



Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive

Seirbhísí Comhroinnte  
Seirbhís Aisioca Príomhchúraim  
Bealach amach 5 an M50  
An Bothair Thúaidh  
Fionnghlas  
Baile Átha Cliath 11

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Circular No. 007/07

6th June 2007

Dear Pharmacist / Doctor / Optometrist / Dentist,

The HSE Primary Care Reimbursement Service (PCRS) introduced the client eligibility confirmation service for mobile phones in 2006. This service allows you to confirm whether a client is eligible for free / subsidised health services by sending an SMS text message on your mobile phone. This service is available 24 hours a day 7 days a week from any location with mobile telephone network coverage and is in addition to the free online version of the system.

As part of a process of continuous improvement to enhance the quality and reliability of the service it is now necessary to change the mobile phone number currently used for this service.

**The new number is 087 9097867.**

From Friday 29<sup>th</sup> June 2007, SMS eligibility confirmation will be available by texting:

“Check 9999999AA” to **087 9097867** (where 9999999AA is the clients card number and position from the face of the card)

The response in the case of a client with Drugs Payment Scheme eligibility is *“The Client 9999999AA was born dd/mm/yyyy and has a valid DPS card starting from dd/mm/yyyy to dd/mm/yyyy”*.

A migration period will be in place until Friday 27<sup>th</sup> July 2007 whereby users of the old number will be re-directed to the new number. The old number will not be in service after that date.

We are satisfied that the quality and reliability of the SMS Eligibility Confirmation Service will be enhanced as a result of this migration and, we appreciate your cooperation with the change.

Yours faithfully,

Patrick Burke  
Assistant National Director PCRS

