



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Feidhmeannacht na Seirbhíse Sláinte, Seirbhís Aisíocaíochta Cúraim Phríomhúil
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11th June 2018

Circular No: 019 /18

Update on National Medical Card Online

Dear Doctor,

Since its launch in early January 2018, more than 33,000 Medical Card applications have been received online. This online system allows applicants to apply for, or renew their Medical Card eligibility online, 24 hours a day, seven days a week. It also enables applicants to upload any supporting documentation directly via their desktop computer, mobile phone or tablet.

Online applications can be made on www.medicalcard.ie and to date, the new facility has contributed significantly to our ability to provide an efficient service for our customers. All customers applying for eligibility via the online application system can find out if they may be eligible for a Medical Card immediately, and if they are, his or her complete application will be processed in 15 working days. This new, streamlined service brings great benefits for people in terms of turnaround times, convenience and security.

Please find enclosed a new poster providing the link for online applications. I would be obliged if you could display this in your practice to assist in the promotion of our new facility.

Thank you for your assistance on this matter, which is appreciated.

Yours sincerely,

Anne Marie Hoey
Assistant National Director
Primary Care Reimbursement and Eligibility