



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Feidhmeannacht na Seirbhíse Sláinte
Seirbhís Aisíoca Príomhchúraim
Bealach amach 5 an M50
An Bóthar Thuaidh
Fionnghlas
Baile Átha Cliath 11

Health Service Executive
Primary Care Reimbursement Service
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Dear Doctor

The current suite of online facilities aim to streamline the processes involved in making claims, provide for early payments, and offer more client and payment information to all GP's. The technology also facilitates closer involvement in keeping your patient lists up-to-date.

I am happy to announce a further key enhancement to these services, in the form of an additional option to print the Special Type Consultation claim details directly at source, once the claim has been saved. This will in fact eliminate the need for you or your administration staff to manually complete the Special Type Consultation paper claim form, the only remaining requirement being, that the patient should sign the printed form as per existing contractual arrangements.

You should see the new enhancement the next time you decide to enter STC claims, however you will be asked to choose from the following options:

Option 1: Choose this option if you wish to avail of the Save Claim and Print facility. This option will allow you to enter a claim as normal, and print the claim details locally once the claim has saved. You should ensure that the patient signs the printed form at this stage. Where the claim is in respect of an Out of Hours claim, you should ensure that the both patient and doctor complete the additional confirmation requirements. Please note that for your convenience, the form number will automatically generate and store with the electronic claim, and output on the locally printed copy for signature. You may also wish to set your printer to print greyscale only, if you do not wish to print a claim in full colour format.

Option 2: Choose this option if you do not wish to avail of the Save Claim and Print facility. You may continue to enter in claims electronically and fully complete the corresponding STC claim form as normal. You should ensure that the patient signs the form at this stage. Where the claim is in respect of an Out of Hours claim, ensure that both the patient and doctor complete the additional confirmation requirements.

If you require any further information, please contact us on: 01-8647145 / 6

Yours sincerely,

Patrick Burke
Primary Care Reimbursement Service