



Making sense of rapid, emergent change - Covid-19

Delivering good change practices is critical right now to benefit from the rapid pace of change and innovation in response to Covid-19. Disruption is a positive force for change that needs personal and team agility to make sense of it. Covid-19 is part of our on-going reality. Working together to give effect to a just and resilient recovery is a shared responsibility.

Key to recovery and renewal is how we:

Network & Partner

(pgs 27-29 Change Guide)

- Focusing on population health needs requires a whole system approach.
- Relationships and networks are key to mobilising timely responses to community needs.
- Active citizen engagement enables greater understanding of issues and builds trust.
- Local community engagement provides a solid basis to address public health issues.

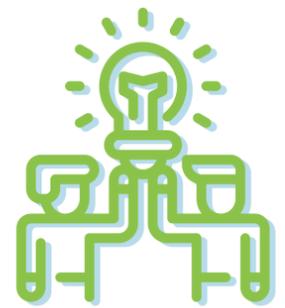
Reflect

Recover

Renew

Adapt & Act

- Optimise the benefits of increased cross sector working and identify what has delivered best for the local community.
- Provide clarity on responsibility and authority to take action within the context of collective approaches.
- Leverage the network effect to accelerate changes, optimising connections and social networking to increase reach and influence.
- Build on local partnerships to add value and provide diverse service offerings particularly for 'at risk' and vulnerable groups.
- Continue to prioritise co-production - enabling people to participate and create their own solutions through shared decision-making.



Clickable links (Best used on Laptop/PC)



Tips & tools to help

Journey to Co-production

Six Principles of Co-production

Service User Engagement – Key Components and Guidance

Engaging Citizens and Communities

Additional resources: pg 231

Access "Team Reflection Guidance" [click here](#)

HSE Covid-19 supports for staff

Please visit: workwell.ie

Healthcare Worker COVID-19 helpline: 1850 420 420

Covid-19 training courses & support: HSELand.ie

HSE HR National Coaching Service: [Click here](#)



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