1.2%	Feb	1.5%	Mar	1.6%	Apr	2.2%	May	2.2%	Jun	2.3%	Jul	2.5%	Aug		Sep		Oct		Nov		Dec	0.1%	Key Messages July 2025 <ul style="list-style-type: none">Net Expenditure Variance from Plan: Corporate [-7.0%] and National Services and Schemes [1.2%].						
							Month	Variance (%)																															
Jan	1.2%																																						
Feb	1.5%																																						
Mar	1.6%																																						
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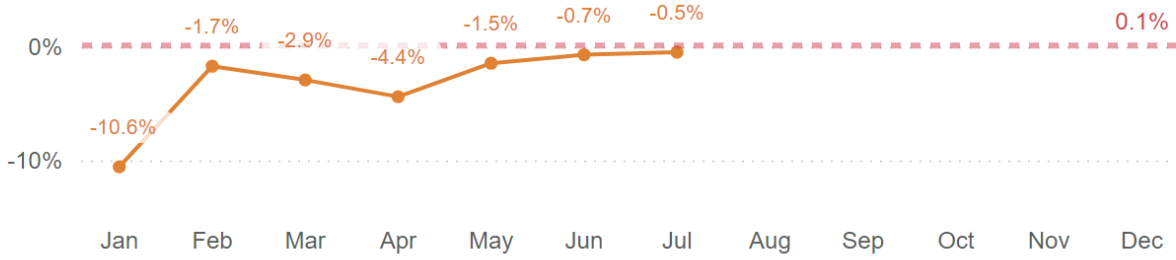
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Midwest	HSE South West	HSE West & North West																											
NA	≤0.1%	M		1.0%	NA	NA	4.7%	2.8%	4.6%	2.6%	2.0%	3.7%																											
Pay expenditure variance from plan	 <table><tr><th>Month</th><th>Variance (%)</th></tr><tr><td>Jan</td><td>-1.0%</td></tr><tr><td>Feb</td><td>0.1%</td></tr><tr><td>Mar</td><td>0.0%</td></tr><tr><td>Apr</td><td>0.6%</td></tr><tr><td>May</td><td>0.7%</td></tr><tr><td>Jun</td><td>0.9%</td></tr><tr><td>Jul</td><td>1.0%</td></tr><tr><td>Aug</td><td></td></tr><tr><td>Sep</td><td></td></tr><tr><td>Oct</td><td></td></tr><tr><td>Nov</td><td></td></tr><tr><td>Dec</td><td>0.1%</td></tr></table>						Month	Variance (%)	Jan	-1.0%	Feb	0.1%	Mar	0.0%	Apr	0.6%	May	0.7%	Jun	0.9%	Jul	1.0%	Aug		Sep		Oct		Nov		Dec	0.1%	Key Messages July 2025 <ul style="list-style-type: none">Pay Expenditure Variance from Plan: Corporate [-11.4%] and National Services and Schemes [-3.6%].						
							Month	Variance (%)																															
Jan	-1.0%																																						
Feb	0.1%																																						
Mar	0.0%																																						
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KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Midwest	HSE South West	HSE West & North West																											
NA	≤0.1%	M		3.4%	NA	NA	5.1%	6.1%	4.5%	5.3%	9.2%	6.8%																											
Non-pay expenditure variance from plan	 <table><tr><th>Month</th><th>Variance (%)</th></tr><tr><td>Jan</td><td>1.1%</td></tr><tr><td>Feb</td><td>2.2%</td></tr><tr><td>Mar</td><td>2.2%</td></tr><tr><td>Apr</td><td>2.4%</td></tr><tr><td>May</td><td>3.0%</td></tr><tr><td>Jun</td><td>3.1%</td></tr><tr><td>Jul</td><td>3.4%</td></tr><tr><td>Aug</td><td></td></tr><tr><td>Sep</td><td></td></tr><tr><td>Oct</td><td></td></tr><tr><td>Nov</td><td></td></tr><tr><td>Dec</td><td>0.1%</td></tr></table>						Month	Variance (%)	Jan	1.1%	Feb	2.2%	Mar	2.2%	Apr	2.4%	May	3.0%	Jun	3.1%	Jul	3.4%	Aug		Sep		Oct		Nov		Dec	0.1%	Key Messages July 2025 <ul style="list-style-type: none">Non - Pay Expenditure Variance from Plan: Corporate [1.3%] and National Services and Schemes [0.9%].						
							Month	Variance (%)																															
Jan	1.1%																																						
Feb	2.2%																																						
Mar	2.2%																																						
Apr	2.4%																																						
May	3.0%																																						
Jun	3.1%																																						
Jul	3.4%																																						
Aug																																							
Sep																																							
Oct																																							
Nov																																							
Dec	0.1%																																						

39

Figures are based on the current draft PR report and may be subject to change.

Income Variance from Plan

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Midwest	HSE South West	HSE West & North West																										
NA	≤0.1%	M		-0.5%	NA	NA	2.9%	0.7%	2.4%	-8.8%	3.3%	2.6%																										
Income variance from plan	 <table><caption>Monthly Income Variance from Plan (2025)</caption><tr><th>Month</th><th>Variance (%)</th></tr><tr><td>Jan</td><td>-10.6%</td></tr><tr><td>Feb</td><td>-1.7%</td></tr><tr><td>Mar</td><td>-2.9%</td></tr><tr><td>Apr</td><td>-4.4%</td></tr><tr><td>May</td><td>-1.5%</td></tr><tr><td>Jun</td><td>-0.7%</td></tr><tr><td>Jul</td><td>-0.5%</td></tr><tr><td>Aug</td><td></td></tr><tr><td>Sep</td><td></td></tr><tr><td>Oct</td><td></td></tr><tr><td>Nov</td><td></td></tr><tr><td>Dec</td><td>0.1%</td></tr></table>						Month	Variance (%)	Jan	-10.6%	Feb	-1.7%	Mar	-2.9%	Apr	-4.4%	May	-1.5%	Jun	-0.7%	Jul	-0.5%	Aug		Sep		Oct		Nov		Dec	0.1%	Key Messages July 2025 <ul style="list-style-type: none">Income Variance from Plan: Corporate [-1.8%] and National Services and Schemes [-4.6%].					
							Month	Variance (%)																														
Jan	-10.6%																																					
Feb	-1.7%																																					
Mar	-2.9%																																					
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Aug																																						
Sep																																						
Oct																																						
Nov																																						
Dec	0.1%																																					

Pay, Non Pay and Income

July 2025	Actual Expenditure YTD				Budget Total YTD				2025 YTD Variance				
Regional Area	Pay	Non Pay	Income	Total	Pay	Non Pay	Income	Total	Pay	Non Pay	Income	Total	Total
	€'M	€'M	€'M	€'M	€'M	€'M	€'M	€'M	€'M	€'M	€'M	€'M	%
HSE Dublin and North East	1,539.6	974.3	(189.3)	2,324.6	1,497.6	917.9	(188.0)	2,227.6	42.0	56.3	(1.3)	97.0	4.4%
HSE Dublin and Midlands	1,671.4	966.0	(218.1)	2,419.2	1,596.7	919.4	(212.0)	2,304.1	74.7	46.6	(6.1)	115.2	5.0%
HSE Dublin & South East	1,245.2	742.3	(165.3)	1,822.2	1,190.1	710.0	(161.4)	1,738.7	55.1	32.3	(3.9)	83.4	4.8%
HSE South West	911.9	597.8	(158.4)	1,351.3	894.3	547.6	(153.3)	1,288.6	17.7	50.2	(5.1)	62.8	4.9%
HSE Mid West	465.5	413.2	(55.0)	823.6	453.5	392.4	(60.4)	785.6	11.9	20.8	5.3	38.1	4.8%
HSE West and North West	1,140.0	698.0	(128.8)	1,709.3	1,099.7	653.5	(125.5)	1,627.7	40.3	44.6	(3.3)	81.5	5.0%
Corporate Centre	1,172.7	938.9	(352.6)	1,759.0	1,323.6	926.4	(359.2)	1,890.9	(150.9)	12.4	6.6	(131.8)	(7.0%)
National Schemes / National Services	165.1	3,773.0	(318.2)	3,619.9	171.4	3,738.4	(333.6)	3,576.2	(6.3)	34.6	15.4	43.8	1.2%
Grand Total	8,311.5	9,103.4	(1,585.7)	15,829.2	8,227.0	8,805.7	(1,593.3)	15,439.3	84.5	297.7	7.6	389.9	2.5%



Part 2

National Performance Report Corporate and National Service Plan Actions

Q2 2025 Reporting Period

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RAG Rating	Descriptor
	On track to deliver as scheduled
	Behind schedule but expected to be delivered by year-end 2025
	Significantly behind schedule, at risk of not being delivered in 2025



1. Healthy Communities

Together, we will create the conditions to enable people to live healthier for longer

Screening programmes

Women's health

Child oral health

Social prescribing

Healthy Communities

Partnerships to support vulnerable populations

Tackling homelessness

Ref	Action	SRO	Due	Status Update	RAG Rating
1.1	Screening programmes:				
1.1.1	CervicalCheck Increase the % of primary care samples processed by the National Cervical Screening Laboratory [NCSL] from 13.5% in Q4 2024 to 25% by Q4 2025	CCO	Q4	The National Cervical Screening Laboratory [NCSL] processed a total of 20% of samples from Primary Care in Q2, including samples from an additional three counties Work is underway for the final county to go-live in Q3, to bring total NCSL processing to 25% as planned in 2025	
1.1.2	BowelScreen Extend the BowelScreen programme to include people aged 58 and 70. [70 years old by Q1 and 58 years old Q4]	CCO	Q1 - Q4	Bowel Screen programme extended in Q2 to people 70 years of age and invitations now issuing to people aged 59-70 Invitations to the first cohort aged 58 years to occur in Q4	
1.2	Women's health:				
1.2.1	Women's health hubs 2 dedicated women's health hubs in the community established	CCO	Q4	Hub 1 [Kerry] expected timeline for handover remains as October 2025 Hub 2 discussions ongoing with Health Regions for potential location in HSE West and North West	
1.2.2	Postnatal care Establish a minimum of an additional 4 community based postnatal hubs to enhance postnatal care	CCO	Q4	Service design work continues with the three Dublin maternity hospitals [Rotunda Hospital, Coombe Hospital, National Maternity Hospital] and Our Lady of Lourdes Hospital Approval letters disseminated and recruitment progressing	
1.3	Child oral health:				
1.3	Preventative package 0-2 years Provision of the preventative oral health package for 0-2 years as set out in Phase 1 implementation plan of Smile agus Sláinte	ND A&I	Q4	National Oral Health Office continues to work with the Department of Health on the publication of the Implementation Plan which will include the implementation milestones	

Ref	Action	SRO	Due	Status Update	RAG Rating
1.4	Social prescribing:				
1.4	Social prescribing services Access to local HSE-funded social prescribing services will be expanded with 5,000 new service users supported	ND A&I	Q2 – Q4	Expression of Interest process for host organisations across 2 new Sláintecare Healthy Community sites completed and 2 sites in progress. These 4 new services will commence delivery in Q3/Q4 Total of 1,332 new open cases in Q2, bringing the total for the first six months of 2025 to 2,745	
1.5	Healthy Communities:				
1.5	Sláintecare Healthy Communities programme The Sláintecare Healthy Communities programme will be extended to Dundalk, Drogheda, Blanchardstown and Tallaght	ND A&I	Q2	Supporting documents, including role descriptions, were shared with the 4 new areas. Each area has engaged with Tusla lead, supporting commissioning of parenting programmes. Recruitment of HSE staff has commenced. Expression of Interest and engagement with proposed delivery partners for service provision underway	
1.6	Partnerships to support vulnerable populations:				
1.6	Community services for people living with dementia Provide additional community services for people living with dementia in collaboration with community partners. The Dementia Advisor service will support an additional 800 new clients per year, Family Carers Ireland will deliver 5,000 counselling hours to support family carers, and Care Alliance will support an additional 5,000 carers online	ND NS&S	Q2 – Q4	Initial focus has been on the recruitment of staff to provide the additional supports identified. All additional 5 Dementia Advisors and 3 Regional Leads have been appointed. Family Carers Ireland: 1.8 WTE in place, recruitment of remaining 8 WTE near completion	
1.7	Tackling homelessness:				
1.7	Health service supports for Housing First tenancies HSE to provide wraparound health supports to people with new Housing First tenancies by the Department of Housing and Local Authorities, who have profiled 256 new tenancies during 2026 [HSE already supports 1,067 individuals with long-term histories of homelessness and complex health needs] ¹	ND A&I	Q4	21 individuals entered Housing First tenancies in Q2. Health needs assessments [physical, mental health, and addiction] were completed for 19 individuals by the HSE representing a 90% completion rate for new first-time tenancies	

Notes:

¹ Revised wording for action 1.7 from Q1 to provide clarity re; role of HSE



2. Right Care

You will experience high quality, safe, coordinated care

Paediatric services

Stroke services

Adult safeguarding

Patient and service user partnership

Voluntary sector partnership

Ref	Action	SRO	Due	Status Update	RAG Rating
2.1	Paediatric services:				
2.1	Paediatric Model of Care Revise the Paediatric Model of Care to reflect integrated care for children, young people and their families to include community services and speciality networks across all 6 health regions	CCO	Q4	Revision and update of the Paediatric Model of Care [MoC] was commissioned by SLT in June 2025. Establishment of a MoC Governance Group is in progress, chaired by an REO on behalf of the REO Group An acute neurology paediatric network was identified for prioritisation by the Acute Paediatric Network Working Group	
2.2	Stroke services:				
2.2	Early Support Discharge Teams for Stroke Patients Operationalise 15 ² Early Support Discharge Teams to provide specialised stroke rehabilitation in stroke patients' own homes	CCO	Q4	Recruitment campaigns underway at all ten sites - 4 new Early Support Discharge [ESD] teams at Letterkenny University Hospital, Waterford University Hospital, Midland Regional Hospital Mullingar & Naas Hospital, and 6 existing ESD teams	
2.3	Adult safeguarding:				
2.3	Online reporting system for adult safeguarding Regional level data, relating to adults at risk of harm or abuse and including outcomes of preliminary screenings agreed with Safeguarding and Protection teams on closed cases, will be available from the new online system for adult safeguarding	CCO	Q4	70 of 74 Service Providers onboarded to new online system [dual notification via old system ceasing in July]. Remaining 4 services engaging with IHA Leads regarding local onboarding concerns. Validation exercise completion to take place in August to allow for pilot groups' feedback/ technical issues	
2.4	Patient and service user partnership:				
2.4	Evaluation of Patient and Service User Councils The approach to evaluating the effectiveness of the Patient and Service User Councils in each region will be agreed and implemented	ND PI,C&RM	Q4	Regional workshops scheduled in July to develop the Patient and Service User Councils' Terms of Reference, and connected measurement and implementation plans 2 of the 6 Regional Patient and Service User Leads were appointed with the remaining 4 due to commence in Q3	
2.5	Voluntary sector partnership:				
2.5	Improving the Service Arrangement process New Service Arrangement contractual documentation developed in partnership with the voluntary sector through the Dialogue Forum, will come into effect [Q1] and its impact on improving the timeliness of Service Arrangements being signed will demonstrate at least a 25% improvement on 2024	CFO	Q1 - Q4	Following the dissemination of the updated Service Arrangement [SA] documentation in Q1, detailed status reports on the completion levels of the SAs issued twice monthly to REO and IHA Managers. The completion level in terms of funding at the end of Q2 is 12.2% - which was 9.2% at the end of Q2 2024 - efforts will be intensified at operational level to ensure that SAs with funded Agencies are executed to achieve target	

Notes

²Number revised from SLT paper 22 April 2025



3. Right Place and Right Time

You will receive care in the setting most appropriate for your needs, and you will be able to access services when you need them

National Ambulance Service (NAS)

Older persons

Chronic disease management

Dementia services

Paediatric spinal services

Home support reform

Virtual care

Surgical hubs

Elective hospitals

National Maternity Hospital

National Children's Hospital Ireland (NCHI)

Trauma services

Primary care

Bed capacity

Critical care capacity

National Forensic Mental Health services

Ref	Action	SRO	Due	Status Update	RAG Rating
3.1	National Ambulance Service (NAS):				
3.1	NAS Alternative Care Pathways In line with the HSE Urgent and Emergency Care Plan, increase the % of patients with access to NAS alternative care pathways to 6.5% by the end of 2025	ND NS&S	Q4	In Q2, NAS treated a total of 14,179 patients through alternative care pathways [Clinical Hub, Community Paramedicine. Pathfinder and Alternative Pre-Hospital Pathway services] with 5,148 [36.3%] of these patients avoiding Emergency Department attendance. During Q2 the % of patients treated through NAS alternative care pathways was 6.11% [noting the report is prepared on a weekly basis, Q2 data is from the 31st March to the 29th June]	
3.2	Older persons:				
3.2	Specialist care in the community for older people >141,000 direct patient contacts through 27 integrated care programmes for Older Persons Community Specialist Teams will be delivered	ND NS&S	Q4	36,682 direct patient contacts through 27 integrated care programmes for Older Persons Community Specialist Teams were delivered in Q2 bringing the total delivered to 72,728 in the first 6 months of 2025 [Q1: 36,046, Q2: 36,682]	
3.3	Chronic disease:				
3.3	Specialist care in the community for people with chronic diseases 334,000 direct patient contacts through 26 integrated care programmes for Chronic Disease Community Specialist Teams will be delivered	ND NS&S	Q4	111,901 direct patient contacts through 26 integrated care programmes for Chronic Disease Community Specialist Teams were delivered in Q2 bringing the total delivered to 220,337 in the first 6 months of 2025 [Q1: 108,436, Q2: 111,901]	
3.4	Dementia services:				
3.4.1	Consultant led dementia services Expand consultant led services for dementia assessment, diagnosis and post diagnostic support in Donegal, Kerry, Mullingar, Waterford and Wexford and initiate a consultant led service in Galway	ND NS&S	Q4	Consultant Applications Advisory Committee [CAAC] process for consultant posts for Memory Assessment Support Services: applications approved for Galway, Kerry, Mullingar, Waterford & Wexford sites with recruitment started; updated application requested for Donegal post due for review in July	
3.4.2	National Dementia Registry Initiate the 3-year development phase of a National Dementia Registry	ND NS&S	Q4	The HSE and National Office of Clinical Audit [NOCA] set up the Irish Dementia Registry Interim Oversight Group to initiate the 3-year project plan and progress key deliverables until the Project Manager and Clinical Lead commence in post. Interviews have taken place for Project Manager	

Ref	Action	SRO	Due	Status Update	RAG Rating
3.5	Paediatric spinal services:				
3.5	Paediatric spinal surgeries 522 planned paediatric spinal surgeries to be delivered	REO D&M	Q1 – Q4	130 Paediatric Spinal Surgery cases completed in Q2 266 Paediatric Spinal Surgery cases completed in total in the first 6 months of 2025	
3.6	Home support reform:				
3.6	Home support – ICT system Implement a national service data set and system build to support the delivery of an integrated home support and nursing home support service model for all adults, enabling the HSE to meet its requirement under future statutory regulations for home support and current NHSS requirements	ND A&I	Q4	No change to current position. A business case has been submitted to Estimates Process for NSP 2026 on requirement for resourcing of system The National Home Support/NHSS ICT tender and specification of requirements continue to be reviewed/refined for stage 3 publication and in the context of national EHR initiatives. This will ensure that procurement can progress once resources are deployed to support project progression	
3.7	Virtual care:				
3.7.1	Acute virtual wards 4 additional acute virtual wards will be delivered, bringing the total to 6, one in each region	ND A&I	Q4	4 sites [Mercy University Hospital, Midland Regional Hospital Tullamore, Galway University Hospital, Our Lady of Lourdes Hospital] identified and are progressing with Phase 1 of Virtual Care (VC). Workshop for the 4 sites taking place on 15 th July. Fifth site at St. Lukes' Kilkenny proposed by CEO	
3.7.2	Virtual care in the community One methodology for virtual care in the community will be agreed and deployed six times, one in each region	ND A&I	Q4	Virtual Care Governance Group progressing with Virtual Care methodology in the community. A visit took place to Cherry Orchard Site to support the development of a methodology	
3.8	Surgical hubs:				
3.8	Surgical hubs i. South Dublin Surgical Hub opened [Q1] ii. North Dublin Surgical Hub construction completed [Q4] iii. Complete building frame for Cork, Waterford and Limerick Surgical Hubs [Q4] iv. Complete external shell of Galway Surgical Hub [Q4]	ND SH&I	Q1 – Q4	i. South Dublin Surgical Hub opened in Q1 2025 ii. Construction continued in Q1 for North Dublin, construction completion date is now Q1 2026. Efforts continue to bring this back to Q4 2025. Challenges identified and programme is being overseen by DNE Steering Committee who meet regularly, to resolve any outstanding requirements and expedite any necessary decision-making iii. Works continue on target iv. Works continue on target	

Ref	Action	SRO	Due	Status Update	RAG Rating
3.9	Elective hospitals:				
3.9	Elective hospitals <ul style="list-style-type: none"> i. Final Design Brief and Stage 1 for the Elective Hospitals in Cork and Galway completed [Q2] ii. Stage 2a Design for the Elective Hospitals in Cork and Galway completed [Q4] 	ND SH&I	Q2 – Q4	<ul style="list-style-type: none"> i. Draft Stage 1 report under review to identify most affordable approach, deliver ECC capacity and meet Phase I ambulatory scheduled care demand out to 2035 in Cork and Galway. The outputs of this review will inform the next steps re progressing Cork and Galway Elective Hospitals ii. Stage 2a Design for Cork and Galway due to commence in Q3 	
3.10	National Maternity Hospital:				
3.10	National Maternity Hospital <ul style="list-style-type: none"> i. Completion of the procurement process for the construction of the new National Maternity Hospital [Q2] ii. Pre-Construction services contract with the selected contractor awarded [Q3] 	ND SH&I	Q2 - Q3	<ul style="list-style-type: none"> i. Construction works procurement complete, all required HSE approvals received, Final Business Case (FBC) complete, issuing to DoH for review & Ministerial endorsement. FBC will be presented to Govt. for endorsement ii. Approval received to close out procurement process & award the PCSA pending Govt. approval 	
3.11	National Children's Hospital Ireland (NCHI):				
3.11	National Children's Hospital Ireland (NCHI) <ul style="list-style-type: none"> i. Substantial completion of NCHI achieved, and hospital handed over to Children's Health Ireland (CHI) [Q3] ii. CHI Early Access commissioning programme commenced [Q3] 	ND P&P	Q3	<ul style="list-style-type: none"> i. Contractor reported date for Substantial Completion and handover to CHI by end of Q3 unlikely to be achieved with Q4 2025 or Q1 2026 now projected ii. Early Access to the building for CHI has not yet been provided due to overall delays. Anticipated to commence in Q3/Q4 2025 <p>The National Paediatric Hospital Development Board [NPHDB] have written to BAM UK & Ireland with Royal BAM requesting urgent action to complete construction. CHI continues to utilise additional time to further plan and mitigate its Operational Commissioning Programme</p>	
3.12	Trauma services:				
3.12	Major Trauma Centres <ul style="list-style-type: none"> i. Construction of 2 dedicated trauma theatres and a diagnostic imaging suite at the MMUH with internal reconfiguration and additional floor plates to be completed and ready to commence fitout works [Q4] ii. Construction of CT scanner in CUH completed [Q4] 	ND SH&I	Q4	<ul style="list-style-type: none"> i. Works in Mater Hospital remain behind programme targets. All efforts are being made to expedite project and continuous engagement with Mater Hospital ii. The construction of the Cork University Hospital CT Scanner project is on site and remains on target 	

Ref	Action	SRO	Due	Status Update	RAG Rating
3.13	Primary care:				
3.13	Primary Care Centres Construction of 5 Primary Care Centres completed [Q2 – 2] [Q3 – 2] [Q4 – 1]	ND SH&I	Q2 – Q4	2 sites scheduled for delivery in Q2 behind schedule and will deliver in Q3 All sites on target for delivery for year end	
3.14	Bed capacity [Additional detail in Appendix 1a and 1b]				
3.14.1	Acute hospital beds – constructed 297 additional acute hospital beds constructed 2024 - [Q4 – 54] 2025 - [Q1 – 24] [Q2 – 25] [Q3 – 105] [Q4 – 89]	ND SH&I	Q1 – Q4	115 acute beds out of 297 beds have been constructed <ul style="list-style-type: none"> ▪ 69* beds constructed in Q4 2024 ▪ 30** beds constructed in Q1 2025 ▪ 16 beds constructed in Q2 2025 <p>[NOTE: An additional 12 beds were constructed in Cork University Hospital which were not part of the NSP 2025 acute beds profile]</p> <p>*54 beds reported constructed in Q4 2024. The number now being reported is 69. The change is explained by 9 in Cork University Hospital , 4 in Merlin Pk and 2 in University Hospital Galway that were not included in Q1 report</p> <p>**24 beds reported constructed in Q1 2025. The number now being reported is 30. The change is explained by 6 in Portiuncula that were not included in Q1 report</p>	
	Acute hospital beds – opened and operational Additional acute hospital beds opened and operational	ND A&I	Q1 – Q4	79 acute beds out of 297 beds opened and operational <ul style="list-style-type: none"> ▪ 49 beds opened in Q1 2025 ▪ 30 beds opened in Q2 2025 	Not applicable
3.14.2	Community beds – constructed 615 new or replacement community beds constructed 2024 - [Q4 – 27] 2025 - [Q1 – 0] [Q2 – 58] [Q3 – 106] [Q4 – 424]	ND SH&I	Q1 – Q4	27 community beds out of 615 beds have been constructed <ul style="list-style-type: none"> ▪ 27 beds constructed in Q4 2024 <p>Behind schedule for Q2. Actively working to address outstanding issues with Public Private Partnership [PPP] Community Nursing Unit. Issues re PPP have been escalated. Significant engagement with PPP provider in relation to construction of 7 CNU's across 4 Health Regions continues</p>	
	Community beds - opened and operational New or replacement community beds opened and operational	ND A&I	Q1 – Q4	27 community beds out of 615 opened and operational	Not applicable

Ref	Action	SRO	Due	Status Update	RAG Rating
3.14	Bed capacity:				
3.15	Critical care beds 12 critical care beds in construction with i. 6 beds in St. Vincent's Hospital delivered [Q4] ii. 6 beds in Mater Hospital to have building frame complete [Q4]	ND SH&I	Q4	i. Delivery of 6 critical care beds in St Vincent's Hospital on schedule ii. Delivery of 6 critical care beds in Mater Hospital on schedule	
3.16	Mental health inpatient beds 18 additional beds operational in the National Forensic Mental Health Services hospital in Portrane	REO D&NE	Q4	Recruitment progressing with 34 of 41 posts accepted. 2 in post [nursing and social worker], 14 with start dates confirmed [nursing], 18 at final recruitment checks. Remaining 7 posts progressing through recruitment	



4. Disability Services

Right care, in the right place, at the right time

Enhanced suite of disability metrics

Single Point of Access for Children

Ref	Action	SRO	Due	Status Update	RAG Rating
4.1	Disability metrics:				
4.1	Enhanced suite of disability metrics Develop a suite of metrics that captures progress in relation to disability operational delivery and reform	ND A&I	Q4	Initial list of KPIs developed with Planning & Performance in Q2. Further development on same to take place in 2026	
4.2	Single Point of Access for Children:				
4.2	Single Point of Access for Children Implement a single point of referral for children, across disability, primary care and CAMHS services	ND A&I	Q4	Engagement with families and staff teams is well underway to inform the design process with operationalisation anticipated to commence in Oct 2025	



5. Strong Foundations

We will invest in our people, the right capabilities and digital enablers to support a culture where teams are empowered to innovate and deliver excellent care

Health Regions implementation

Leadership capability building

Public Only Consultant Contract

Health Service Health App

ICT infrastructure

Maternal and Newborn EHR

Performance Platform

Productivity

Planning and Performance

Ref	Action	SRO	Due	Status Update	RAG Rating
5.1	Health Regions implementation:				
5.1	HSE Regions Deliver an interim report assessing the implementation of the new HSE Health Regions, including clinical and operational governance within the agreed Integrated Service Delivery model	CTTO	Q3	Integrated Service Delivery regional adaptations approved, progressing design of care group 'lens'. Patient & Service User Regional Leads recruited. Regional Quality and Patient Service model approved. Clinical Governance Framework underway. Operating models approval by end July	
5.2	Leadership capability building:				
5.2	i. Consultant Leadership Programme Implement new leadership programme for consultants [Q3] ii. Middle Manager Leadership Programme Design and develop new Middle Manager Leadership Programme [Q2] and implement programme [Q4] iii. Coaching support Implement individual and team coaching initiatives [Q2] iv. Leadership Academy and MSc Leadership Programme 50 additional places bringing the total to 100 places, will be offered on the Health Service Leadership Academy and on the MSc Leadership in Healthcare Programme [Q4]	CPO	Q2 - Q4	i. Consultant Leadership Programme launched Q2 ii. Programme development work commenced on the Middle Manager Leadership Programme iii. 50 team coaching interventions have been completed covering 1,098 staff across regions and the Centre, together with 70 related activities including psychometrics. 127 individual coaching sessions were also delivered iv. Health Service Leadership Academy application process closed in Q2 and review and processing of applications took place	
5.3	Public Only Consultant Contract:				
5.3	Framework for Public Only Consultant Contract A monitoring and reporting framework on the implementation and value delivered by the Public Only Consultant Contract developed	CPO	Q3	Regions are each implementing initiatives to ensure more routine healthcare services, including diagnostics, are available in the evenings and weekends. Completed system development as an extension of Doctors Integrated Management E-System [DIME] to capture consultant work schedules with work schedules to be inputted by end of July.	
5.4	Health Service Health App:				
5.4	Health Service Health App releases Three major releases to the Health Service Health App will be delivered for patients to manage personal health information, coordinate their care, and access services including physical activity pathways and quit smoking support services	CTTO	Q4	HSE Health App released to the general public 27 February. Release 2 delivered in May, adding messaging, appointment reminders, sharing capability Further releases planned for Q3 & Q4 releases to include all iPMS hospital appointments, self care pathways, and GP prescribed medication	
5.5	ICT infrastructure:				
5.5	Delivery of Wi-Fi capability Deliver Wi-Fi capability to all major sites for both staff and patients/service users and single sign-in technology to reach 20,000 users across our hospital system	CTTO	Q4	Wi-Fi: 40 sites live YTD [23 in Q2], with 2 partially live. Sites underway: 3 hospitals, 22 community, 50 primary care. Sites completed: 1 hospitals, 36 community, 75 primary care. Capital & Estates funding not in place to support cabling. Submissions for funding under review for each of 6 regions. Single sign-on: Live in 3 hospitals in Q2 2025. 1,400 users added in Q2; 17,400 enabled to date	

Ref	Action	SRO	Due	Status Update	RAG Rating
5.6	Maternal and Newborn EHR:				
5.6	EHR in maternity services The Maternal and Newborn EHR roll-out will be completed in all maternity hospitals, with coverage increasing to 70% of live births per annum	CTTO	Q4	MN-CMS Phase 2 implementation in flight for The Coombe Hospital & University Maternity Hospital Limerick Coombe Hospital delayed by absence of hardware; technical go-live rescheduled for October. Replanning of Coombe go-live date is underway in collaboration with Oracle Cerner University Maternity Hospital Limerick on track for final go-live in early July	
5.7	Performance Platform:				
5.7	Health Performance Visualisation Platform The <i>Health Performance Visualisation Platform</i> to improve the availability and utilisation of real-time health data and service trends to support operational management and decision making to be operational in all hospitals	CTTO	Q4	29 of 33 hospitals in scope are technically live [22 HSE and 7 voluntary]: Beaumont data validation is being finalised Outpatient Department [OPD] attendance dashboard (public facing) now shows data from 29 sites and 40 specialities	
5.8	Productivity:				
5.8	Outpatient Department [OPD] clinics Commence programme to: <ul style="list-style-type: none"> i. Establish OPD baseline core capacity at site, regional and national level ii. Deploy an OPD clinic planning tool informed by baseline capacity work iii. Deploy data analytics tools to support improved management of OPD clinic planning 	NPU	Q2 – Q3	Outpatient Department [OPD] baseline capacity established: 18 sites across 4 regions. Baselining paused to deploy OPD clinic planning tool in 4 sites [Naas Hospital, Mercy University Hospital, University Hospital Waterford, St. Luke's Hospital Kilkenny]. Deployment commenced in Naas Hospital end June	
5.9	Planning and Performance:				
5.9	KPI review To manage the prioritisation, development, approval and retiring of KPIs <ul style="list-style-type: none"> i. A joint HSE, DOH, DCEDIY KPI governance process will be established [Q2] ii. Through the national KPI governance process, priority KPIs that can be implemented in 2026, including additional priority Corporate Plan metrics³ will be agreed for inclusion in the National Service Plan 2026 [Q4] 	ND P&P	Q2 – Q4	<ul style="list-style-type: none"> i. The Indicator Management Group, chaired by the DOH with the HSE and DCDE has been established, and governance processes are being designed ii. Development work on Corporate Plan KPIs continues 	

Notes

³Measure unmet need in vulnerable populations (i.e. equity) and appropriate prescribing for Older Persons, (*especially in the context of expanded pharmacist scope*).

Acute Bed Capacity 1a – Constructed and Operational Q2 Update

Profile of 297 Acute Beds by Site		Constructed					Open & operational		
HSE Region/Hospital	Acute Beds NSP 2025	Q4 2024	Q1 2025	Q2 2025	Additional beds outside of NSP 297 beds	Sub Total	Q1 2025	Q2 2025	Sub Total
HSE Dublin and South East									
Kilcreene Regional Orthopaedic Hospital	2	2				2			
St. Luke's Hospital, Kilkenny	14	14				14		14	14
HSE Mid West									
University Hospital Limerick – Inpatient Emergency ward (Phase I)	16	16				16	16		16
University Hospital Limerick – Inpatient Emergency ward (Phase II)	16			16		16		16	16
University Hospital Limerick – (Ward Block Replacement 4 x 24 beds)	96								
HSE Dublin and North East									
Our Lady of Lourdes Hospital, Drogheda	15		15			15	15		15
Cavan General Hospital	10	10				10			
Beaumont Hospital, Dublin	20								
Our Lady's Hospital, Navan	13								
Mater Misericordiae University Hospital	12	12				12			
HSE West and North West									
Portiuncula University Hospital	6		6			6			
University Hospital Galway	2	2				2			
Merlin Park University Hospital	4	4				4			
HSE South West									
Mercy University Hospital, Cork	10								
University Hospital Kerry	19								
Mallow General Hospital	24								
Cork University Hospital	18	9	9		12	30	18		18
TOTAL	297	69	30	16	12	127	49	30	79
YTD TOTAL AT END Q2		127					79		

Appendix 1b: Community Bed Capacity – Constructed and Operational Q2 Update

Profile of 615 Community Beds by Site		Constructed				Open & operational		
HSE Region/Site	Community Beds NSP 2025	Q4 2024	Q1 2025	Q2 2025	Sub Total	Q1 2025	Q2 2025	Sub Total
HSE Dublin and South East								
Clonmel Community Nursing Unit, Co Tipperary	50							
St. Columba's Hospital, Thomastown, Co Kilkenny	95							
HSE Dublin and North East								
St. Joseph's Hospital, Ardee, Co Louth	50							
HSE West and North West								
Falcarragh Community Nursing Unit, Co Donegal	35	27			27	27		27
HSE South West								
St. Finbarr's Hospital, Cork City, Co Cork	105							
Killarney Community Nursing Unit, Co Kerry	130							
HSE Dublin and Midlands								
Cherry Orchard Hospital, Co Dublin	44							
St. Vincent's Care Centre, Athlone, Co Westmeath	48							
St. Vincent's Community Nursing Unit, Mountmellick, Co Laois	58							
TOTAL	615	27	0	0	27	27	0	27
YTD TOTAL AT END Q2		27				27		