

Important notice:

Before you attempt to install a certificate you must know the version of internet explorer you are using. The version number can be found by going to the 'Help' menu and clicking on 'About Internet Explorer'. If you can't see the 'Help' menu then hold down 'Alt' and h at the same time and the menu should appear from the top of the page.

Once you know the version then follow the corresponding instructions below i.e.

If you are using IE11 then you follow the instructions in section headed

[To install certs using Internet Explorer 11](#)

If you are using IE10 then you follow the instructions in section headed

[To install certs using Internet Explorer 10](#)

If you are using IE8 or IE9 then you follow the instructions in section headed

['To install certs using Internet Explorer up to and including IE9'](#)

To install certs using Internet Explorer 11

1. Go to 'Tool' - if you can't see 'Tool' hold down 'Alt' + T and drop menu will appear

Select 'Compatibility View Settings'

Remove anything in the 'Add This Website:' box and replace with sspcrs.ie

Click 'Add' (sspcrs.ie should now appear in the bigger box at the bottom)

Click 'Close'

2. Go to 'Tool' - if you cant see 'Tool' hold down 'Alt' + T and drop menu will appear

Select 'Internet Options' - last option on list

Select 'Advanced' tab - last tab on the right-hand side

Scroll all the way to the bottom and untick 'Use TLS 1.1' & 'Use TLS 1.2'

Click 'Apply'

Click 'Close'

3. Install root certificate:

Go to www.sspcrs.ie/certdownload

Click on 'PCRS Root certificate download'

Click 'Open'

Click 'Install Certificate'

Click 'Next'

Select 'Place all certificates in the following store'

Click 'Browse'

Highlight 'Trusted Root Certification Authorities'

Click 'OK'

Click 'Next'

Click 'Finish'

Click 'Yes'

Click 'OK'

4. Install personal cert

Go to www.sspcrs.ie/certdownload

Enter reference number

Enter authorisation code

CSP type – leave as RSA Full

CSP – leave as MICROSOFT ENHANCED CRYPTOGRAPHIC PROVIDER

Click 'Submit Request'

Click 'Yes' or 'Ok' until you see screen that says the certificate has been installed successfully

To install certs using Internet Explorer 10

1. Install root certificate:

Go to www.sspcrs.ie/certdownload

Click on 'PCRS Root certificate download'

Click 'Open'

Click 'Install Certificate'

Click 'Next'

Select 'Place all certificates in the following store'

Click 'Browse'

Highlight 'Trusted Root Certification Authorities'

Click 'OK'

Click 'Next'

Click 'Finish'

Click 'Yes'

Click 'OK'

2. Install personal cert

Go to www.sspcrs.ie/certdownload

Enter reference number

Enter authorisation code

CSP type – leave as RSA Full

CSP – leave as **ENHANCED** CRYPTOGRAPHIC PROVIDER

Click 'Submit Request'

Click 'Yes' or 'Ok' until you see screen that says the certificate has been installed successfully

To install certs using Internet Explorer up to and including IE9

1. Install root certificate:

Go to www.sspcrs.ie/certdownload

Click on 'PCRS Root certificate download'

Click 'Open'

Click 'Install Certificate'

Click 'Next'

Select 'Place all certificates in the following store'

Click 'Browse'

Highlight 'Trusted Root Certification Authorities'

Click 'Ok'

Click 'Next'

Click 'Finish'

Click 'Yes'

Click 'Ok'

2. Install personal cert

Go to www.sspcrs.ie/certdownload

Enter reference number

Enter authorisation code

CSP type – leave as RSA Full

CSP – leave as MICROSOFT **STRONG** CRYPTOGRAPHIC PROVIDER

Click 'Submit Request'

Click 'Yes' or 'Ok' until you see screen that says the certificate has been installed successfully