

# National Staff Engagement Forum Meeting

## 11<sup>th</sup> June 2019

### Dr Steevens Hospital, Dublin.

#### List of Attendees:

Adrienne Lynam, Annemarie Newell, Annette Sweeney McCarron, Annmarie Tibby (Meighan), Antoinette Kelly, Bobbie O'Callaghan, Carol Barr, Caroline Lennon-Nally, Cathal Reilly, Conor MacPartlin, Debbie Ghaieb, Derek Gillis, Gerard Crotty, Grainne Leach, Helen Browne, Irene Maguire, Iyryn Gajardo, Jimmy Todd, Janet Murray, Joanna (Aska) Pasek, Johannes Letshwiti, Liam McElhinney, Lisa Walsh, Lorraine Smyth, Marie Kinsella, Maureen Flynn, Niamh Lacey, Noel Riordan, Noreen Turley, Orla Byrne, Patricia McQuillan, Patricia Treacy, Paul Farnan, Peter Behan, Ray Lanigan, Rose McCaul, Shann Morris, Stephen Elliffe, Stephen O'Flaherty, Theresa Heller, Vasicle Gabura

#### Apologies:

Andrew Wilson, Ann Igoe, Anne Masterson, Breffni McGuinness, Elaine Fallon, Elaine Naughton, Grainne Milne, Jonathon Curtin, Louise Hendrick, Martina Glynn, Monica Mahon, Noreen Heston, Pauline McDonagh, Ray Maloney, Shane Keane, Yvonne Delaney

---

It was great to see a good attendance of members at the National Staff Engagement Forum (NSEF) meeting last week and a particular Céad mile fáilte to our new members. We had a very productive day including an excellent session working with the Sláintecare team and a very positive energising engagement with the Director General Paul Reid.

#### Sláintecare

Muriel Farrell, Suzanne Lynch, Anna Wallace, Laura McGahey and Lyndsey Drey from the Sláintecare Implementation office joined the meeting. Muriel Farrell opened the Sláintecare session with a short presentation outlining the significant progress to date on the delivery of achieving the full vision of Sláintecare. They acknowledged that it was a unique opportunity for feedback, as they were in a room filled with HSE expertise representative of all levels.

Anna Wallace & Suzanne Lynch led the workshop which focused on the opportunities and potential obstacles to Sláintecare implementation:

- Where does opportunity exist for embedding and championing this change throughout HSE?
- What potential obstacles should we be mindful of when pursuing this opportunity?
- What is the next specific action that should be taken to begin this?

There was a very lively discussion among forum members and the Sláintecare Team were delighted with the feedback they received. Laura McGahey gave a commitment that the team would return in September to update the forum on progress.

Please see notes from discussion on separate attachment.

### Presentation of Projects

An update was given by each team member on each of the six projects that were initially identified at the March meeting using a Liberating Structures process. Through this feedback and discussion it appears that there is a degree of commonality/overlap between some of the topics. For information we have attached the update as a separate document together with the contact details of the Forum member who is leading the project. We would hope that all Forum members would participate on one of the projects of your choice so can you please ensure that you indicate your interest to the relevant project lead.

If any of the Project Leads would like additional support with their project please contact Breda at [breda.odowd@hse.ie](mailto:breda.odowd@hse.ie).

### DG Paul Reid

The Director General, Paul Reid joined the group in the afternoon. Paul initially took some time to introduce himself to all members individually. He was very interested to hear about where people worked within the HSE. Paul officially launched 'Engaging Health Staff – An Action Plan 2019-2021' and noted the timeliness of the Action Plan with the survey results and the usefulness of the document for all staff and managers in furthering the engagement process in line with the implementation of Sláintecare. Paul commented on the challenges that working in Healthcare presents for staff and the challenge for his role, but he promised to advocate for and be the best ambassador for the Health Service, its users and staff. The feedback received from members after Paul's session was very positive. Staff felt that he was very interested in their opinions and in the open session that followed a lot of honest feedback was given and noted by him.

### Presentation to Rosarii

It was the last meeting that Rosarii will be involved with before she takes a break in September and we couldn't let the occasion go without a presentation to thank her for her commitment to Staff Engagement, and all the support over the last couple of years she has given to the Forum and the engagement process. Adrienne, Debbie and Jimmy presented a bunch of flowers, a book and wellbeing gear on behalf of all Forum members. Rosarii thanked all members for their own commitment to the Forum and for proactively promoting staff engagement in their own areas.

An overview of the day concluded the meeting, noting that the next NSEF meeting will be held on **Wednesday 18<sup>th</sup> September 2019** in Dr Steevens. Please note this in your diaries. We will be writing to you prior to this date.





