



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Feidhmeannacht na Seirbhíse Sláinte, Seirbhís Aisíocáíochta Cúraim Phríomhúil
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25th September 2017

Circular 041-17

High Tech Hub Ordering and Management System

Dear Pharmacist,

The HSE has engaged with stakeholders in the High Tech Medicines scheme, including the Irish Pharmacy Union, to develop a High Tech Hub Ordering and Management System to streamline administration of the scheme for pharmacists and to provide enhanced visibility of stock management and spending on this scheme to the HSE. The High Tech Hub has a targeted 'go live', in a phased approach, beginning in December 2017.

Background

The expenditure for these medicines exceeded €600 million for the first time in 2016, and this is likely to reach €700 million in 2017. Due to the significant increase in spend and issues raised in a report by the Comptroller and Auditor General (C&AG), the HSE is implementing an electronic ordering and management system for high tech medicines.

Benefits

The implementation of this electronic purchasing and stock control system, which will address a number of key principles and concerns raised by the C&AG, will result in a number of benefits for the pharmacy:

1. "One stop shop" for pharmacies for all high tech medicine orders;
2. Tracking of an order from request to delivery;
3. Central submission point for patient details and high tech prescriptions;
4. Minimise wastage with ordering only occurring by the nominated pharmacies for patients with a valid prescription; and
5. Automated order verification resulting in reduction in error.

Next Steps

In preparation for go live, pharmacist should complete a number of activities:

1. Updating your patients' nominated pharmacy:

A list of patients who attend your pharmacy for High Tech medication, but for whom you are not currently listed as their High Tech Nominated Pharmacy, is attached if applicable. This will afford you the opportunity to assist these patients in completing the 'Change of Nominated Pharmacy' form, which is available on PCRS online services, to ensure you continue to receive High Tech patient care fees for professional services provided by your pharmacy. Going forward registration and 'Change of Nominated Pharmacy' forms should be emailed via Healthmail to PCRS.HiTech@hse.ie or faxed to 01 8914899.

When completing the change of nominated pharmacy you should determine if it is appropriate to proceed with the dispensing of the High Tech medication, i.e. the patient lives in your locality and wishes to access High Tech medicines from your pharmacy in future on a regular basis.

Registration is important as only officially nominated pharmacies will be in a position to place an order for registered High Tech patients.

2. Provide your pharmacy email address:

Your pharmacy will complete an online order for high tech medication via the High Tech Hub Order and Management system later in 2017. Notifications generated from the system will be sent via email to your pharmacy email address. Please email your main pharmacy email address (all order related notifications will be sent to this email – please choose a mail that is monitored by your pharmacists) and send this to PCRS.HiTech@hse.ie. You are reminded that secure email should be used for any sensitive data and Healthmail offers such a solution to pharmacies. For more information visit www.healthmail.ie.

| Pharmacy GMS Number | Pharmacy Email Address |
|---------------------|------------------------|
| | |

Given the significant cost of these medicines, and the need for the HSE to have a full overview of the stock management and spend in the area of High Tech, we very much appreciate your continued co-operation.

Yours sincerely,



Anne Marie Hoey,
Assistant National Director,
Primary Care Reimbursement & Eligibility.



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Health Service Executive

HIGH TECH DRUGS ARRANGEMENTS

CHANGE OF NOMINATED PHARMACY FOR EXISTING HIGH TECH CLIENTS

Part 1.

High Tech Patient Details:

Patient Name: _____

Patient Address: _____

Patient Contact Number:

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(Please include pre-fix)

Card Number:

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(Please include correct patient code letter)

Patient's PPSN:

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Current High Tech Medicine: _____
(Please include Drug Name, Pharmaceutical Form, Strength and Unit of Measure)

Please tick Scheme under which the patient is authorised to receive High Tech Medicines:

GMS: DPS: LTI: HAA: OTHER:

Patient Signature: _____

Date:

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Part 2.

Current Nominated Pharmacy Details:

Name of Pharmacy: _____

Address of Pharmacy: _____

Pharmacy Contract Number:

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(if available)

Part 3.

Name of new Nominated Pharmacy Details:

Name of Pharmacy: _____

Address of Pharmacy: _____

Pharmacy Contract Number:

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Month of change from old Pharmacy to new Pharmacy:

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Your new Nominated Pharmacy should send this form by email to PCRS.HiTech@hse.ie or faxed to 01 8914899 so that this process can be completed. Secure email should be used for any sensitive data and Healthmail offers such a solution to pharmacies. For more information visit www.healthmail.ie.