



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

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Circular 042/17

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Dear Doctor,

National Medical Card Online Service

The HSE – National Medical Card Unit (NMCU) is pleased to advise, commencing Monday, 23rd October 2017, applications for Medical Card eligibility can be submitted using the National Medical Card Online service. This new and exciting development fulfils a key strategic objective by making it as easy as possible to apply for eligibility under the General Medical Services (GMS) scheme.

The launch of the National Medical Card Online service – www.mymedicalcard.ie - is one of the most significant innovations in customer service that the HSE Primary Care Reimbursement Service has delivered and brings considerable benefits for all applicants in terms of turnaround times, convenience and security.

The service is available to persons, over 16 years of age, who wish to submit an application for the first time, or to the 1.4 million persons over 16 years who already have Medical Card eligibility and GP Visit Card eligibility and wish to have their (and their dependants') continuing eligibility status reviewed online, when invited to submit a review application. The target turnaround time for all applications that are complete (i.e. that do not require the applicant to provide additional information or material for a comprehensive eligibility assessment) is fifteen (15) working days, not including postage of the Medical Card or GP Visit Card.

Applicants will have the choice of submitting their application using their personal computers, tablets or mobile phones. This streamlined service will allow applicants the convenience of submitting the full range of supporting documentation digitally, including photographs of relevant material and will also avoid the need for a General Practitioner (GP) of choice to sign and stamp the relevant section of the application forms. GPs, who are registered users of the online GP Application Suite, may approve acceptance of patients with GMS eligibility under the 'Panel Management' tab on the GP Application Suite.

Full details about the National Medical Card Online service can be found by visiting <http://www.hse.ie/eng/services/list/1/schemes/mc/>

Yours sincerely,

Anne Marie Hoey
Assistant National Director
Primary Care Reimbursement and Eligibility

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