## HSE Mid Western Area Technical Services Department Quality Policy

The Technical Services Department is a Department of the HSE Mid-Western Area that is responsible for providing expert advice and support in relation to technical issues, including estate management, energy management, fire safety, technical training compliance auditing, quality assurance, value for money, and standard setting so as to ensure effective implementation of policy and legislation and to manage selected projects in consultation with line management.

## **Business Objectives are:**

- To ensure a safe and well maintained environment and infrastructure for Patients and staff
- ❖ To liase with service procedures in managing and prioritizing capital investment programmes for minor and Major capital projects

Each year the objectives are reviewed. Programmes are developed in line with the business Objectives.

The Management and staff of the Organisation aim to:

- Provide a service, which continually meet the agreed requirements and expectations of our clients.
- Allocate sufficient and appropriate resources to establish and maintain a Quality Management System to achieve and retain ISO 9001 Certification.
- Continually improve the effectiveness of the Quality Management System

The Quality Assurance System is in line with the requirements of EN ISO 9001 2000.

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