

# **Mid – Western Regional Hospitals**

## **Accreditation Environmental Management**

### **Summary: September 2006 Opportunities for Improvement Quality Improvement Plans**

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18<sup>th</sup>. September 2006.  
Update: 27<sup>th</sup>. September 2006.**

## **Introduction**

### **Accreditation:** **Environmental Management**

The committee of the Environmental Management Team, Dr. R. Fitzgerald Team Leader, Ms. L. Boyle Secretary, Ms. P. O'Flaherty Vice Chairperson and Mr. J .G. McNamara Chairperson had a meeting on Monday 3<sup>rd</sup>. July 2006 to review.

Updated reports were issued in July and August, and this is now a further update, incorporating the latest information on the Consumer Panels, and the Utility Improvements (2.4) under the Minor Capital 2006 Programme.

## **Summary (September 2006): Opportunities for Improvement Quality Improvement Plans**

We agreed that we would not include in the reports issues that had been reported as completed or actioned in previous reports.

We also agreed that Opportunities for Improvements that were outside the remit of the Environmental Management Team would be set out in an Appendix.

**Irish Health Services Accreditation Board**  
**Environmental Management Team:**  
**Opportunities for Improvement**

**Mid-Western Regional Hospital Dooradoyle**

**Facilities**

- Encourage recycling

*Ongoing*

*Information from Network 7 Regional Hospitals was supplied to the National Committee that drafted the report for Professor Drumm for the Public Accounts Committee meeting on 29/6/06 that reviewed the Comptroller and Auditor General Value for Money Report No. 49 – Waste Management in Hospitals. Feedback from this meeting is being actioned by the National Waste Management Group.*

**Pharmacy**

- General dry storage a problem  
*The surgical stairs project has been approved as part of the capital plan 2006-2010. This project would increase the pharmacy area to accommodate pressure areas such as storage.*
- The space in the dispensing area is cramped and cluttered which could lead to a potential fire hazard

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## Catering

- Storage bins at back of delivery area; consider moving

## *Space constraints*

### **Mid Western Regional Maternity Hospital**

- Need to upgrade the neonatal unit and provide extra storage

*Neonatal refurbishment is being undertaken at present. Funding of €120K has been secured under Minor Capital allocation 2006.*

### **Mid Western Regional Orthopaedic Hospital Croom**

## Facilities

- Ward renovation programme – last ward is in poor condition and fire safety needs to be checked and that otherwise all fire safety issues checked out.

*St. Anne's Ward; Upgrading project was submitted as a category 3 project for inclusion in the Capital Plan 2006-2010 but has not been included in the approved list. This project will remain on the local Capital Projects schedule and will be submitted at the next opportunity for incorporation in the rolling Capital Plan.*

*A fire exercise which included the evacuation of a number of beds, using evacuation sheets, was carried out by staff in conjunction with the HSE fire safety officers, fire service and ambulance service on Tuesday 1<sup>st</sup>. November 2005.*

### **Mid Western Regional Hospital, Ennis, Co. Clare.**

- Space between beds minimal
- Narrow corridors could impede emergency exit

*Stage 2 of the Planning Process for Phase 1 Development is now complete and approval has been sought from HSE Corporate to proceed to stage 3.*

## **Mid Western Regional Hospital, Nenagh, Co. Tipperary**

### **Facilities**

- Internal facilities environment in need of upgrade

*Following HSE Corporate approval, contract was signed on 12/07/06, and contractor is now on site. This project will meet the deficiencies as outlined above.*

### **Laboratory**

- No staff facilities
- No distinction between clean and dirty function

*Following HSE Corporate approval, contract was signed on 12/07/06, and contractor is now on site. This project will meet the deficiencies as outlined above.*

### **Physiotherapy**

- There is excessive equipment in the middle of the floor of the Physiotherapy Department, this needs to be removed as an escape route may be blocked.

*No storage*

### **Pharmacy**

- Clutter on benches.

*The refurbishment of the Pharmacy has secured funding under the minor capital 2006 allocation and will be carried out this year.*

## **Appendix 1**

Opportunities for improvement outside of Environmental Team's remit.

### **Mid-Western Regional Hospital Dooradoyle**

#### **Pharmacy**

- No formal relationships between pharmacists on five sites
- Limited out of hours services
- Early days in the reporting of medication errors

### **Mid-Western Regional Hospital, Nenagh**

#### **Laboratory**

- Staff do not have sufficient time to recover after night call

#### **Pharmacy**

- Manual and Archaic processes

## **Environmental Management Team**

### **Quality Improvement Plans**

#### *Priority Areas for Improvement*

- *Upgrade the kitchen facilities in the following hospitals – Regional Maternity, Regional Orthopaedic, Ennis General Hospital.*  
Regional Maternity, 98% completed.  
Regional Orthopaedic, completed.  
Regional General, kitchenettes completed in wards 1D and 3C. It is now planned to start 3A  
Sluice 98% completed in ward 3B.
- *Improve the management of car parking facilities on all sites*  
The management of car parking facilities has been improved on all sites.
- *Replace existing oxygen storage and emergency backup supply system MWRH*  
Completed
- *Pursue policy of medical device standardisation across acute hospital sector*
- *Development of policy and implementation practice of Major Emergency Plan*  
The Major Emergency Plan has been reviewed to take account of the new structures and the proposed amendments have been signed off by the regional Management Group on 8/5/06. Further meetings are scheduled to consider amendments.

Quality Improvement Plans	Reference	Progress
Continue to develop electronic equipment planning system.	2.1	existing systems evaluated; consultation with IT; preference for devising in-house system – spec being developed
Training re use of Incident Report Forms.	2.7	Ongoing on all sites.
Infection control training for relevant staff commences on one site.	4.1	Ongoing
Initiate a 12 monthly look-back review of purchased equipment.	2.1	In progress – will continue on an on-going basis
Upgrading of Kitchen facilities in Regional Maternity	1.2	98% Completed
Plan to extend retail services in MWRH	1.3	Extension to present contract to Dec. 06 Contract to be renewed before the Dec. 06
Tender for car parking management for MWRH - Committee established Jan 2004 – outcome to undertake complete survey of traffic flow on parking facilities for the purpose of specifying solution plan.	1.2	Contract awarded and new Cct-pack in place
Revised waste management specifications taking into account recycling	6.2	To go to tender D Wrenne to advise

Complete way finding exercise for evacuation	5.2	Main Concourse; Photographic Study of colour coded waying completed. Maps being drawn
Ongoing Major Incident Medical Management and Support (MIMMS) and hospital MIMMS Training for relevant staff	5.1	MIMS training: Modules completed in Feb, Sept, Nov and Dec 2005, and further modules are scheduled for July 2006.
Auditing of all smoke-free policies on each site and vehicles operated by the organisation)	1.4	New smoking policy at MWRH with effect from 17 <sup>th</sup> . April 06. An audit on staff, patient and visitor awareness of policy and support services and the current status of compliance with the up-date of the policy is underway and it is planned to have the results by 30/09/06.
Auditing of staff awareness of policy and support services available	1.4	Ongoing
New STARS Incident Reporting Policy	3.3	Training ongoing; recommended for inclusion in Induction programme.
Development of Infection Control Guidelines	4.7	Ongoing. A Consultant Microbiologist was appointed in 9/05 and there are plans to standardise policies including antibiotic policies throughout the Region
Discuss standardisation of auditing Infection Control tools at Regional Infection Control Meetings	4.10	In progress because of directive nationally. The ICNA auditing tool is being used. An observational Hand Hygiene Audit is planned for the coming months on all



		sites.
Auditing of all suitable signage in all sites during 2004	1.4	Ongoing
Discuss standardisation of Infection Control Audit tools at Regional Infection Control Meetings.	5.2	ICNA Audit Tool in use throughout Region.
Continue to issue detailed submissions to DoH&C for funding for DCP projects	1.1	Ongoing
Plans to implement Health Strategy actions – action 93, 99	1.2	Under review
Continue to develop active feedback system from clients through the establishment of consumer panels.	1.4 Cross Ref; L&P 1.1	<p>Consumer panels exist in Cancer Services, A&amp;E &amp; Diabetes. Planned for Respiratory Medicine, Cystic Fibrosis &amp; Renal Services. Pathology Service Users Group is also in place. A Consumer panel for Respiratory Medicine operational in the Mid-Western Regional Hospital Ennis.</p> <p><u>Update</u></p> <p><u>Mid Western Regional Hospital :</u></p> <p>A+E Consumer Panel met on 29/3/06. Detailed memo issued by Sadhbh Lyons. Patient Services Manager on 10/5/06.</p> <p>The Cancer Services Consumer Panel met on 23/08/06 for 2 hours in the Patient Support Centre. The next meeting is provisionally</p>

		<p>scheduled for 22<sup>nd</sup>. November.</p> <p>The ENT Consumer Panel has completed the list of randomly selected potential participants; confirmation is awaited of Consultant representation on Panel and agreement on date for 1<sup>st</sup>. meeting. Letters will be sent to all on validated list to explain setting up of Panel and inviting, them to participate. First meeting expected to be October 2006.</p> <p><u>Mid Western Regional Orthopaedic Hospital</u></p> <p>A competency document on patient stories is being developed. The document is in first draft.</p>
Developments in Mid Western Regional Hospital Ennis	2.3	Stage 2 Development Plans have been submitted to HSE Corporate, seeking approval to proceed to Stage 3.
Any shortfalls in utility supports to be highlighted in multi-annual report and submitted to HSE Corporate	2.4	Ongoing: Explicitly, Under the Minor Capital 2006 programme, contracts have been issued for Electrical Infrastructure upgrading in the Mid Western Regional

		Hospital; Ennis; the Air Conditioning in the Theatre Block in the <u>Mid Western Regional Orthopaedic Hospital</u> , Refurbishment of Neonatal and works recommended by the EHO in the <u>Mid Western Regional Maternity Hospital</u>
Plan for advanced HACCP training of catering staff	4.3	Completed in Limerick Acute Hospitals, Ennis and Nenagh to organise.
Plans to expand reuse recycle policy following completion of pilot.	6.2	Nenagh – Partnership group progressing
Plan to upgrade one toilet in main concourse to wheelchair accessible in MWRH	1.3	Negotiations ongoing with Sisks.
Propose to prepare plan to extend patient liaison and external consultation by MWRH. Set up focus group	1.1 Cross Ref L&P 1.1	Under Review
User groups to be formed re approved list of cleaning chemical agents	2.1	Tenders due in mid Summer.
Computerise fault reporting procedure in technical services in one site	2.1	Done in MWRH, Maternity, Croom, and Nenagh, extension to Ennis considered
Review and Update Regional Materials Standard Operating Procedures	2.1	National Procurement Policy issued in April 2006
Plan to relocate Public Health Laboratory	1.3	Completed
New Ventilation SSD Nenagh required	4.2	Awaiting HSE approval
New Ventilation SSD Ennis required	4.2	Awaiting HSE Approval/ funding
Improve stock holding of medical and surgical items at ward level through introduction of modular storage systems.	1.2	Project Management Unit completed Ongoing with ward refurbishments