



Patient Safety Strategy

2019-2024

16 Top Tips for Patient Safety

- 1 Engage patients as partners in their care
- 2 Involve patients in the design, planning and delivery of our health service
- 3 Communicate clearly with patients about their care
- 4 Introduce yourself to patients and their family
- 5 Mind your personal health and wellbeing
- 6 Look out for colleagues who need support
- 7 Improve the culture of your workplace by practising Values in Action
- 8 Speak up if you see something unsafe
- 9 Create a secure environment for people to discuss their concerns
- 10 Recognise, highlight and build on existing good patient safety practice
- 11 Improve the quality and timeliness of incident reviews
- 12 Implement a learning culture to improve patient safety
- 13 Clean your hands properly to reduce risk of infection
- 14 Know about the common harms that happen in your clinical workplace
- 15 Keep good patient records and notes
- 16 Talk to patients about any changes to their medicines or care and implement the KnowCheckAsk campaign to enhance Medication Safety.

Top Tips for Patient Safety



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