

FUTURE VISION

Health Services Change Framework

www.hse.ie/changeguide



CHANGE OUTCOMES

DELIVER ↑

↑ DESIGN

DEFINE ↑

CHANGE ACTIVITIES

Practice Collective Leadership

Engage & Communicate

People's Needs Defining Change

Service Users, Families, Citizens, Communities & Staff

Support Behaviour Change Be Accountable for Performance Use
Evidence
& Lever
Technology

Invest in People & Teams



Network & Partner

Model Shared Values

People & Culture Change Platform





Understand Personal

Experiences