Use Evidence & Lever Technology

People's Needs Defining Change
HEALTH SERVICES CHANGE GUIDE

www.hse.ie/changeguide

Making sense of rapid, emergent change - Covid-19

Delivering good change practices is critical right now to benefit from the rapid pace of change and innovation in response to Covid-19. Disruption is a positive force for change that needs personal and team agility to make sense of it. Covid-19 is part of our on-going reality. Working together to give effect to a just and resilient recovery is a shared responsibility.

Key to recovery and renewal is how we:

Use Evidence & Lever Technology   (pgs 30-32 Change Guide)

- Evidence is key to levering change – emerging public health evidence is central to key decision-making.
- Better data leads to better decision-making – how evidence is used and communicated is critical to engaging hearts and minds.
- Technology is a critical driver of change – now more than ever we are dependent on connected and reliable technological solutions.
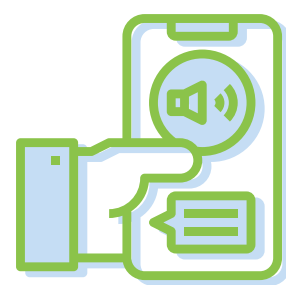- E-Health developments will now need to be accelerated at pace.

Reflect

Recover

Renew

Adapt & Act

- Use evidence to influence change and demonstrate outcomes – identify new practices and learning.
- Gather and connect data and knowledge from multiple sources recognising that in rapid change data may be incomplete or fragmented.
- Engage in robust measurement and analysis using rapid review methods.
- Relentlessly build capacity to lever e-Health and technology to deliver innovative end-to-end solutions.

Clickable links (Best used on Laptop/PC)

Health Services Change Framework
www.hse.ie/changeguide

Tips & tools to help

Levering e-Health and Technology

Guidance on Gathering Data

Clarifying Measures

Additional resources: pg 232

HSE National Health Library & Knowledge Service

- Covid-19 HSE Clinical Guidance and Evidence

Access "Team Reflection Guidance" click here

HSE Covid-19 supports for staff

Please visit: **workwell.ie**

Healthcare Worker COVID-19 helpline: **1850 420 420**

Covid-19 training courses & support: **HSELanD.ie**

HSE HR National Coaching Service: **Click here**

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