



National Emergency Operations Centre(NEOC) Duty Manager

Grade Code 6127

In exercise of the powers conferred on me by Section 22 of the Health Act 2004, I hereby approve the qualifications, as set out hereunder, for the appointment and continuing as **National Emergency Operations Centre (NEOC) Duty Manager** in the Health Service Executive.

1. Statutory Registration, Professional Qualifications, Experience, etc.

(a) Eligible applicants will be those who on the closing date for the competition have:

(i)	<ul style="list-style-type: none">At least 2 years' experience of working in a supervisory capacity in a large scale emergency command and control centre environment <p style="text-align: center;">And</p>
(ii)	<ul style="list-style-type: none">Demonstrate experience in the use of Control Centre systems and technology <p style="text-align: center;">And</p>
(iii)	<ul style="list-style-type: none">Experience in meeting Key Performance Indicators and an understanding of performance certification and regulatory requirements.

And

(b) Candidates must possess the requisite knowledge and ability, (including a high standard of suitability), for the proper discharge of the duties of the office.

2. Health

A candidate for and any person holding the office must be fully competent and capable of undertaking the duties attached to the office and be in a state of health such as would indicate a reasonable prospect of ability to render regular and efficient service

3. Character

Each candidate for and any person holding the office must be of good character.

Dated this 29th day of March two thousand and twenty four

Anne Marie Hoey
Chief People Officer