



Are you a staff member or manager in need of support in dealing with issues causing conflict in the workplace?

There are supports in place to assist you:

Mediation Service

National HR

Mediation promotes an effective and positive way to resolving issues, difficulties and disputes in the workplace.

Research shows that over 80% of cases are successfully resolved in mediation

Mediation is a Confidential Voluntary process of conflict prevention and resolution that allows the parties in dispute the opportunity to address and resolve their issues in a confidential and private environment.

Our service promotes **early intervention** in conflict, reducing the need for more lengthy and stressful Formal Processes and Investigations.

For More Information, Advice and to Access the Service:

Call: 046-9251255

(9am to 5pm Monday-Friday)

Email: mediation.nationalhr@hse.ie

Visit our Webpage: http://www.hse.ie/eng/staff/Benefits_Services/Mediation_Service/