



Oifig an Stiúrthóra Cúnta Náisiúnta
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Recording of influenza and pneumococcal (PPV23) vaccines

Dear Doctor,

The current portal hosted by PCRS for the purposes of claiming and recording GP delivered vaccines will no longer be available for the recording of influenza and pneumococcal PPV23 vaccines from 19th September 2022. Substantial ICT development is taking place to integrate influenza and pneumococcal PPV23 vaccinations into GP practice management systems and GPVax, in order to support co-administration of influenza and COVID-19 vaccines. Following the integration of influenza and pneumococcal PPV23 vaccinations into COVAX, it will also be a requirement that GPs use a recognised GP Practice Management System or GPVax to record COVID-19, influenza and pneumococcal PPV23 vaccine administration. The integrated system will be in place from 19th September, with the formal launch date for influenza and COVID-19 vaccinations for the winter co-administered programme on October 3rd.

Any outstanding claims for PPV23 should be entered on the PCRS portal on or before 18th September.

This development will support and enable GP practices to deliver a high volume of vaccinations over the autumn / winter and future campaigns. Benefits will include improved workflow and efficiency from an integrated ICT solution.

It is already a requirement that GPs use a recognised GP Practice Management System or GPVax to record COVID-19 patient administration records. This is essential to the accuracy of the patient details on the central database (COVAX), the processing of payments and has also enabled the production of Digital COVID Certificates.

Those GPs who do not operate the required systems and wish to provide COVID-19 and/or influenza or pneumococcal PPV23 vaccinations should contact the HSE and make arrangements to introduce GPVax.

If this applies to your practice, please follow the steps listed below:

Step 1 – Set up a GP Practice Level Healthmail account in addition to your own GP Healthmail – instructions below.

Registering for a Healthmail GP Practice / Support Account

- Navigate to <https://www.healthmail.ie/ss-registration.cfm>



- Enter the Lead GP Healthmail email address details
- Enter the Security Code for the Lead GP email address. The security code was included in the first Healthmail welcome message received by the Lead GP.
- You will receive a communication from Three to the Lead GP email address when the GP Support Account is activated and ready for use.

If you have a problem registering or don't know your Security Code, please contact the Three Support Desk on 1800 80 00 02 (Select Option 2).

Step 2 – Once you have set up this additional GP Practice Level account, we will activate this account on GPVax so that you will be ready to log in

Step 3 – Once your account is activated, we will then be in touch to invite you to log in and we will also provide training materials and the support team will be able to assist with logging in queries, etc.

Please find below some useful contact numbers if you have any queries:

1. Registration on GPVax: please contact the Three Support Desk on 1800 80 00 02 (Select Option 2).
2. GPVax general technical queries: Please contact the support team for technical queries at a2ihids.support@hse.ie. (NB - please do not use this contact email for registration or security code issues)
3. Data Quality errors: Please contact the Data quality support team on (01) 240 8786
4. Payment queries: Please contact PCRS by email on pcrs.doctorsqueries@hse.ie or telephone (01) 864 7100. Please do not contact PCRS for registration issues, data quality errors, clinical queries or queries outside of reimbursement of influenza vaccinations.
5. Other general queries/information: Please contact the relationship management team on (01) 4485699 or gpvaccines@vision.com

We would once again like to thank you for all your assistance and cooperation during this challenging and rapidly evolving period.

Yours sincerely,

**Geraldine Crowley,
Assistant National Director,
Enhanced Community Care Programme &
Primary Care Contract**