



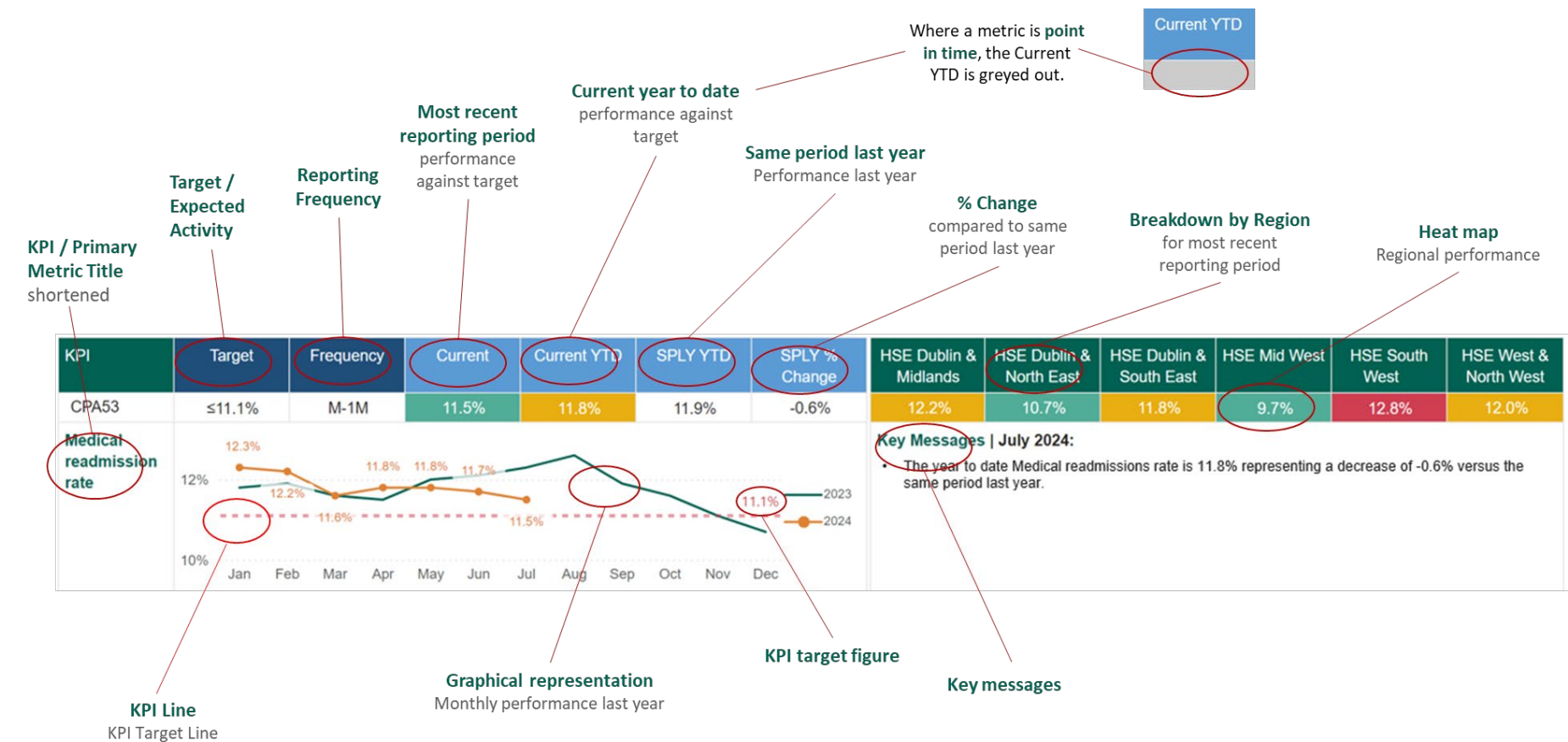
SEPTEMBER 2025

NATIONAL PERFORMANCE REPORT

INCORPORATING QUARTER 3 NSP STATUS REPORT

APPROVED BY HSE BOARD – 28 NOVEMBER 2025

Understanding this report



The table below provides details on the rulesets in place for the Red, Amber, Green (RAG) rating.
Note: RAG ratings are based on unrounded results.

Performance RAG Rating	Finance Expenditure RAG Rating	Workforce Absence RAG Rating
Red	Red	Red
Amber	Amber	Amber
Green	Green	Green

RAG ratings & SPLY % Change are calculated on unrounded results

Data illustrative only

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Part 2 – Quarter 3 NSP

Status Report

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Please note Missing Data
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NPR KPI Summary Heatmap															
Description		KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	Page #	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
Screening	Cervical Check	NSS2	119,700	M	16,718	155,665			6						
	Diabetic Retina Screen	HWB23	94,200	M	12,864	119,910			6						
	Breast Check	HWB77	164,500	M	16,509	125,716			6						
	Bowel Screen	HWB82	115,750	M	18,599	146,284			7						
Vaccine	% Uptake Flu Vaccine ≥ 65 Years Old	HWB105	75%	A(9)	74.7%		75.7%	-1.4%	8						
	Flu Vaccine Healthcare Workers (Acutes)	HWB79	75%	A(9)	45.4%		50.7%	-10.3%	8	49.3%	41.7%	55.4%	42.3%	43.3%	34.5%
Children	MMR Vaccine received at 24 months	HWB8	95%	Q-1Q	87.6%	88.0%	89.5%	-1.7%	9	84.6%	84.2%	90.4%	86.7%	92.7%	89.9%
	% Infants visited by PHN < 72 hrs	PC133	99%	Q	97.7%	98.1%	98.8%	-0.8%	9	100.0%	95.5%	97.5%	100.0%	98.7%	98.5%
	% Children < 12 months assessments on time	PC153	95%	M-1M	83.8%	85.2%	86.5%	-1.5%	9	59.5%	87.6%	90.8%	96.8%	98.0%	87.8%
Quality And Safety	Complaints investigated < 30 days	CO1	75%	Q(Q-1M)	67.6%	66.1%	74.4%	-11.2%	11	72.3%	79.1%	70.9%	59.1%	46.3%	42.1%
	SI Reviews < 125 days of Category 1	QAS09	70%	M(M-4M)	27.5%	30.8%	44.6%	-31.0%	11	59.7%	39.3%	63.1%	5.9%	16.2%	6.4%
	Medical Emergency Re-Admissions	CPA53	≤11.1%	M-1M	12.2%	12.2%	11.9%	+2.5%	12	12.2%	11.3%	12.1%	10.7%	16.1%	11.4%
	Surgical Emergency Re-Admissions	A45	≤2%	M-1M	1.69%	1.86%	1.78%	+4.5%	12	2.89%	1.37%	1.34%	1.75%	1.54%	1.70%
	Staph aureus rate (per 10,000 bed days)	CPA51	<0.7	M	0.6	0.7	0.8	-20.0%	13	0.8	0.7	0.3	0.0	1.0	0.7
	C. difficile rate (per 10,000 bed days)	CPA52	<2	M	2.2	2.4	2.4	-0.3%	13	1.8	2.3	1.9	2.1	2.9	2.5
UEC	Total ED Attendances	A189	1,230,937	M	139,073	1,217,500	1,169,992	+4.1%	15	36,566	30,587	27,507	7,989	14,407	22,017
	Total ED Admissions	A168		M	35,417	312,081	304,947	+2.3%	15	7,822	8,382	6,845	2,468	4,015	5,885
	Total Inpatient Discharges	A3	465,451	M-1M	57,801	463,795	454,163	+2.1%	15	12,161	12,088	10,745	5,554	7,812	9,441
	ED Average 8am Weekly Trolleys	A169	≤280	M	270	275	295	-6.6%	16	32	31	40	53	41	73
	Less than 24hr PET 75+	A96	99%	M	93.64%	93.82%	92.52%	+1.4%	16	96.32%	91.33%	95.59%	92.06%	91.80%	92.67%
	Greater than 24hr PET 75+	A190	1%	M	6.36%	6.18%	7.48%	-17.4%	16	3.68%	8.67%	4.41%	7.94%	8.20%	7.33%
	% Weekend Discharges	A184	17%	M	13.1%	13.1%			17	14.5%	11.2%	12.4%	13.6%	15.3%	12.7%
	Average Daily DTOC	A181	≤300	M	423	406	396	+2.5%	17	69	43	85	19	76	132
	ALOS IP discharges excl LOS >30 days	A39	≤4.8	M-1M	4.8	4.9	5.0	-1.4%	17	4.7	5.5	4.6	4.2	4.7	4.8
Scheduled Care	WL Active Total (IPDC/OPD/GI)	A173		M	760,350		706,480	+7.6%	18	156,727	180,708	151,931	50,452	96,753	123,779
	Additions WL (IPDC/OPD/GI)	A186		M	157,559	1,443,305	1,357,622	+6.3%	18	35,018	38,271	29,476	9,365	20,883	24,546
	Removals WL (IPDC/OPD/GI)	A187		M	152,058	1,356,917	1,324,517	+2.4%	18	35,292	36,487	28,133	8,630	20,652	22,864
	Weighted Average Wait Time 1st Appt OPD	A182	≤5.5	M	6.9		7.2	-4.2%	19	6.3	6.1	8.4	6.3	6.9	7.2
	Weighted Average Wait Time - IPDC/GI	A183	≤5.5	M	6.1		5.9	+3.4%	19	5.9	6.1	5.8	5.4	5.1	7.2
	Total Number WL > 1 y (IPDC/OPD/GI)	A185		M	125,126		120,095	+4.2%	19	22,053	25,038	32,810	7,445	16,049	21,731
	Slaintecare targets % IPDC < 12 weeks	A174	50%	M	37.9%		39.4%	-3.9%	20	37.7%	38.5%	43.5%	36.2%	43.3%	30.4%
	Slaintecare targets % OPD < 10 weeks	A175	50%	M	30.3%		29.9%	+1.3%	20	30.0%	31.9%	27.5%	30.3%	31.6%	30.7%
	Slaintecare targets % GI Scope < 12 weeks	A176	50%	M	48.7%		59.7%	-18.4%	20	48.2%	47.3%	54.9%	38.2%	54.5%	49.6%
	New to Return OPD ratio	A16	1:2	M	1:2.6	1:2.6	1:2.5	+3.6%	21	1:2.7	1:2.5	1:2.3	1:3.3	1:2.3	1:2.9

*National results for Complaints, SI Reviews, HR and Finance include results for central services

NPR KPI Summary Heatmap															
Description		KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	Page #	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
Urgent Planned	Urgent colonoscopy > 4 weeks	A80	0	M	402	5,209	2,513	+107.3%	22	48	8	77	71	110	88
	Bowel Screen > 20 working days	A159		M	113	666	418	+59.3%	22	4	73	30	4	1	1
	% Breast Cancer Urgent < 2 weeks	NCCP4	95%	M	47.1%	62.5%	73.4%	-14.9%	23	97.0%	34.8%	50.2%	93.1%	18.9%	13.7%
	% Lung Cancer rapid access	NCCP11	95%	M	98.8%	96.2%	90.3%	+6.6%	23	95.8%	99.2%	98.9%	NR	100.0%	100.0%
	% Prostate Cancer rapid access	NCCP17	90%	M	82.2%	83.5%	74.0%	+12.8%	23	97.9%	54.5%	100.0%	96.9%	87.3%	85.6%
Primary Care Therapies	OT - WL for assessment ≤52 weeks	PC101G	95%	M	60.0%		66.7%	-10.0%	24	53.6%	49.2%	71.6%	78.7%	74.3%	60.2%
	Physiotherapy - WL for assessment ≤ 52 weeks	PC100G	94%	M	67.4%		76.4%	-11.8%	24	64.4%	70.2%	60.8%	75.1%	62.7%	76.1%
	SLT - WL for assessment ≤52 weeks	PC116B	100%	M	69.7%		78.4%	-11.2%	24	66.4%	55.1%	78.7%	75.1%	94.8%	95.9%
	Ophthalmology - WL for treatment ≤52 weeks	PC107G	65%	M	58.6%		65.4%	-10.4%	25	98.6%	92.0%	26.6%	60.9%	45.8%	66.5%
	Audiology - WL for treatment ≤52 weeks	PC108G	75%	M	59.4%		67.9%	-12.5%	25	45.9%	57.3%	69.5%	54.1%	78.3%	64.3%
	Dietetics - WL for treatment ≤52 weeks	PC109G	80%	M	75.2%		70.5%	+6.7%	25	47.6%	85.0%	73.9%	87.5%	74.2%	88.7%
	Psychology - WL for treatment ≤52 weeks	PC103G	81%	M	45.9%		54.3%	-15.5%	26	35.0%	53.5%	67.5%	62.4%	31.5%	46.8%
	Podiatry - WL for treatment ≤52 weeks	PC104G	77%	M	51.3%		55.8%	-8.1%	26	100.0%	56.3%	19.5%	40.9%	31.0%	66.5%
CAMHs	% New/RR GA 1st appt. & seen < 12 weeks	MH2	≥75%	M	67.2%	67.0%	66.1%	+1.5%	27	60.4%	59.4%	72.2%	62.4%	61.8%	80.7%
	% New/RR CAMHS 1st appt. & seen < 12 weeks	MH7	≥78%	M	60.5%	63.1%	59.8%	+5.5%	27	55.5%	54.1%	84.2%	73.6%	49.5%	47.2%
	% CAMHS urg refs resp < 3 working days	MH73	≥90%	M	95.4%	96.1%	93.7%	+2.5%	27	100.0%	100.0%	74.3%	100.0%	100.0%	96.1%
Social	Substance Use U18 treatment < 1 week	SI25	100%	Q-1Q	97.2%	96.0%	97.5%	-1.5%	28	100.0%	100.0%	100.0%	NA	100.0%	88.9%
	Homeless assessment < 2 weeks	SI52	86%	Q	80.7%		88.0%	-8.3%	28	82.4%	87.6%	88.5%	67.7%	72.9%	95.2%
NAS	Amb avail for next call < 20 mins of HO	NAS76	75%	M	57.9%	54.9%	48.6%	+13.1%	29						
	Amb HO @ ED < 20 mins of arrival	A158	80%	M	NR	NR			29	NR	NR	NR	NR	NR	NR
OP	No. Home Supports hrs provided - Exc CHS	OP53	17,950,686	M	2,192,240	18,884,493	17,576,664	+7.4%	30	447,224	528,266	394,015	162,150	286,030	374,555
	No. of people in receipt of home support	OP54	60,000	M	60,034		58,114	+3.3%	30	11,563	13,178	11,275	5,566	8,317	10,135
Disabilities	% Child Assessments completed w/in time	DIS3	100%	Q	9.2%	9.4%	10.3%	-9.2%	32	8.5%	3.1%	13.5%	0.0%	7.9%	39.8%
	Assessment of need - no. requests rec'd	DIS1	7,729	Q	2,957	9,570	7,852	+21.9%	32	868	693	550	66	468	312
	Moved from congregated to comm. setting	DIS55	16	M	4	24	26	-7.7%	32	0	0	0	0	0	4
	No. of residential places for PwD	DIS108	8,695	M	8,834		8,603	+2.7%	33	1,749	2,036	1,531	854	1,177	1,487
	PwD in receipt of day services	DIS78	20,600	BA	19,591		18,738	+4.6%	33	3,359	3,808	3,812	1,656	4,071	2,885
	No. of overnights accessed by PwD	DIS57	82,037	Q-1M	38,506	76,706	80,333	-4.5%	33	7,178	7,095	5,812	4,421	4,418	9,582
HR	% Absenteeism		≤4%	M	6.44%	6.25%	5.61%	+11.49%	35	5.71%	5.44%	5.58%	6.62%	6.12%	6.84%
	% Whole Time Equivalent (WTE) turnover			Q	1.8%	1.8%	1.8%	-0.0%	35	2.0%	1.7%	1.7%	1.8%	1.8%	1.6%
Finance	Net expenditure from limits (pay+non-pay-income)		≤0.1%	M		0.1%			38	0.4%	0.9%	0.2%	0.9%	1.4%	2.5%
	Pay expenditure variance from limits		≤0.1%	M		0.1%			38	-0.1%	0.0%	-0.2%	-0.6%	-1.1%	1.2%
	Non-pay expenditure variance from limits		≤0.1%	M		0.4%			38	0.7%	3.1%	0.9%	3.2%	6.4%	3.0%

*National results for Complaints, SI Reviews, HR and Finance include results for central services



Healthy Communities

National Screening Service

Vaccination

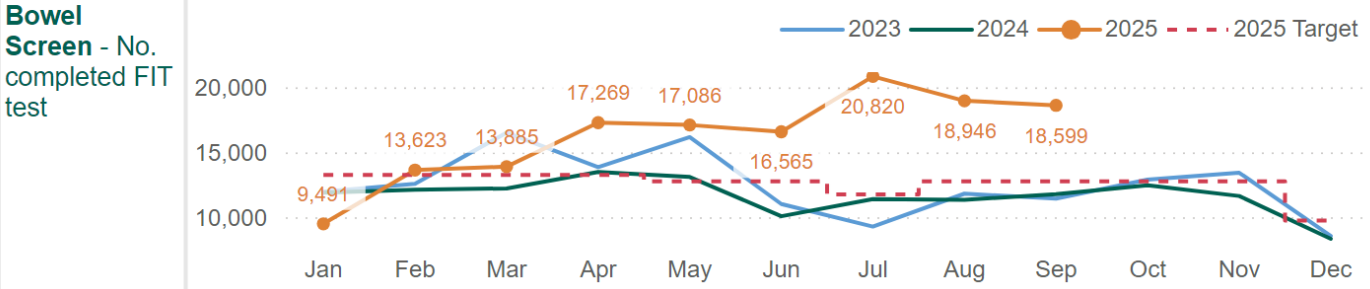
Child Health

National Screening Service

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																																																																	
NSS2	119,700	M	16,718	155,665			NA	NA	NA	NA	NA	NA																																																																	
Cervical Check - No. with one or more satisfactory cervical screening test	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> <table><tr><th>Month</th><th>2023</th><th>2024</th><th>2025</th><th>2025 Target</th></tr><tr><td>Jan</td><td>22,000</td><td>20,000</td><td>14,497</td><td>12,000</td></tr><tr><td>Feb</td><td>21,000</td><td>20,000</td><td>15,791</td><td>12,000</td></tr><tr><td>Mar</td><td>21,000</td><td>20,000</td><td>18,869</td><td>12,000</td></tr><tr><td>Apr</td><td>18,000</td><td>20,000</td><td>15,183</td><td>12,000</td></tr><tr><td>May</td><td>19,000</td><td>19,000</td><td>17,703</td><td>12,000</td></tr><tr><td>Jun</td><td>18,000</td><td>14,000</td><td>20,019</td><td>13,000</td></tr><tr><td>Jul</td><td>18,000</td><td>16,000</td><td>19,456</td><td>13,000</td></tr><tr><td>Aug</td><td>19,000</td><td>15,000</td><td>17,429</td><td>13,000</td></tr><tr><td>Sep</td><td>17,000</td><td>15,000</td><td>16,718</td><td>17,000</td></tr><tr><td>Oct</td><td>18,000</td><td>15,000</td><td></td><td>20,000</td></tr><tr><td>Nov</td><td>25,000</td><td>15,000</td><td></td><td>20,000</td></tr><tr><td>Dec</td><td>13,000</td><td>8,000</td><td></td><td>15,000</td></tr></table>						Month	2023	2024	2025	2025 Target	Jan	22,000	20,000	14,497	12,000	Feb	21,000	20,000	15,791	12,000	Mar	21,000	20,000	18,869	12,000	Apr	18,000	20,000	15,183	12,000	May	19,000	19,000	17,703	12,000	Jun	18,000	14,000	20,019	13,000	Jul	18,000	16,000	19,456	13,000	Aug	19,000	15,000	17,429	13,000	Sep	17,000	15,000	16,718	17,000	Oct	18,000	15,000		20,000	Nov	25,000	15,000		20,000	Dec	13,000	8,000		15,000	Key Messages September 2025 <p>Cervical screening aims to prevent cervical cancer by finding cell changes before they develop into cancer. It can also find cervical cancer early when it can be easier to treat.</p> <ul style="list-style-type: none">This is reported against a monthly target. The full year target is 177,000.At the end of September the number of people who had satisfactory cervical screening tests was above the expected activity for the year to date by 35,965.					
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HWB77	164,500	M	16,509	125,716			NA	NA	NA	NA	NA	NA																																																																	
Breast Check - No. of women who have had a complete mammogram	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> <table><tr><th>Month</th><th>2023</th><th>2024</th><th>2025</th><th>2025 Target</th></tr><tr><td>Jan</td><td>15,000</td><td>12,551</td><td>12,551</td><td>19,000</td></tr><tr><td>Feb</td><td>14,000</td><td>13,866</td><td>13,866</td><td>19,000</td></tr><tr><td>Mar</td><td>16,000</td><td>12,977</td><td>12,977</td><td>19,000</td></tr><tr><td>Apr</td><td>14,000</td><td>14,165</td><td>14,165</td><td>19,000</td></tr><tr><td>May</td><td>16,000</td><td>8,000</td><td>15,476</td><td>19,000</td></tr><tr><td>Jun</td><td>14,000</td><td>8,000</td><td>13,040</td><td>17,000</td></tr><tr><td>Jul</td><td>14,000</td><td>10,000</td><td>14,019</td><td>17,000</td></tr><tr><td>Aug</td><td>12,000</td><td>10,000</td><td>13,113</td><td>19,000</td></tr><tr><td>Sep</td><td>15,000</td><td>13,000</td><td>16,509</td><td>19,000</td></tr><tr><td>Oct</td><td>15,000</td><td>14,000</td><td></td><td>19,000</td></tr><tr><td>Nov</td><td>15,000</td><td>14,000</td><td></td><td>19,000</td></tr><tr><td>Dec</td><td>8,000</td><td>10,000</td><td></td><td>16,000</td></tr></table>						Month	2023	2024	2025	2025 Target	Jan	15,000	12,551	12,551	19,000	Feb	14,000	13,866	13,866	19,000	Mar	16,000	12,977	12,977	19,000	Apr	14,000	14,165	14,165	19,000	May	16,000	8,000	15,476	19,000	Jun	14,000	8,000	13,040	17,000	Jul	14,000	10,000	14,019	17,000	Aug	12,000	10,000	13,113	19,000	Sep	15,000	13,000	16,509	19,000	Oct	15,000	14,000		19,000	Nov	15,000	14,000		19,000	Dec	8,000	10,000		16,000	Key Messages September 2025 <p>Breast screening aims to find breast cancer early when it can be easier to treat</p> <ul style="list-style-type: none">This is reported against a monthly target. The full year target is 219,000.At the end of September the number of people that had a completed mammogram was below the expected activity for the year to date by -38,784. <p>Note: BreastCheck remains under target YTD due to staffing capacity which is 25% below requirements.</p>					
	Month	2023	2024	2025	2025 Target																																																																								
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National Screening Service

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
HWB82	115,750	M	18,599	146,284			NA	NA	NA	NA	NA	NA



Key Messages | September 2025

Bowel screening can prevent bowel cancer from developing by finding and removing early signs of disease (polyps). It helps to find bowel cancer early when it can be easier to treat.

- This is reported against a monthly target. The full year target is 151,000.
- At the end of September the number of Bowel Screen FIT tests that were completed was above the expected activity for the year to date by 30,534.

(NSS2, HWB23, HWB77, HWB82)
Due to a 3 week process involved, the current months provisional data and last month's actual data is available at the end of each month following the reporting period (29th/30th)

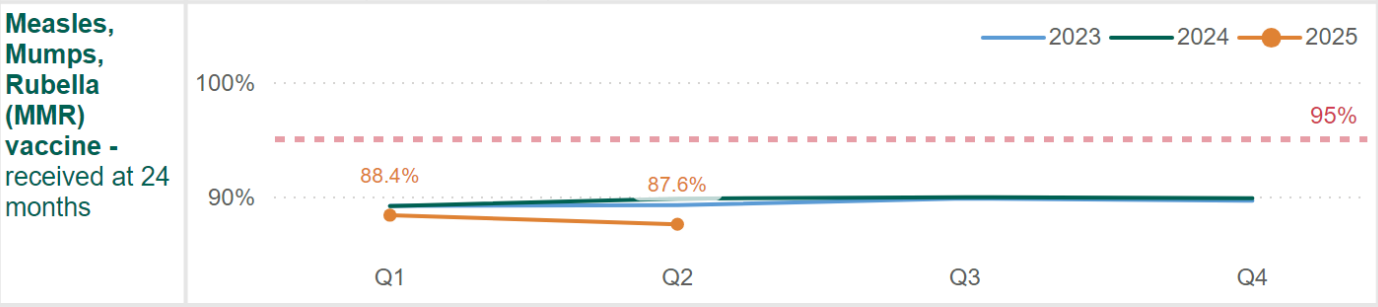
Vaccination

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																				
HWB105	75%	A(9)	74.7%		75.7%	-1.4%	NA	NA	NA	NA	NA	NA																				
Flu vaccine - % ≥ 65 years	<div><div><div>2023</div><div>2024</div><div>2025</div></div><table><caption>Flu vaccine - % ≥ 65 years Data</caption><tr><th>Year</th><th>Q1</th><th>Q2</th><th>Q3</th><th>Q4</th></tr><tr><td>2023</td><td></td><td></td><td>~73%</td><td></td></tr><tr><td>2024</td><td></td><td></td><td>~75%</td><td></td></tr><tr><td>2025</td><td></td><td></td><td>74.7%</td><td></td></tr></table></div> <div><div>75%</div></div>						Year	Q1	Q2	Q3	Q4	2023			~73%		2024			~75%		2025			74.7%		<div><div>Key Messages Q3 2025</div><div>Older adults are more vulnerable to severe flu complications. Higher vaccination rates helps protect them, reducing serious illness, hospital admissions and deaths.</div><ul style="list-style-type: none">In the 2024-2025 flu season, 74.7% [554,869] people aged 65 and over received the seasonal flu vaccine.In the 2024-2025 flu season 20.4% children aged between 2-17 received the seasonal flu vaccine.</div>					
							Year	Q1	Q2	Q3	Q4																					
2023			~73%																													
2024			~75%																													
2025			74.7%																													

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																				
HWB79	75%	A(9)	45.4%		50.7%	-10.3%	49.3%	41.7%	55.4%	42.3%	43.3%	34.5%																				
Healthcare workers - % Flu vaccine uptake	<div><div>202320242025</div><table><caption>Healthcare workers - % Flu vaccine uptake Data</caption><thead><tr><th>Year</th><th>Q1</th><th>Q2</th><th>Q3</th><th>Q4</th></tr></thead><tbody><tr><td>2023</td><td></td><td></td><td>~55%</td><td></td></tr><tr><td>2024</td><td></td><td></td><td>~50%</td><td></td></tr><tr><td>2025</td><td></td><td></td><td>45.4%</td><td></td></tr></tbody></table></div>												Year	Q1	Q2	Q3	Q4	2023			~55%		2024			~50%		2025			45.4%	
	Year	Q1	Q2	Q3	Q4																											
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2024			~50%																													
2025			45.4%																													
<div><div>Key Messages Q3 2025</div><div>Vaccinating healthcare workers reduces the risk of flu transmission to vulnerable patients and helps reduce staff absences during the flu season.</div><div><ul style="list-style-type: none">In the 2024-2025 flu season, 45.4% [38,031] healthcare workers received the seasonal flu vaccine.</div><div>Note: This KPI only reflects healthcare workers in hospital settings. LTCF healthcare worker vaccine figures are captured under a separate KPI.</div></div>																																

Child Health

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
HWB8	95%	Q-1Q	87.6%	88.0%	89.5%	-1.7%	84.6%	84.2%	90.4%	86.7%	92.7%	89.9%

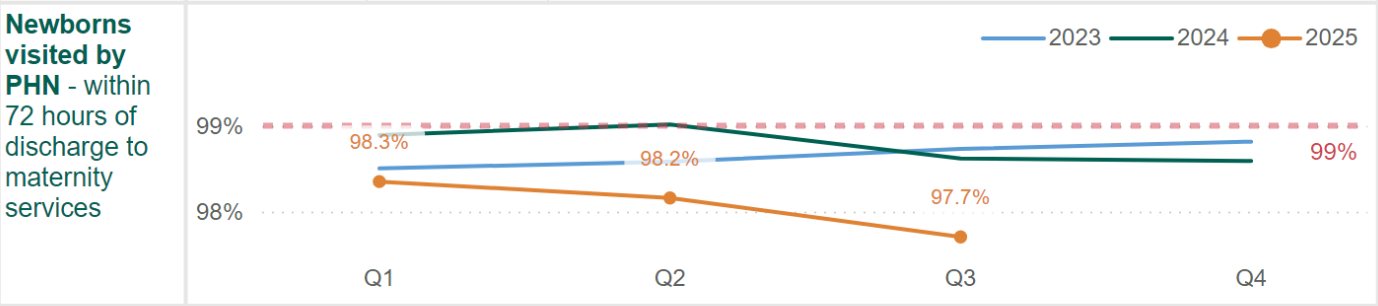


Key Messages | Q2 2025

Measles, mumps and rubella are vaccine preventable diseases can cause significant complications and even mortality in children, immunocompromised people and pregnant women.

- In Q2 2025, 87.6% [11,722] children aged 24 months had received their MMR vaccine.
- In Q2 2025, 90.3% [12,101] children aged 24 months had received their 6 in 1 vaccine.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC133	99%	Q	97.7%	98.1%	98.8%	-0.8%	100.0%	95.5%	97.5%	100.0%	98.7%	98.5%

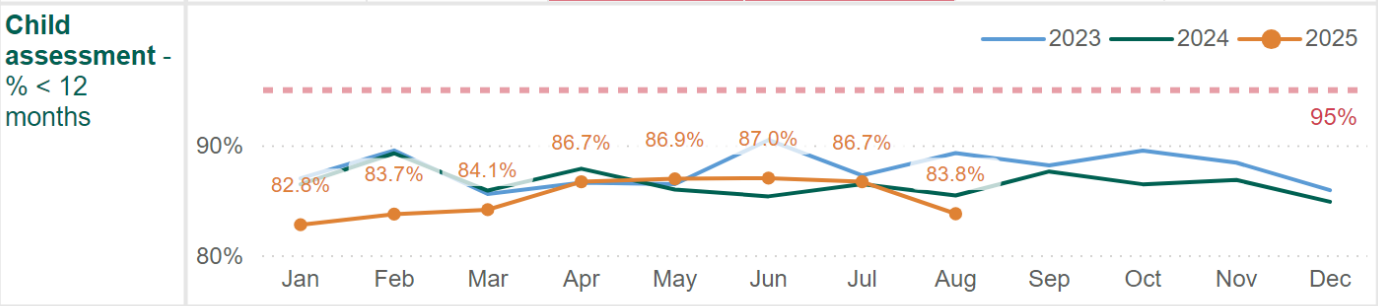


Key Messages | Q3 2025

Early home visits for newborns helps identify any potential health concerns and provides support to new parents.

- In Q3, 2025 97.7% [10,038] of infants were visited within 72 hours of discharge.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC153	95%	M-1M	83.8%	85.2%	86.5%	-1.5%	59.5%	87.6%	90.8%	96.8%	98.0%	87.8%



Key Messages | August 2025

Timely child health assessments assist in the early identification of developmental issues.

- In August, 83.8% [3,600] of children had their 9-11 month development assessment before 12 months old.



Receiving the Right Care [Quality]

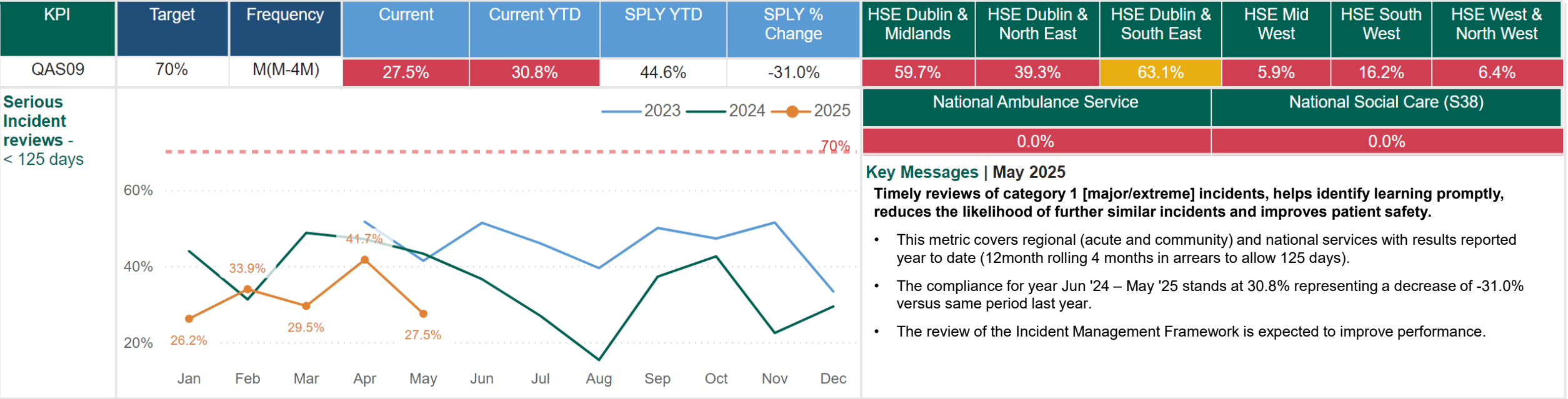
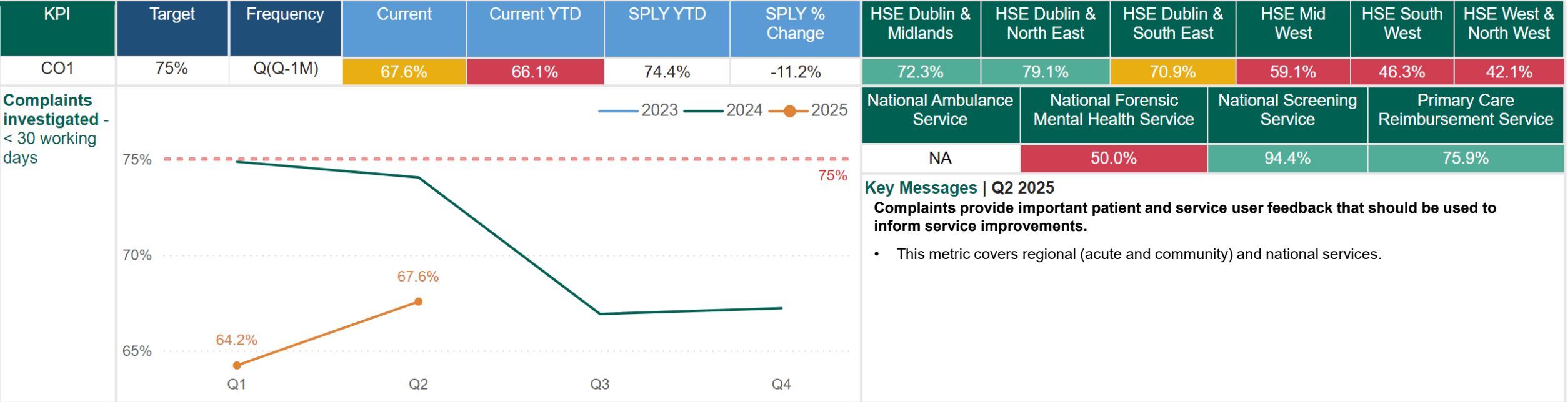
Patient and Service User Experience

- Complaints
- Serious Incident Reviews

Clinical Quality and Patient Safety

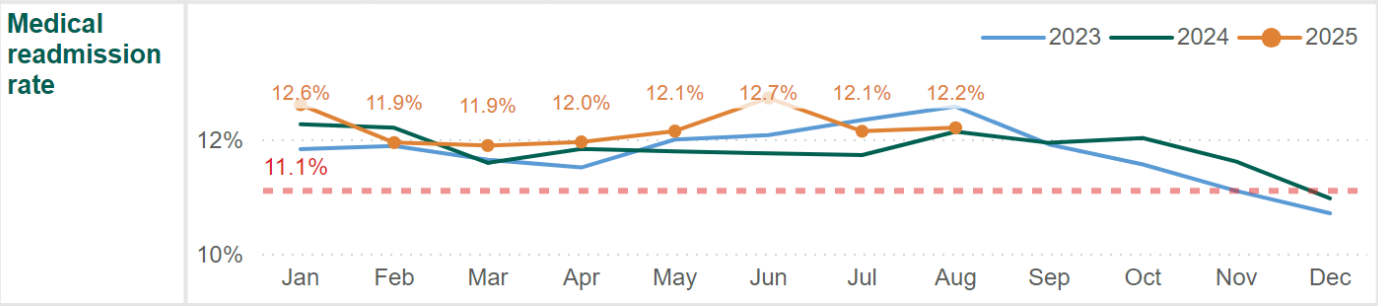
- Hospital Readmissions
- HCAIs

Complaints and Serious Incident Reviews



Hospital Readmissions

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
CPA53	≤11.1%	M-1M	12.2%	12.2%	11.9%	+2.5%	12.2%	11.3%	12.1%	10.7%	16.1%	11.4%

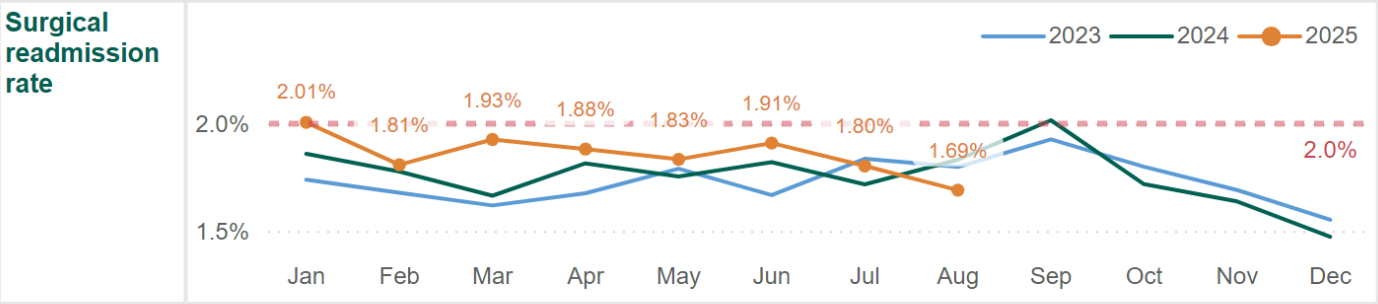


Key Messages | August 2025

A high re-admission rate may indicate problems with medical care, early discharge, or complications that could have been prevented with better follow-up.

- 3,712 patients were readmitted for acute medical conditions to the same hospital within 30 days of discharge during August.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A45	≤2%	M-1M	1.69%	1.86%	1.78%	+4.5%	2.89%	1.37%	1.34%	1.75%	1.54%	1.70%



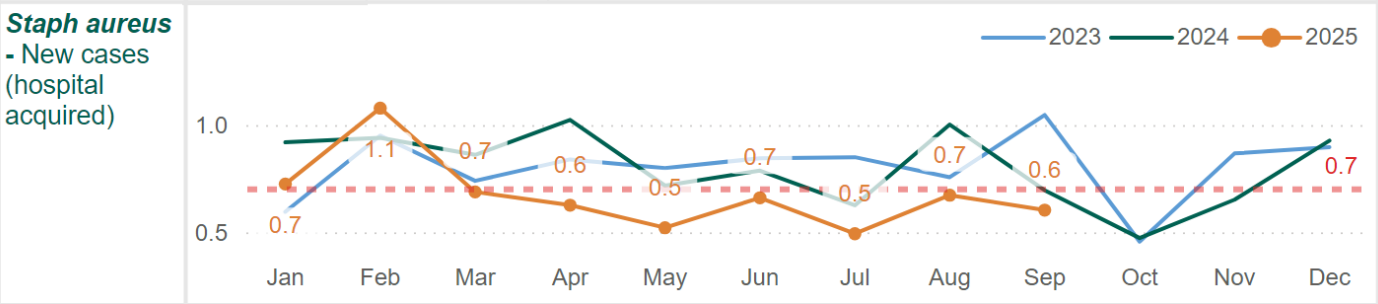
Key Messages | August 2025

A high re-admission rate may indicate problems with post-surgery care, early discharge, or complications that could have been prevented with better follow-up.

- 658 surgical patients were readmitted to the same hospital within 30 days of discharge during August.

HCAIs

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
CPA51	<0.7	M	0.6	0.7	0.8	-20.0%	0.8	0.7	0.3	0.0	1.0	0.7

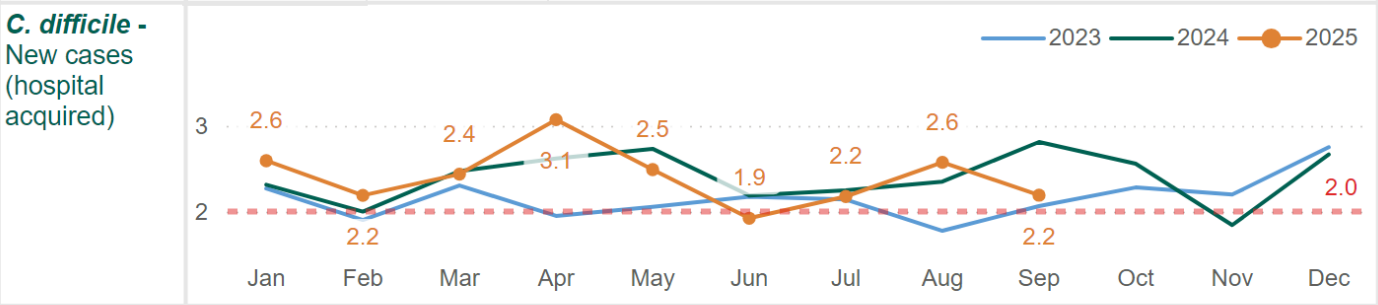


Key Messages | September 2025

Infections acquired in a hospital setting can lead to severe illness and longer hospital stays.

- The number of new cases in September was 19.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
CPA52	<2	M	2.2	2.4	2.4	-0.3%	1.8	2.3	1.9	2.1	2.9	2.5



Key Messages | September 2025

- The number of new cases in September was 69.



Receiving Care in the Right Place and Right Time [Access]

Starting Aug 2025 cycle, A170 Patient average length of stay >14 days is being removed and A39 Average length of stay (ALOS) for all inpatient discharges excluding LOS over 30 days is being added to the report.

Urgent and Emergency Care [UEC]

Scheduled Care Reform and Waiting List Action Plan

Cancer Services

Primary Care and Enhanced Community Care

Mental Health Services

Social Inclusion

Ambulance Handovers

Older Persons Services

Urgent and Emergency Care

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																																																				
A189	1,230,937	M	139,073	1,217,500	1,169,992	+4.1%	36,566	30,587	27,507	7,989	14,407	22,017																																																				
Total ED Attendances - New + Return	<div><div></div><div></div><div></div></div> <table><tr><th>Month</th><th>2023</th><th>2024</th><th>2025</th></tr><tr><td>Jan</td><td>130,505</td><td>122,755</td><td></td></tr><tr><td>Feb</td><td>122,755</td><td>139,560</td><td></td></tr><tr><td>Mar</td><td>136,984</td><td>140,501</td><td>139,560</td></tr><tr><td>Apr</td><td>133,245</td><td>137,727</td><td>139,073</td></tr><tr><td>May</td><td>137,150</td><td></td><td></td></tr><tr><td>Jun</td><td></td><td></td><td></td></tr><tr><td>Jul</td><td></td><td></td><td></td></tr><tr><td>Aug</td><td></td><td></td><td></td></tr><tr><td>Sep</td><td></td><td></td><td></td></tr><tr><td>Oct</td><td></td><td></td><td></td></tr><tr><td>Nov</td><td></td><td></td><td></td></tr><tr><td>Dec</td><td></td><td></td><td></td></tr></table> <div>*Adj. 4.4%</div>						Month	2023	2024	2025	Jan	130,505	122,755		Feb	122,755	139,560		Mar	136,984	140,501	139,560	Apr	133,245	137,727	139,073	May	137,150			Jun				Jul				Aug				Sep				Oct				Nov				Dec				Key Messages September 2025 Monitoring attendances allows us to identify patterns and changes in ED demand. <ul style="list-style-type: none">Of the 139,073 who attended ED in , 15.1% were people over 75 years of age [20,992], representing a 10.7% increase in this cohort compared to 2024.ED attendance profile includes: GP referrals[28.2%], GP Out of Hours[1.9%], Self Presenting[56.3%], Nursing Home[0.6%] and Other[13.0%].Triage Categories - Category 1[0.5% (733)], Category 2[24.1% (33,521)], Category 3[51.4% (71,496)], Category 4[18.7% (25,970)], Category 5[1.9% (2,617)] and Unspecified [3.4% (4,736)]. <div>*Note: Activity is reported on calendar months Jan/Sep vs SPLY. When adjusted for one extra day in Feb 2024 [Leap Year], activity is up 4.4% on SPLY</div>					
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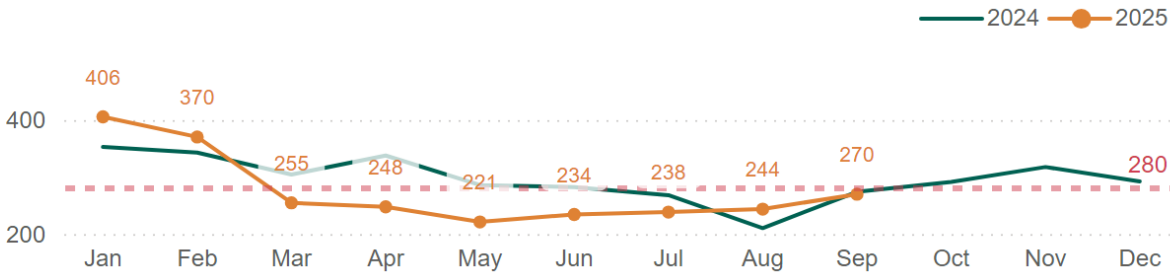
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A168	NA	M	35,417	312,081	304,947	+2.3%	7,822	8,382	6,845	2,468	4,015	5,885																																																				
ED Admissions	<div><div></div><div></div><div></div></div> <table><tr><th>Month</th><th>2023</th><th>2024</th><th>2025</th></tr><tr><td>Jan</td><td>35,730</td><td>31,808</td><td></td></tr><tr><td>Feb</td><td>35,030</td><td>34,671</td><td></td></tr><tr><td>Mar</td><td>33,969</td><td>35,241</td><td>35,030</td></tr><tr><td>Apr</td><td>35,402</td><td>35,417</td><td>35,241</td></tr><tr><td>May</td><td>34,813</td><td></td><td></td></tr><tr><td>Jun</td><td></td><td></td><td></td></tr><tr><td>Jul</td><td></td><td></td><td></td></tr><tr><td>Aug</td><td></td><td></td><td></td></tr><tr><td>Sep</td><td></td><td></td><td></td></tr><tr><td>Oct</td><td></td><td></td><td></td></tr><tr><td>Nov</td><td></td><td></td><td></td></tr><tr><td>Dec</td><td></td><td></td><td></td></tr></table> <div>*Adj. 2.7%</div>						Month	2023	2024	2025	Jan	35,730	31,808		Feb	35,030	34,671		Mar	33,969	35,241	35,030	Apr	35,402	35,417	35,241	May	34,813			Jun				Jul				Aug				Sep				Oct				Nov				Dec				Key Messages September 2025 Monitoring admissions allows us to identify patterns and changes in ED demand. <ul style="list-style-type: none">The current month conversion rate for those attending ED who were admitted is 25.5%, the year to date conversion rate is 25.6%.Of the 35,417 who were admitted in September, 29.7% were people over the age of 75 years of age [10,534], representing a 11.0% increase in this cohort compared to September 2024. <div>*Note: Activity is reported on calendar months Jan/Sep vs SPLY. When adjusted for one extra day in Feb 2024 [Leap Year], activity is up 2.7% on SPLY</div>					
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A3	465,451	M-1M	57,801	463,795	454,163	+2.1%	12,161	12,088	10,745	5,554	7,812	9,441																																																				
Total Inpatient Discharges	<div><div></div><div></div><div></div></div> <table><tr><th>Month</th><th>2023</th><th>2024</th><th>2025</th></tr><tr><td>Jan</td><td>57,528</td><td>53,348</td><td></td></tr><tr><td>Feb</td><td>58,536</td><td>58,686</td><td></td></tr><tr><td>Mar</td><td>60,570</td><td>60,815</td><td>57,528</td></tr><tr><td>Apr</td><td>56,511</td><td>57,801</td><td>58,536</td></tr><tr><td>May</td><td></td><td></td><td></td></tr><tr><td>Jun</td><td></td><td></td><td></td></tr><tr><td>Jul</td><td></td><td></td><td></td></tr><tr><td>Aug</td><td></td><td></td><td></td></tr><tr><td>Sep</td><td></td><td></td><td></td></tr><tr><td>Oct</td><td></td><td></td><td></td></tr><tr><td>Nov</td><td></td><td></td><td></td></tr><tr><td>Dec</td><td></td><td></td><td></td></tr></table> <div>*Adj. 2.5%</div>						Month	2023	2024	2025	Jan	57,528	53,348		Feb	58,536	58,686		Mar	60,570	60,815	57,528	Apr	56,511	57,801	58,536	May				Jun				Jul				Aug				Sep				Oct				Nov				Dec				Key Messages August 2025 <ul style="list-style-type: none">This figure is reported 1 month in arrears [HIPE data].Emergency inpatient discharges - 40,990 in August, 333,592 YTD vs 329,198 SPLY an increase of 1.3%.Elective inpatient discharges - 8,146 in August, 60,385 YTD vs 58,063 SPLY an increase of 4.0%.Maternity inpatient discharges - 8,665 in August, 69,818 YTD vs 66,902 SPLY an increase of 4.4%.Inpatient Discharges ≥ 75 years - 13,766 in August , 109,114 YTD vs 104,205 SPLY an increase of 4.7%. <div>*Note: Activity is reported on calendar months Jan/Aug vs SPLY. When adjusted for one extra day in Feb 2024 [Leap Year], activity is up 2.5% on SPLY</div>					
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Urgent and Emergency Care

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A169	≤280	M	270	275	295	-6.6%	32	31	40	53	41	73

ED 8am Trolleys - Average Daily 8am Trolley Count

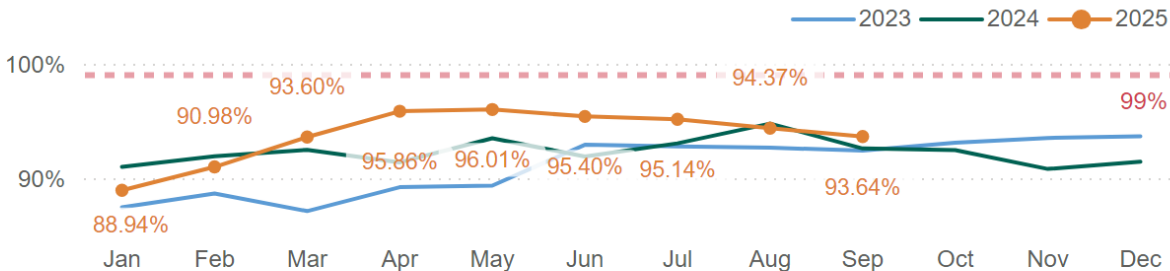


Key Messages | September 2025

- Trolley count is the number of people for whom there has been a decision to admit but they are still awaiting an in-patient bed.**
- This equates to 75,188 patients on trolleys across the country to date in 2025, a -6.6% decrease on same period last year and of that, the number recorded in September was 8,094, a -1.5% decrease on September 2024.
 - In September the average daily trolley count was 270. This represents a -1.5% decrease on September 2024.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A96	99%	M	93.64%	93.82%	92.52%	+1.4%	96.32%	91.33%	95.59%	92.06%	91.80%	92.67%

24hr PET 75+ - ED % of patients ≥ 75 discharged or admitted < 24 hours

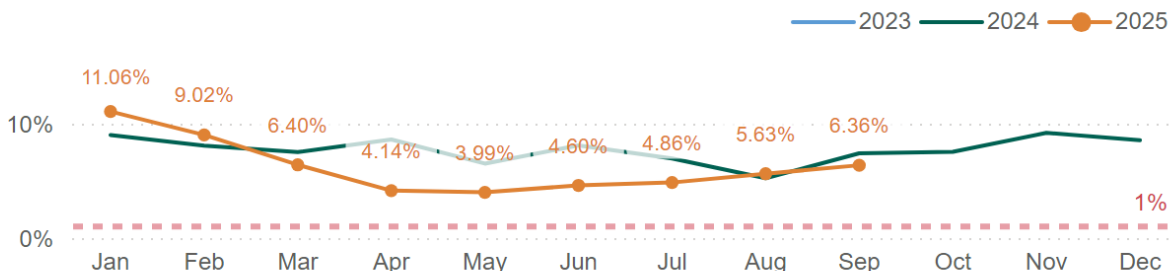


Key Messages | September 2025

- Long stays in ED can be an indication of overcrowding, which can be particularly harmful to older patients with complex health needs.**
- In September, 93.64% of patients were discharged or admitted within 24 hours this is a decrease on July [95.14%] and August [94.37%].

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A190	≤1%	M	6.36%	6.18%	7.48%	-17.4%	3.68%	8.67%	4.41%	7.94%	8.20%	7.33%

24hr PET 75+ - ED % of patients ≥ 75 discharged or admitted > 24 hours



Key Messages | September 2025

- In September, 6.36% of patients were discharged or admitted > 24 hours, this is an increase from July [4.86%] and August [5.63%].
- The no. of all attendees aged 75 years and over who were in ED >24 hours in September is 1,336 and year to date is 11,369.

Urgent and Emergency Care

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																										
A184	17%	M	13.1%	13.1%	NA	NA	14.5%	11.2%	12.4%	13.6%	15.3%	12.7%																										
Weekend Discharges - % of total weekly discharges discharged at the weekend	<table><thead><tr><th>Month</th><th>2025</th></tr></thead><tbody><tr><td>Jan</td><td>13.4%</td></tr><tr><td>Feb</td><td>13.3%</td></tr><tr><td>Mar</td><td>13.3%</td></tr><tr><td>Apr</td><td>13.1%</td></tr><tr><td>May</td><td>13.3%</td></tr><tr><td>Jun</td><td>13.0%</td></tr><tr><td>Jul</td><td>12.3%</td></tr><tr><td>Aug</td><td>13.1%</td></tr><tr><td>Sep</td><td>13.1%</td></tr><tr><td>Oct</td><td></td></tr><tr><td>Nov</td><td></td></tr><tr><td>Dec</td><td>17%</td></tr></tbody></table>						Month	2025	Jan	13.4%	Feb	13.3%	Mar	13.3%	Apr	13.1%	May	13.3%	Jun	13.0%	Jul	12.3%	Aug	13.1%	Sep	13.1%	Oct		Nov		Dec	17%	Key Messages September 2025					
							Month	2025																														
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Oct																																						
Nov																																						
Dec	17%																																					
<p>Lower discharge rates at weekends means beds remain occupied longer, leading to bottlenecks in EDs and delays in admitting new patients, particularly early in the week.</p> <ul style="list-style-type: none">For September the lowest reported compliance was 8.9% and the highest was 21.8%.																																						

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																																						
A181	≤300	M	423	406	396	+2.5%	69	43	85	19	76	132																																						
Average Daily DTOC - Delayed Transfers of Care	<div><div>Key Messages September 2025</div><div>DTOCs mean that patients medically fit for discharge are not receiving care in the right setting and new patients are not being allocated a hospital bed in a timely manner.</div><div><ul style="list-style-type: none">The No. of acute bed days lost through delayed transfer of care in September was 12,321, YTD is 108,125, this is 32.0% above target, vs SPLY 107,078, this is an increase of 1.0%.</div></div>																																																	
	<table><caption>Average Daily DTOC - Delayed Transfers of Care</caption><thead><tr><th>Month</th><th>2024</th><th>2025</th></tr></thead><tbody><tr><td>Jan</td><td>390</td><td>390</td></tr><tr><td>Feb</td><td>424</td><td>424</td></tr><tr><td>Mar</td><td>421</td><td>421</td></tr><tr><td>Apr</td><td>396</td><td>396</td></tr><tr><td>May</td><td>404</td><td>404</td></tr><tr><td>Jun</td><td>386</td><td>386</td></tr><tr><td>Jul</td><td>408</td><td>408</td></tr><tr><td>Aug</td><td>405</td><td>405</td></tr><tr><td>Sep</td><td>423</td><td>423</td></tr><tr><td>Oct</td><td></td><td></td></tr><tr><td>Nov</td><td></td><td></td></tr><tr><td>Dec</td><td>300</td><td></td></tr></tbody></table>												Month	2024	2025	Jan	390	390	Feb	424	424	Mar	421	421	Apr	396	396	May	404	404	Jun	386	386	Jul	408	408	Aug	405	405	Sep	423	423	Oct			Nov			Dec	300
Month	2024	2025																																																
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Mar	421	421																																																
Apr	396	396																																																
May	404	404																																																
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KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West																																							
A39	≤4.8	M-1M	4.8	4.9	5.0	-1.4%	4.7	5.5	4.6	4.2	4.7	4.8																																							
Average Length of Stay - all inpatient discharges (excluding LOS over 30 days)	<table border="1"><caption>Average Length of Stay - all inpatient discharges (excluding LOS over 30 days)</caption><thead><tr><th>Month</th><th>2024</th><th>2025</th></tr></thead><tbody><tr><td>Jan</td><td>5.05</td><td>5.2</td></tr><tr><td>Feb</td><td>5.1</td><td>5.1</td></tr><tr><td>Mar</td><td>5.0</td><td>4.9</td></tr><tr><td>Apr</td><td>5.05</td><td>4.9</td></tr><tr><td>May</td><td>4.95</td><td>4.9</td></tr><tr><td>Jun</td><td>4.9</td><td>4.8</td></tr><tr><td>Jul</td><td>5.05</td><td>4.9</td></tr><tr><td>Aug</td><td>4.95</td><td>4.8</td></tr><tr><td>Sep</td><td>4.9</td><td></td></tr><tr><td>Oct</td><td>4.85</td><td></td></tr><tr><td>Nov</td><td>4.9</td><td></td></tr><tr><td>Dec</td><td>4.8</td><td></td></tr></tbody></table>						Month	2024	2025	Jan	5.05	5.2	Feb	5.1	5.1	Mar	5.0	4.9	Apr	5.05	4.9	May	4.95	4.9	Jun	4.9	4.8	Jul	5.05	4.9	Aug	4.95	4.8	Sep	4.9		Oct	4.85		Nov	4.9		Dec	4.8		<div>Key Messages August 2025</div> <ul style="list-style-type: none">Medical Average Length of Stay over 14 days - in August was 33.6 days, YTD is 33.8 days vs SPLY 33.8 days, a decrease of -0.1%.Medical Patients ALOS - in August was 6.9 days, YTD is 7.1 days vs SPLY 7.3 days, a decrease of -2.4%.Surgical Elective Inpatient ALOS - in August was 3.9 days, YTD is 4.3 days vs SPLY 4.5 days, a decrease of -2.7%.Surgical Emergency Inpatient ALOS - in August was 5.8 days, YTD is 6.1 days vs SPLY 6.4 days, a decrease of -3.7%.					
							Month	2024	2025																																										
Jan	5.05	5.2																																																	
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Scheduled Care

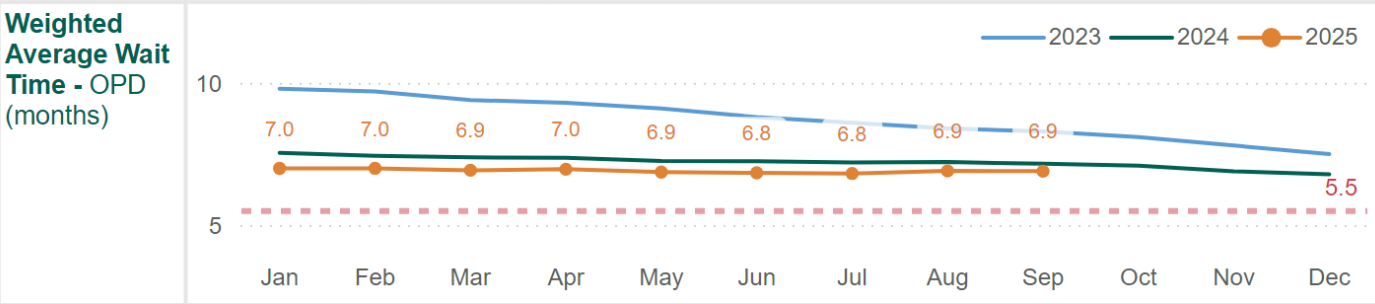
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A173	NA	M	760,350		706,480	+7.6%	156,727	180,708	151,931	50,452	96,753	123,779
Waiting Lists - Active Total	Key Messages September 2025 <ul style="list-style-type: none">This figure includes Adult Inpatient [23,464], Adult Day Case [68,370], Children Inpatient [3,110], Children Day Case [5,101], OPD [626,521] and GI [33,784].											

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A186	NA	M	157,559	1,443,305	1,357,622	+6.3%	35,018	38,271	29,476	9,365	20,883	24,546
Additions - Waiting Lists	Key Messages September 2025 <ul style="list-style-type: none">The total no. of patients added to the waiting list includes IPDC, OPD and GI. No target set.The hospitals with the highest number of additions in September were Beaumont (12,155), MMUH (11,413) and GUH (10,544).The hospitals with the lowest number of additions in September were Kilcreene Regional Orthopaedic Hospital (192), Ennis Hospital (530) and St. John's Hospital (536).											

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A187	NA	M	152,058	1,356,917	1,324,517	+2.4%	35,292	36,487	28,133	8,630	20,652	22,864
Removals - Waiting Lists	Key Messages September 2025 <ul style="list-style-type: none">Includes the total no. of IPDC, OPD and GI patients removed from the waiting list, either because they have been seen or removed as a result of validation or outsourcing. No target set.The hospitals with the highest number of removals in September were Beaumont (11,502), MMUH (11,222) and GUH (9,845).The hospitals with the lowest number of removals in September were Kilcreene Regional Orthopaedic Hospital (187), Nenagh Hospital (497) and St. John's Hospital (530).											

Scheduled Care

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A182	<5.5	M	6.9		7.2	-4.2%	6.3	6.1	8.4	6.3	6.9	7.2

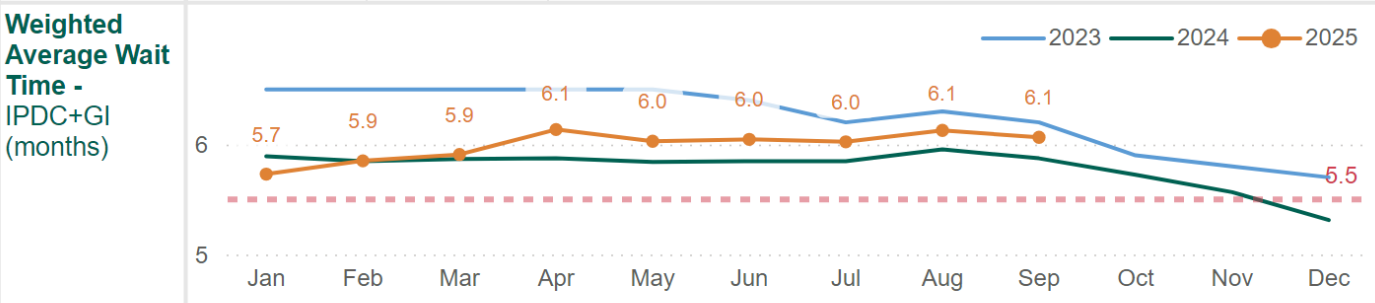


Key Messages | September 2025

This provides a way of measuring changes to the length of time people are waiting.

- The South West Region demonstrated a -13.7% reduction [6.9 months] in the weighted average wait time for the OPD when compared to September 2024 [8.0 months].
- The highest increase is reported in the Midwest Region at 10.5% [6.3 months] when compared to September 2024 [5.7 months].

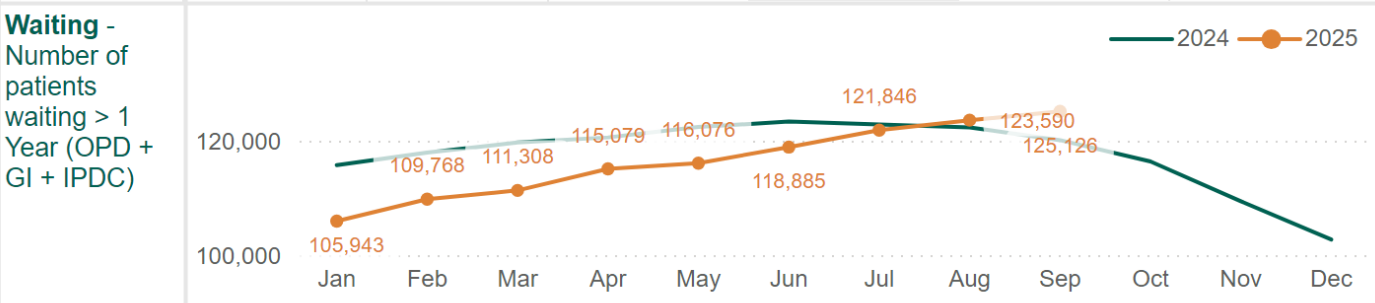
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A183	<5.5	M	6.1		5.9	+3.4%	5.9	6.1	5.8	5.4	5.1	7.2



Key Messages | September 2025

- The hospitals with the highest average wait time for IPDC & GI YTD are CHI Temple Street (9.1), NMH (8.7), CHI Crumlin (8.3) and GUH (8.3).
- The hospitals with the lowest average wait time for IPDC & GI YTD UHK (2.3), Cavan (2.4), Navan (2.5), Naas (2.5) and Connolly (2.5).

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A185	NA	M	125,126		120,095	+4.2%	22,053	25,038	32,810	7,445	16,049	21,731

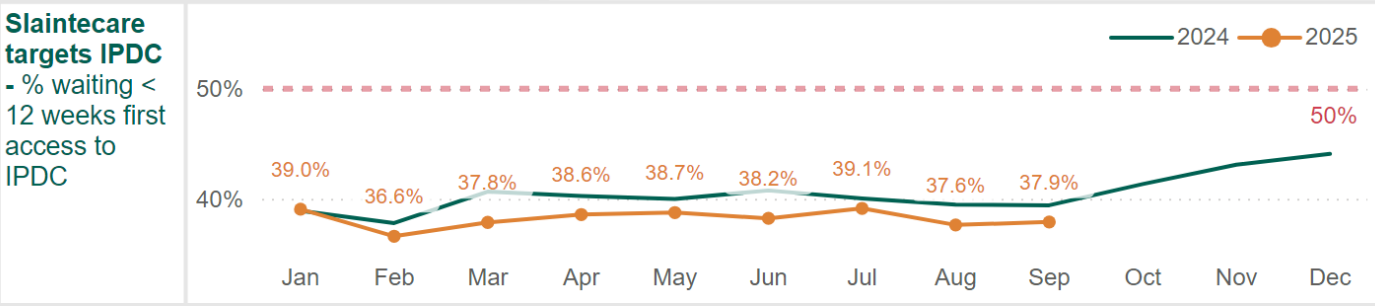


Key Messages | September 2025

- At the end of September the number of patients waiting greater than 1 year for OPD was 107,072, for IPDC was 17,419 and for GI was 635.
- At the end of September the number of patients waiting greater than 3 year for IPDC/OPD/GI YTD was 9,628 compared to SPLY when 10,782 patients were waiting, a decrease of -10.7%.

Scheduled Care

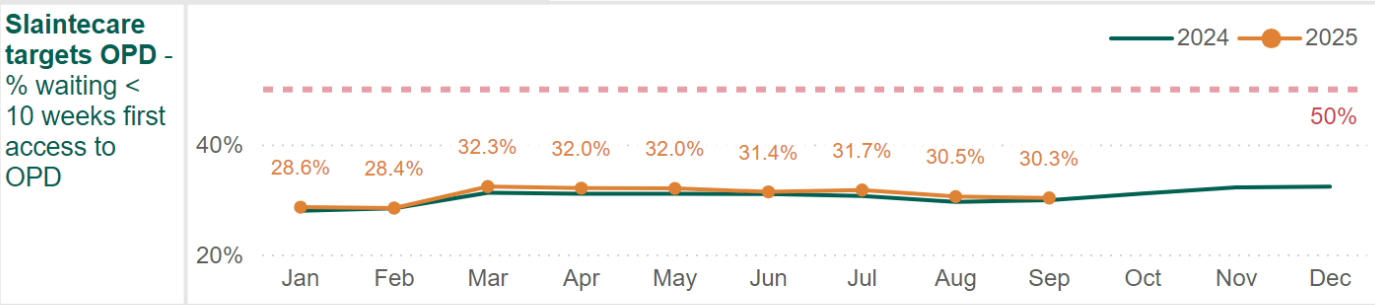
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A174	50%	M	37.9%		39.4%	-3.9%	37.7%	38.5%	43.5%	36.2%	43.3%	30.4%



Key Messages | September 2025

- Of the 100,045 waiting at the end of September for Inpatient and Daycase Treatment, 37,864 were waiting <12 weeks and 62,181 were waiting >12 weeks.

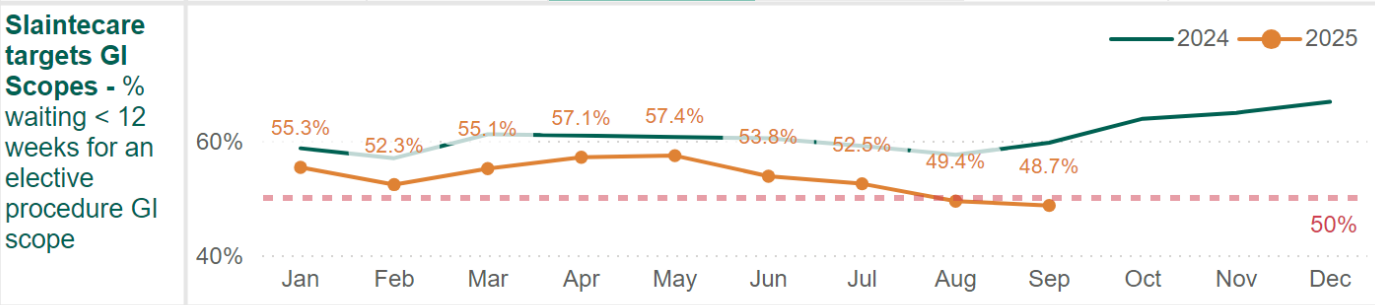
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A175	50%	M	30.3%		29.9%	+1.3%	30.0%	31.9%	27.5%	30.3%	31.6%	30.7%



Key Messages | September 2025

- Of the 626,521 patients waiting for OPD first access, 189,546 are waiting <10 weeks and 436,975 are waiting >10 weeks.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A176	50%	M	48.7%		59.7%	-18.4%	48.2%	47.3%	54.9%	38.2%	54.5%	49.6%



Key Messages | September 2025

- The number of patients waiting >12 weeks is 17,340.

Outpatient Department (OPD)

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A16	1:2	M	1:2.6	1:2.6	1:2.5	+3.6%	1:2.7	1:2.5	1:2.3	1:3.3	1:2.3	1:2.9
New to Return ratio - OPD 1:2	<div>Key Messages September 2025</div> <div>Reducing the proportion of return visits where not clinically required, increases the capacity and timeliness for new patients to be seen.</div> <div><ul style="list-style-type: none">No Region demonstrated a reduction in the new to return ratio for the OPD when compared to September 2024.The highest increase is reported in the Midwest Region at +0.5 [1:3.3] when compared to September 2024 [1:2.8] and the West & North West Region at +0.5 [1:2.9] when compared to September 2024 [1:2.4].</div>											
	<div><div>202320242025</div><div><div>1:2.71:2.61:2.61:2.51:2.51:2.61:2.61:2.61:2.6</div><div>2.5</div><div>2.0</div><div>1:2</div><div>JanFebMarAprMayJunJulAugSepOctNovDec</div></div></div>											

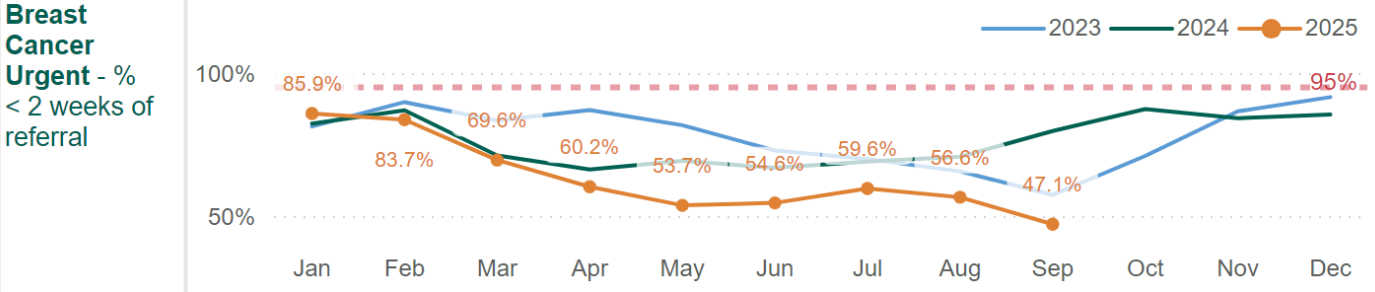
Urgent Colonoscopy

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A80	0	M	402	5,209	2,513	+107.3%	48	8	77	71	110	88
<div>Urgent colonoscopy - No. waiting > four weeks</div> <div> </div>	<div> <div>Key Messages September 2025</div> <div> <p>Specific bowel symptoms can be an early warning sign of colon or rectal cancer. Urgent colonoscopies are undertaken to provide a definitive diagnosis and prompt treatment.</p> <ul style="list-style-type: none"> Breaches reduced in September with 402 reported, with 2 hospitals accounting for 46.0% of all breaches. This compares with 706 in August and 690 in July. This is an increase on September 2024 when 120 breaches were recorded. In September, 397 patients were reported waiting 29-60 days and 5 [61-90 days]. </div> </div>											

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A159	NA	M	113	666	418	+59.3%	4	73	30	4	1	1
<div>Bowel Screen - No. colonoscopies scheduled > 20 working days</div> <div> </div>	<div> <div>Key Messages September 2025</div> <div> <ul style="list-style-type: none"> Breaches decreased in September with 113 reported, with 1 hospitals accounting for 52.2% of all breaches. The region with the biggest reduction in breaches YTD compared to SPLY is HSE Dublin & Midlands region with a -83.2% reduction [137 breaches YTD September 2024 vs 23 breaches YTD September 2025]. The region with the biggest increase in breaches YTD compared to SPLY is HSE Mid West region with a 2,650.0% increase [6 breaches YTD September 2024 vs 165 breaches YTD September 2025]. </div> </div>											

Cancer Services

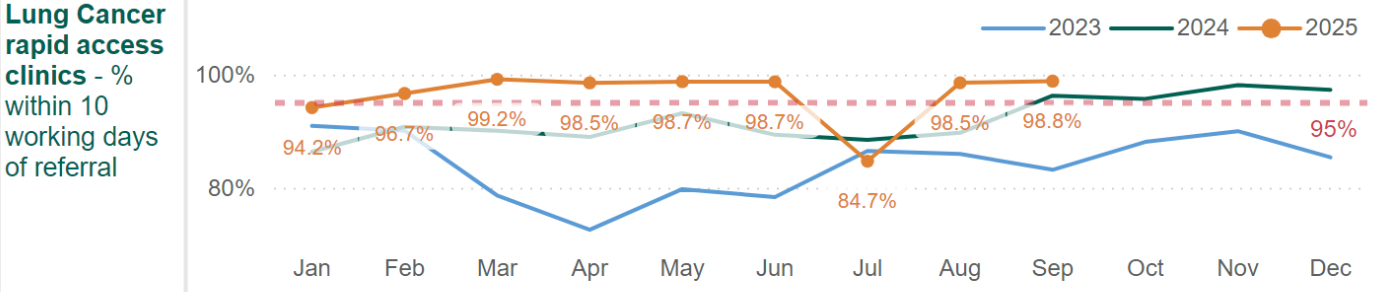
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
NCCP4	95%	M	47.1%	62.5%	73.4%	-14.9%	97.0%	34.8%	50.2%	93.1%	18.9%	13.7%



Key Messages | September 2025
Rapid Access Clinics provide timely access to urgent specialist assessment or diagnosis of cancer.

- 2 out of 9 hospitals reached the target - Best Performers - UHW[100%] and SJH[97.0%].
- 7 hospitals were below target - Outliers - Letterkenny [9.2%], GUH[14.9%] CUH[18.9%].
- The number of patients triaged as urgent was 2,720 in September. Of these, 1,282 were offered an appointment to attend within 2 weeks of date of receipt of referral letter.
- Non- urgent patients offered an appointment within 12 weeks YTD is 9,417 [69.7%] v 10,204 [74.2%] SPLY a decrease of -7.7% [-6.1%]. In September 913 [62.5%] patients were offered an appointment within 12 weeks.

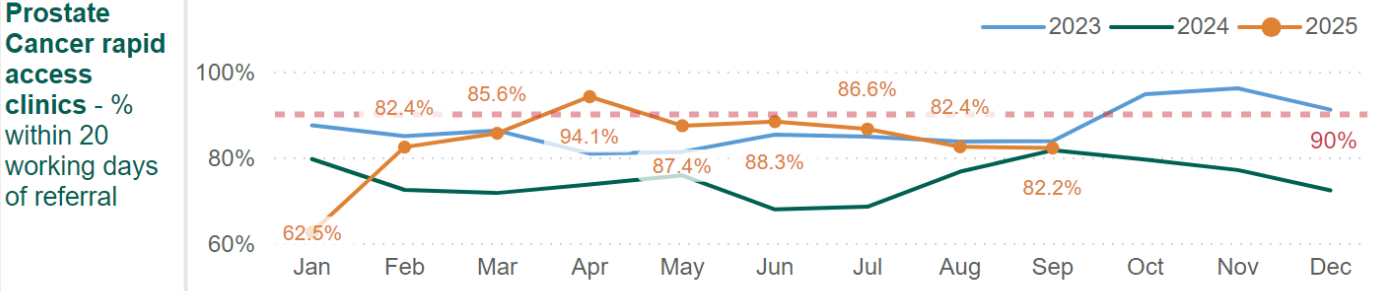
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
NCCP11	95%	M	98.8%	96.2%	90.3%	+6.6%	95.8%	99.2%	98.9%	NR	100.0%	100.0%



Key Messages | September 2025

- 7 out of 7 hospitals reached the target - Best Performers - MMUH[100%], SVUH[100%], CUH[100%] and GUH[100%]
- Data for UHL is outstanding for September.
- In September, 430 patients attended rapid access clinics and of these, 425 patients were offered or attended an appointment within 10 working days.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
NCCP17	90%	M	82.2%	83.5%	74.0%	+12.8%	97.9%	54.5%	100.0%	96.9%	87.3%	85.6%

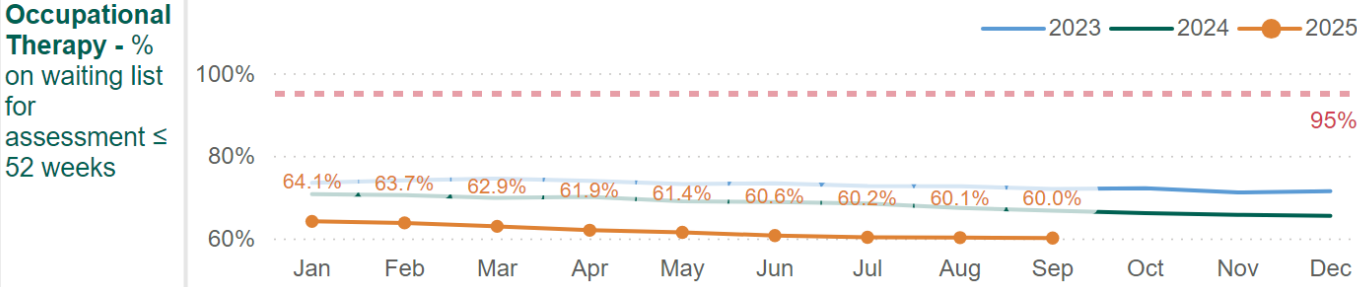


Key Messages | September 2025

- 5 out of 8 hospitals reached the target - Best Performers - Beaumont[100%], SVUH[100%] and UHW[100%].
- 3 hospitals were below target - Outliers - MMUH[20.7%], GUH[85.6%] and CUH[87.3%].
- In September, 505 patients attended rapid access clinics and of these, 415 patients were offered or attended an appointment within 20 working days.

Primary Care - Therapies

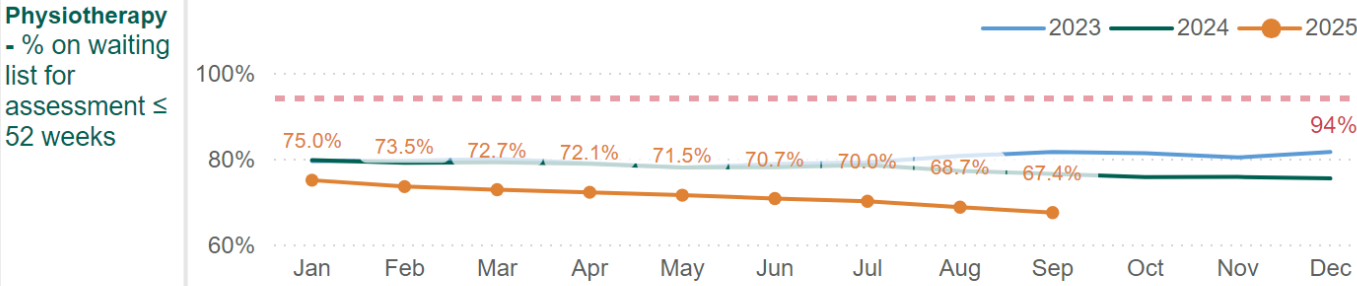
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC101G	95%	M	60.0%		66.7%	-10.0%	53.6%	49.2%	71.6%	78.7%	74.3%	60.2%



Key Messages | September 2025
Therapies provide essential early intervention services to children and adults.

- Referrals accepted 8,542 (September), 72,979 YTD VS 73,396 SPLY YTD a decrease of -0.6%.
- No. of patients seen 25,487 (September), 236,016 YTD vs 266,583 SPLY YTD a decrease of -11.5%.
- Patients seen for first assessment 6,837 (September), 60,994 YTD vs 66,333 SPLY YTD a decrease of -8.0%, represents 25.8% of patients seen YTD.
- Total waiting list September 59,084 v 45,717 SPLY an increase of 29.2% (28,644 or 48.5% are < 18 yrs).
- No. waiting > 52 weeks September 23,614 v 15,235 SPLY an increase of 55.0%.

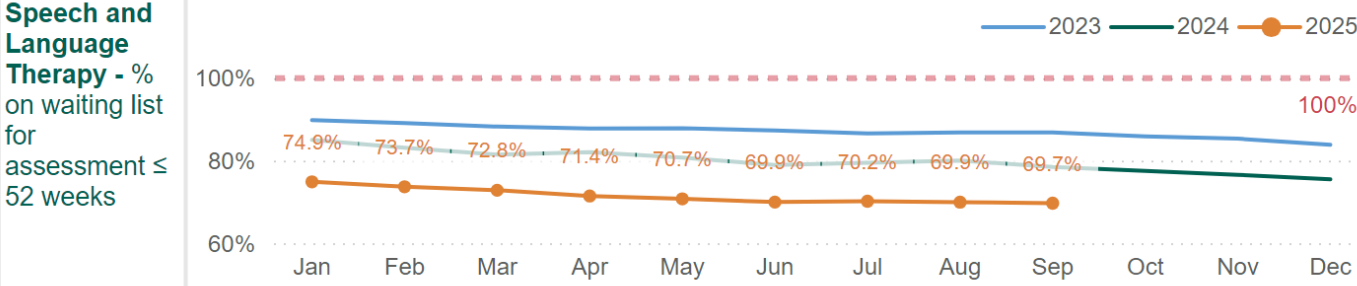
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC100G	94%	M	67.4%		76.4%	-11.8%	64.4%	70.2%	60.8%	75.1%	62.7%	76.1%



Key Messages | September 2025

- Referrals accepted 17,591 (September), 154,177 YTD VS 157,444 SPLY YTD a decrease of -2.1%.
- No. of patients seen 45,856 (September), 386,932 YTD vs 385,296 SPLY YTD an increase of 0.4%.
- Patients seen for first assessment 14,205 (September), 114,957 YTD vs 115,411 SPLY YTD a decrease of -0.4%, represents 29.7% of patients seen YTD.
- Total waiting list September 96,307 v 83,580 SPLY an increase of 15.2% (12,109 or 12.6% are < 18 yrs).
- No. waiting > 52 weeks September 31,402 v 19,721 SPLY an increase of 59.2% .

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC116B	100%	M	69.7%		78.4%	-11.2%	66.4%	55.1%	78.7%	75.1%	94.8%	95.9%

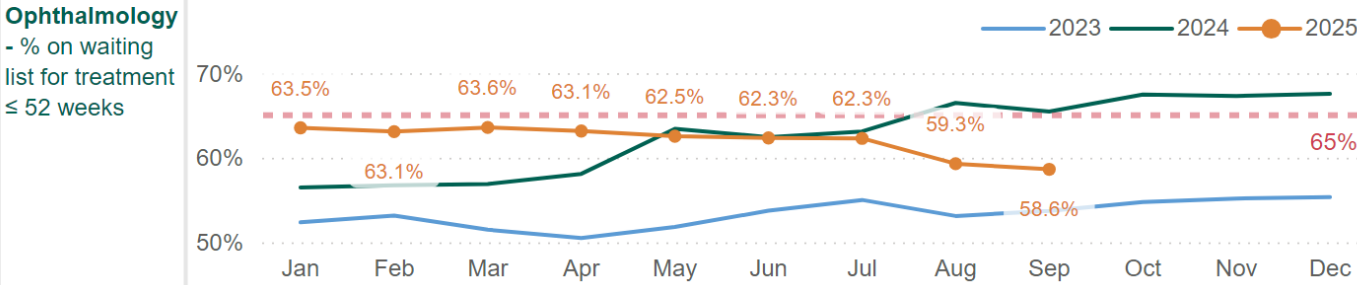


Key Messages | September 2025

- Referrals accepted 3,258 (September), 28,187 YTD VS 29,353 SPLY YTD a decrease of -4.0%.
- No. of patients seen 13,361 (September), 118,750 YTD vs 130,553 SPLY YTD a decrease of -9.0%.
- New Patients seen 2,225 (September), 19,934 YTD vs 21,130 SPLY YTD a decrease of -5.7%, represents 16.8% of patients seen YTD.
- Total waiting list September 25,207 v 22,761 SPLY an increase of 10.7% (19,632 or 77.9% are < 18 yrs).
- No. waiting > 52 weeks September 7,648 v 4,908 SPLY an increase of 55.8% .

Primary Care - Therapies

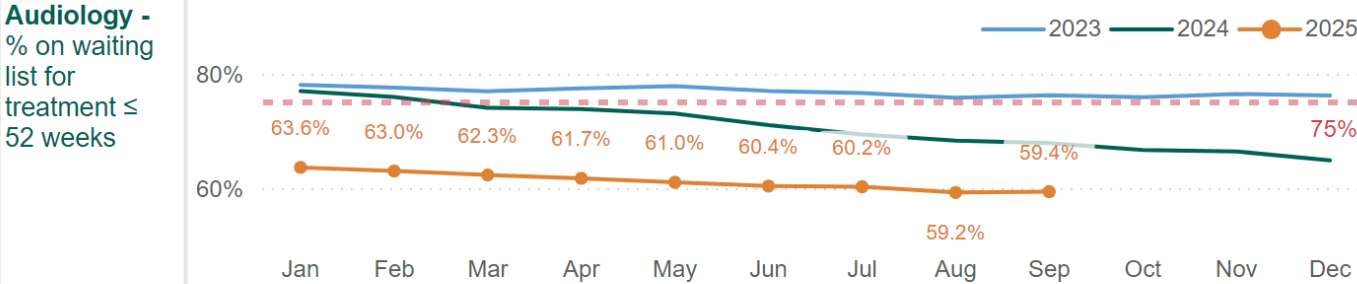
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC107G	65%	M	58.6%		65.4%	-10.4%	98.6%	92.0%	26.6%	60.9%	45.8%	66.5%



Key Messages | September 2025

- Referrals accepted 2,409 (September), 21,995 YTD VS 20,824 SPLY YTD an increase of 5.6%.
- No. of patients seen 11,384 (September), 94,961 YTD vs 82,400 SPLY YTD an increase of 15.2%.
- New Patients seen 2,562 (September), 25,039 YTD vs 23,061 SPLY YTD an increase of 8.6%, represents 26.4% of patients seen YTD.
- Total waiting list September 18,067 v 12,878 SPLY an increase of 40.3% (10,197 or 56.4% are < 18 yrs).
- No. waiting > 52 weeks September 7,476 v 4,450 SPLY an increase of 68.0% .

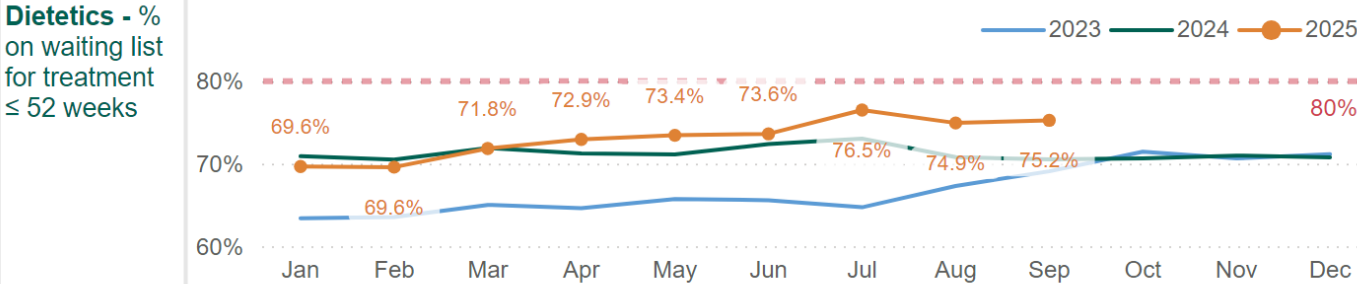
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC108G	75%	M	59.4%		67.9%	-12.5%	45.9%	57.3%	69.5%	54.1%	78.3%	64.3%



Key Messages | September 2025

- Referrals accepted 1,748 (September), 15,449 YTD VS 18,790 SPLY YTD a decrease of - 17.8%.
- No. of patients seen 5,452 (September), 42,965 YTD vs 42,693 SPLY YTD an increase of 0.6%.
- New Patients seen 1,392 (September), 11,039 YTD vs 10,098 SPLY YTD an increase of 9.3%, represents 25.7% of patients seen YTD.
- Total waiting list September 27,557 v 28,732 SPLY a decrease of -4.1% (14,201 or 51.5% are < 18 yrs).
- No. waiting > 52 weeks September 11,190 v 9,228 SPLY an increase of 21.3% .

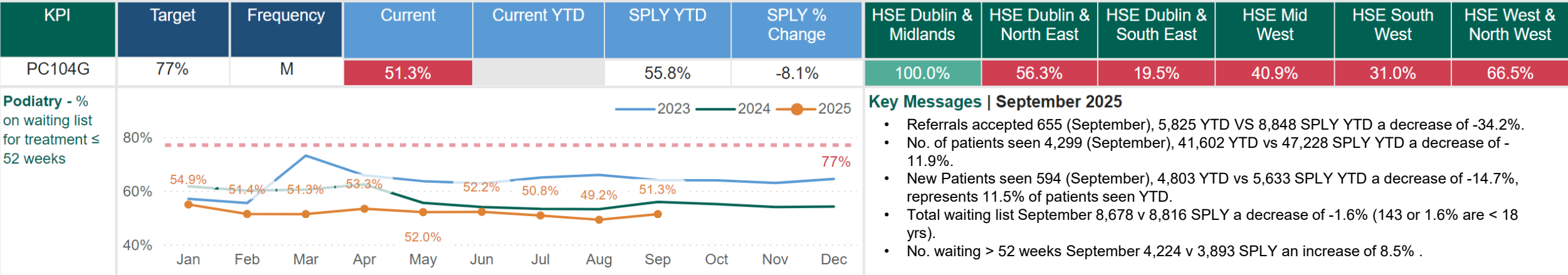
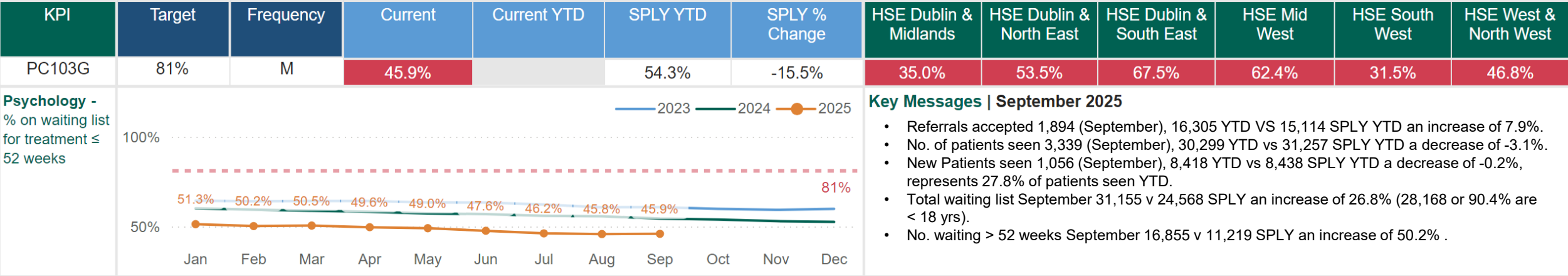
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
PC109G	80%	M	75.2%		70.5%	+6.7%	47.6%	85.0%	73.9%	87.5%	74.2%	88.7%



Key Messages | September 2025

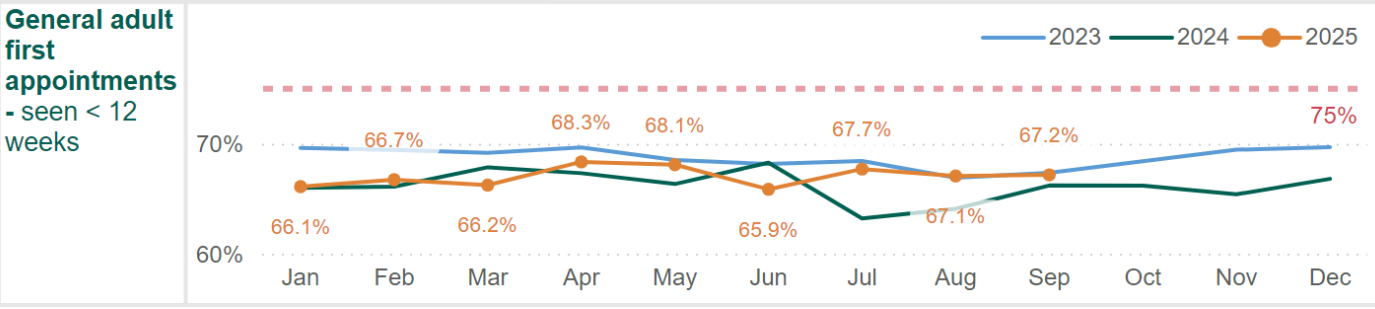
- Referrals accepted 4,098 (September), 33,576 YTD VS 32,713 SPLY YTD an increase of 2.6%.
- No. of patients seen 6,941 (September), 58,792 YTD vs 59,168 SPLY YTD a decrease of - 0.6%.
- New Patients seen 2,516 (September), 21,226 YTD vs 23,498 SPLY YTD a decrease of -9.7%, represents 36.1% of patients seen YTD.
- Total waiting list September 20,641 v 22,965 SPLY a decrease of -10.1% (5,776 or 28.0% are < 18 yrs).
- No. waiting > 52 weeks September 5,110 v 6,775 SPLY a decrease of -24.6% .

Primary Care - Therapies



Mental Health Services

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
MH2	≥75%	M	67.2%	67.0%	66.1%	+1.5%	60.4%	59.4%	72.2%	62.4%	61.8%	80.7%

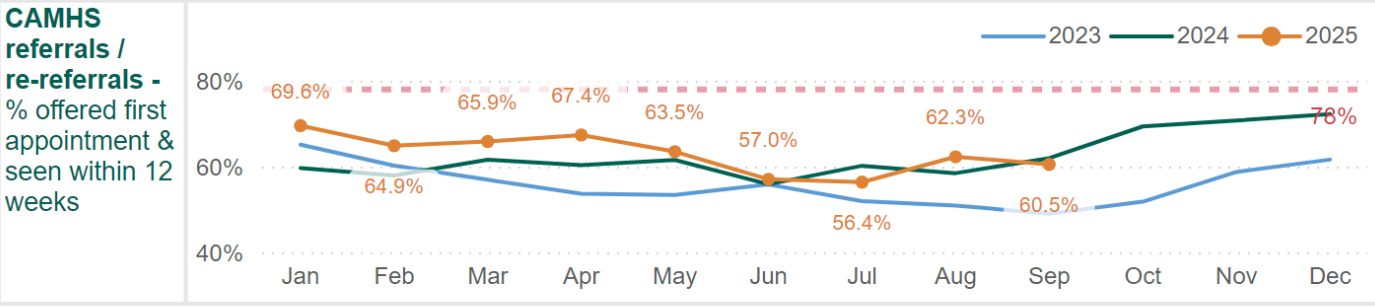


Key Messages | September 2025

Timely access to mental health services is vital for early intervention and reducing long-term mental health issues.

- The number of new (including re-referred) General Adult Community cases seen year to date is 19,566, this is -16.3% below the target of 23,389.
- This is an increase of 3.6% versus the same period last year when 18,877 cases were seen.

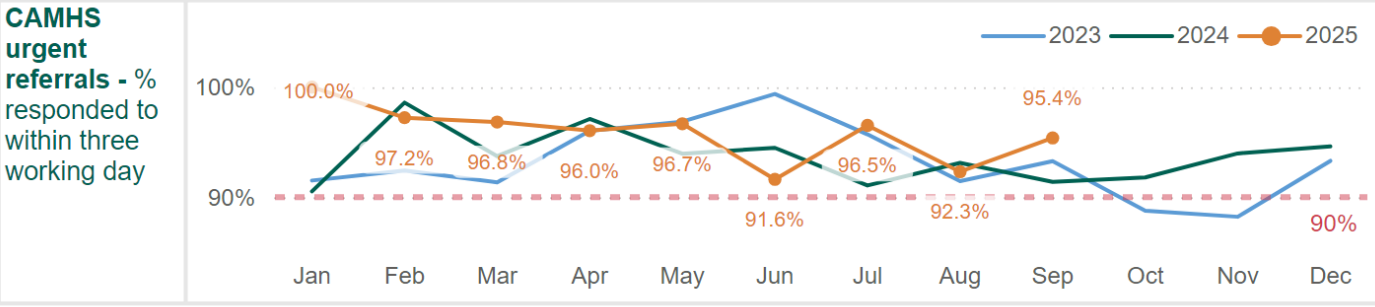
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
MH7	≥78%	M	60.5%	63.1%	59.8%	+5.5%	55.5%	54.1%	84.2%	73.6%	49.5%	47.2%



Key Messages | September 2025

- The total no. waiting to be seen by CAMHS is 4,047, an increase of 16.1% on the same period last year (3,486).
- The number waiting >12 months is 531, an increase of 9.7% on the same period last year (484).
- The no. of referrals (including re-referrals) received by mental health services year to date is 21,390, this is a 14.2% increase versus the same period last year.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
MH73	≥90%	M	95.4%	96.1%	93.7%	+2.5%	100.0%	100.0%	74.3%	100.0%	100.0%	96.1%

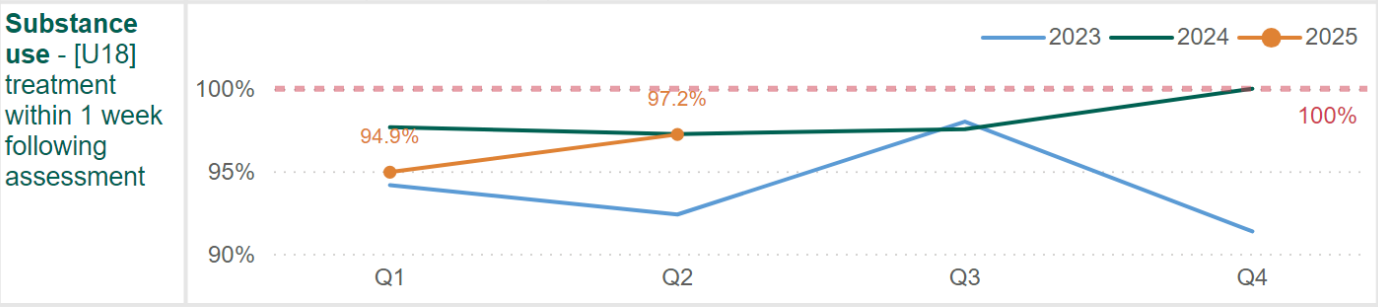


Key Messages | September 2025

- The no. of urgent referrals responded to within 3 working days in September 2025 was 227, a decrease of -7.0% versus September 2024.

Social Inclusion

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
SI25	100%	Q-1Q	97.2%	96.0%	97.5%	-1.5%	100.0%	100.0%	100.0%	NA	100.0%	88.9%

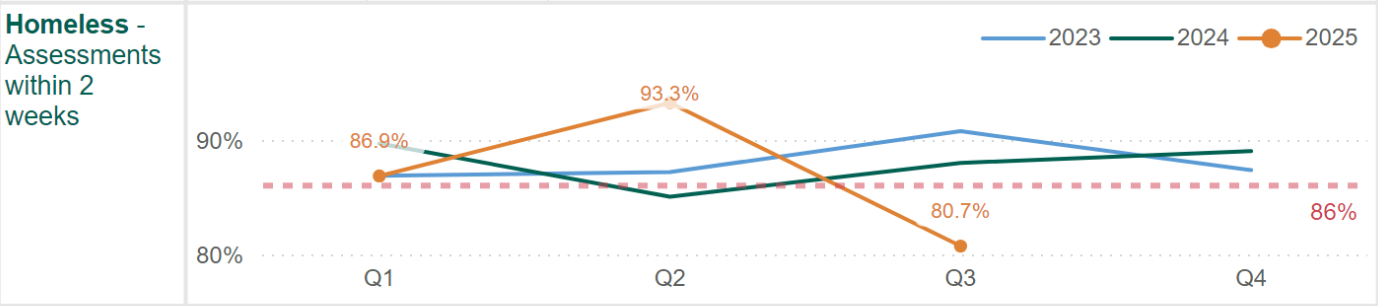


Key Messages | Q2 2025

Early treatment helps prevent long-term addiction and related health and social problems.

- This represents 145 people year to date.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
SI52	86%	Q	80.7%		88.0%	-8.3%	82.4%	87.6%	88.5%	67.7%	72.9%	95.2%



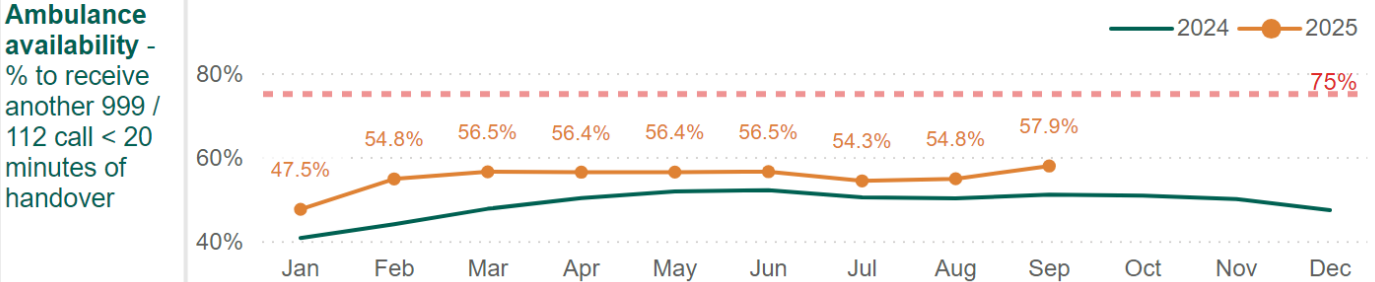
Key Messages | Q3 2025

Prompt health assessments help ensure that homeless individuals receive the healthcare they need quickly, reducing potential health risks and improving overall well-being.

- This represents 762 people.

Ambulance Handovers

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
NAS76	75.0%	M	57.9%	54.9%	48.6%	+13.1%	NA	NA	NA	NA	NA	NA

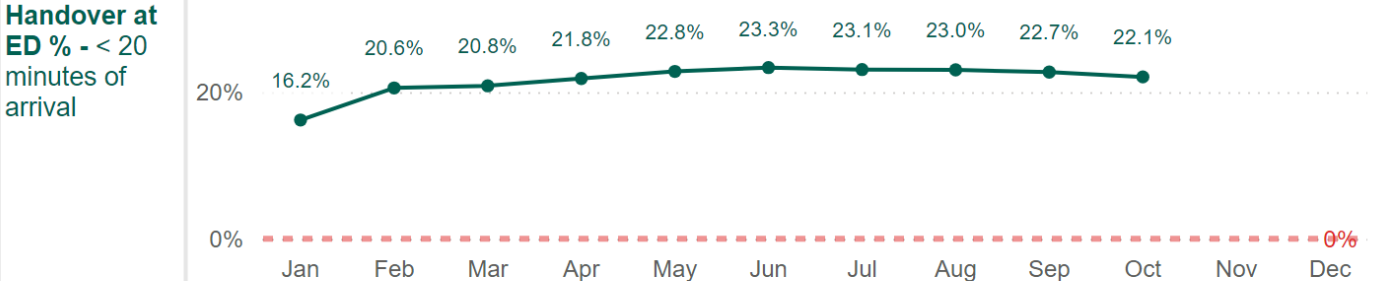


Key Messages | September 2025

The aim is to ensure ambulances are available as soon as possible to respond to other emergency calls and therefore reduce risks to other patients awaiting urgent care.

- Performance in August was below the target of 75% standing at 54.9% year to date and in September 54.9%.
- This KPI was introduced in 2024.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
A158	80%	M	22.1%	21.6%	NA	NA	18.4%	21.6%	22.0%	26.4%	28.2%	19.4%

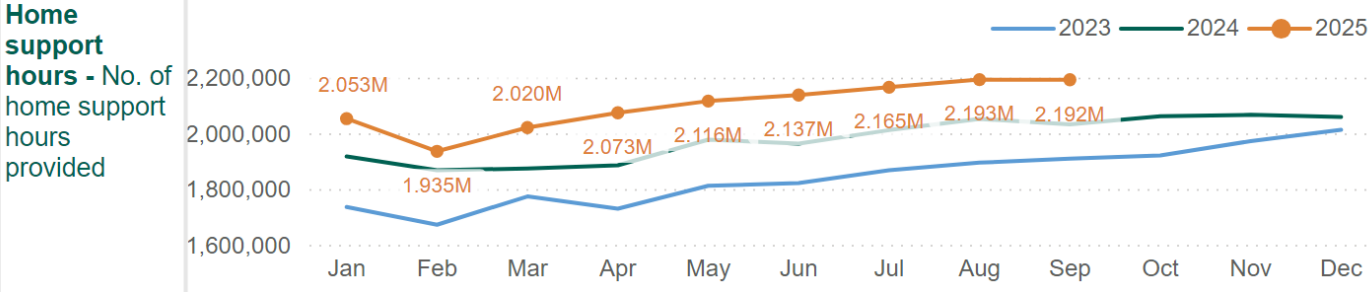


Key Messages | October 2024

- Data is currently impacted due to ongoing industrial action, therefore the data from November 2024 until September 2025 is unavailable.

Older Persons Services

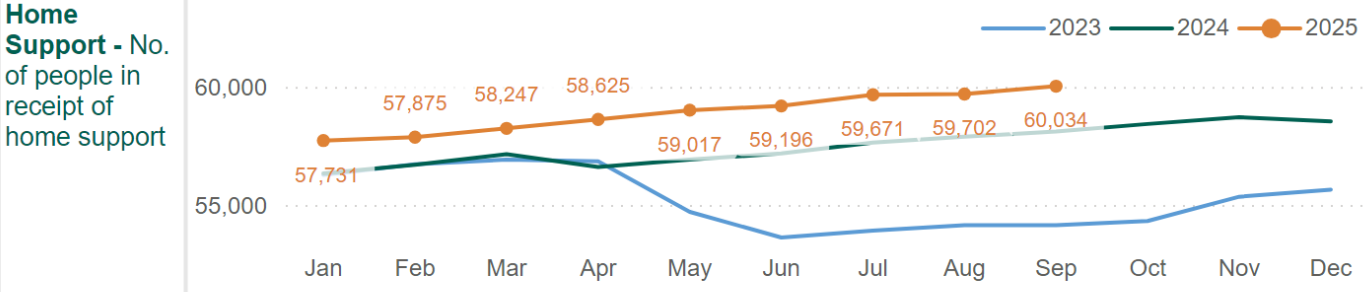
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
OP53	17,950,686	M	2,192,240	18,884,493	17,576,664	+7.4%	447,224	528,266	394,015	162,150	286,030	374,555



Key Messages | September 2025
Providing home support to older persons helps them maintain their independence in their own home.

- 6,221,677 (32.9%) home support hours were provided YTD through direct provision and 12,662,816 (67.1%) hours were provided through indirect provision.
- Of the 163,039 complex home support hours provided to 74 service users YTD, 103,916 (63.7%) hours were provided to 53 (71.6%) service users with a diagnosis of Dementia.
- Personal care hours provided through Complex Case Home Support Packages (NRH) YTD were 121,708 with 35 service users at the end of September.

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
OP54	60,000	M	60,034		58,114	+3.3%	11,563	13,178	11,275	5,566	8,317	10,135



Key Messages | September 2025

- During September 0 people were assessed and waiting funding for the provision of home support.
- Of the 60,034 clients YTD - 16,118 (1,966 in September) were new clients - 9,776 (1,272 in September) were referred from community and 6,342 (694 in September) from acute hospitals. 14,086 (1,634 in September) clients ceased their service.
- A further 5,392 people have been assessed YTD and are waiting for home care staff for the provision of home support - 2,249 are waiting for new supports (2,109 in community and 140 in acute hospitals). The remaining 3,143 are waiting for additional home support (3,009 in community and 134 in acute hospitals).



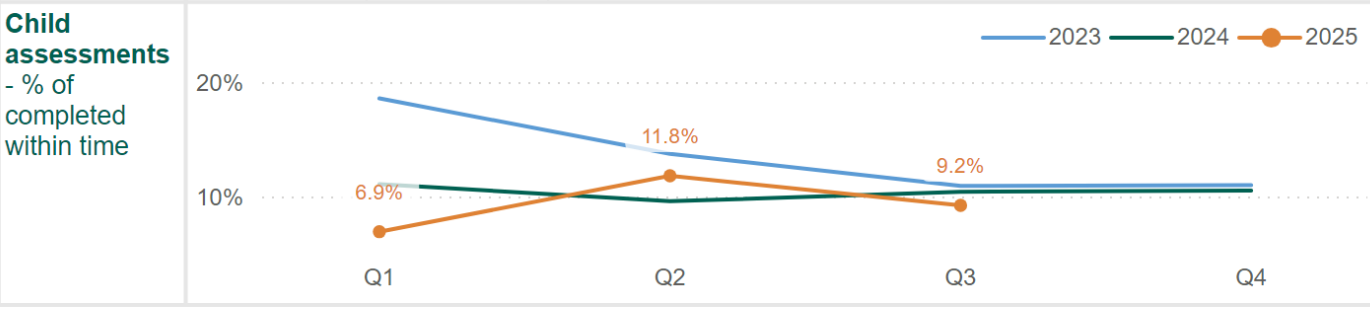
Disability Services - Receiving Right Care, Right Place, Right Time [Access]

Disability Services

- Assessments
- Movement to Community
- Residential Services
- Day Services
- Respite Services

Disability Services

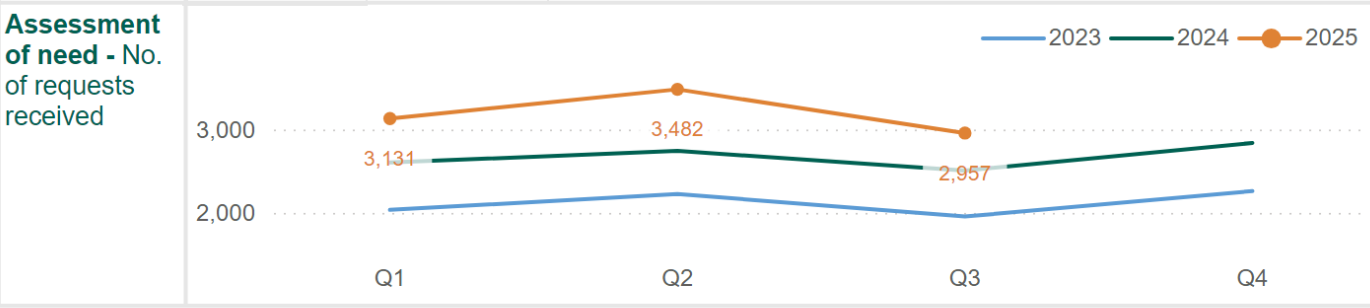
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
DIS3	100%	Q	9.2%	9.4%	10.3%	-9.2%	8.5%	3.1%	13.5%	0.0%	7.9%	39.8%



Key Messages | Q3 2025
Timely assessments are intended to ensure that children receive the necessary services and interventions to support their development and well-being.

- This metric is in line with the Disability Act 2005.
- In Q3, 149 child assessments were completed within the timelines, 425 YTD vs 298 SPLY an increase of 42.6%.
- In Q3, 1,616 child assessments were completed, 4,534 YTD vs 2,888 SPLY, an increase of 57.0%.

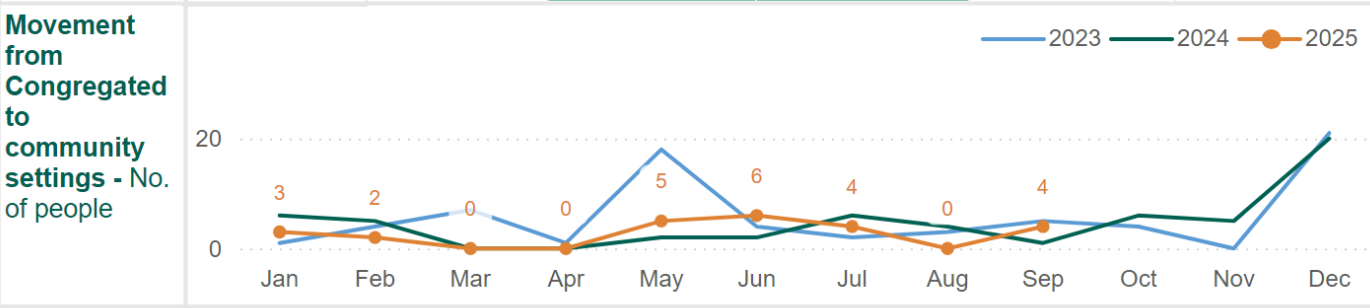
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
DIS1	7,729	Q	2,957	9,570	7,852	+21.9%	868	693	550	66	468	312



Key Messages | Q3 2025

- In Q3, 631 child assessments commenced within the timelines, 1691 YTD vs 1210 in the SPLY, an increase of 39.8%.
- In Q3, 2,090 child assessments commenced, 6,099 YTD vs 3,513 in the SPLY, an increase of 73.6%.
- To date, 593 child service statements were completed within the timelines (209 in Q3), an increase of 50.5% from SPLY (394).
- 543 child service statements were completed in Q3, 1486 YTD, an increase of 22.5% from SPLY (1,213).

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
DIS55	16	M	4	24	26	-7.7%	0	0	0	0	0	4

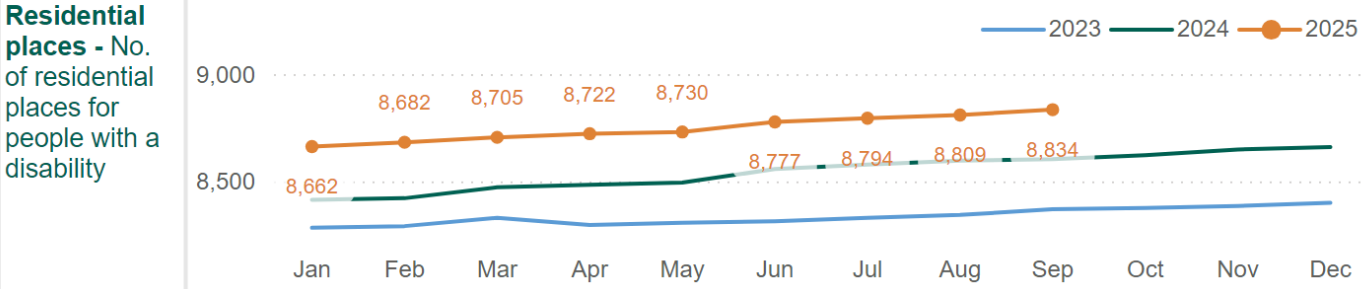


Key Messages | September 2025
People moving into community settings fosters independence and improves quality of life.

- 57 people moved from congregated to community settings during 2024

Disability Services

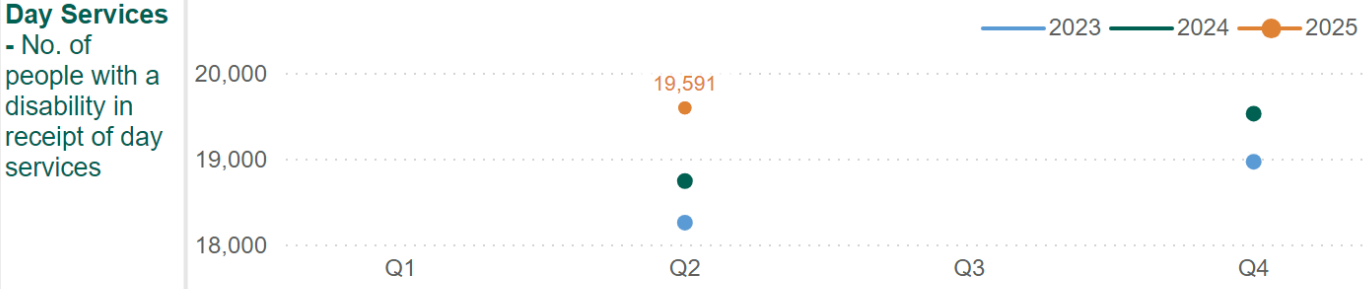
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
DIS108	8,695	M	8,834		8,603	+2.7%	1,749	2,036	1,531	854	1,177	1,487



Key Messages | September 2025
Access to residential care where required allows people with disabilities to receive the appropriate type of service relevant to their needs.

- The number of priority 1 Residential places provided in September was 34, YTD is 176 vs 153 in the SPLY, an increase of 15.0%.
- The number of intensive support packages for priority 1 cases provided in September was 13, YTD is 686 vs 558 in the SPLY, an increase of 22.9%.

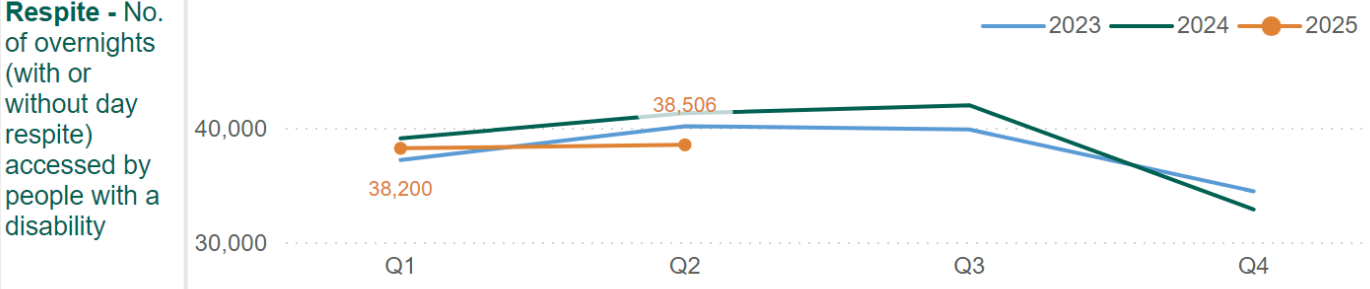
KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
DIS78	20,600	BA	19,591		18,738	+4.6%	3,359	3,808	3,812	1,656	4,071	2,885



Key Messages | Q2 2025

- This metric is reported biannually.
- No. of people with a disability in receipt of rehabilitative training YTD is 2,114 vs 2,014 in the SPLY, an increase of 5.0% (this metric is reported Monthly).

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Mid West	HSE South West	HSE West & North West
DIS57	82,037	Q-1M	38,506	76,706	80,333	-4.5%	7,178	7,095	5,812	4,421	4,418	9,582



Key Messages | Q2 2025
Respite care helps support caregivers and provides people with disabilities the opportunity to access specialised care when needed.

- No. of people with a disability in receipt of respite services YTD is 6,832 vs 6,525 in the SPLY, an increase of 4.7%.
- No. of day only respite sessions accessed by people with a disability in June was 16,554, YTD is 31,916 vs 30,866 in the SPLY, an increase of 3.4%.



Strong Foundations

Starting Sep 2025 cycle, finance tables will move from reporting against budget to reporting against spend limits

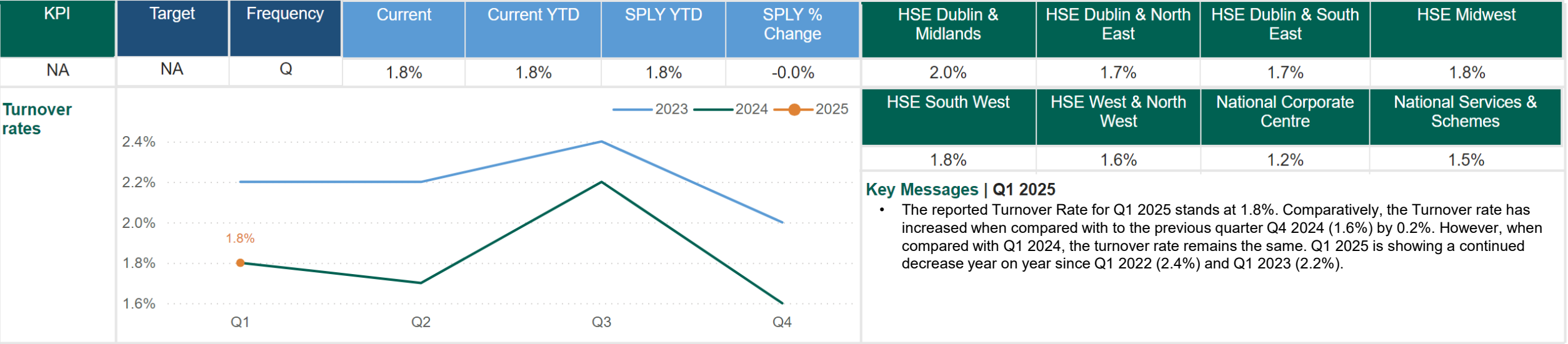
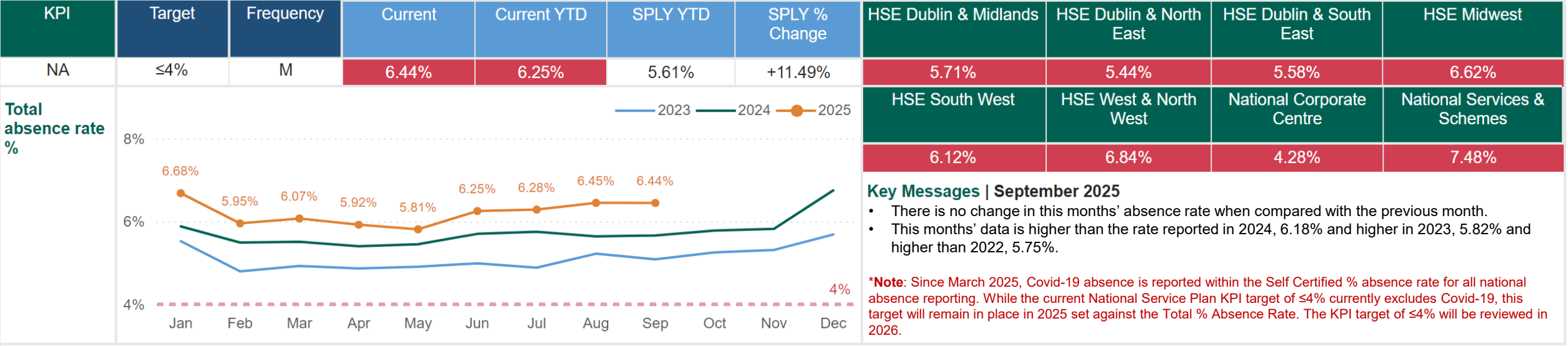
Work Force

- Absence Rates & Turnover
- WTE Limits Report
- Development Posts

Financial Management

- Spend Limit Reports
- Pay, Non Pay and Income

Absence Rates & Turnover



WTE Limits Report

Region	December 2025 max Limits			YTD 2025 Limits					
	WTE this Month	WTE change 2023	WTE change 2024	Dec 25 Limit	Dec 25 WTE Var	Dec 25 Limit Var %	Current Limit	Current Limit Var	Current % Limit Var
Total	126,453	+212	-201	133,305	-6,852	-5.1%	129,562	-3,109	-2.4%
HSE Dublin & Midlands	25,766	+544	-83	26,349	-582	-2.2%	25,822	-56	-0.2%
HSE Dublin & North East	24,277	+72	-305	25,110	-832	-3.3%	24,616	-339	-1.4%
HSE Dublin & South East	20,296	+140	-83	21,236	-940	-4.4%	20,805	-509	-2.4%
HSE Midwest	9,430	-12	+155	10,234	-805	-7.9%	9,872	-443	-4.5%
HSE South West	16,717	-84	+236	17,462	-745	-4.3%	16,900	-182	-1.1%
HSE West & North West	20,126	-425	+159	21,308	-1,182	-5.5%	20,938	-812	-3.9%
National Services & Schemes	3,586	+113	-182	3,943	-358	-9.1%	3,796	-210	-5.5%
HSE Centre	6,255	-136	-98	7,262	-1,007	-13.9%	6,813	-558	-8.2%
to be commissioned				401	-401	-100.0%		0	

Key Messages | September 2025

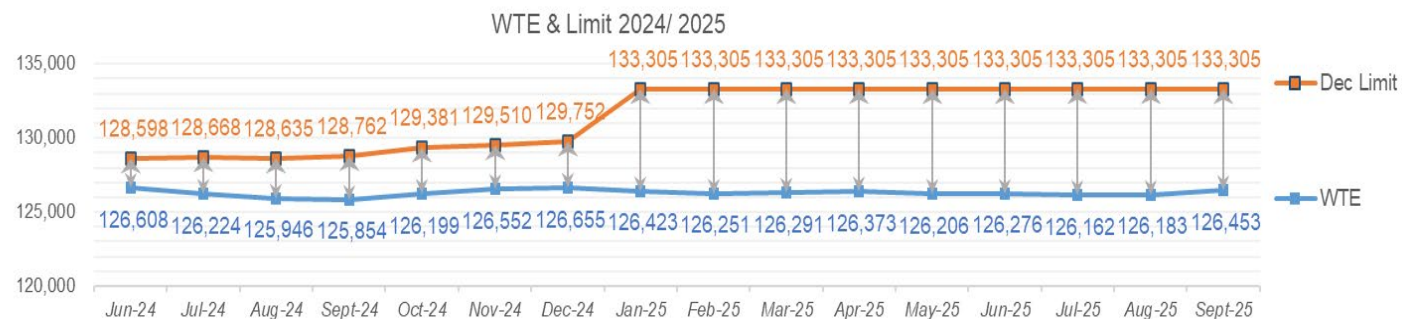
Current limits are for DOH funded services only i.e. excluding disability services (DECDIY)

Pay and Numbers Strategy

- The 2025 Pay and Numbers Strategy for DoH funded services is set at a maximum WTE Limit of 133,305 WTE.
- In September the variance to this December Limit for current allocations is -6,852 WTE versus the variance to the Current YTD limit of -3,109 WTE.

At Regional Level

- All Regions are currently reporting under the December WTE Maximum Limit.



Development Posts

Region	Developments & Agency Conversion					Onboarded			
	Total Devs 2024	Total Devs 2025	Total Devs Allowance	2024 Posts onboarded	2025 Posts onboarded	Total Devs Onboarded	% 2024 Devs Onboarded	% 2025 Devs Onboarded	% Devs in place
Total	3,310	3,553	6,863	2,398	722	3,120	73%	23%	48%
HSE Dublin & Midlands	537	382	919	352	40	393	66%	11%	43%
HSE Dublin & North East	423	388	812	273	46	318	64%	12%	39%
HSE Dublin & South East	558	375	933	450	52	502	81%	14%	54%
HSE Midwest	390	545	935	228	344	572	58%	63%	61%
HSE South West	425	478	903	279	61	341	66%	13%	38%
HSE West & North West	536	394	930	480	79	559	90%	20%	60%
National Services & Schemes	180	180	360	158	55	213	88%	31%	59%
HSE Centre	255	416	671	177	45	222	70%	11%	33%
to be commissioned	7	395	401						

Key Messages | September 2025

- **2024 Development Posts:** Total 3,310 WTE – 3,304 WTE allocated - 7 WTE remain to be commissioned - 73% reported as onboarded (2,398 WTE).
- **2025 Development posts:** Total 3,553 WTE – 3,158 WTE allocated - 395 WTE remain to be commissioned - 23% reported as onboarded (722 WTE).

Onboarded: the number of posts confirmed through HR Sharepoint by an entity/region that development posts are onboarded. This figure is added to baseline to show the latest (YTD 2025 limits).

Figures are at a PIT (i.e. previous month end).

Net, Pay & Non Pay Expenditure Variance from Spend Limit

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Midwest
NA	≤0.1%	M		0.1%	NA	NA	0.4%	0.9%	0.2%	0.9%
Net expenditure variance from spend limit (pay + non pay - income)	<div>0.12%</div> <div>0.10%</div> <div>Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec</div> <div>0.1%</div>						HSE South West	HSE West & North West	National Corporate Centre	National services and schemes
							1.4%	2.5%	-6.5%	1.1%
							Key Messages September 2025			

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Midwest
NA	≤0.1%	M		0.1%	NA	NA	-0.1%	0.0%	-0.2%	-0.6%
Pay expenditure variance from spend limit	<div><div></div><div>0.11%</div><div>0.10%</div><div>JanFebMarAprMayJunJulAugSepOctNovDec</div><div>0.1%</div></div>						HSE South West	HSE West & North West	National Corporate Centre	National services and schemes
							-1.1%	1.2%	2.1%	-6.9%
							Key Messages September 2025			

KPI	Target	Frequency	Current	Current YTD	SPLY YTD	SPLY % Change	HSE Dublin & Midlands	HSE Dublin & North East	HSE Dublin & South East	HSE Midwest
NA	≤0.1%	M		0.4%	NA	NA	0.7%	3.1%	0.9%	3.2%
Non-pay expenditure variance from spend limit	<div><div></div><div>0.4%</div><div>0.2%</div><div>JanFebMarAprMayJunJulAugSepOctNovDec</div><div>0.1%</div></div>						HSE South West	HSE West & North West	National Corporate Centre	National services and schemes
							6.4%	3.0%	-12.1%	1.4%
							Key Messages September 2025			
							38			

Pay, Non Pay and Income

September 2025	Actual Expenditure YTD				Financial Limits YTD				2025 YTD Variance				
Regional Area	Pay	Non Pay	Income	Total	Pay	Non Pay	Income	Total	Pay	Non Pay	Income	Total	Total
	€'M	€'M	€'M	€'M	€'M	€'M	€'M	€'M	€'M	€'M	€'M	€'M	%
HSE Dublin and North East	1,992.3	1,258.8	(244.3)	3,006.8	1,991.5	1,221.1	(232.6)	2,980.0	0.8	37.7	(11.7)	26.8	0.9%
HSE Dublin and Midlands	2,163.2	1,252.5	(276.1)	3,139.7	2,164.5	1,243.2	(279.2)	3,128.5	(1.3)	9.3	3.2	11.2	0.4%
HSE Dublin & South East	1,609.6	962.7	(210.7)	2,361.6	1,613.0	953.6	(208.9)	2,357.7	(3.4)	9.0	(1.8)	3.9	0.2%
HSE South West	1,180.9	777.6	(202.6)	1,755.8	1,193.6	730.8	(192.7)	1,731.7	(12.7)	46.8	(10.0)	24.1	1.4%
HSE Mid West	607.9	543.7	(72.0)	1,079.6	611.8	526.9	(68.9)	1,069.8	(3.9)	16.9	(3.1)	9.8	0.9%
HSE West and North West	1,480.7	909.1	(168.0)	2,221.9	1,462.9	883.0	(179.2)	2,166.7	17.8	26.1	11.3	55.2	2.5%
Corporate Centre	1,493.8	1,233.3	(462.5)	2,264.5	1,463.5	1,402.7	(444.1)	2,422.0	30.3	(169.3)	(18.4)	(157.4)	(6.5%)
National Schemes / National Services	211.4	4,865.2	(410.3)	4,666.3	227.0	4,796.2	(408.2)	4,615.0	(15.6)	69.0	(2.1)	51.2	1.1%
Grand Total	10,739.7	11,803.0	(2,046.6)	20,496.1	10,727.8	11,757.6	(2,013.9)	20,471.5	11.9	45.4	(32.7)	24.6	0.1%



Missing Data

The Missing Data is a point-in-time report and only refers to a complete non return by an IHA. Therefore this report is showing what is currently outstanding across all the National Report KPI's. Starting September 2025 cycle, this section is being added to the report.

Missing Data

		Year	2025								
Region	Location	KPI Code & Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
HSE Dublin & Midlands	Dublin South City and West	PC133 - % Infants visited by PHN < 72 hrs									
	Dublin South West	PC133 - % Infants visited by PHN < 72 hrs									
	Kildare West Wicklow	PC133 - % Infants visited by PHN < 72 hrs									
	St. Luke's Radiation Oncology Network	A181 - Average Daily DTOC									
HSE Dublin & North East	Beaumont Hospital	CPA51 - Staph aureus rate (per 10,000 bed days)									
		CPA52 - C. difficile rate (per 10,000 bed days)									
	Cavan General Hospital	A181 - Average Daily DTOC									
	Louth County Hospital	A3 - Total Inpatient Discharges									
		A39 - ALOS IP discharges excl LOS > 30 days									
		CPA51 - Staph aureus rate (per 10,000 bed days)									
		CPA52 - C. difficile rate (per 10,000 bed days)									
	Monaghan Hospital	A3 - Total Inpatient Discharges									
	National Orthopaedic Hospital Cappagh	A181 - Average Daily DTOC									
	Our Lady of Lourdes Hospital	A176 - Slaintecare targets % GI < 12 weeks									
	Our Lady's Hospital Navan	A181 - Average Daily DTOC									
HSE Dublin & South East	Carlow Kilkenny and Tipperary South	PC104G - Podiatry - WL for treatment ≤ 52 weeks									
HSE Mid West	UH Limerick	NCCP11 - % Lung Cancer rapid access									
HSE South West	Cork University Hospital	A159 - Bowel Screen > 20 working days									
HSE West & North West	Mayo University Hospital	CPA51 - Staph aureus rate (per 10,000 bed days)									
		CPA52 - C. difficile rate (per 10,000 bed days)									



Part 2

National Performance Report

Corporate and National Service Plan Actions

Q3 2025 Reporting Period

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RAG Rating	Descriptor
Green	On track to deliver as scheduled
Yellow	Behind schedule but expected to be delivered by year-end 2025
Red	Significantly behind schedule, at risk of not being delivered in 2025



1. Healthy Communities

Together, we will create the conditions to enable people to live healthier for longer

Screening programmes

Women's health

Child oral health

Social prescribing

Healthy Communities

Partnerships to support vulnerable populations

Tackling homelessness

Ref	Action	SRO	Due	Status Update	RAG Rating
1.1	Screening programmes:				
1.1.1	CervicalCheck Increase the % of primary care samples processed by the National Cervical Screening Laboratory [NCSL] from 13.5% in Q4 2024 to 25% by Q4 2025	CCO	Q4	As of 8 September, the final county for 2025 (Co. Meath) was moved to the National Cervical Screening Laboratory [NCSL] From the date of that move, 26.6% of all samples received have been processed by the NCSL. Therefore, Q3 target has been met and exceeded	
1.1.2	BowelScreen Extend the BowelScreen programme to include people aged 58 and 70. [70 years old by Q1 and 58 years old Q4]	CCO	Q1 - Q4	Planning work completed in Q3 for the addition of people aged 58 years to the BowelScreen programme which will go-live in early Q4	
1.2	Women's health:				
1.2.1	Women's health hubs 2 dedicated women's health hubs in the community established	CCO	Q4	Hub 1 [Kerry] expected timeline for handover is mid October 2025 with hub to be fully operational January 2026 Hub 2 [Galway] - Facility identified in Knocknacarra - IHA engaging with Corporate Estates	
1.2.2	Postnatal care Establish a minimum of an additional 4 community based postnatal hubs to enhance postnatal care	CCO	Q4	All 4 hospitals [Rotunda Hospital, Coombe Hospital, National Maternity Hospital and Our Lady of Lourdes Hospital] on-track for service commencement by year end Monthly progress meetings ongoing with all sites	
1.3	Child oral health:				
1.3	Preventative package 0-2 years Provision of the preventative oral health package for 0-2 years as set out in Phase 1 implementation plan of Smile agus Sláinte	ND NS&S	Q4	The Phase One Implementation Plan is currently with stakeholders for review in advance of publication The publication of the Phase One Plan will provide updated milestones for the Actions in the National Oral Health Policy including the packages for children aged 0-2	

Ref	Action	SRO	Due	Status Update	RAG Rating
1.4	Social prescribing:				
1.4	Social prescribing services Access to local HSE-funded social prescribing services will be expanded with 5,000 new service users supported	ND A&I	Q2 – Q4	Expression of interest process completed for two new social prescribing services in Tallaght and Blanchardstown Two additional service providers in Louth will be confirmed in Q4 Total of 1,468 new open cases in Q3, bringing the total for 2025 to 4,213	
1.5	Healthy Communities:				
1.5	Sláintecare Healthy Communities programme The Sláintecare Healthy Communities programme will be extended to Dundalk, Drogheda, Blanchardstown and Tallaght	ND A&I	Q2	7 of 12 HSE staff on-boarded Engagement with proposed delivery partners almost complete and Service Agreements at various stages of signing <i>Healthy Food Made Easy</i> and <i>We Can Quit</i> Programmes will be delivered by year-end. Fully operational from January 2026	
1.6	Partnerships to support vulnerable populations:				
1.6	Community services for people living with dementia Provide additional community services for people living with dementia in collaboration with community partners. <ul style="list-style-type: none"> ▪ Dementia Advisor service will support an additional 800 new clients per year, ▪ Family Carers Ireland will deliver 5,000 counselling hours to support family carers, and ▪ Care Alliance will support an additional 5,000 carers online 	ND NS&S	Q2 – Q4	All 3 services meeting projected performance levels Q3: • Alzheimer Society of Ireland: 214 new clients, (target 200 for Q3, annually 800) • Family Carers Ireland: 1,576 counselling hours (target 1,250 for Q3, annually 5,000) • Care Alliance: supporting an additional 3,279 carers online (target 2,500 1,250 for Q2 and Q3 respectively). WTE commenced in March, target at year end will be 3,750 Remaining WTEs are recruited for Family Carers Ireland	
1.7	Tackling homelessness:				
1.7	Health service supports for Housing First tenancies HSE to provide wraparound health supports to people with new Housing First tenancies by the Department of Housing and Local Authorities, who have profiled 256 new tenancies during 2026 [HSE already supports 1,067 individuals with long-term histories of homelessness and complex health needs] ¹	ND A&I	Q4	Out of the 23 individuals who entered Housing First tenancies in Q3 2025, Health Needs Assessments (HNAs) were completed for 17 individuals, representing an overall completion rate of 74%. Year to date, 120 tenancies have been created out of a total of 256. The HSE continues to support 1,068 individuals in their tenancies	

Notes:

¹ Revised wording for action 1.7 from Q1 to provide clarity re; role of HSE



2. Right Care

You will experience high quality, safe, coordinated care

Paediatric services

Stroke services

Adult safeguarding

Patient and service user partnership

Voluntary sector partnership

Ref	Action	SRO	Due	Status Update	RAG Rating
2.1	Paediatric services:				
2.1	Paediatric Model of Care Revise the Paediatric Model of Care to reflect integrated care for children, young people and their families to include community services and speciality networks across all 6 health regions	CCO	Q4	Delay in progressing Paediatric Model of Care. Delay in identifying Project Support resulting in inability to progress to design workshop with relevant stakeholders Alternative pathways for design being considered by Clinical Programme and National Clinical advisor's team	
2.2	Stroke services:				
2.2	Early Support Discharge Teams for Stroke Patients Operationalise 15 ² Early Support Discharge Teams to provide specialised stroke rehabilitation in stroke patients' own homes	CCO	Q4	Recruitment campaigns at all 10 sites progressing with 11.5 WTEs at advanced stage National Clinical Programme [NCP] Stroke continue to work with new Early Support Discharge [ESD] sites to integrate with existing services and operationalise	
2.3	Adult safeguarding:				
2.3	Online reporting system for adult safeguarding Regional level data, relating to adults at risk of harm or abuse and including outcomes of preliminary screenings agreed with Safeguarding and Protection teams on closed cases, will be available from the new online system for adult safeguarding	CCO	Q4	72 of 74 Service Providers now on the new online system and dual notification ceased in August 2 services engaging with IHA Leads regarding local onboarding resource requirements	
2.4	Patient and service user partnership:				
2.4	Evaluation of Patient and Service User Councils The approach to evaluating the effectiveness of the Patient and Service User Councils in each region will be agreed and implemented	ND PI,C&RM	Q4	Regional workshops have taken place with the REOs. Further consultation with the National Patient Forum and at Patient Partnership Conference 2025. Regional Patient Service User Engagement (PSUE) leads are in place, with the National Patient & Service User Partner Lead to commence on 17/11/25. The interim regional councils are on track to be established by end of Q4 2025 where the approach to evaluating the effectiveness of the councils will be co-designed and finalised	
2.5	Voluntary sector partnership:				
2.5	Improving the Service Arrangement process New Service Arrangement contractual documentation developed in partnership with the voluntary sector through the Dialogue Forum, will come into effect [Q1] and its impact on improving the timeliness of Service Arrangements being signed will demonstrate at least a 25% improvement on 2024	CFO	Q1 - Q4	The completion level at the end of Q3 was 37.4% which is a noted improvement from the 2024 figure for the same period of 20.4%. However, it should be noted that the completion rate is currently 51.6% whereby at the same time last year (mid-October) it was 27.2%	

Notes

²Number revised from SLT paper 22 April 2025



3. Right Place and Right Time

You will receive care in the setting most appropriate for your needs, and you will be able to access services when you need them

National Ambulance Service [NAS]

Older persons

Chronic disease management

Dementia services

Paediatric spinal services

Home support reform

Virtual care

Surgical hubs

Elective hospitals [Elective Care Centres]

National Maternity Hospital

National Children's Hospital Ireland [NCHI]

Trauma services

Primary care

Bed capacity

Critical care capacity

National Forensic Mental Health services

Ref	Action	SRO	Due	Status Update	RAG Rating
3.1	National Ambulance Service [NAS]:				
3.1	NAS Alternative Care Pathways In line with the HSE Urgent and Emergency Care Plan, increase the % of patients with access to NAS alternative care pathways to 6.5% by the end of 2025	ND NS&S	Q4	In Q3, NAS treated 14,670 patients through Alternative Care Pathways with 5,422 [37.0%] patients avoiding Emergency Department attendance ED avoidance accounts for 6.37% of all Emergency Calls received for Q3 <i>[Noting the report is prepared weekly, Q3 data is from the 30 June to the 28 September]</i>	
3.2	Older persons:				
3.2	Specialist care in the community for older people >141,000 direct patient contacts through 27 integrated care programmes for Older Persons Community Specialist Teams will be delivered	ND NS&S	Q4	31,455 direct patient contacts through 27 integrated care programmes for Older Persons Community Specialist Teams were delivered in Q3 bringing the total delivered to 104,183 in the first 9 months of 2025 [Q1: 36,046, Q2: 36,682, Q3: 31,455] <i>(Full Q3 data not yet available, full data will be provided on next reporting round)</i>	
3.3	Chronic disease:				
3.3	Specialist care in the community for people with chronic diseases 334,000 direct patient contacts through 26 integrated care programmes for Chronic Disease Community Specialist Teams will be delivered	ND NS&S	Q4	105,940 direct patient contacts through 26 integrated care for Chronic Disease Community Specialist Teams were delivered in Q3 bringing the total delivered to 332,705 in the first 9 months of 2025 [Q1: 108,450, Q2: 118,315, Q3: 105,940] <i>(Full Q3 data not yet available, full data will be provided on next reporting round)</i>	
3.4	Dementia services:				
3.4.1	Consultant led dementia services Expand consultant led services for dementia assessment, diagnosis and post diagnostic support in Donegal, Kerry, Mullingar, Waterford and Wexford and initiate a consultant led service in Galway	ND NS&S	Q4	Recruitment of Consultant posts are at the following stages: <ul style="list-style-type: none"> ▪ Kerry (contract issued, start date to be agreed) ▪ Galway (Interviews 17.10.25) ▪ Mullingar (Shortlisting) ▪ Waterford (Shortlisting) ▪ Donegal (Shortlisting) ▪ Wexford (awaiting advertisement through the Public Appointments Service) 	
3.4.2	National Dementia Registry Initiate the 3-year development phase of a National Dementia Registry	ND NS&S	Q4	The HSE & National Office of Clinical Audit [NOCA] continue to progress key deliverables for the Irish Dementia Registry. Project Manager appointed in July. Clinical Lead & Data Analyst appointed in September. Secondment for Clinical Lead is being progressed. Await start date for Clinical Lead to convene the Steering Group	

Ref	Action	SRO	Due	Status Update	RAG Rating
3.5	Paediatric spinal services:				
3.5	Paediatric spinal surgeries 522 planned paediatric spinal surgeries to be delivered	REO D&M	Q1 – Q4	131 Paediatric Spinal Surgery cases completed in Q3 397 Paediatric Spinal Surgery cases completed in total in the first 9 months of 2025	
3.6	Home support reform:				
3.6	Home support – ICT system Implement a national service data set and system build to support the delivery of an integrated home support and nursing home support service model for all adults, enabling the HSE to meet its requirement under future statutory regulations for home support and current NHSS requirements	ND A&I	Q4	Following a review of Home Support Service/NHSS/Statutory Home Support Scheme [SHSS] ICT requirements with Community Connect system, the final scope for Stage 3 of the procurement for home support service and NHSS system has been developed and awaiting approval from CTTO Work on stage 3 procurement documentation is progressing. A decision is awaited with regard to final resource allocation for the future procurement and deployment of ICT solution for home support service and NHSS as part of NSP 2026. Final timelines for the procurement and deployment of system will be agreed once resourcing is approved	
3.7	Virtual care:				
3.7.1	Acute virtual wards 4 additional acute virtual wards will be delivered, bringing the total to 6, one in each region	ND A&I	Q4	5 sites are setting up virtual care wards [Mercy University Hospital, Our Lady of Lourdes Hospital, Midland Regional Hospital Tullamore, Galway University Hospital and St. Lukes' Kilkenny]. Anticipated "go live" November 2025. Digital & Clinical Pathway Workshops have taken place with all sites to support progress	
3.7.2	Virtual care in the community One methodology for virtual care in the community will be agreed and deployed six times, one in each region	ND A&I	Q4	Community Virtual Care methodology under consideration with a focus on integration based on learnings from the Cherry Orchard site visit with ongoing review by the Governance Group	
3.8	Surgical hubs:				
3.8	Surgical hubs i. South Dublin Surgical Hub opened [Q1] ii. North Dublin Surgical Hub construction completed [Q4] iii. Complete building frame for Cork, Waterford and Limerick Surgical Hubs [Q4] iv. Complete external shell of Galway Surgical Hub [Q4]	ND SH&I	Q1 – Q4	i. South Dublin Surgical Hub opened in Q1 2025 ii. Construction continued in Q3 for North Dublin, construction completion date is now Q4 2025. Challenges identified and programme is being overseen by DNE Steering Committee who meet regularly, to resolve any outstanding requirements and expedite any necessary decision-making iii. Works continue on target iv. Works continue on target	

Ref	Action	SRO	Due	Status Update	RAG Rating
3.9	Elective hospitals [Elective Care Centres]:				
3.9	Elective hospitals [Elective Care Centres] <ul style="list-style-type: none"> i. Final Design Brief and Stage 1 for the Elective Hospitals in Cork and Galway completed [Q2] ii. Stage 2a Design for the Elective Hospitals in Cork and Galway completed [Q4] 	ND SH&I	Q2 – Q4	<ul style="list-style-type: none"> i. A design process continues to consider all options to develop appropriate solutions for the ECCs in Cork and Galway. This process will inform the revisions required to finalise the Stage (i) report. Engagement with statutory planning authorities to inform planning submissions and the regulatory approvals required for the ECCs and the enabling packages in advance of main construction is progressing ii. Stage 2a Design for Cork and Galway due to commence in Q4 	
3.10	National Maternity Hospital:				
3.10	National Maternity Hospital <ul style="list-style-type: none"> i. Completion of the procurement process for the construction of the new National Maternity Hospital [Q2] ii. Pre-Construction services contract with the selected contractor awarded [Q3] 	ND SH&I	Q2 - Q3	<ul style="list-style-type: none"> i. Construction works procurement complete, all required HSE approvals received, Final Business Case (FBC) complete, issued to DoH for review and Ministerial endorsement, FBC will be presented to Govt. for endorsement ii. The HSE has entered into PCSA with preferred contractors (1st Oct 2025) 	
3.11	National Children's Hospital Ireland [NCHI]:				
3.11	National Children's Hospital Ireland [NCHI] <ul style="list-style-type: none"> i. Substantial completion of NCHI achieved, and hospital handed over to Children's Health Ireland (CHI) [Q3] ii. CHI Early Access commissioning programme commenced [Q3] 	ND P&P	Q3	<ul style="list-style-type: none"> i. Contractor reported date for Substantial Completion and handover to CHI by end of Q4 unlikely to be achieved with end-Q1 / start-Q2 2026 now projected ii. Early Access to the building for CHI is now anticipated to commence in Q4 2025 <p>The National Paediatric Hospital Development Board [NPHDB] and CHI are putting in place all necessary arrangements to commence Operational Commissioning during Early Access, including notifying equipment vendors. CHI continues to utilise additional time to further plan and mitigate its Operational Commissioning Programme</p>	
3.12	Trauma services:				
3.12	Major Trauma Centres <ul style="list-style-type: none"> i. Construction of 2 dedicated trauma theatres and a diagnostic imaging suite at the MMUH with internal reconfiguration and additional floor plates to be completed and ready to commence fitout works [Q4] ii. Construction of CT scanner in CUH completed [Q4] 	ND SH&I	Q4	<ul style="list-style-type: none"> i. Works in Mater Hospital are now behind programme. All efforts are being made to expedite project ii. The construction of the Cork University Hospital CT Scanner project is on site and remains on target 	

Ref	Action	SRO	Due	Status Update	RAG Rating
3.13	Primary care:				
3.13	Primary Care Centres Construction of 5 Primary Care Centres completed [Q2 – 2] [Q3 – 2] [Q4 – 1]	ND SH&I	Q2 – Q4	3 Primary Care Centres - practical completion received [Adamstown, Fethard, Nenagh] The remaining 2 Primary Care Centres are due for practical completion in Q4 [Ballyhaunis and Ballybay]	
3.14	Bed capacity [Additional detail in Appendix 1a and 1b]				
3.14.1	Acute hospital beds – constructed 297 additional acute hospital beds constructed 2024 - [Q4 – 54] 2025 - [Q1 – 24] [Q2 – 25] [Q3 – 105] [Q4 – 89]	ND SH&I	Q1 – Q4	208 acute beds out of 297 have been constructed <ul style="list-style-type: none"> 63* beds constructed in Q4 2024 24** beds constructed in Q1 2025 16 beds constructed in Q2 2025 105 beds constructed in Q3 2025 *63 beds - now being reported as constructed in Q4 2024 for Q3 report. The change is explained by 4 in Merlin Pk and 2 in University Hospital Galway that were included in Q2 report which are now removed for Q3 report (54 beds previously reported in Q1 report) / (69 beds previously reported in Q2 report) **24 beds - now being reported as constructed in Q1 2025 for Q3 report. The change is explained by 6 in Portiuncula that were included in Q2 report which are now removed for Q3 report (24 beds previously reported in Q1 report) / (30 beds previously reported in Q2 report) [Note: Clarification on Q2 update: 12 beds constructed in Cork University Hospital, are now confirmed as AMAU trolley spaces rather than beds - and as a result should be not counted as additional bed capacity]	
	Acute hospital beds – opened and operational Additional acute hospital beds opened and operational	ND A&I	Q1 – Q4	80 acute beds out of 297 beds opened and operational <ul style="list-style-type: none"> 49 beds opened in Q1 2025 30 beds opened in Q2 2025 1 bed opened in Q3 2025 	Not applicable
3.14.2	Community beds – constructed 615 new or replacement community beds constructed 2024 - [Q4 – 27] 2025 - [Q1 – 0] [Q2 – 58] [Q3 – 106] [Q4 – 424]	ND SH&I	Q1 – Q4	75 community beds out of 615 beds have been constructed <ul style="list-style-type: none"> 27 beds constructed in Q4 2024 48 beds constructed in Q3 2025 Behind scheduled for Q3. Actively working to address outstanding issues with Public Private Partnership [PPP] Community Nursing Unit. Issues re PPP have been escalated. Significant engagement with PPP provider in relation to construction of 7 CNU's across 4 Health Regions continues	
	Community beds - opened and operational New or replacement community beds opened and operational	ND A&I	Q1 – Q4	28 community beds out of 615 opened and operational <ul style="list-style-type: none"> 27 beds opened in Q1 2025 1 bed opened in Q3 2025 	Not applicable

Ref	Action	SRO	Due	Status Update	RAG Rating
3.15	Critical Care capacity Phase 1:				
3.15	Critical care beds 12 critical care beds in construction with i. 6 beds in St. Vincent's Hospital delivered [Q4] ii. 6 beds in Mater Hospital to have building frame complete [Q4]	ND SH&I	Q4	i. Delivery of 6 critical care beds in St. Vincents Hospital on schedule ii. Delivery of 6 critical care beds in Mater Hospital on schedule	
3.16	National Forensic Mental Health services:				
3.16	Mental health inpatient beds 18 additional beds operational in the National Forensic Mental Health Services hospital in Portrane	REO D&NE	Q4	Recruitment progressing with 34 of 41 in post [29 Staff Nurses, 2 Social Workers (Basic), 1 Occupational Therapist (Basic), and 2 Grade IV]. Remaining 7 posts recruitment ongoing [1 Occupational Therapist (Senior), 2 Clinical Psychologist, 2 Consultant Forensic Psychiatrists and 2 Registrar Psychiatry]	



4. Disability Services

Right care, in the right place, at the right time

Enhanced suite of disability metrics

Single Point of Access for Children

Ref	Action	SRO	Due	Status Update	RAG Rating
4.1	Disability metrics:				
4.1	Enhanced suite of disability metrics Develop a suite of metrics that captures progress in relation to disability operational delivery and reform	ND A&I	Q4	An initial list of KPIs developed with Planning and Performance in Q2. Further development on same to take place in 2026. No further update in Q3	
4.2	Single Point of Access for Children:				
4.2	Single Point of Access for Children Implement a single point of referral for children, across disability, primary care and CAMHS services	ND A&I	Q4	A series of workshops took place in September in each of the six RHAs on the Single Point of Access for all Children's Community Referrals. The RHAs will finalise their plans for full implementation in October	



5. Strong Foundations

We will invest in our people, the right capabilities and digital enablers to support a culture where teams are empowered to innovate and deliver excellent care

Health Regions implementation

Leadership capability building

Public Only Consultant Contract

Health Service Health App

ICT infrastructure

Maternal and Newborn EHR

Performance Platform

Productivity

Planning and Performance

Ref	Action	SRO	Due	Status Update	RAG Rating
5.1	Health Regions implementation:				
5.1	HSE Regions Deliver an interim report assessing the implementation of the new HSE Health Regions, including clinical and operational governance within the agreed Integrated Service Delivery (ISD) model	CTTO	Q3	DoH Programme Evaluation due Q4. Design nearing completion (including Care group 'lens'). Transition activities (including Recruitment) to agreed Integrated Service Delivery structures ongoing from 4 th November. Clinical Governance Framework update design continues. Remaining operating models for approval end of November	
5.2	Leadership capability building:				
5.2	i. Consultant Leadership Programme Implement new leadership programme for consultants [Q3] ii. Middle Manager Leadership Programme Design and develop new Middle Manager Leadership Programme [Q2] and implement programme [Q4] iii. Coaching support Implement individual and team coaching initiatives [Q2] iv. Leadership Academy and MSc Leadership Programme 50 additional places bringing the total to 100 places, will be offered on the Health Service Leadership Academy and on the MSc Leadership in Healthcare Programme [Q4]	CPO	Q2 - Q4	i. Consultant Leadership Programme launched and implemented ii. Middle Manager Leadership Programme development work continues. Due to launch prior to year end iii. 24 team coaching interventions completed covering 356 staff across regions and the Centre, with 60 related activities including psychometrics. 121 individual coaching sessions delivered iv. Leadership Academy programmes filled. Reached target number of places on the MSc Leadership Programme. MSc Programmes commenced in September and October	
5.3	Public Only Consultant Contract:				
5.3	Framework for Public Only Consultant Contract A monitoring and reporting framework on the implementation and value delivered by the Public Only Consultant Contract developed	CPO	Q3	As of 24 th June, Doctors Integrated Management E-System [DIME system] now includes functionality to enable sites to digitalise Consultant Work Practice Plans. Reports can be generated from the system to provide detail on working patterns, on-call rostering and categorisation of duties	
5.4	Health Service Health App:				
5.4	Health Service Health App releases Three major releases to the Health Service Health App will be delivered for patients to manage personal health information, coordinate their care, and access services including physical activity pathways and quit smoking support services	CTTO	Q4	HSE Health App released to the general public 27 February. Release 2 delivered in May, adding messaging, appointment reminders, sharing capability Release 3 delivered in Aug, adding all iPMS hospital appointments Further release planned for Q4 to include self care pathways, and GP prescribed medication	
5.5	ICT infrastructure:				
5.5	Delivery of Wi-Fi capability Deliver Wi-Fi capability to all major sites for both staff and patients/service users and single sign-in technology to reach 20,000 users across our hospital system	CTTO	Q4	Wi-Fi: 109 sites live YTD. Sites underway: 6 hospitals, 60 community, 30 primary care. Sites completed: 2 hospitals, 0 community, 100 primary care. Capital/Estates cabling funding not in place; submissions under review in all 6 regions. Single sign-on: Live in 8 hospitals in Q3 YTD. 3,590 users added in Q3; 20,990 enabled to date	

Ref	Action	SRO	Due	Status Update	RAG Rating
5.6	Maternal and Newborn EHR:				
5.6	EHR in maternity services The Maternal and Newborn EHR roll-out will be completed in all maternity hospitals, with coverage increasing to 70% of live births per annum	CTTO	Q4	MN-CMS go-live at University Maternity Hospital Limerick completed in July MN-CMS implementation for The Coombe Hospital on track for 11 Oct go-live Coombe Hospital original go-live had been delayed due to absence of hardware	
5.7	Performance Platform:				
5.7	Health Performance Visualisation Platform The <i>Health Performance Visualisation Platform</i> to improve the availability and utilisation of real-time health data and service trends to support operational management and decision making to be operational in all hospitals	CTTO	Q4	29 of 33 hospitals in scope are technically live [22 HSE and 7 voluntary]: Beaumont data validation is being finalised Outpatient Department [OPD] attendance dashboard (public facing) now shows data from 30 sites and 40 specialities with the addition of the Mater Hospital	
5.8	Productivity:				
5.8	Outpatient Department [OPD] clinics Commence programme to: <ul style="list-style-type: none"> i. Establish OPD baseline core capacity at site, regional and national level ii. Deploy an OPD clinic planning tool informed by baseline capacity work iii. Deploy data analytics tools to support improved management of OPD clinic planning 	NPU	Q2 – Q3	OPD capacity baselining established in 18 sites across 4 regions. Baselining was paused to implement clinic planning tool which is currently active across 10 sites. Impact reporting is active in 2 sites	
5.9	Planning and Performance:				
5.9	KPI review To manage the prioritisation, development, approval and retiring of KPIs <ul style="list-style-type: none"> i. A joint HSE, DOH, DCEDIY KPI governance process will be established [Q2] ii. Through the national KPI governance process, priority KPIs that can be implemented in 2026, including additional priority Corporate Plan metrics³ will be agreed for inclusion in the National Service Plan 2026 [Q4] 	ND P&P	Q2 – Q4	(i) Achieved: The Indicator Management Group, chaired by the DOH with the HSE and DCDE, has been established. Internal HSE KPI governance processes in development for mid/longer-term rationalisation and gating of any new KPIs (ii) Through the HSE KPI governance process, priority KPIs that can be implemented in 2026, including additional Corporate Plan metrics ³ , will be considered for inclusion in the NSP 2026	

Notes

³Measure unmet need in vulnerable populations (i.e. equity) and appropriate prescribing for Older Persons, (*especially in the context of expanded pharmacist scope*).

Appendix 1a: Acute Bed Capacity – Constructed and Operational Q3 Update

Profile of 297 Acute Beds by Site		Constructed							Open & operational			
HSE Region/Hospital	Acute Beds NSP 2025	Q4 2024	Q1 2025	Q2 2025	Q3 2025	Additional beds outside of NSP 297 beds	Sub Total	Projected construction quarter	Q1 2025	Q2 2025	Q3 2025	Sub Total
HSE Dublin and South East												
Kilcreene Regional Orthopaedic Hospital	2	2					2	Q4 2024				
St. Luke's Hospital, Kilkenny	14	14					14	Q4 2024		14		14
HSE Mid West												
University Hospital Limerick – Inpatient Emergency ward (Phase I)	16	16					16	Q4 2024	16			16
University Hospital Limerick – Inpatient Emergency ward (Phase II)	16			16			16	Q2 2025		16		16
University Hospital Limerick – (Ward Block Replacement 4 x 24 beds)	96				96		96	Q3 2025				
HSE Dublin and North East												
Our Lady of Lourdes Hospital, Drogheda	15		15				15	Q1 2025	15			15
Cavan General Hospital	10	10					10	Q4 2024				
Beaumont Hospital, Dublin	20							Q4 2025				
Our Lady's Hospital, Navan	13							2027				
Mater Misericordiae University Hospital	12	12					12	Q4 2024				
HSE West and North West												
Portiuncula University Hospital	6											
University Hospital Galway	2											
Merlin Park University Hospital	4											
HSE South West												
Mercy University Hospital, Cork	10							Q4 2025				
University Hospital Kerry	19				9		9	Q4 2025				
Mallow General Hospital	24							Q1 2026				
Cork University Hospital	18	9	9				18	Q4 2024 / Q2 2025	18			18
TOTAL	297	63*	24**	16	105		208		49	30	1	80
YTD TOTAL AT END Q3		208							80			

*63 beds is now being reported as constructed in Q4 2024 for Q3 report. The change is explained by 4 in Merlin Pk and 2 in University Hospital Galway that were included in Q2 report which are now removed for Q3 report. (54 beds previously reported in Q1 report) (69 beds previously reported in Q2 report) / **24 beds is now being reported as constructed in Q1 2025 for Q3 report. The change is explained by 6 in Portiuncula that were included in Q2 report which are now removed for Q3 report. (24 beds previously reported in Q1 report) (30 beds previously reported in Q2 report)

Appendix 1b: Community Bed Capacity – Constructed and Operational Q3 Update

Profile of 615 Community Beds by Site		Constructed						Open & operational			
HSE Region/Site	Community Beds NSP 2025	Q4 2024	Q1 2025	Q2 2025	Q3 2025	Sub Total	Projected construction quarter	Q1 2025	Q2 2025	Q3 2025	Sub Total
HSE Dublin and South East											
Clonmel Community Nursing Unit, Co Tipperary	50						Q4 2025				
St. Columba's Hospital, Thomastown, Co Kilkenny	95						Q4 2025				
HSE Dublin and North East											
St. Joseph's Hospital, Ardee, Co Louth	50						Q4 2025				
HSE West and North West											
Falcarragh Community Nursing Unit, Co Donegal	35	27				27	Q4 2025	27			27
HSE South West											
St. Finbarr's Hospital, Cork City, Co Cork	105						Q4 2025				
Killarney Community Nursing Unit, Co Kerry	130						Q4 2025				
HSE Dublin and Midlands											
Cherry Orchard Hospital, Co Dublin	44						Q4 2025			1	1
St. Vincent's Care Centre, Athlone, Co Westmeath	48			0	48	48	Q4 2025				
St. Vincent's Community Nursing Unit, Mountmellick, Co. Laois	58						Q4 2025				
TOTAL	615	27	0	0	48	75		27	0	1	28
YTD TOTAL AT END Q3		75						28			